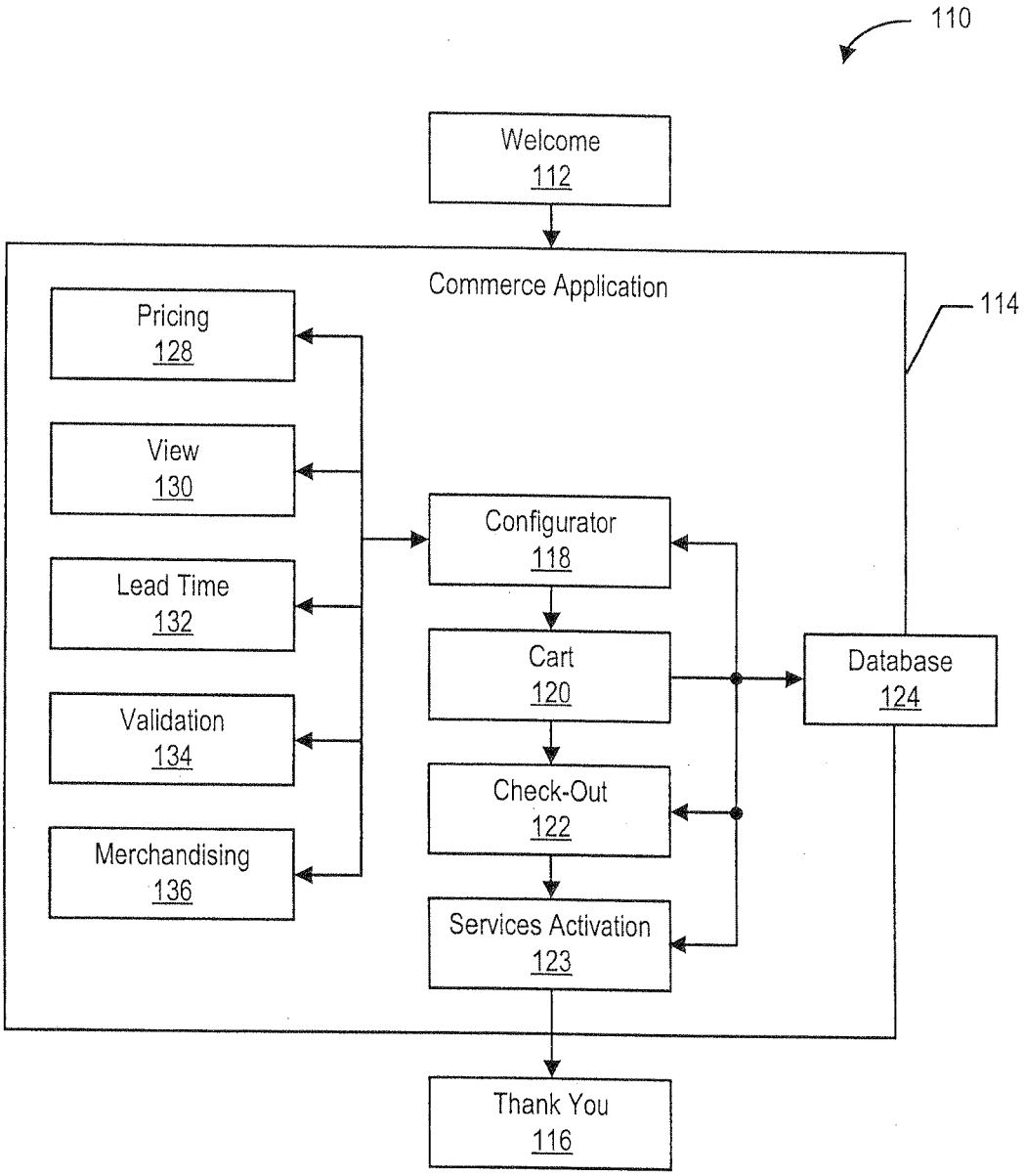

110
Welcome
112
Commerce Application
114
Pricing
128
View
130
Lead Time
132
Validation
134
Merchandising
136
Configurator
118
Cart
120
Check-Out
122
Services Activation
123
Database
124
Thank You
116

