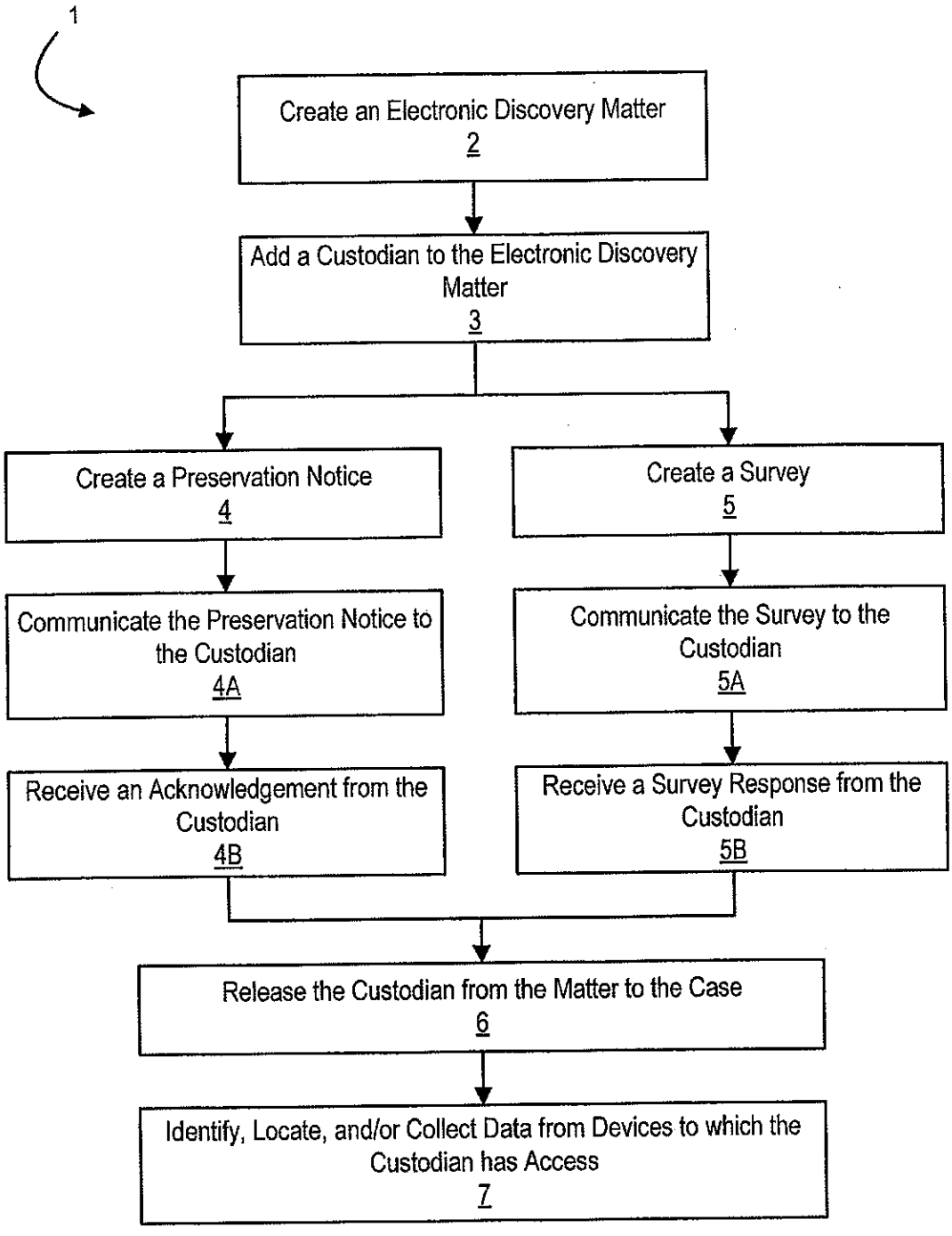

1
Create an Electronic Discovery Matter
2
Add a Custodian to the Electronic Discovery Matter
3
Create a Preservation Notice
4
Create a Survey
5
Communicate the Preservation Notice to the Custodian
4A
Communicate the Survey to the Custodian
5A
Receive an Acknowledgement from the Custodian
4B
Receive a Survey Response from the Custodian
5B
Release the Custodian from the Matter to the Case
6
Identify, Locate, and/or Collect Data from Devices to which the Custodian has Access
7

