METHOD FOR DETERMINING HAND HYGIENE COMPLIANCE

STATEMENT REGARDING FEDERALLY SPONSORED RESEARCH OR DEVELOPMENT

[0001] Not applicable.

CROSS REFERENCE TO RELATED APPLICATIONS

[0002] The present application makes reference to, claims benefit of, and claims priority to U.S. Provisional Patent Application No. 61/556,680, filed November 7, 2011, which is hereby incorporated herein by reference, in its entirety.

BACKGROUND OF THE INVENTION

[0003] Hand hygiene is essential for certain activities and services, including particularly healthcare and food preparation and service. The invention concerns determining the compliance by workers with hand hygiene guidelines.

[0004] For healthcare providers, the spread of healthcare acquired infections also known as HAI's has been an ever increasing challenge in healthcare facilities. HAIs can result from transmission of bacteria, viruses and other disease causing micro-organisms from various sources such as a patient or environmental surfaces to another patient or surface via the hands of healthcare workers. Such transmission can result in an infection of a patient who was previously not infected. Health care facilities have battled MRSA (methicillin-resistant staphylococcus aureus) and VRSA (vancomycin-resistant staphylococcus aureus) and other drug resistant micro-organisms for many years. These problems have been more apparent in recent years. It is estimated that approximately 2,000,000 such HAIs occur annually in the U.S. alone resulting in about 100,000 deaths. The extra costs associated with these infections are estimated in the billions of dollars.

[0005] Healthcare institutions seek to prevent and control the spread of HAIs. One important aspect of such efforts is seeking to ensure that health care professionals comply with hand hygiene best practices. Hand hygiene can be accomplished by washing with soap and water and by using liquids such as a sanitizing product which does not require water or rinsing of the product.

[0006] Hand hygiene is also recognized as essential in the food industry to prevent the spread of foodborne bacteria and/or viruses including Norovirus, the Hepatitis A virus, Salmonella Typhi, Shigella spp., and Escherichia coli (E. coli) O157:H7 or other Enterohemorrhagic or Shiga toxin-producing E. coli, Staphylococcus aureus, Salmonella spp. and Streptococcus pyogenes. Hand washing by food employees is essential after activities that contaminate hands and before activities during which pathogens may be spread to food.

SUMMARY OF THE INVENTION

[0006a] According to an aspect of the present invention, there is provided a method for predetermining the benchmark number of hand hygiene opportunities for a target facility;

determining a study benchmark number of hand hygiene opportunities in a studied facility during an observation period;

identifying studied facility characteristics of the studied facility during the observation period;

identifying study relationships between studied facility characteristics and the study number of hand hygiene opportunities;

determining target facility characteristics for the target facility; and determining a benchmark number of hand hygiene opportunities for the target facility based on study relationships and target facility characteristics.

[0007] Embodiments of the invention concerns assuring that workers conform to best practices for hand hygiene.

[0008] Embodiments of the invention concerns determining the compliance of workers with hand hygiene guidelines within a facility that requires hand hygiene.

[0009] Embodiements of the invention concerns determining the compliance of healthcare workers with hand hygiene guidelines within a healthcare institution.

[0010] Embodiments of the invention concerns determining the compliance of workers with hand hygiene guidelines within individual areas of a facility in which different activities that require hand hygiene occur at different locations within that facility.

[0011] Embodiments of the invention concerns determining the compliance of healthcare workers with hand hygiene guidelines within individual areas of a healthcare institution.

[0012] Embodiments of the invention concerns determining the amount of hand hygiene activity within a facility that is consistent with hand hygiene guidelines.

[0013] Embodiments of the invention concerns determining the amount of hand hygiene activity within an area of a healthcare facility that is consistent with hand hygiene guidelines.

BRIEF DESCRIPTION OF THE DRAWINGS

[0014] Fig. 1 is a sketch showing the five moments for hand hygiene in a healthcare setting.

[0015] Fig. 2 is a graph of the observed number of observed hand hygiene opportunities per patient day vs. the average number of patients per nurse and a linear relationship between them based on regression analysis.

[0016] Fig. 3 is a graph of the observed number of hand hygiene opportunities per 24 hour period and a comparison showing that the video monitoring benchmark and the benchmark based on the original HOW2 study are statistically equivalent.

[0017] Fig. 4 is a graph of hand hygiene compliances based on direct observation, video observation and on dispenser usage utilizing a calculated benchmark.

DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENTS

[0018] The invention concerns monitoring compliance with hand hygiene guidelines by workers. In one aspect, the invention concerns estimating the number of hand hygiene events that should occur within an area during a period of time. The present invention is described hereinafter by reference to the accompanying drawings and the following description that disclose embodiments of the invention. This invention may, however, be embodied in many different forms and should not be construed as limited to the embodiments set forth herein or to any aspect of that embodiment. Rather, this embodiment is an example of the invention, which has the full scope indicated by the claims.

[0019] The World Health Organization has identified five moments of hand hygiene in a healthcare setting. Those five moments for hand hygiene actions are shown generally by Fig. 1 at 10. Specifically, the five moments for hand hygiene actions are before patient contact 12, before performing an aseptic task 14, after body fluid exposure risk 16, after patient contact 18 and after contact with patient surroundings 20. Hand hygiene actions can be sanitizing with a sanitizing product which does not require water or rinsing off or alternatively it can be washing with soap and water. These five moments provide guidelines for hand hygiene within a healthcare setting.

[0020] The Food and Drug Administration (FDA) recommends that food workers should wash hands when entering a food preparation area; before putting on gloves, including between glove changes; before engaging in food preparation; before handing clean equipment and serving utensils; when changing tasks an switching between handling raw foods and working with ready to eat (RTE) foods; after handling soiled dishes, equipment, or utensils; after touching bare human body parts, for example parts other than clean hands and clean, exposed portions of arms; after using a toilet; after coughing sneezing, blowing his or her nose, using tobacco, eating, or drinking; and after caring for or handling services animals or aquatic animals such as molluscan shellfish or crustacean in display tanks. Food workers should also wash their hands after any activity that contaminates their hands. These recommendations provide bases for guidelines for hand hygiene in food facilities in which these activities occur. Other national food safety agencies similarly recommend good hand hygiene practices, including the Food Standards Agency of the United Kingdom, the European Commission, and Food Standards Australia and New Zealand.

[0021] Food safety agencies, including the FDA have developed recommendations for managing facilities based on Hazard Analysis and Critical Control Point (HACCP) systems. Hand hygiene guidelines have been included in systems that are based on HACCP analysis. HACCP is based on seven principles, the fourth of which is monitoring critical control points. Where hand hygiene is essential, HACCP principles call for monitoring of hand hygiene.

[0022] Other government, health and safety organizations have developed other recommendations for practices to prevent spread of bacteria, viruses and microorganisms within facilities. Hand hygiene guidelines can be important in clean room and sterile environments for pharmaceutical and other manufacturing for which pathogens and contaminants must be minimized. Hand hygiene is also important to maintaining safe and healthy environments. Hand hygiene recommendations for all such activities and facilities can form bases of desired best practices hand hygiene guidelines.

[0023] After developing such guidelines and informing and educating workers concerning the guidelines, monitoring compliance with such guidelines is desirable to achieve the goals that the guidelines were developed to reach.

[0024] Hand hygiene compliance is generally considered to be the number of times that hand hygiene occurs as compared to the number of times that it should occur. If a worker only washes or sanitizers his or her hands 6 out of the 10 times that they should have, they are said to exhibit a compliance rate of 60%.

[0025] Measuring healthcare worker adherence to hand hygiene guidelines is not a simple matter. There are no proven standards or benchmarks that may be used. The Joint Commission on the Accreditation of Healthcare Organizations (JCAHO) requires monitoring hand hygiene compliance for accreditation yet prescribes no specific way to do so. There is a very clear need to measure hand hygiene compliance in healthcare facilities, and therefore a need to determine whether or not a hand hygiene action occurred when there was an indication for a hand hygiene action.

[0026] Measuring food worker adherence to hand hygiene guidelines is also not straightforward. While activities have been identified before which and after which a worker should wash his or her hands, methods for determining compliance with guidelines that are based on such activities have not been developed for food handling, preparing or serving activities or facilities. Similarly, other facilities in which hand hygiene is important, such as food service and processing facilities, share the need to determine whether hand hygiene guidelines are complied with. Again, there

is a clear need to develop hand hygiene guidelines based on these activities for which hand hygiene is required and to measure compliance with those guidelines.

[0027] There are a number of ways to measure hand hygiene compliance namely direct observation, remote observation, self-reporting and dispenser usage data or product usage data. Each way has its own benefits and challenges.

