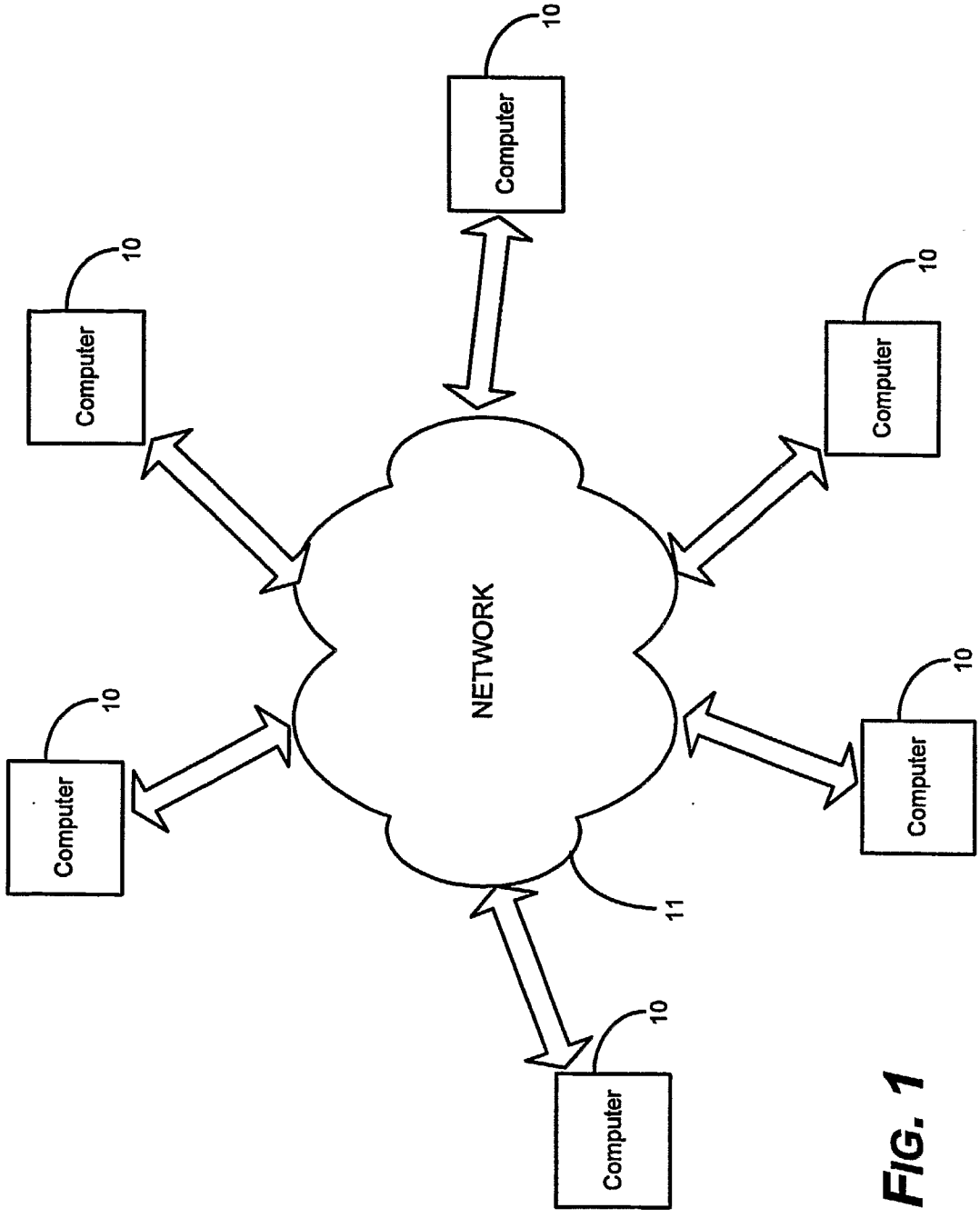


FIG. 1

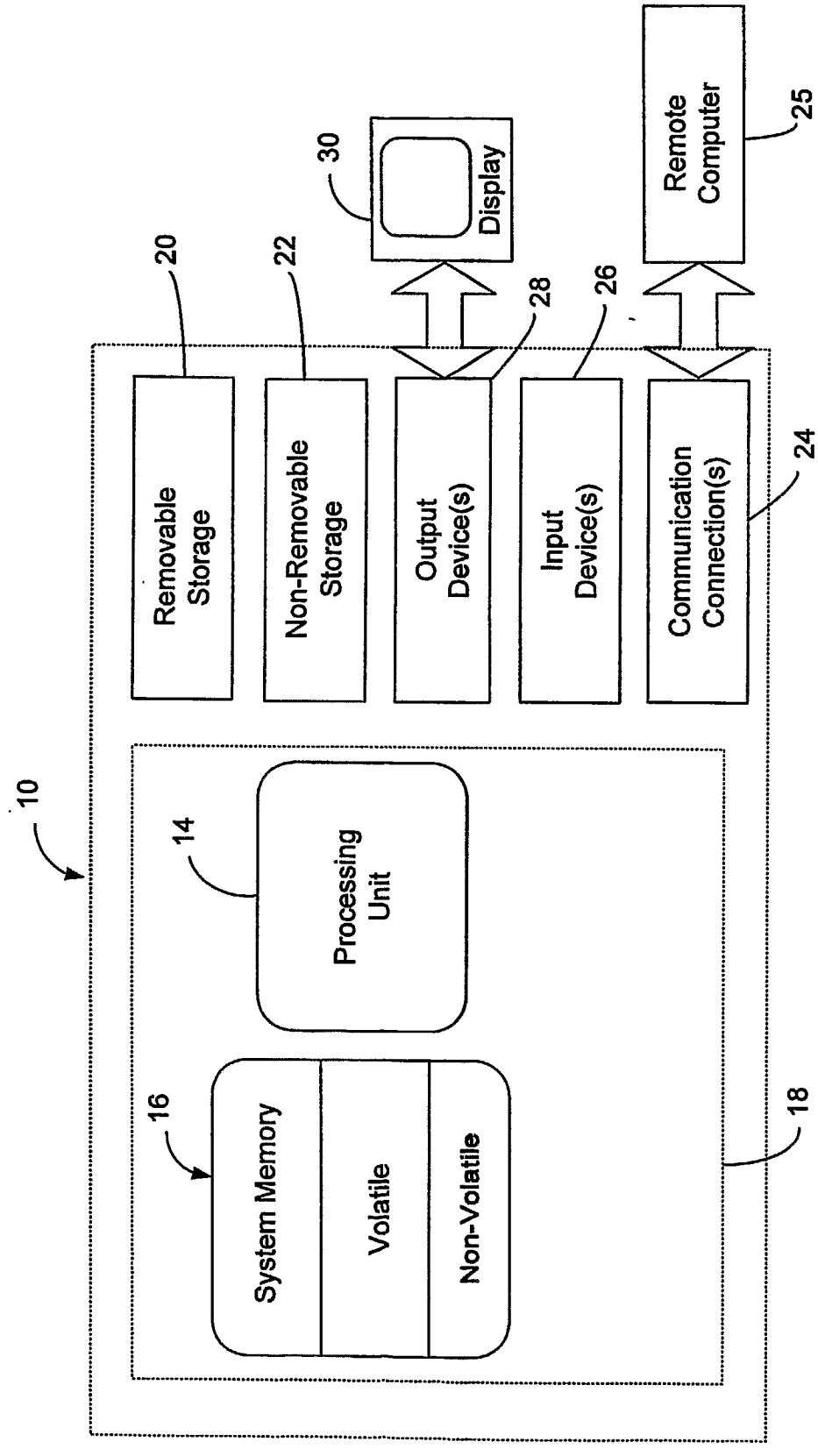

10
14
Processing Unit
16
System Memory
Volatile
Non-Volatile
18
20
Removable Storage
22
Non-Removable Storage
24
Communication Connection(s)
26
Input Device(s)
28
Output Device(s)
30
Display
25
Remote Computer