FIG. 1

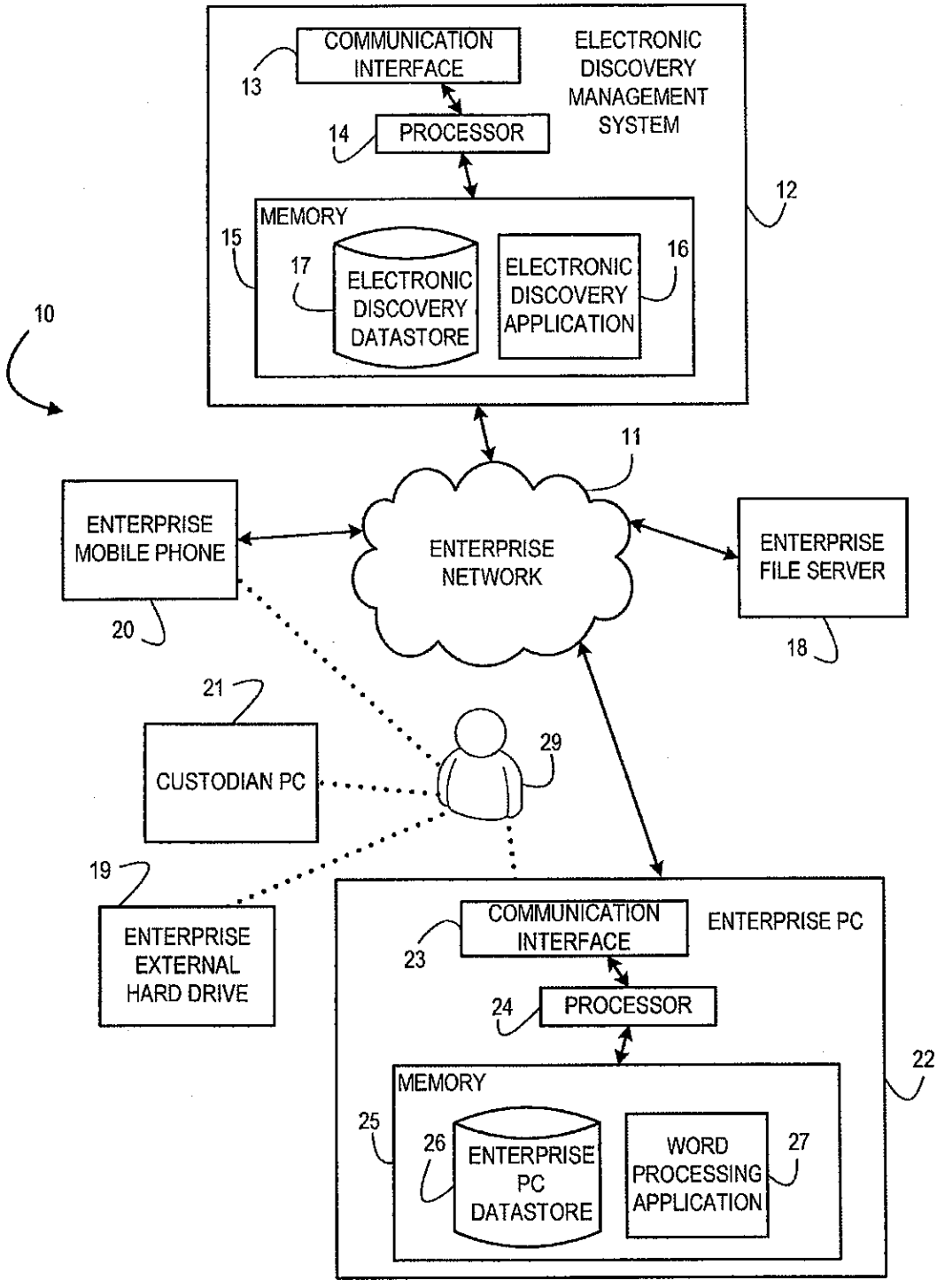

COMMUNICATION INTERFACE
13
ELECTRONIC DISCOVERY MANAGEMENT SYSTEM
14
PROCESSOR
12
MEMORY
15
17
ELECTRONIC DISCOVERY DATASTORE
ELECTRONIC DISCOVERY APPLICATION
16
10
11
ENTERPRISE MOBILE PHONE
ENTERPRISE NETWORK
ENTERPRISE FILE SERVER
20
18
21
CUSTODIAN PC
29
19
ENTERPRISE EXTERNAL HARD DRIVE
COMMUNICATION INTERFACE
ENTERPRISE PC
23
24
PROCESSOR
22
MEMORY
25
26
ENTERPRISE PC DATASTORE
WORD PROCESSING APPLICATION
27