Figure 1

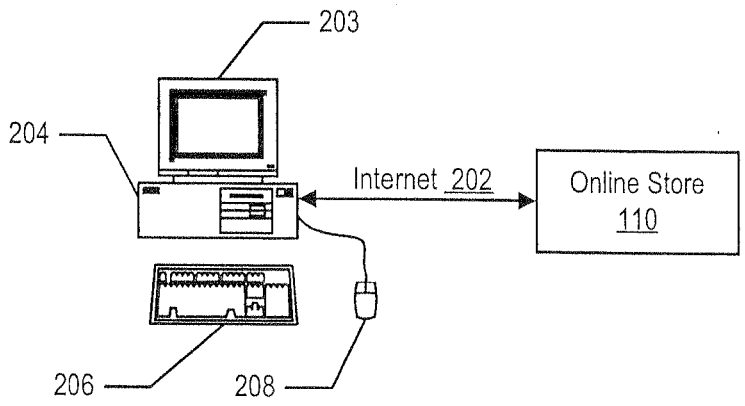


Figure 2

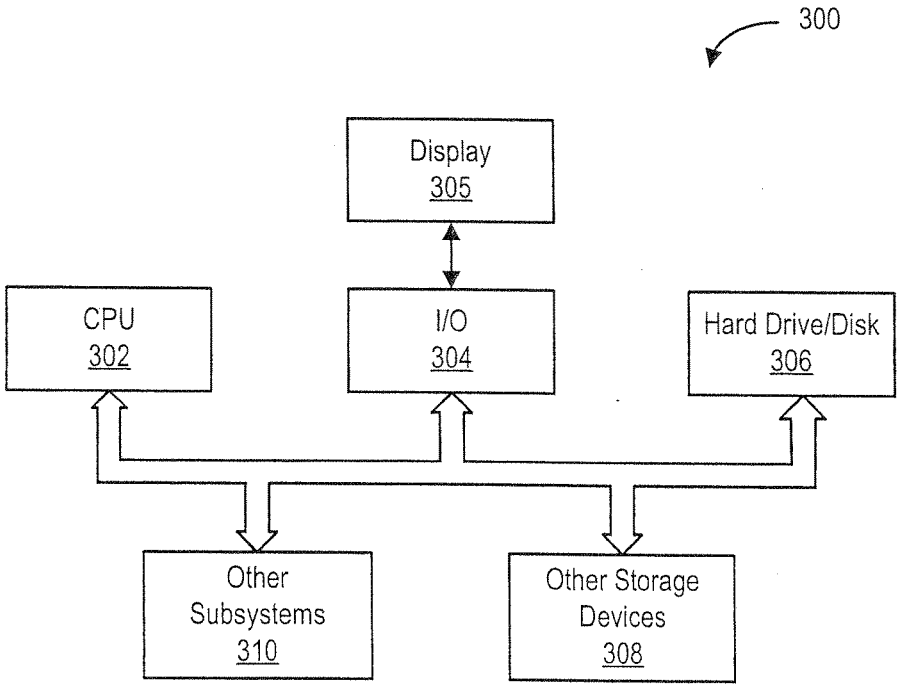


Figure 3

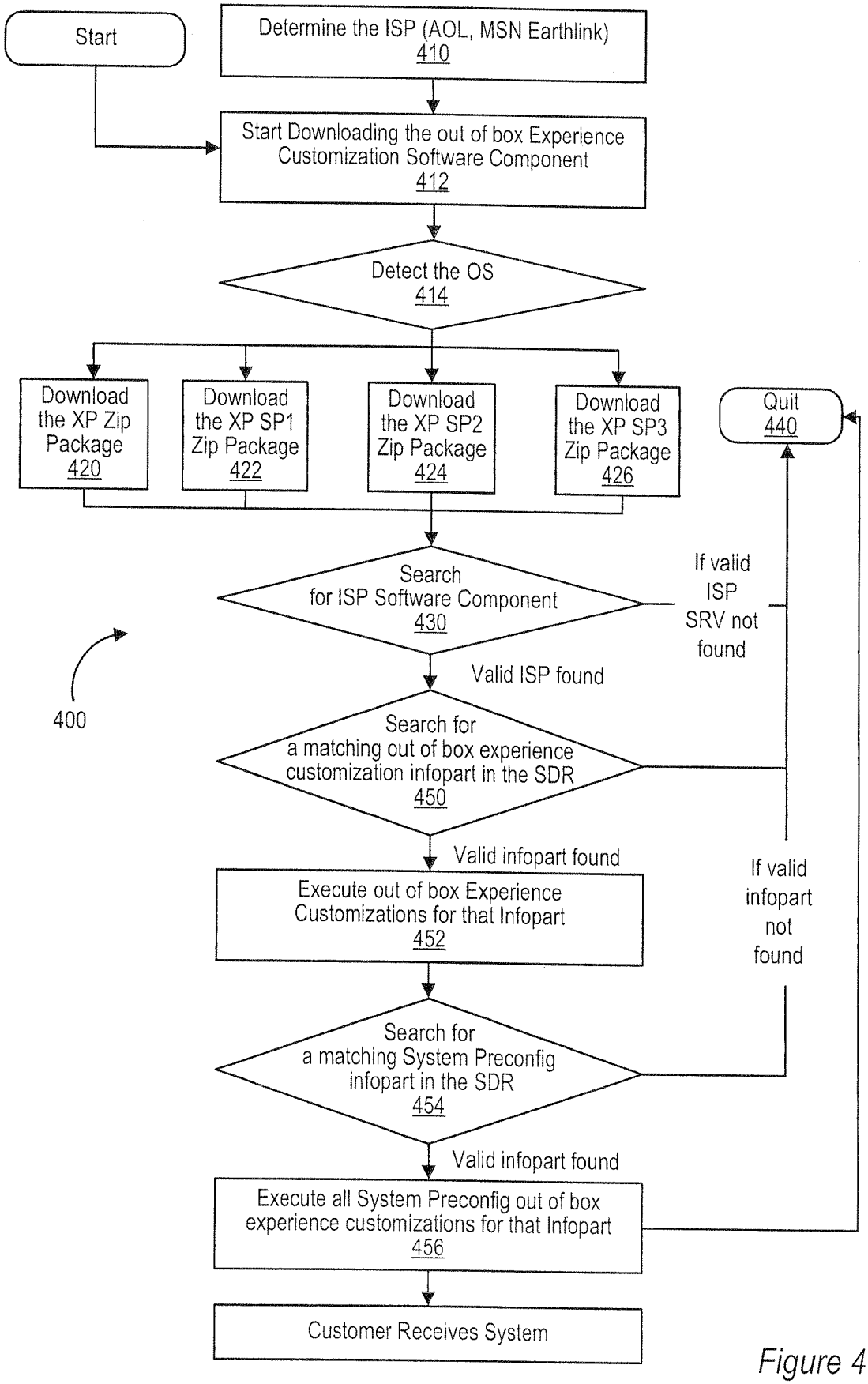

Start
Determine the ISP (AOL, MSN Earthlink)
410
Start Downloading the out of box Experience Customization Software Component
412
Detect the OS
414
Download the XP Zip Package
420
Download the XP SP1 Zip Package
422
Download the XP SP2 Zip Package
424
Download the XP SP3 Zip Package
426
Quit
440
Search for ISP Software Component
430
If valid ISP SRV not found
Valid ISP found
400
Search for a matching out of box experience customization infopart in the SDR
450
Valid infopart found
If valid infopart not found
Execute out of box Experience Customizations for that Infopart
452
Search for a matching System Preconfig infopart in the SDR
454
Valid infopart found
Execute all System Preconfig out of box experience customizations for that Infopart
456
Customer Receives System