[0028] Direct observation can determine compliance directly by observing both whether hand hygiene should occur and whether it does. However, direct observation is both time consuming and costly. Generally direct observation data is only collected for a small sample of the total of hand hygiene opportunities and thus has a typically low level of statistical reliability. The data is subject to bias from over or under sampling of certain shifts and units. As well, it has been shown that there are also issues regarding inter-rater (observer) reliability and therefore it is difficult to compare the results from one observer or rater with another.

[0029] Further, it has been shown that when people know they are being watched or studied there is a greater likelihood that their compliance will be higher than it would be otherwise. This is known as the Hawthorne Effect. Evidence supporting this is found in a 2009 German study that compared product usage data with direct observation data and found that the direct observation compliance rate was 2.75 times higher than that for product usage. Scheithauer S, Haefner H, Schwanz T, Schulze-Steinen H, Schiefer J, Koch A, Engels A, Lemmen SW., Compliance with Hand Hygiene on Surgical, Medical, and Neurologic Intensive Care Units: Direct Observation Versus Calculated Disinfectant Usage, Am. J. Infect. Control. 2009 Dec; 37(10):835-41.

[0030] Remote observation such as by video can operate at any time of day or night and in any location. Remote observation is less subject to bias from over or under sampling of certain shifts and units than direct observation by an observer or rater. Remote observation is less apparent than direct observation by an observer and is therefore less likely to affect workers' practices. Data collection by remote observation is expensive because it requires installation and maintenance of the video equipment as well as the time to review the video. Remote observation can be subject to bias based on the video location within the facility. Review is subject to

the same lack of inter-rater reliability as direct observation. Further, remote video observation raises privacy concerns.

[0031] Product usage is gaining acceptance by professionals as a more accurate measure of true rate of compliance with hand hygiene guidelines. In typical commercial and professional environments, hand hygiene liquids are stored and dispensed onto hands from dispensers, therefore there is a direct correlation between dispenser usage or activations and hand hygiene events being performed. Monitoring dispenser usage has the advantage of being less costly than direct or remote observation of hand hygiene. Further, dispenser usage provides an overall measure of use and it is not subject to selection bias.

[0032] There are a number of further advantages to monitoring dispenser usage. Specifically, in addition to being less costly, monitoring dispenser usage is less resource intense and therefore more efficient than observation. Dispenser usage can be monitored manually or electronically. Dispenser usage monitoring allows organization-wide trends to be tracked over time. It can be unobtrusive and designed to take up little additional space. Dispenser usage can be easily measured across all shifts, twenty-four hours a day, and seven days a week. It requires minimal staff training. Dispenser usage monitoring can easily be done in many different settings. However, dispenser usage data does not provide feedback for indications or technique. Further, it does not identify low-performing individual staff members.

[0033] Dispenser usage does not directly provide a measure of hand hygiene compliance as does direct observation. Dispenser usage identifies the number of times that hand hygiene occurred. In order to determine compliance with a hand hygiene guidelines based on dispenser usage data, the number of times that hand hygiene should have occurred for the guideline to be complied with must be known. This number of hand hygiene events required for compliance with hand hygiene guidelines is referred to as a benchmark.

[0034] In one embodiment of the present invention, a predetermined benchmark and dispenser usage in an area of interest alone is used to calculate a compliance rate based on dispenser usage. In another embodiment, a

predetermined benchmark is adjusted based on direct observation data and survey data that is relevant to the area of interest. For example in a healthcare facility, self-reported data or patient survey data may be used to provide consolidated hand hygiene information. In a healthcare facility, dispenser usage data can be used with facility and activity information to determine the product volume used per patient day or the number of times the dispenser was used per patient day.

[0035] To determine the measure of hand hygiene guideline compliance by dispenser usage, the facility being monitored is provided with a plurality of dispensers. The facility may be divided into predetermined groups of interest. The facility may be a healthcare facility including a teaching hospital, a non-teaching hospital, a long term care facility, a rehabilitation facility, a free standing surgical center, a health care professional office, a dental office, a veterinarian facility and a community care facility as well as other health care settings in which hand hygiene compliance is an important issue. The facility may be another facility in which hand hygiene is important and should be maintained such as at various stages in food preparation and service including abattoirs, preparing precooked foods and restaurants.