FIG. 2

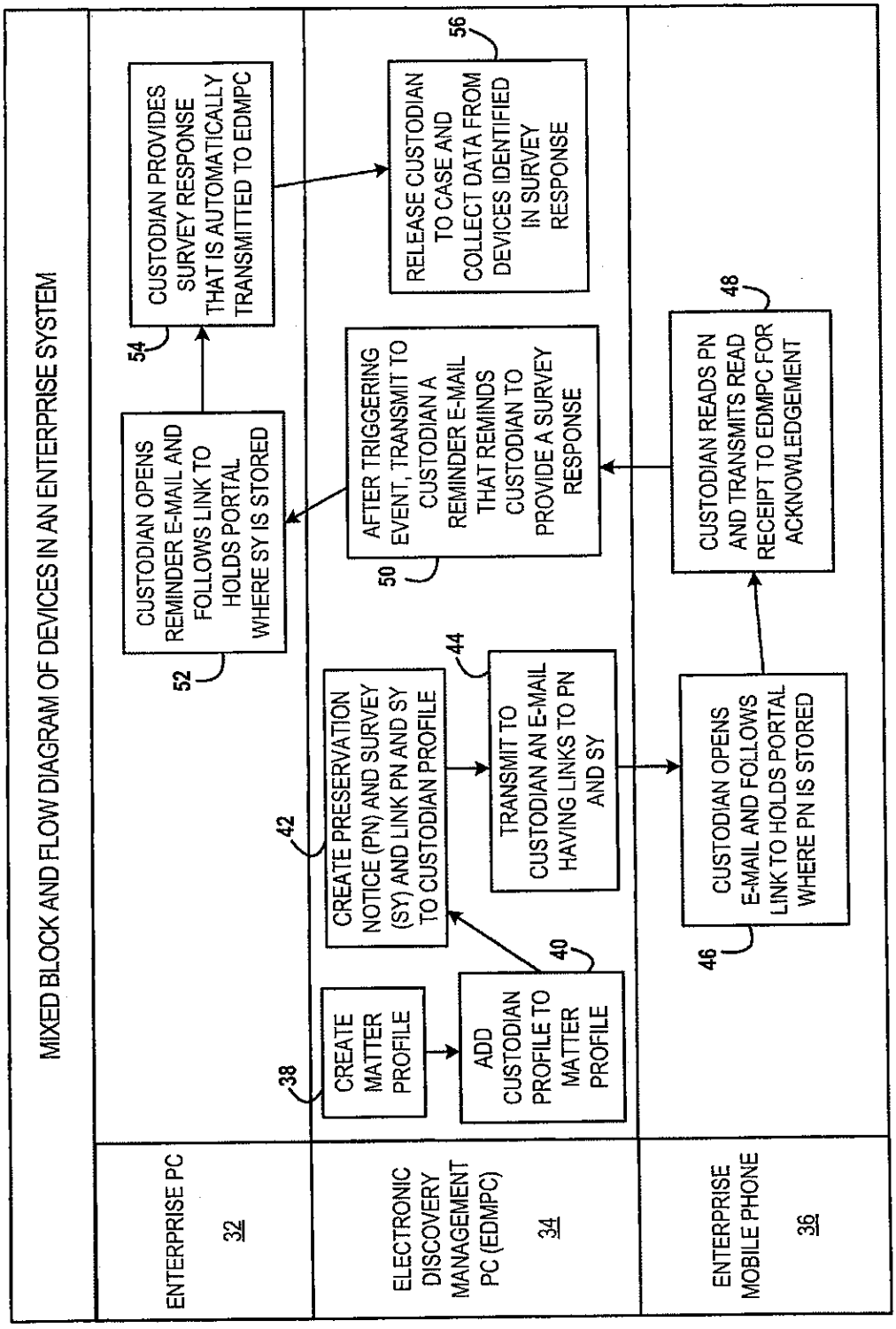

MIXED BLOCK AND FLOW DIAGRAM OF DEVICES IN AN ENTERPRISE SYSTEM
ENTERPRISE PC
32
ELECTRONIC DISCOVERY MANAGEMENT PC (EDMPC)
34
ENTERPRISE MOBILE PHONE
36
CREATE MATTER PROFILE
38
ADD CUSTODIAN PROFILE TO MATTER PROFILE
40
CREATE PRESERVATION NOTICE (PN) AND SURVEY (SY) AND LINK PN AND SY TO CUSTODIAN PROFILE
42
TRANSMIT TO CUSTODIAN AN E-MAIL HAVING LINKS TO PN AND SY
44
CUSTODIAN OPENS E-MAIL AND FOLLOWS LINK TO HOLDS PORTAL WHERE PN IS STORED
46
CUSTODIAN READS PN AND TRANSMITS READ RECEIPT TO EDMPC FOR ACKNOWLEDGEMENT
48
AFTER TRIGGERING EVENT, TRANSMIT TO CUSTODIAN A REMINDER E-MAIL THAT REMINDS CUSTODIAN TO PROVIDE A SURVEY RESPONSE
50
CUSTODIAN OPENS REMINDER E-MAIL AND FOLLOWS LINK TO HOLDS PORTAL WHERE SY IS STORED
52
CUSTODIAN PROVIDES SURVEY RESPONSE THAT IS AUTOMATICALLY TRANSMITTED TO EDMPC
54
RELEASE CUSTODIAN TO CASE AND COLLECT DATA FROM DEVICES IDENTIFIED IN SURVEY RESPONSE
56
30

FIG. 3

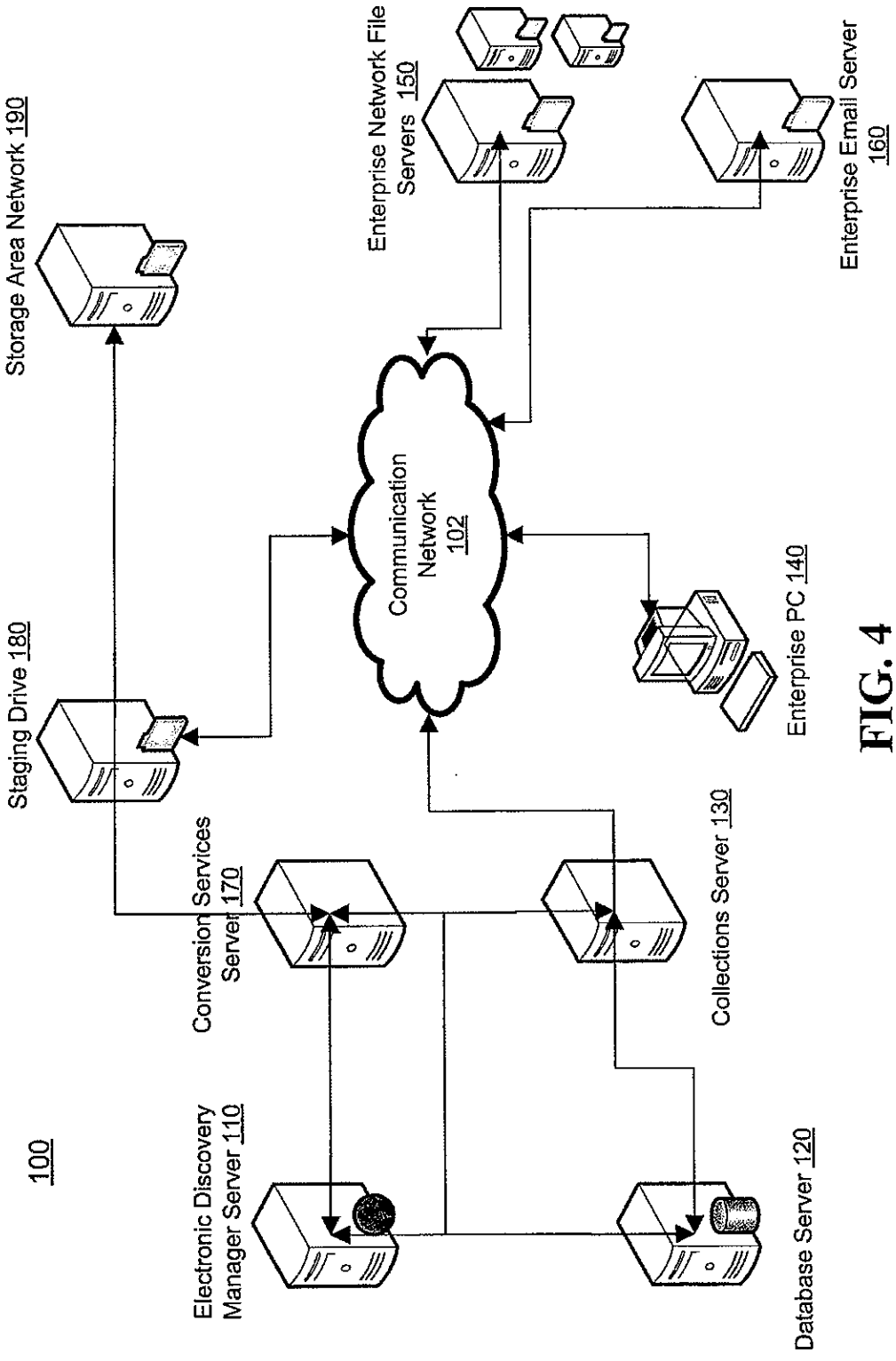

100
Storage Area Network 190
Enterprise Network File Servers 150
Enterprise Email Server 160
Staging Drive 180
Communication Network 102
Enterprise PC 140
Conversion Services Server 170
Collections Server 130
Electronic Discovery Manager Server 110
Database Server 120