FIG. 2

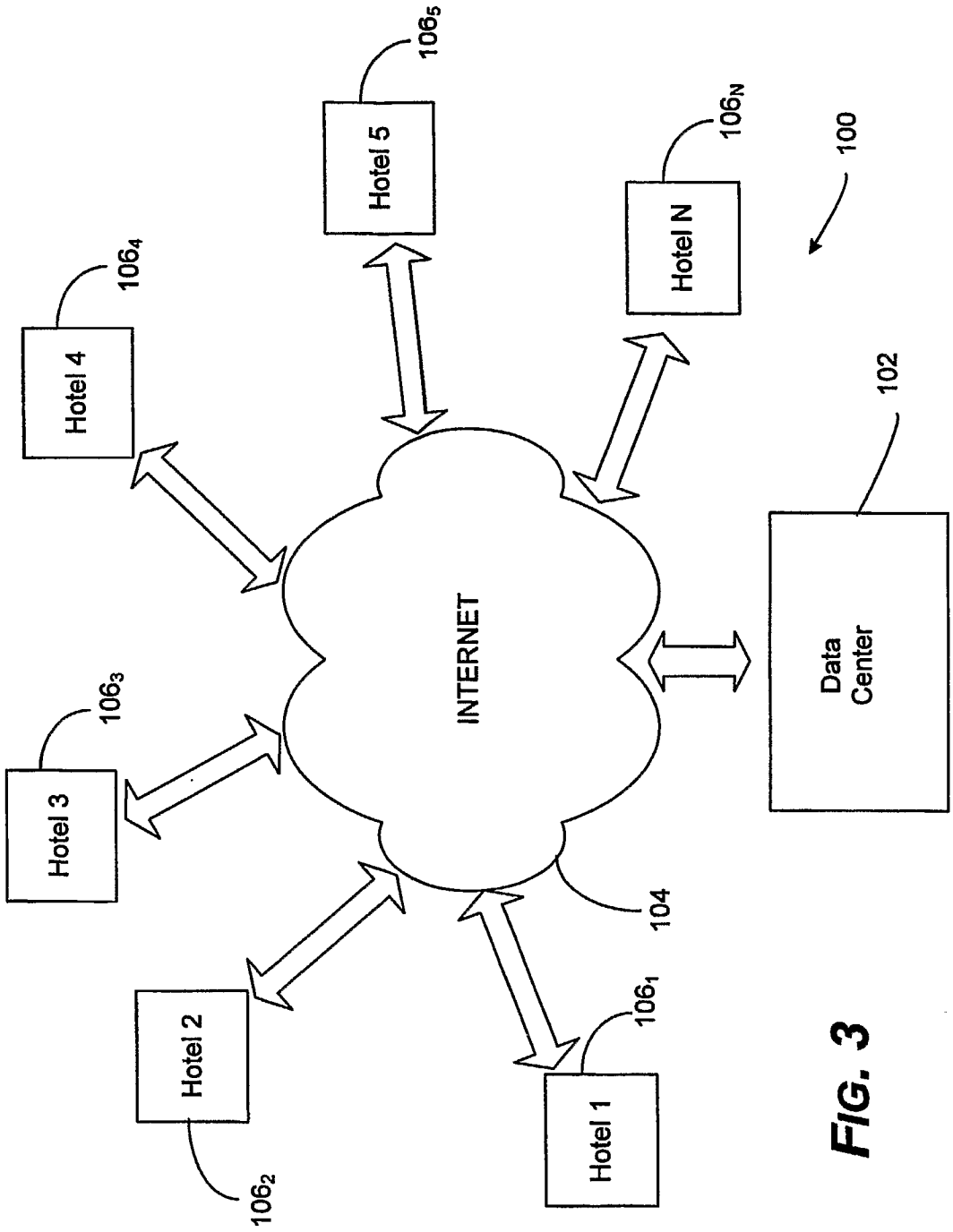

Hotel 5
106_5
Hotel N
106_N
100
Hotel 4
106_4
102
INTERNET
Data Center
Hotel 3
106_3
104
Hotel 2
106_2
Hotel 1
106_1