Figure 4

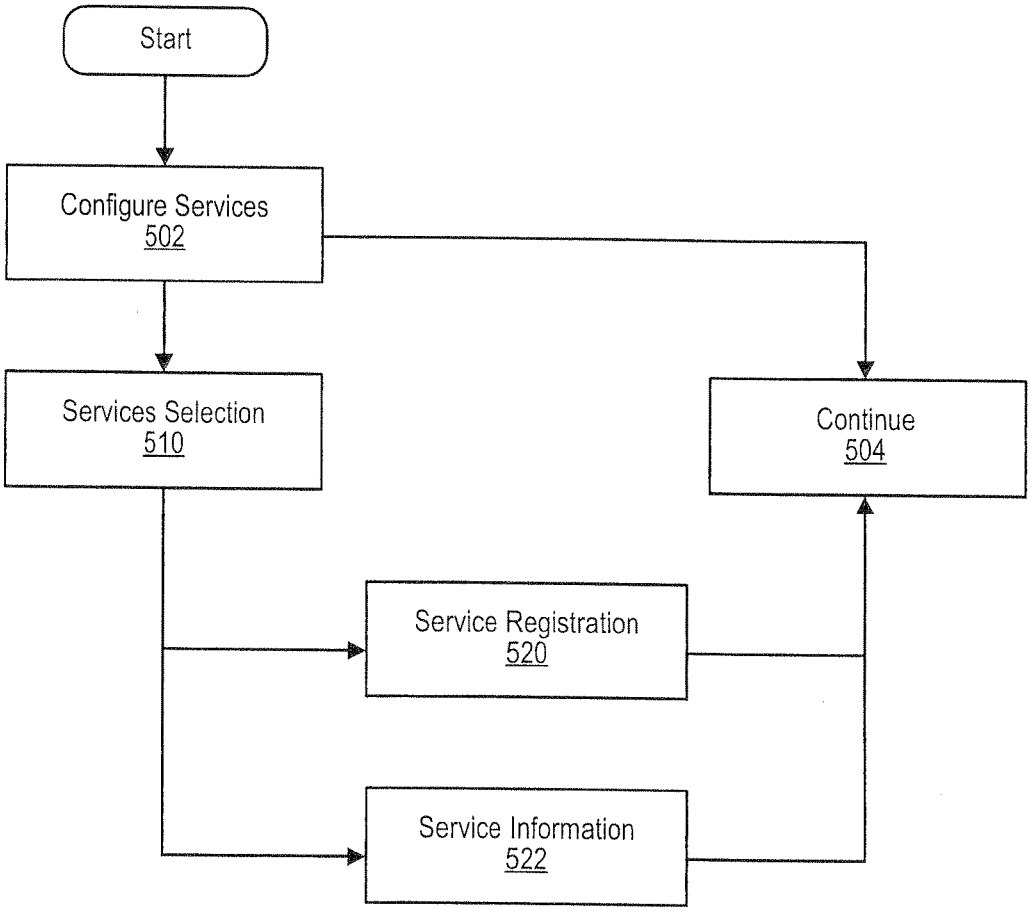

Start
Configure Services
502
Services Selection
510
Continue
504
Service Registration
520
Service Information
522