FIG. 4

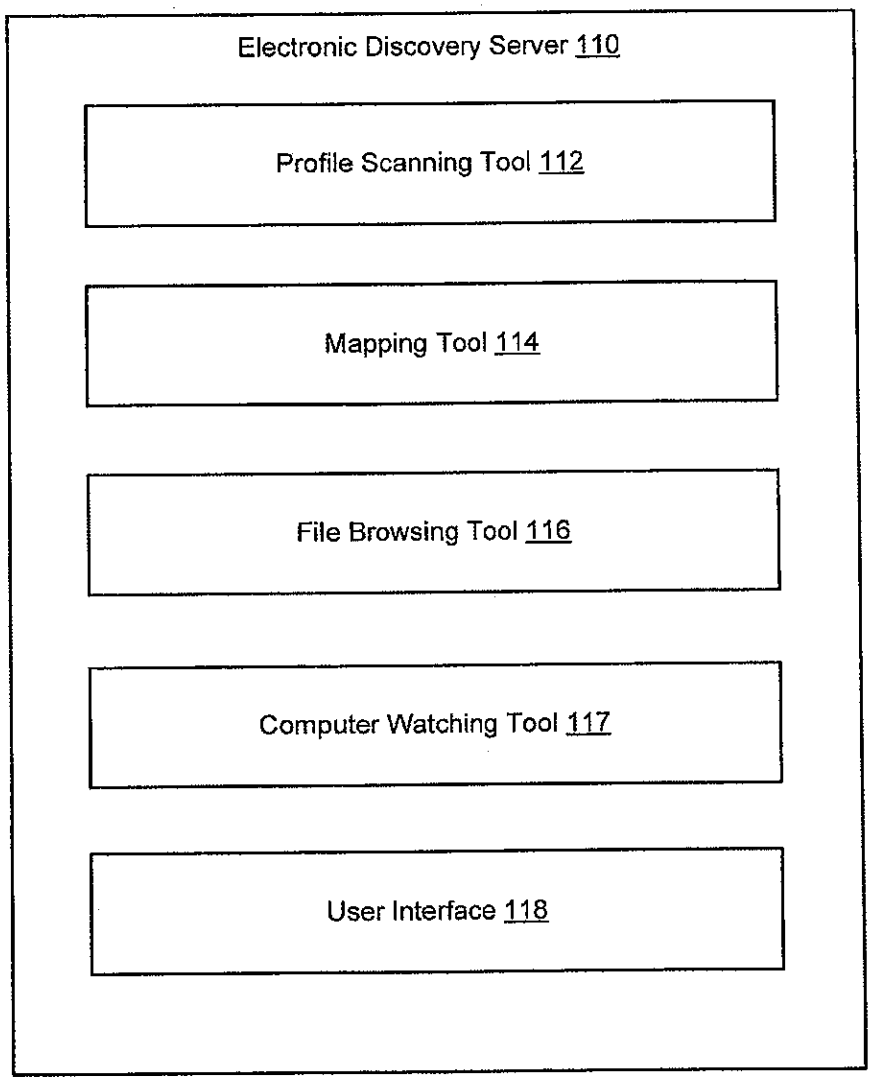

Electronic Discovery Server 110
Profile Scanning Tool 112
Mapping Tool 114
File Browsing Tool 116
Computer Watching Tool 117
User Interface 118

FIG. 5

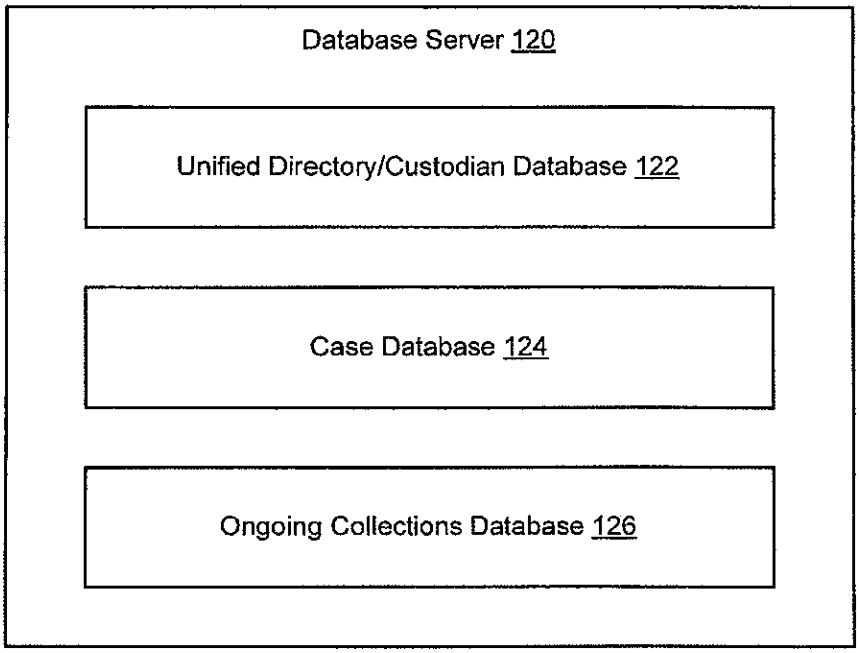

Database Server 120
Unified Directory/Custodian Database 122
Case Database 124
Ongoing Collections Database 126