FIG. 3

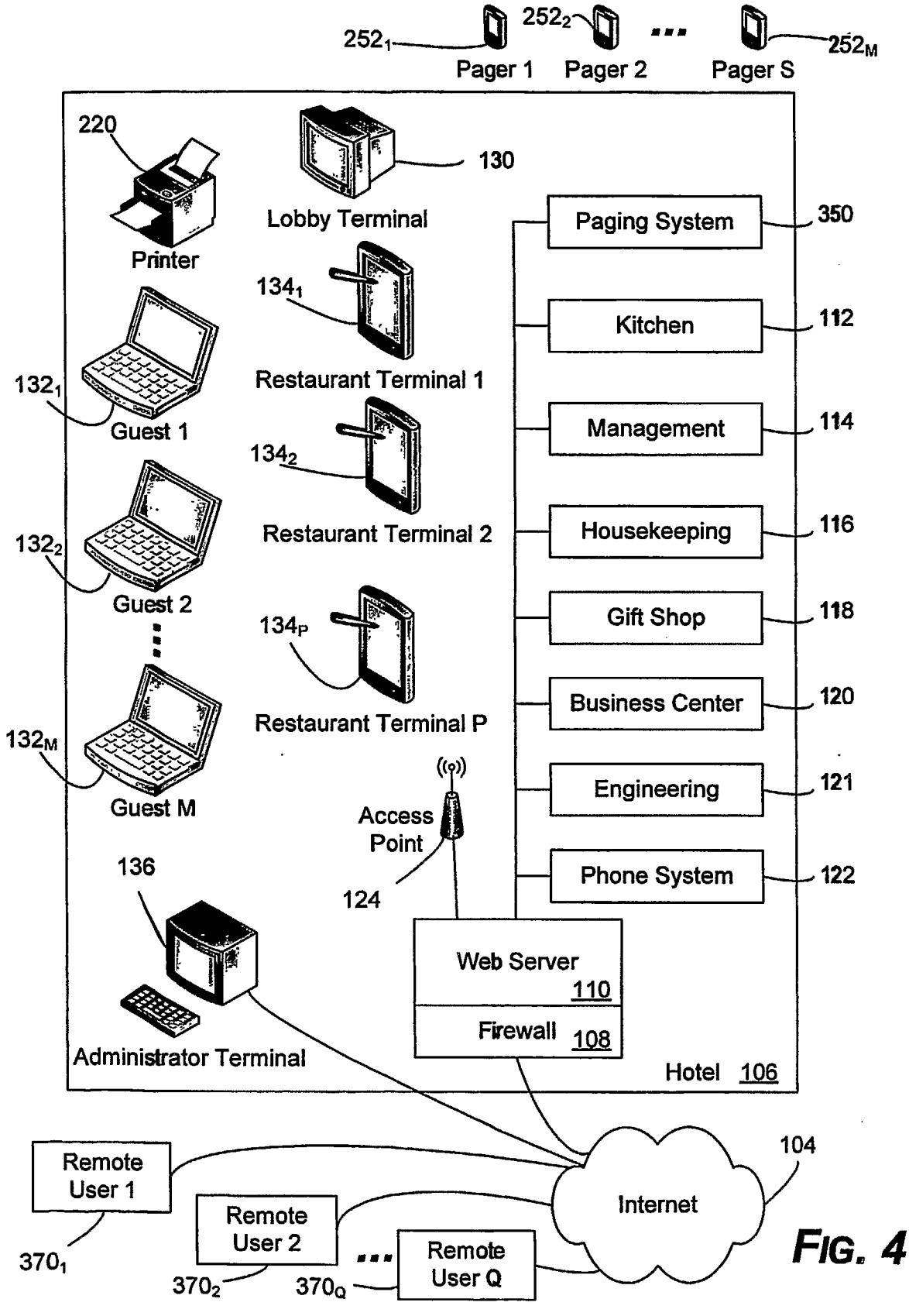

252₁
252₂
252M
Pager 1
Pager 2
Pager S
220
Printer
130
Lobby Terminal
1341
Restaurant Terminal 1
1322
Guest 1
1342
Restaurant Terminal 2
1321
Guest 2
134P
Restaurant Terminal P
132M
Guest M
Access Point
124
136
Administrator Terminal
Paging System
350
Kitchen
112
Management
114
Housekeeping
116
Gift Shop
118
Business Center
120
Engineering
121
Phone System
122
Web Server
110
Firewall
108
Hotel
106
104
Internet
Remote User 1
3701
Remote User 2
3702
Remote User Q
370Q