[0036] In order to determine compliance with hand hygiene guidelines based on dispenser usage one needs the number of hand hygiene events that actually occurred and a benchmark. The number of actual hand hygiene events and predetermined benchmark may be for a predetermined area or group and for a predetermined time. The usage may be measured for each dispenser in the predetermined group in practically real time and the captured data is transmitted electronically. The number of hand hygiene events within a predetermined time period equals a number of times the dispenser has been activated and wherein multiple activations within a predetermined activation period are considered a single dispenser usage event. It is not uncommon that when someone uses a dispensing system that rather than merely activating once, they activate the dispenser multiple times. Accordingly to accurately determine the correct number of dispenser usage events the number of times the dispenser is activated is determined. However where there are multiple activations within a predetermined activation period that is

considered a single dispenser usage event. The benchmark is the number of times the dispenser should have been used for a predetermined group over a predetermined time period.

[0037] The dispenser usage compliance rate is the number of dispenser usage events divided by a predetermined benchmark. The predetermined benchmark may be particular to the predetermined group and activity of the group. To determine the benchmark for the predetermined area and time, one needs to determine the hand hygiene occurrences that should occur. For a healthcare facility, the benchmark number of hand hygiene occurrences that should occur may depend on the number of patients for the predetermined area and time and on the nature of the activity in the predetermined area.

[0038] Benchmarks for dispenser usage in a facility may be predetermined for the facility and for each area of interest in a facility by direct or remote video observation. Determining benchmarks this way is time consuming and requires significant effort. Rather than predetermine benchmarks for each facility and for each area of a facility, benchmarks are predetermined based on a selected hand hygiene guideline by observation within areas of a facility in which activities occur for which the guidelines apply. Benchmark relationships are determined between the benchmarks determined by observation and characteristics and activity of the facility. Based on these benchmark relationships, benchmarks may be predetermined for other facilities in which activities occur for which the guidelines apply based on the characteristics and activity of the other facility for which benchmark relationships have been determined.

[0039] For example, the number of hand hygiene occurrences that are consistent with the WHO five moments can be correlated with hospital conditions and activities which may include the case mix index (CMI), the ratio of the number of healthcare workers to the number of patients, and the nature of the specific unit of a healthcare facility. By use of such correlative relationships, a benchmark number of hand hygiene opportunities can be predetermined for units of a hospital based on observed numbers of hand hygiene opportunities for a different hospital.

[0040] A benchmark for a healthcare facility may be predetermined based on the number of hand hygiene events that occurred in two hospitals that were directly observed to identify the occurrences of the five moments of hand hygiene identified by the World Health Organization. One hospital was a teaching hospital and tertiary care center and the other was a community hospital. In each hospital, direct observations were made in three different types of nursing units, an adult medical-surgical intensive care unit, an adult medical inpatient ward, and an emergency department. Observations were made for all week days and all shifts during a three month period. These observations identified 6,640 hand hygiene opportunities during 436.7 hours of observations. These observations are described in more detail by "Hospital Hand Hygiene Opportunities: Where and when (HOW2)? The How2 Benchmark Study", Steed et al., Am. J. Infect. Control 2011; 39:19-26, which is incorporated herein by reference. That paper reports the number of observed hand hygiene opportunities based on each of the WHO five moments. This paper reports observation of hand hygiene opportunities, rather than observed compliance. These observations provide the number instances during the observations when hand hygiene should occur.

[0041] The number of times that hand hygiene should occur as shown by this data obtained by direct observation can be correlated to conditions that existed in the hospitals in which the observations were made, and can be correlated to number of occurrences of one or more of the conditions under which hand hygiene should occur. Fig. 2 shows an example of a relationship that can provide the number of hand hygiene opportunities in a hospital based on the ratio the number of patients to the number of nurses. Fig. 2 shows that a strong correlation exists between the number of hand hygiene opportunities and the average number of patients per nurse within the observed hospital units that are the basis of that graph. Fig. 2 shows a linear relationship that was determined by regression analysis between hand hygiene opportunities per patient day and the average number of patients per nurse.

[0042] The patient nurse ratio was the basis for two relationships were derived using linear regression analysis. For intensive care units, the relationship between

the number of hand hygiene opportunities per patient day and the average number of patients per nurse is given by:

HH=199.01-33.03*PNR

Where

HH is the number of hand hygiene opportunities per patient day.

PNR is the average number of patients per nurse.

For non-intensive care medical units, the relationship between the number of hand hygiene opportunities per patient day and the average number of patients per nurse is given by:

HH=119.53-15.03*PNR

Where HH and PNR are as identified above. These relationships may be used to determine the denominator for determining hand hygiene compliance in ICU and non-ICU medical units.