FIG. 6

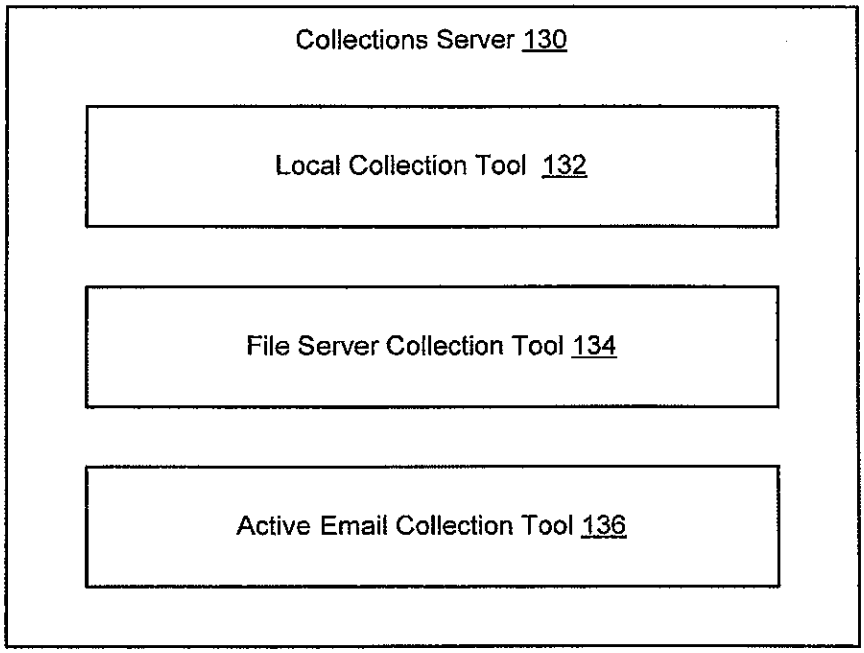

Collections Server 130
Local Collection Tool 132
File Server Collection Tool 134
Active Email Collection Tool 136

FIG. 7

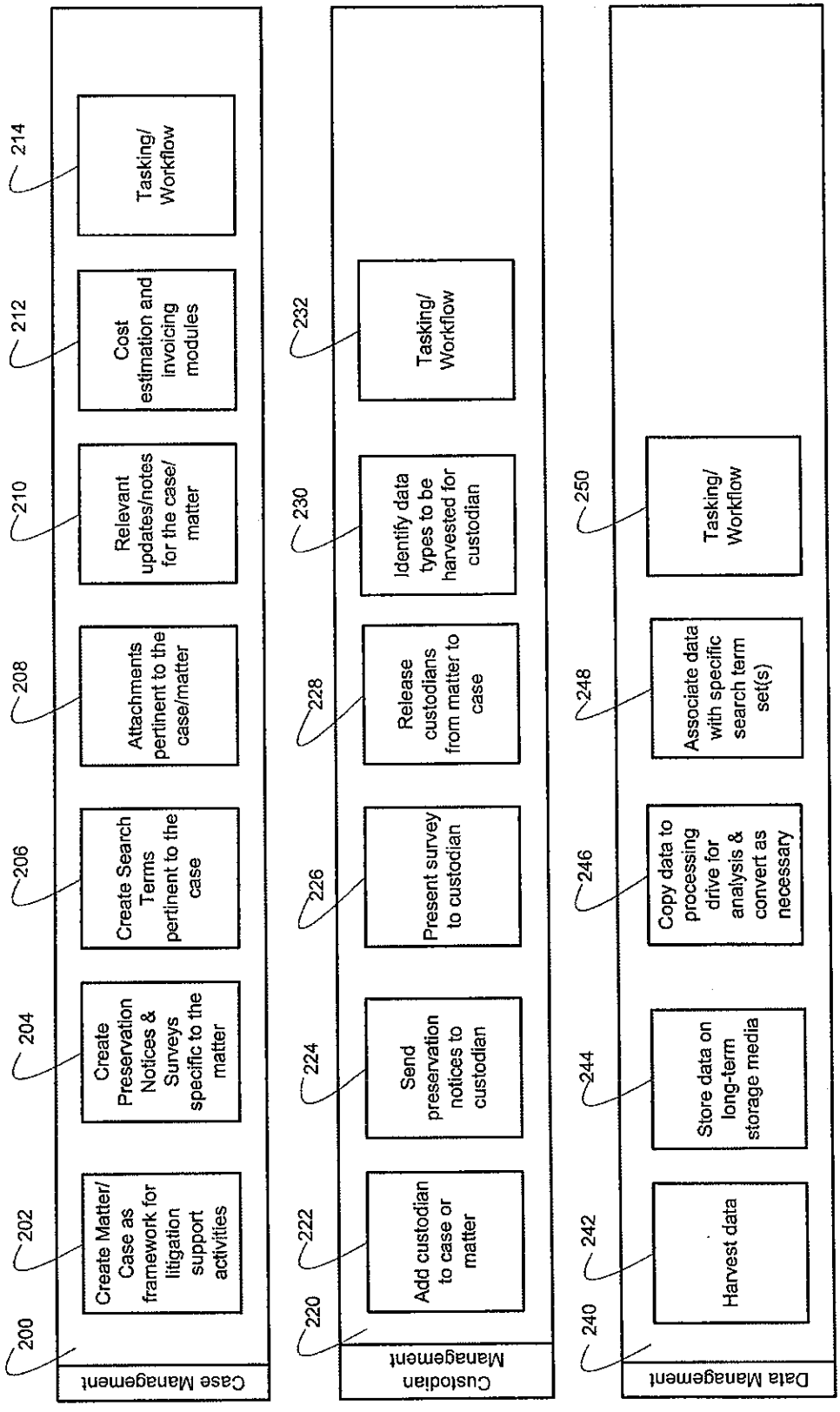

Case Management
200
Create Matter/ Case as framework for litigation support activities
202
Create Preservation Notices & Surveys specific to the matter
204
Create Search Terms pertinent to the case
206
Attachments pertinent to the case/matter
208
Relevant updates/notes for the case/ matter
210
Cost estimation and invoicing modules
212
Tasking/ Workflow
214
Custodian Management
220
Add custodian to case or matter
222
Send preservation notices to custodian
224
Present survey to custodian
226
Release custodians from matter to case
228
Identify data types to be harvested for custodian
230
Tasking/ Workflow
232
Data Management
240
Harvest data
242
Store data on long-term storage media
244
Copy data to processing drive for analysis & convert as necessary
246
Associate data with specific search term set(s)
248
Tasking/ Workflow
250