Figure 5

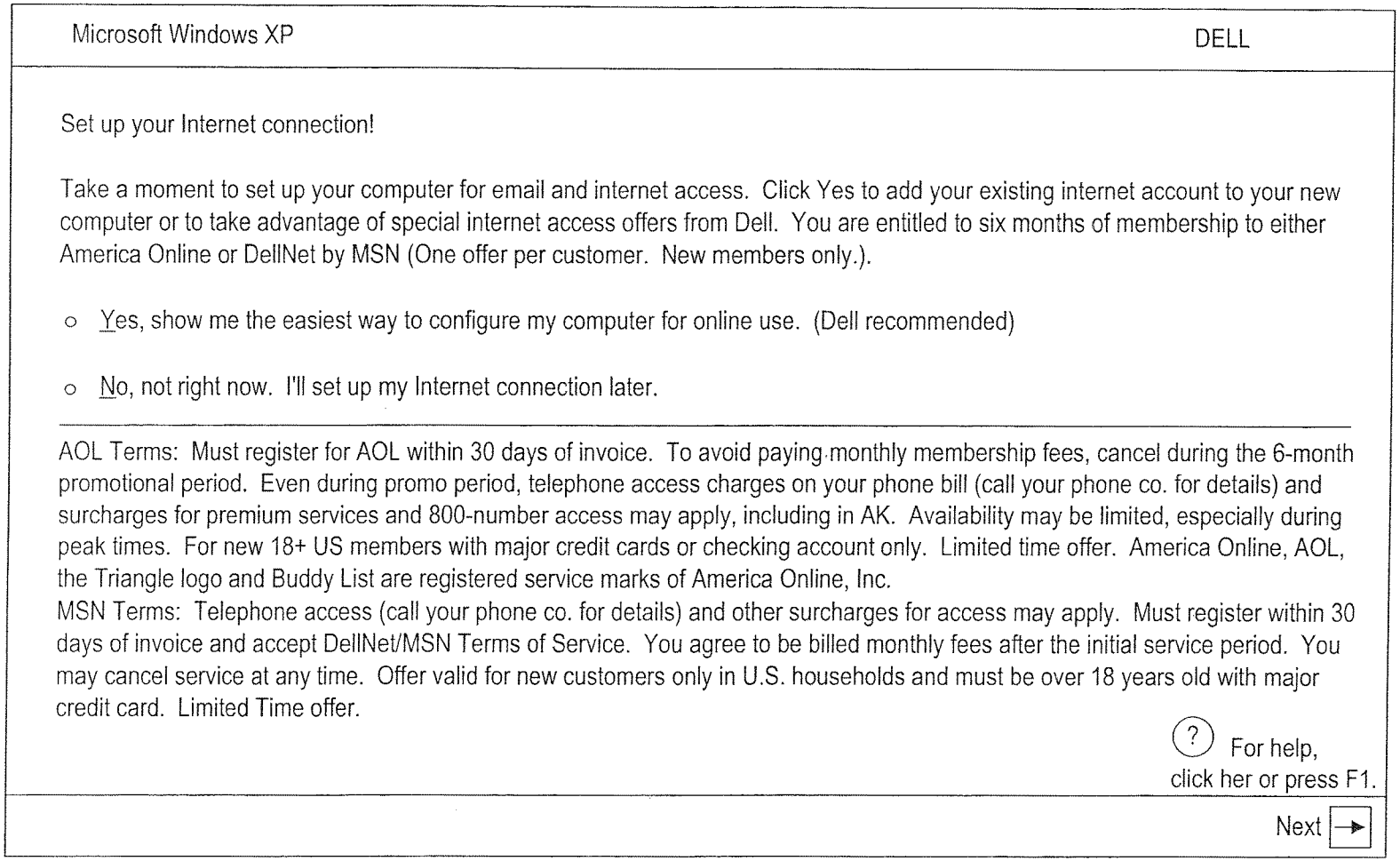

Microsoft Windows XP
DELL
Set up your Internet connection!
Take a moment to set up your computer for email and internet access. Click Yes to add your existing internet account to your new computer or to take advantage of special internet access offers from Dell. You are entitled to six months of membership to either America Online or DellNet by MSN (One offer per customer. New members only.).
o Yes, show me the easiest way to configure my computer for online use. (Dell recommended)
o No, not right now. I'll set up my Internet connection later.
AOL Terms: Must register for AOL within 30 days of invoice. To avoid paying monthly membership fees, cancel during the 6-month promotional period. Even during promo period, telephone access charges on your phone bill (call your phone co. for details) and surcharges for premium services and 800-number access may apply, including in AK. Availability may be limited, especially during peak times. For new 18+ US members with major credit cards or checking account only. Limited time offer. America Online, AOL, the Triangle logo and Buddy List are registered service marks of America Online, Inc.
MSN Terms: Telephone access (call your phone co. for details) and other surcharges for access may apply. Must register within 30 days of invoice and accept DellNet/MSN Terms of Service. You agree to be billed monthly fees after the initial service period. You may cancel service at any time. Offer valid for new customers only in U.S. households and must be over 18 years old with major credit card. Limited Time offer.
?
For help,
click her or press F1.
Next