FIG. 4

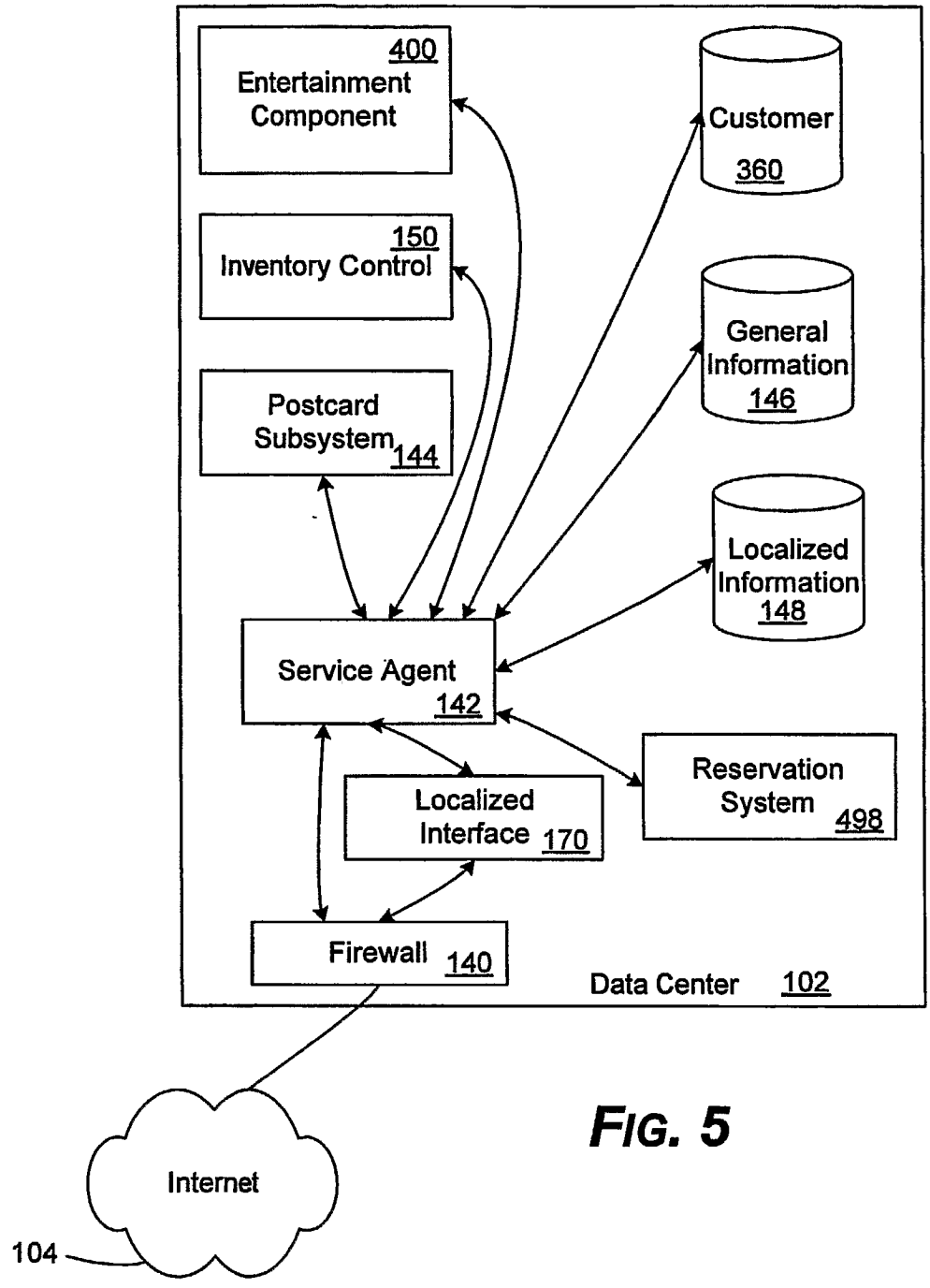

400
Entertainment Component
150
Inventory Control
Postcard Subsystem 144
Customer 360
General Information 146
Localized Information 148
Service Agent 142
Localized Interface 170
Reservation System 498
Firewall 140
Data Center 102
Internet
104