FIG. 8

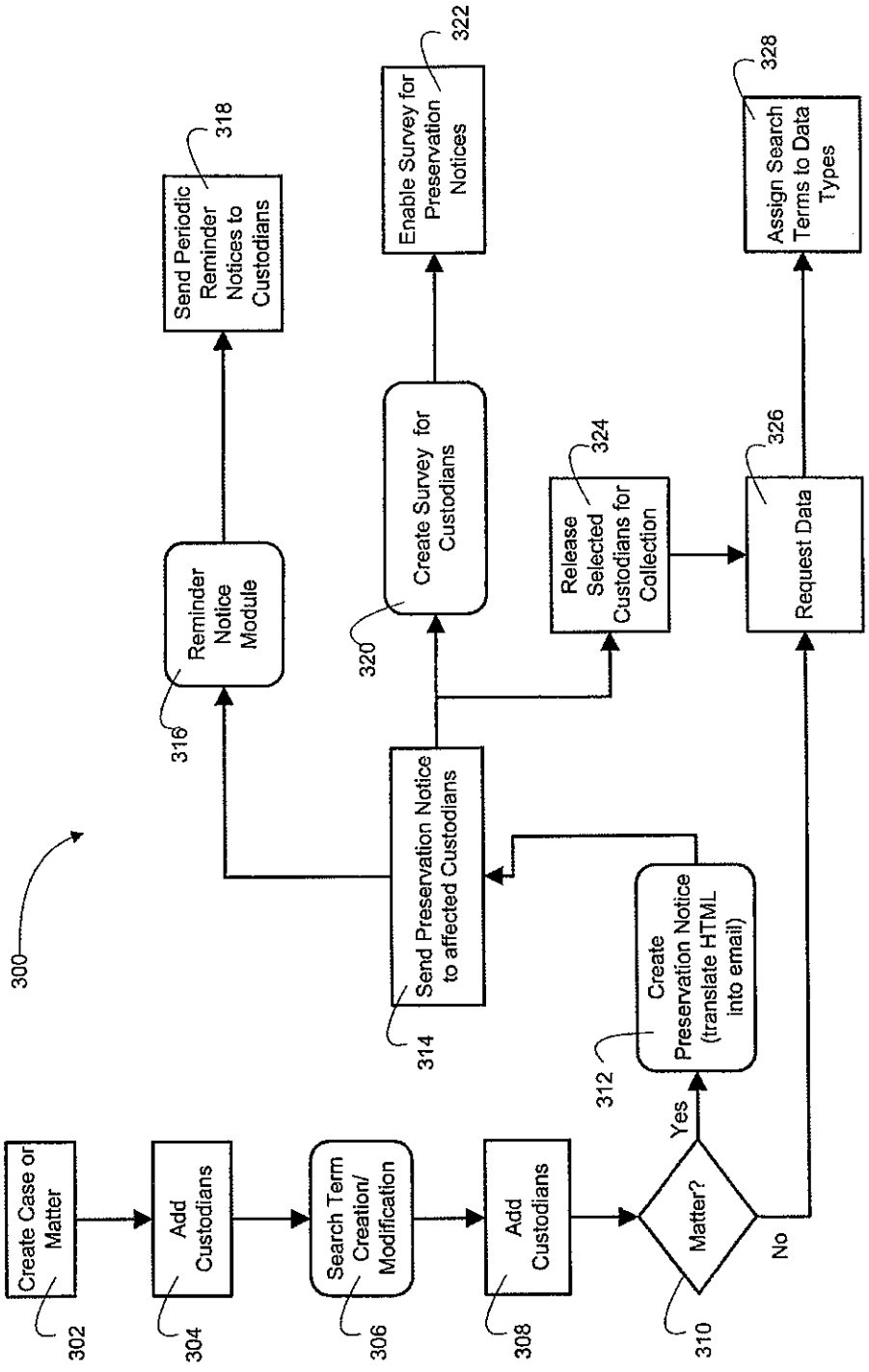

300
Create Case or Matter
302
Add Custodians
304
Search Term Creation/ Modification
306
Add Custodians
308
Matter?
310
Yes
No
Create Preservation Notice (translate HTML into email)
312
Send Preservation Notice to affected Custodians
314
Reminder Notice Module
316
Send Periodic Reminder Notices to Custodians
318
Create Survey for Custodians
320
Enable Survey for Preservation Notices
322
Release Selected Custodians for Collection
324
Request Data
326
Assign Search Terms to Data Types
328