Figure 6

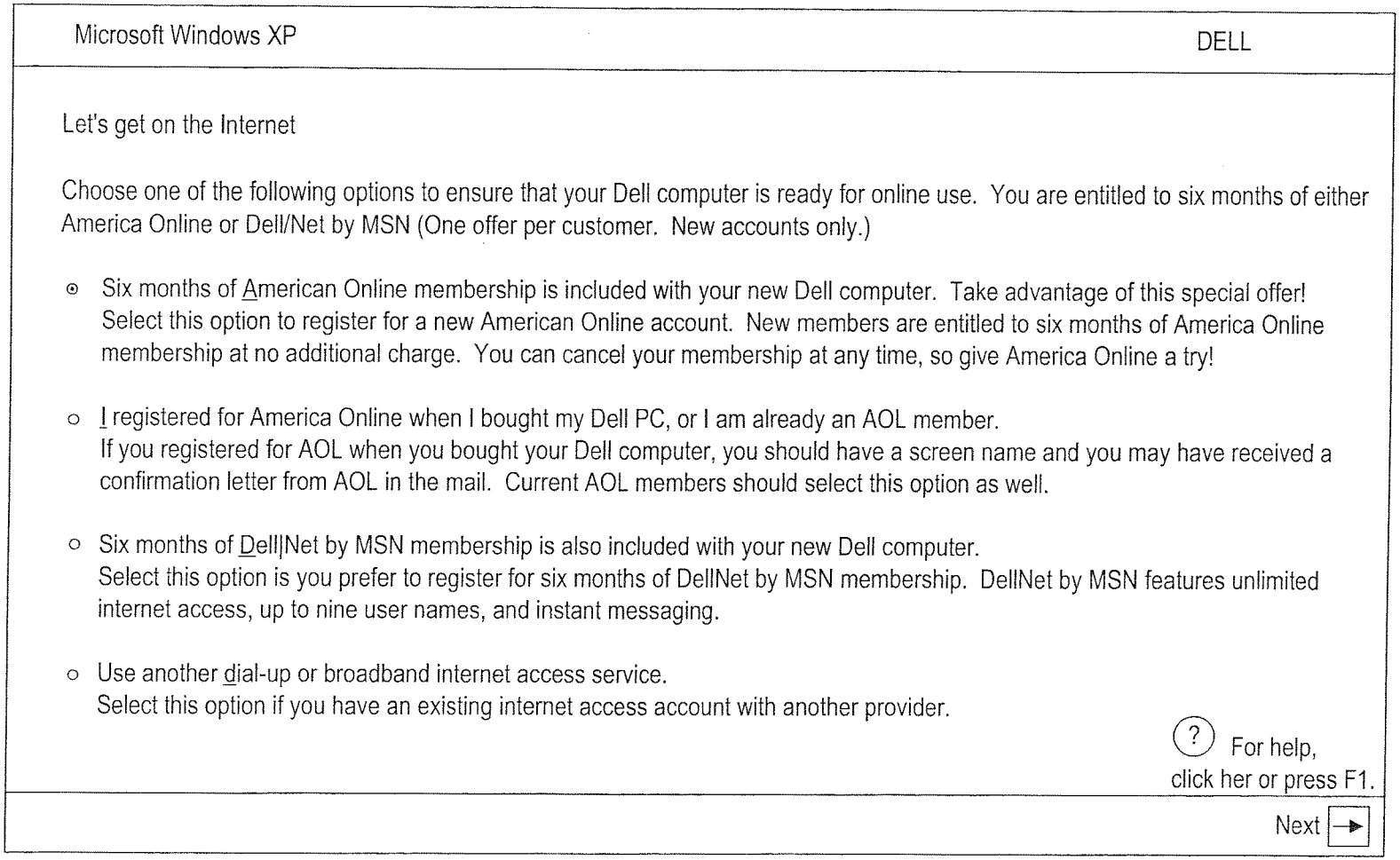

Microsoft Windows XP
DELL
Let's get on the Internet
Choose one of the following options to ensure that your Dell computer is ready for online use. You are entitled to six months of either America Online or Dell/Net by MSN (One offer per customer. New accounts only.)
Six months of American Online membership is included with your new Dell computer. Take advantage of this special offer! Select this option to register for a new American Online account. New members are entitled to six months of America Online membership at no additional charge. You can cancel your membership at any time, so give America Online a try!
I registered for America Online when I bought my Dell PC, or I am already an AOL member. If you registered for AOL when you bought your Dell computer, you should have a screen name and you may have received a confirmation letter from AOL in the mail. Current AOL members should select this option as well.
Six months of Dell|Net by MSN membership is also included with your new Dell computer. Select this option is you prefer to register for six months of DellNet by MSN membership. DellNet by MSN features unlimited internet access, up to nine user names, and instant messaging.
Use another dial-up or broadband internet access service. Select this option if you have an existing internet access account with another provider.
For help, click her or press F1.
Next

