



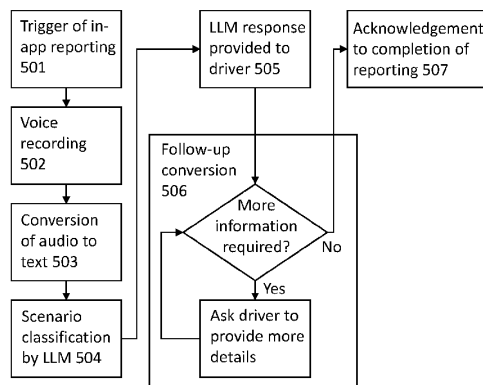
- (51) **International Patent Classification:**
G08G 1/09 (2006.01)
- (21) **International Application Number:**
PCT/CN2024/130288
- (22) **International Filing Date:**
06 November 2024 (06.11.2024)
- (25) **Filing Language:** English
- (26) **Publication Language:** English
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- (81) **Designated States** (*unless otherwise indicated, for every kind of national protection available*): AE, AG, AL, AM,

AO, AT, AU, AZ, BA, BB, BG, BH, BN, BR, BW, BY, BZ, CA, CH, CL, CN, CO, CR, CU, CV, CZ, DE, DJ, DK, DM, DO, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, GT, HN, HR, HU, ID, IL, IN, IQ, IR, IS, IT, JM, JO, JP, KE, KG, KH, KN, KP, KR, KW, KZ, LA, LC, LK, LR, LS, LU, LY, MA, MD, MG, MK, MN, MU, MW, MX, MY, MZ, NA, NG, NI, NO, NZ, OM, PA, PE, PG, PH, PL, PT, QA, RO, RS, RU, RW, SA, SC, SD, SE, SG, SK, SL, ST, SV, SY, TH, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, WS, ZA, ZM, ZW.

- (84) **Designated States** (*unless otherwise indicated, for every kind of regional protection available*): ARIPO (BW, CV, GH, GM, KE, LR, LS, MW, MZ, NA, RW, SC, SD, SL, ST, SZ, TZ, UG, ZM, ZW), Eurasian (AM, AZ, BY, KG, KZ, RU, TJ, TM), European (AL, AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HR, HU, IE, IS, IT, LT, LU, LV, MC, ME, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TR), OAPI (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, KM, ML, MR, NE, SN, TD, TG).

Published:
— with international search report (Art. 21(3))

- (54) **Title:** SERVER AND METHOD FOR FACILITATING COLLECTING INFORMATION ABOUT INCIDENT



(57) **Abstract:** A server(100) for facilitating collecting information about an incident, the server(100) comprising: a memory (130) configured to store instructions; and a processor (120) for executing the stored instructions and configured to : receive a request to initiate an incident reporting mode from a driver via a computing device(301); receive a message for the incident from the driver via the computing device(302); identify an intention from the message(303); classify the message into one or more incident categories among a plurality of predetermined incident categories, based on the identified intention(304); assign the message to one or more agents corresponding to the classified incident categories among a plurality of predetermined agents, to analyse the message to collect the information about the incident(305); and provide output information based on the collected information about the incident(306).

FIG. 7