CLAIMS

1. An information processing apparatus that manages a vehicle used for a car-sharing service, the information processing apparatus characterized by comprising:

a control unit configured to acquire, from a user, as application information for using the vehicle, one of application information for reservation use for making a reservation in advance and application information for on-demand use for accepting use of the vehicle stopped at an on-demand stand-by station, wherein

the same vehicle is allowed to be used for both the reservation use and the on-demand use;

wherein the control unit is configured to calculate, in the case of the on-demand use, a usable time of the vehicle by subtracting a downtime from a time that is an unreserved time until a next reserved time, and

the downtime is a service provision stop time after the vehicle is used.

2. The information processing apparatus according to claim 1, wherein the application information for the reservation use includes information on a desired kind of vehicle, a date and time of starting the use, a scheduled date and time of return, and a desired boarding place.

3. The information processing apparatus according to claim 1 or 2, wherein the application information for the on-demand use includes information on a scheduled date and time of return.

4. The information processing apparatus according to any one of claims 1 to 3, wherein the control unit is configured to, in a case of the on-demand use, acquire the application information for the on-demand use from a user terminal that reads a two-dimensional code attached to the vehicle stopped at the on-demand stand-by station.

5. The information processing apparatus according to any one of claims 1 to 4, wherein

the on-demand use has a minimum provision guarantee time period.

6. The information processing apparatus according to any one of claims 1 to 5, wherein the reservation use has an upper limit on a usable time.

7. The information processing apparatus according to any one of claims 1 to 6, wherein the on-demand use has an upper limit on the usable time.

8. A non-transitory storage medium that stores a program causing a computer that manages a vehicle used for a car-sharing service to execute operations, the operations characterized by comprising:

acquiring, from a user, as application information for using the vehicle, one of application information for reservation use for making a reservation in advance and application information for on-demand use for accepting use of the vehicle stopped at an on-demand stand-by station, wherein

the same vehicle is allowed to be used for both the reservation use and the on-demand use;

wherein the control unit is configured to calculate, in the case of the on-demand use, a usable time of the vehicle by subtracting a downtime from a time that is an unreserved time until a next reserved time, and

the downtime is a service provision stop time after the vehicle is used.

9. The non-transitory storage medium according to claim 8, wherein the application information for the reservation use includes information on a desired kind of vehicle, a date and time of starting the use, a scheduled date and time of return, and a desired boarding place.

10. The non-transitory storage medium according to claim 8 or 9, wherein the application information for the on-demand use includes information on a scheduled date and time of return.

11. The non-transitory storage medium according to any one of claims 8 to 10, wherein the operations further include acquiring the application information for the on-demand use from a user terminal that reads a two-dimensional code attached to the vehicle stopped at the on-demand stand-by station.

12. The non-transitory storage medium according to any one of claims 8 to 11, wherein the on-demand use has a minimum provision guarantee time period.

13. The non-transitory storage medium according to any of claims 8 to 12, wherein the reservation use has an upper limit on a usable time.

14. The non-transitory storage medium according to any of claims 8 to 13, wherein the on-demand use has an upper limit on the usable time.

15. An information processing method executed by an information processing apparatus that manages a vehicle used for a car-sharing service, the information processing method characterized by comprising:

acquiring, from a user, as application information for using the vehicle, one of application information for reservation use for making a reservation in advance and application information for on-demand use for accepting use of the vehicle stopped at an on-demand stand-by station, wherein

the same vehicle is allowed to be used for both the reservation use and the on-demand use;

wherein the control unit is configured to calculate, in the case of the on-demand use, a usable time of the vehicle by subtracting a downtime from a time that is an unreserved time until a next reserved time, and

the downtime is a service provision stop time after the vehicle is used

16. The information processing method according to claim 15, wherein the application information for the reservation use includes information on a desired kind of vehicle, a date and time of starting the use, a scheduled date and time of return, and a desired boarding place.

17. The information processing method according to claim 15 or 16, wherein the application information for the on-demand use includes information on a scheduled date and time of return.

18. The information processing method according to any one of claims 15 to 17, further comprising acquiring the application information for the on-demand use from a user terminal that reads a two-dimensional code attached to the vehicle stopped at the on-demand stand-by station.

19. The information processing method according to any one of claims 15 to 18, wherein the on-demand use has a minimum provision guarantee time period.

20. The information processing method according to any one of claims 15 to 19, wherein the reservation use has an upper limit on the usable time.