Figure 7

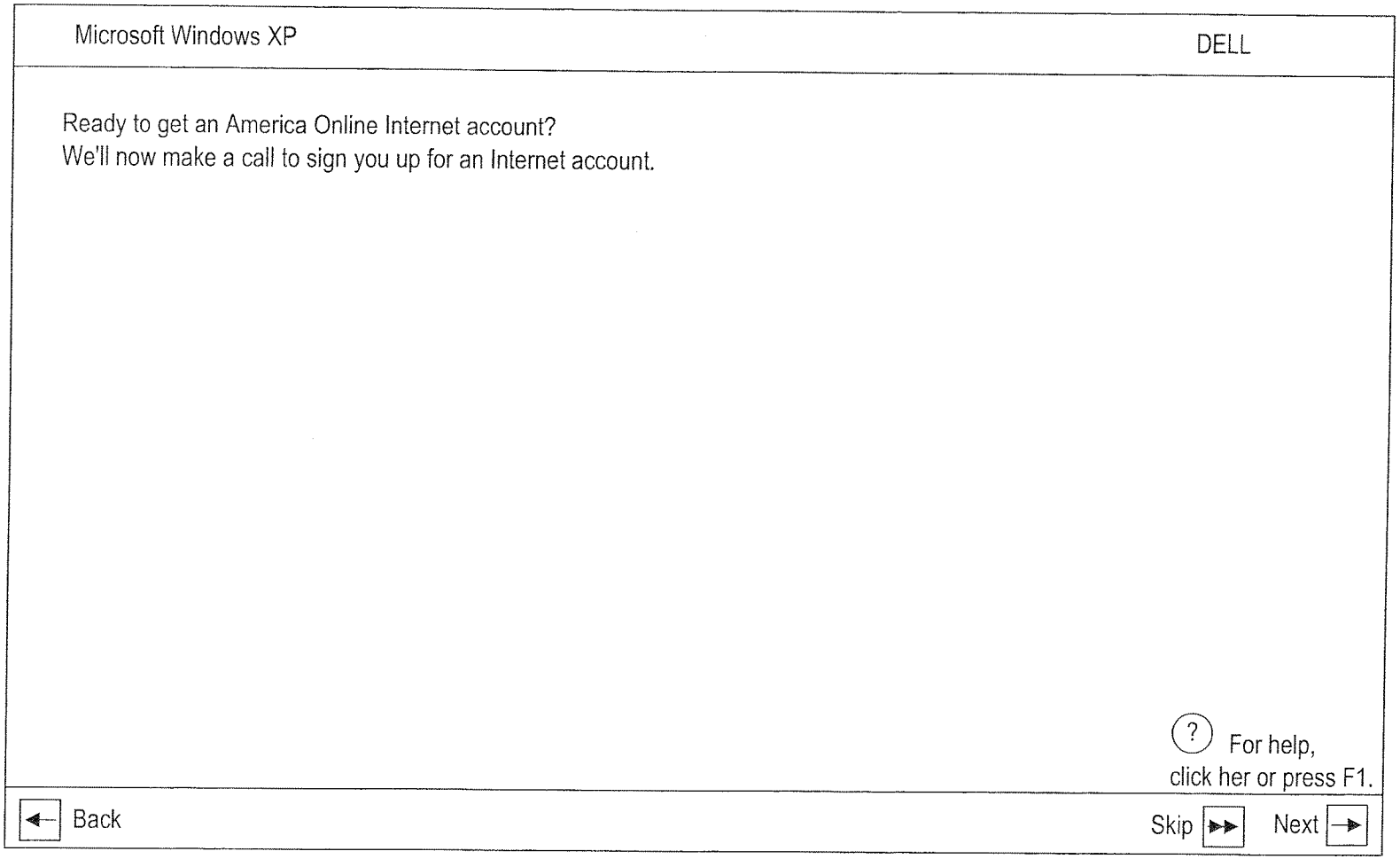

Microsoft Windows XP
DELL
Ready to get an America Online Internet account?
We'll now make a call to sign you up for an Internet account.
For help,
click her or press F1.
Back
Skip
Next