FIG. 9

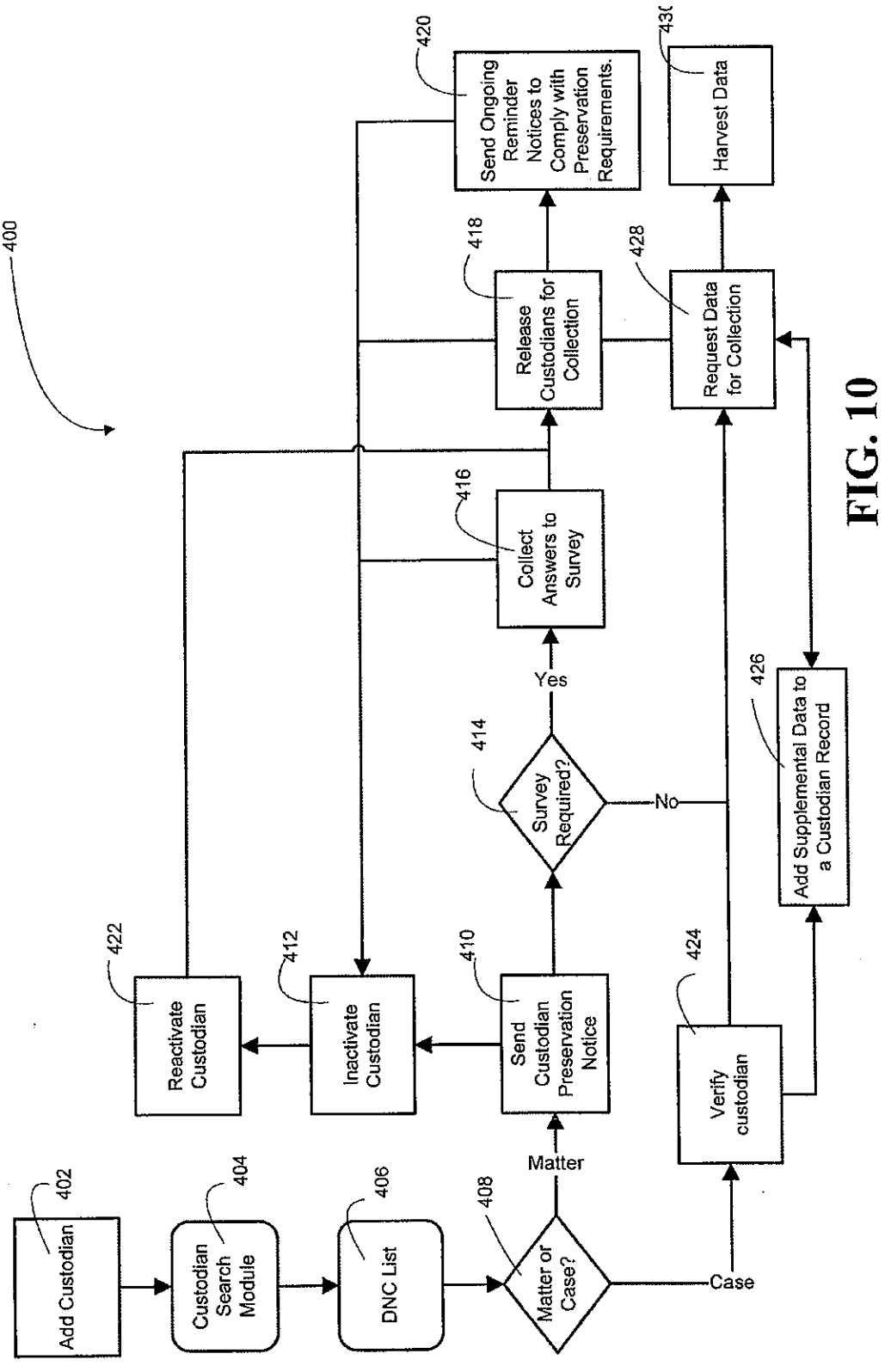

400
Add Custodian
402
Custodian Search Module
404
DNC List
406
Matter or Case?
408
Matter
Case
Send Custodian Preservation Notice
410
Inactivate Custodian
412
Reactivate Custodian
422
Survey Required?
414
Yes
No
Collect Answers to Survey
416
Release Custodians for Collection
418
Send Ongoing Reminder Notices to Comply with Preservation Requirements.
420
Verify custodian
424
Request Data for Collection
428
Harvest Data
Add Supplemental Data to a Custodian Record
426