FIG. 5

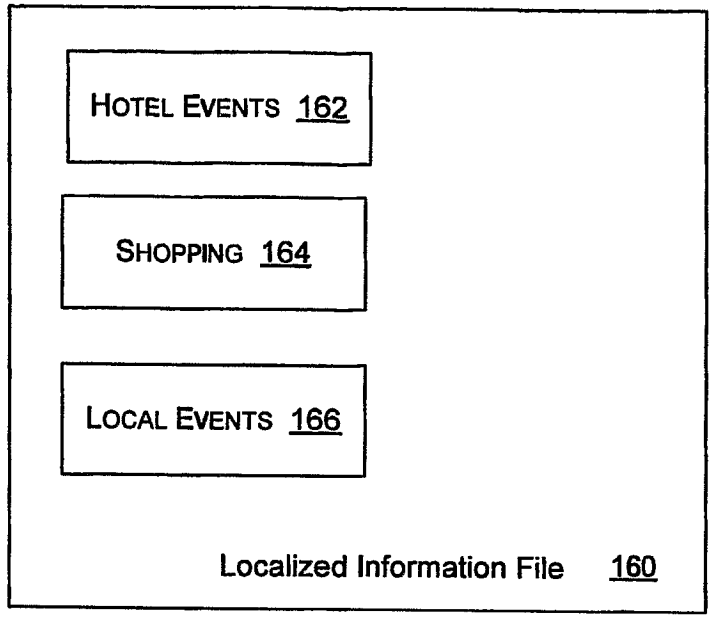


FIG. 6

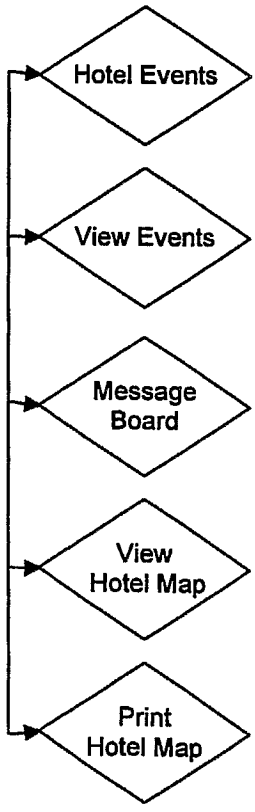


FIG. 9

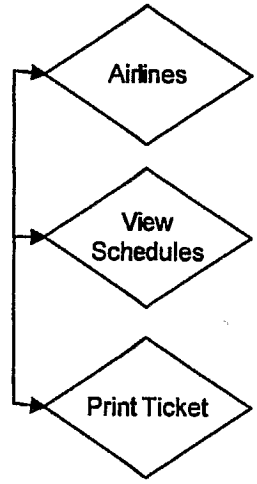


FIG. 14

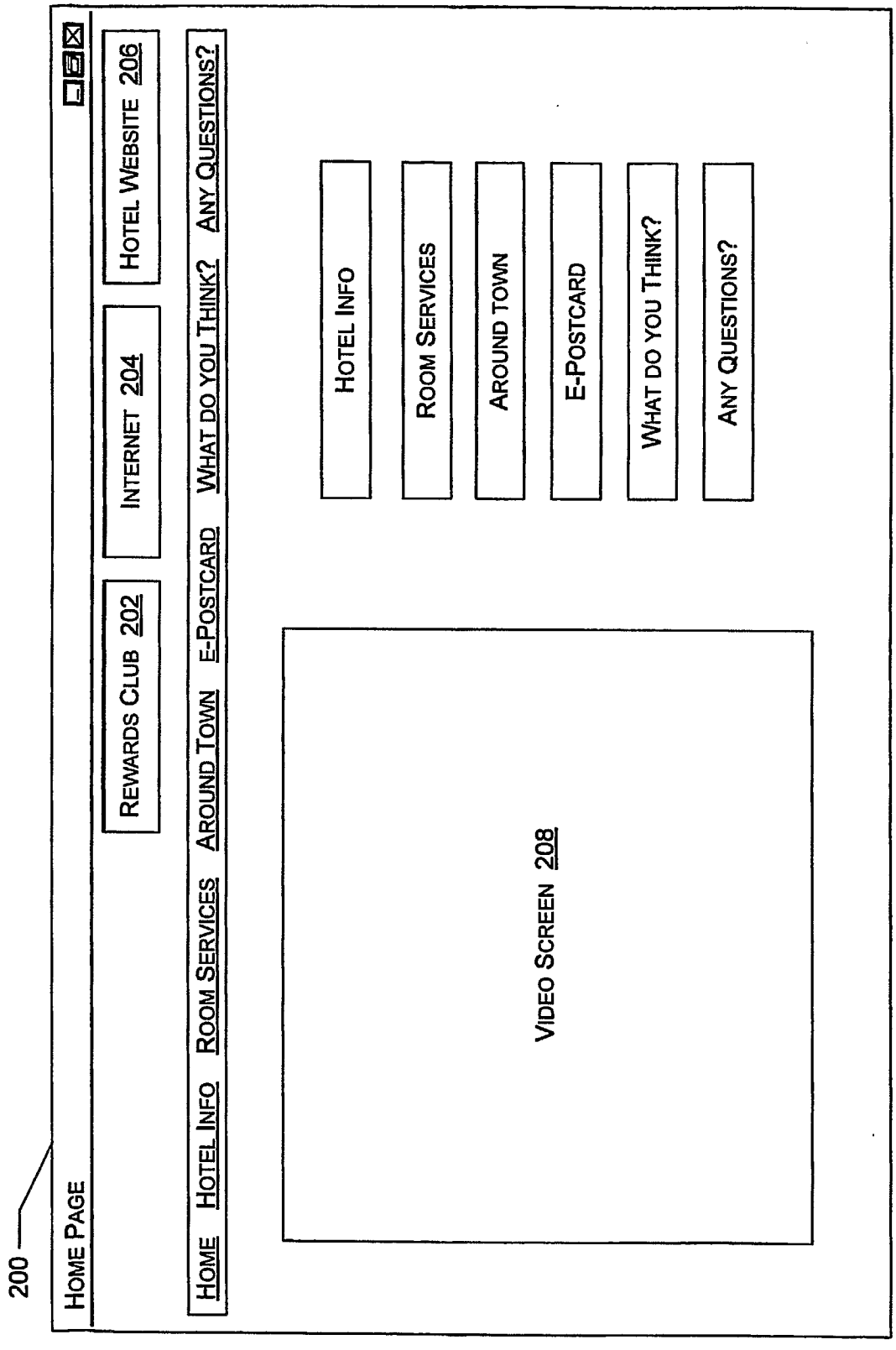

200
HOME PAGE
REWARDS CLUB 202
INTERNET 204
HOTEL WEBSITE 206
HOME HOTEL INFO ROOM SERVICES AROUND TOWN E-POSTCARD WHAT DO YOU THINK? ANY QUESTIONS?
VIDEO SCREEN 208
HOTEL INFO
ROOM SERVICES
AROUND TOWN
E-POSTCARD
WHAT DO YOU THINK?
ANY QUESTIONS?