[0043] A hand hygiene benchmark may be predetermined for a healthcare institution based on studies in which hand hygiene activities were observed and on correlations that are determined between conditions that exist in the studied institution and the observed hand hygiene activities. The identified correlations may be used to calculate a hand hygiene benchmark for a healthcare institution based on conditions in that institution. Benchmarks determined by such methods can be validated or adjusted based on observations in the healthcare institution or in a specific unit of the institution. Direct observations may be made to determine the validity of benchmarks determined by these relationships in that facility or unit. Should observations fall within the interval of twice the 95 percent confidence level, the relationship should be considered valid. If observations do not fall within that range, the relationship would be adjusted to conform to the specific unit.

[0044] Figure 3 shows the results of a validation study in which hand hygiene opportunities were observed via videotaping for eight patients and the average number of hand hygiene opportunities per 24 hour period determined. The average number of hand hygiene opportunities per 24 hour period was determined for all

patient observations and compared to the prediction based on the HOW2 study referred to *supra*. As shown by Fig. 3, the predicted number of hand hygiene opportunities and the observed number are statistically equivalent.

[0045] Figure 4 shows the observed hand hygiene compliance rates for a period of one year for thirteen patents with the 95 % confidence range. Figure 4 shows compliance rate based on dispenser usage data and calculated benchmarks (DebMed GMS), compliance rate based on video observations and compliance rate based on direct observation. As shown by Fig. 4, the hand hygiene compliance rate determined based on dispenser usage and calculated benchmark closely approximates the video observed data while the direct observation shows that direct observation overestimates compliance.

[0046] Other observed factors can be a basis for determining a hand hygiene benchmark based on direct observation data. A strong relationship has been demonstrated between the number of hand hygiene opportunities in a healthcare facility and the patient nurse ratio. As is apparent from the formulas set out above, the nature of the unit within a healthcare facility is a significant factor for the number of hand hygiene opportunities. However, the differences between healthcare institutions were not a significant factor. This relationship should therefore be appropriate for hospitals of many sizes and care levels. Such relationships may also be demonstrated for other characteristics.

[0047] It is evident that this method both determines a benchmark and the compliance rate with reasonable accuracy. The more regular the activities within a facility in which hand hygiene is a concern, the more accuracy can be expected of the benchmarks and hand hygiene compliance ratios determined by this method.

CLAIMS

I claim:

1. A method for predetermining the benchmark number of hand hygiene opportunities for a target facility:

determining a study benchmark number of hand hygiene opportunities in a studied facility during an observation period;

identifying studied facility characteristics of the studied facility during the observation period;

identifying study relationships between studied facility characteristics and the study number of hand hygiene opportunities;

determining target facility characteristics for the target facility; and

determining a benchmark number of hand hygiene opportunities for the target facility based on study relationships and target facility characteristics.

2. The method for predetermining the benchmark number of hand hygiene opportunities for a target facility of claim 1 wherein the studied facility and the target facility are healthcare facilities.

3. The method for predetermining the benchmark number of hand hygiene opportunities for a target facility of claim 1 wherein study relationships are identified based on linear regression analysis.

4. The method for predetermining the benchmark number of hand hygiene opportunities for a target facility of claim 2 wherein studied facility characteristics include a ratio of the number of patients in the studied facility during the observation period to the number of nurses responsible for patient care during the observation period.

5. The method for predetermining the benchmark number of hand hygiene opportunities for a target facility of claim 2 wherein the study benchmark number of hand hygiene opportunities are based on one or more of the five moments of hand hygiene identified by the World Health Organization.

6. The method for predetermining the benchmark number of hand hygiene opportunities for a target facility of claim 1 wherein the studied facility and the target facility are food preparation facilities.

7. The method for predetermining the benchmark number of hand hygiene opportunities for a target facility of claim 6 wherein the study benchmark number of hand hygiene opportunities are based on one or more of the FDA recommended circumstances when a food worker should wash his or her hands.

8. The method for predetermining the benchmark number of hand hygiene opportunities for a target facility of claim 2 wherein studied facility characteristics include a case mix characterization of the healthcare activity during the observation period.

9. The method for predetermining the benchmark number of hand hygiene compliance benchmark for a target facility of claim 1 further comprising:

determining by direct observation the number of hand hygiene opportunities in the target facility;

comparing the observed number of hand hygiene opportunities in the target facility to the determined benchmark number of hand hygiene opportunities for the target facility; and

adjusting the benchmark to be consistent with the observed number of hand hygiene opportunities in the target institution.