FIG. 10

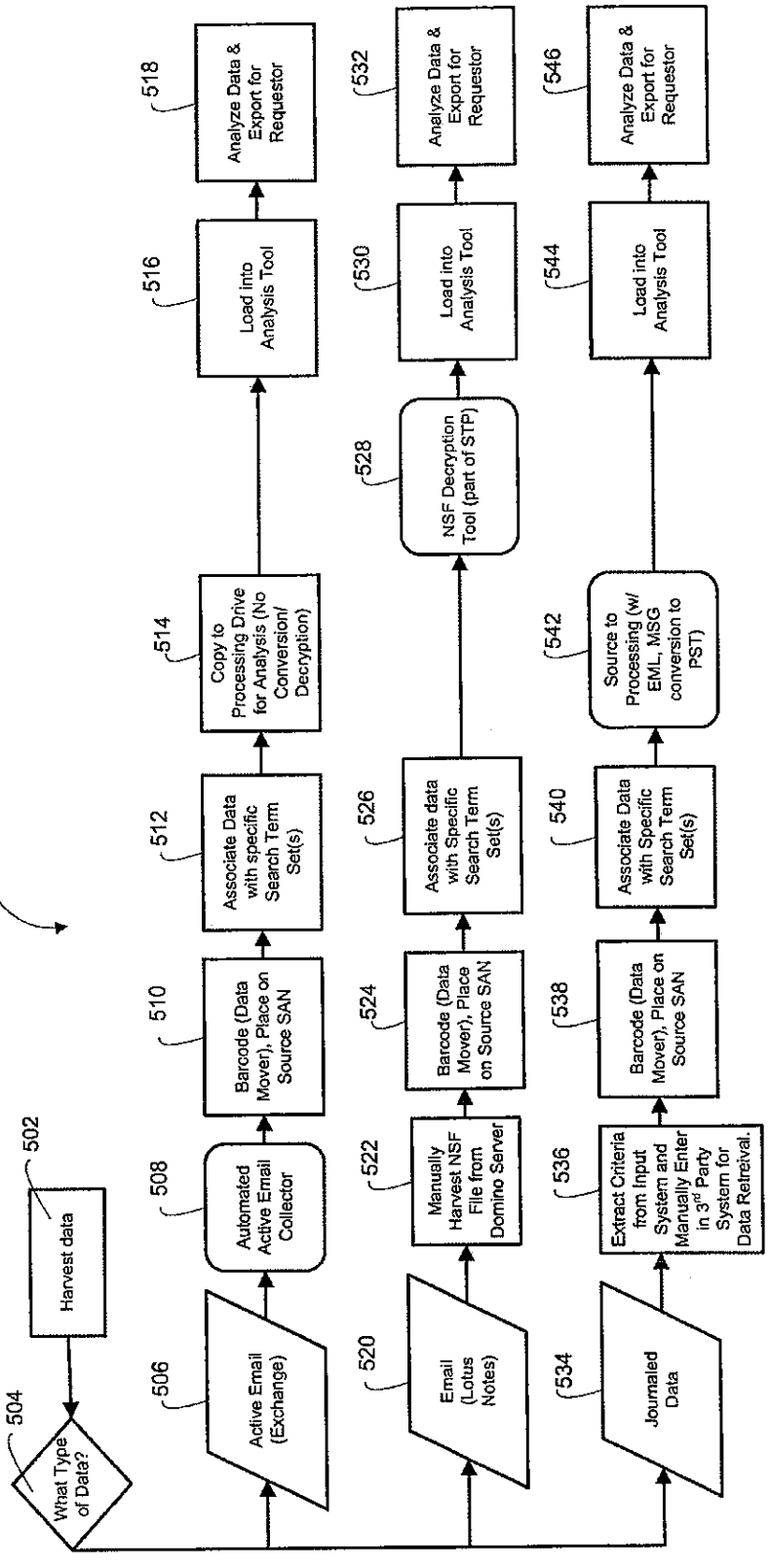

500
504
What Type of Data?
502
Harvest data
506
Active Email (Exchange)
508
Automated Active Email Collector
510
Barcode (Data Mover), Place on Source SAN
512
Associate Data with specific Search Term Set(s)
514
Copy to Processing Drive for Analysis (No Conversion/ Decryption)
516
Load into Analysis Tool
518
Analyze Data & Export for Requestor
520
Email (Lotus Notes)
522
Manually Harvest NSF File from Domino Server
524
Barcode (Data Mover), Place on Source SAN
526
Associate data with Specific Search Term Set(s)
528
NSF Decryption Tool (part of STP)
530
Load into Analysis Tool
532
Analyze Data & Export for Requestor
534
Journaled Data
536
Extract Criteria from Input System and Manually Enter in 3rd Party System for Data Retreival.
538
Barcode (Data Mover), Place on Source SAN
540
Associate Data with Specific Search Term Set(s)
542
Source to Processing (w/ EML, MSG conversion to PST)
544
Load into Analysis Tool
546
Analyze Data & Export for Requestor

FIG. 11

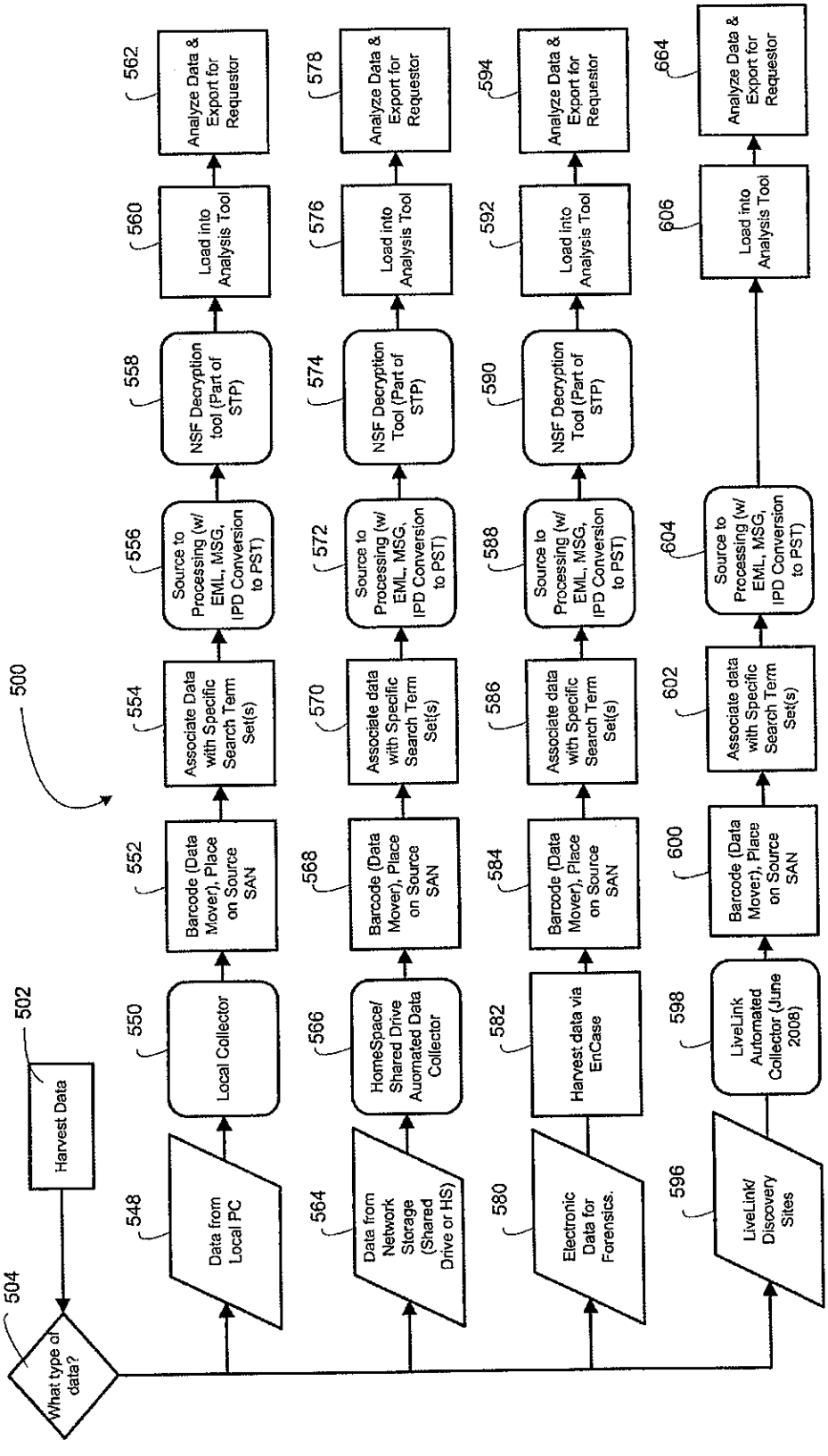

500
502
Harvest Data
504
What type of data?
548
Data from Local PC
550
Local Collector
552
Barcode (Data Mover), Place on Source SAN
554
Associate Data with Specific Search Term Set(s)
556
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
558
NSF Decryption tool (Part of STP)
560
Load into Analysis Tool
562
Analyze Data & Export for Requestor
564
Data from Network Storage (Shared Drive or HS)
566
HomeSpace/ Shared Drive Auomated Data Collector
568
Barcode (Data Mover), Place on Source SAN
570
Associate data with Specific Search Term Set(s)
572
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
574
NSF Decryption Tool (Part of STP)
576
Load into Analysis Tool
578
Analyze Data & Export for Requestor
580
Electronic Data for Forensics.
582
Harvest data via EnCase
584
Barcode (Data Mover), Place on Source SAN
586
Associate data with Specific Search Term Set(s)
588
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
590
NSF Decryption Tool (Part of STP)
592
Load into Analysis Tool
594
Analyze Data & Export for Requestor
596
LiveLink/ Discovery Sites
598
LiveLink Automated Collector (June 2008)
600
Barcode (Data Mover), Place on Source SAN
602
Associate data with Specific Search Term Set(s)
604
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
606
Load into Analysis Tool
664
Analyze Data & Export for Requestor

FIG. 12