Figure 8

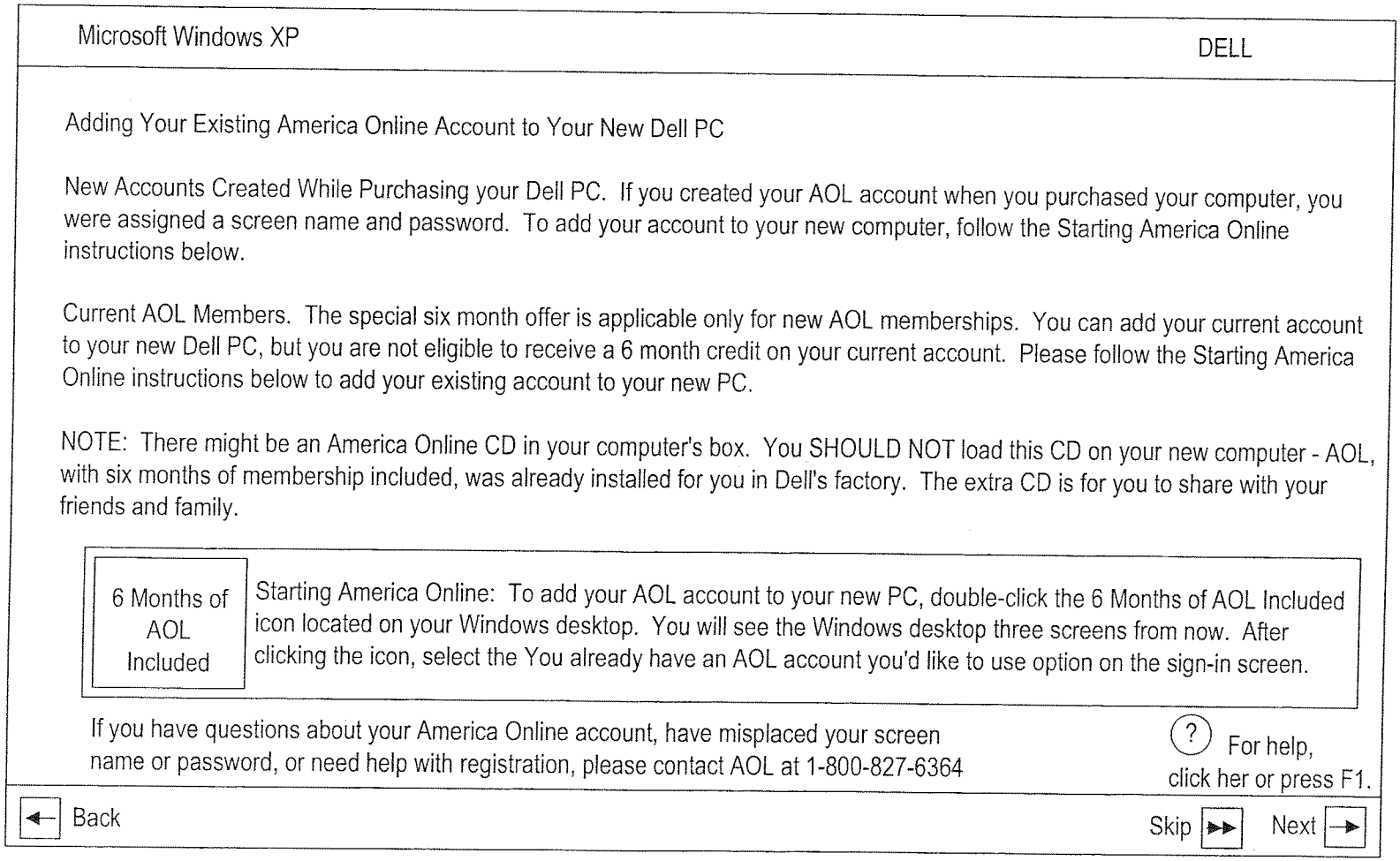

Microsoft Windows XP
DELL
Adding Your Existing America Online Account to Your New Dell PC
New Accounts Created While Purchasing your Dell PC. If you created your AOL account when you purchased your computer, you were assigned a screen name and password. To add your account to your new computer, follow the Starting America Online instructions below.
Current AOL Members. The special six month offer is applicable only for new AOL memberships. You can add your current account to your new Dell PC, but you are not eligible to receive a 6 month credit on your current account. Please follow the Starting America Online instructions below to add your existing account to your new PC.
NOTE: There might be an America Online CD in your computer's box. You SHOULD NOT load this CD on your new computer - AOL, with six months of membership included, was already installed for you in Dell's factory. The extra CD is for you to share with your friends and family.
6 Months of AOL Included
Starting America Online: To add your AOL account to your new PC, double-click the 6 Months of AOL Included icon located on your Windows desktop. You will see the Windows desktop three screens from now. After clicking the icon, select the You already have an AOL account you'd like to use option on the sign-in screen.
If you have questions about your America Online account, have misplaced your screen name or password, or need help with registration, please contact AOL at 1-800-827-6364
For help, click her or press F1.
Back
Skip
Next

Figure 9