FIG. 7

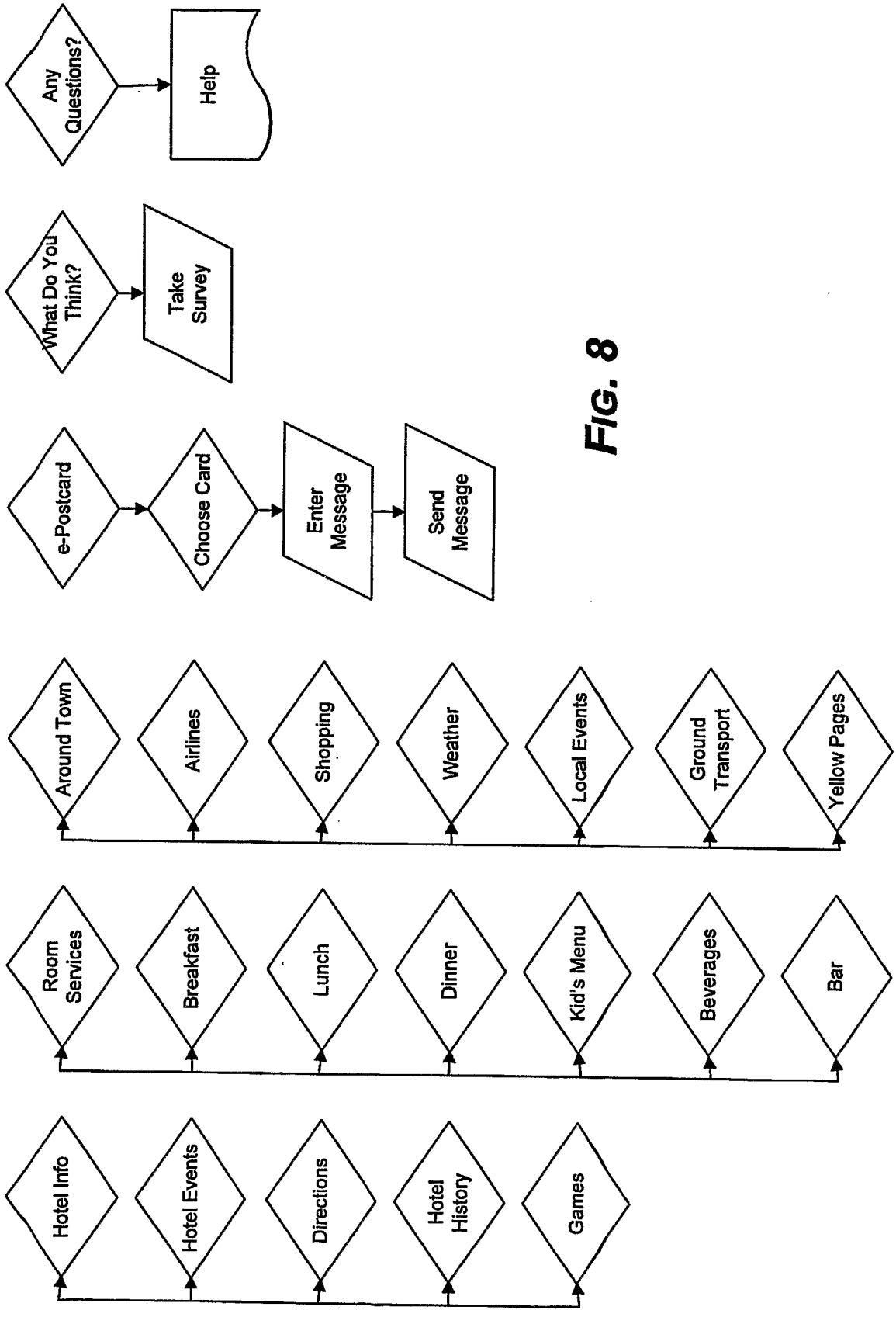

Any Questions?
Help
What Do You Think?
Take Survey
e-Postcard
Choose Card
Enter Message
Send Message
Around Town
Airlines
Shopping
Weather
Local Events
Ground Transport
Yellow Pages
Room Services
Breakfast
Lunch
Dinner
Kid's Menu
Beverages
Bar
Hotel Info
Hotel Events
Directions
Hotel History
Games

FIG. 8

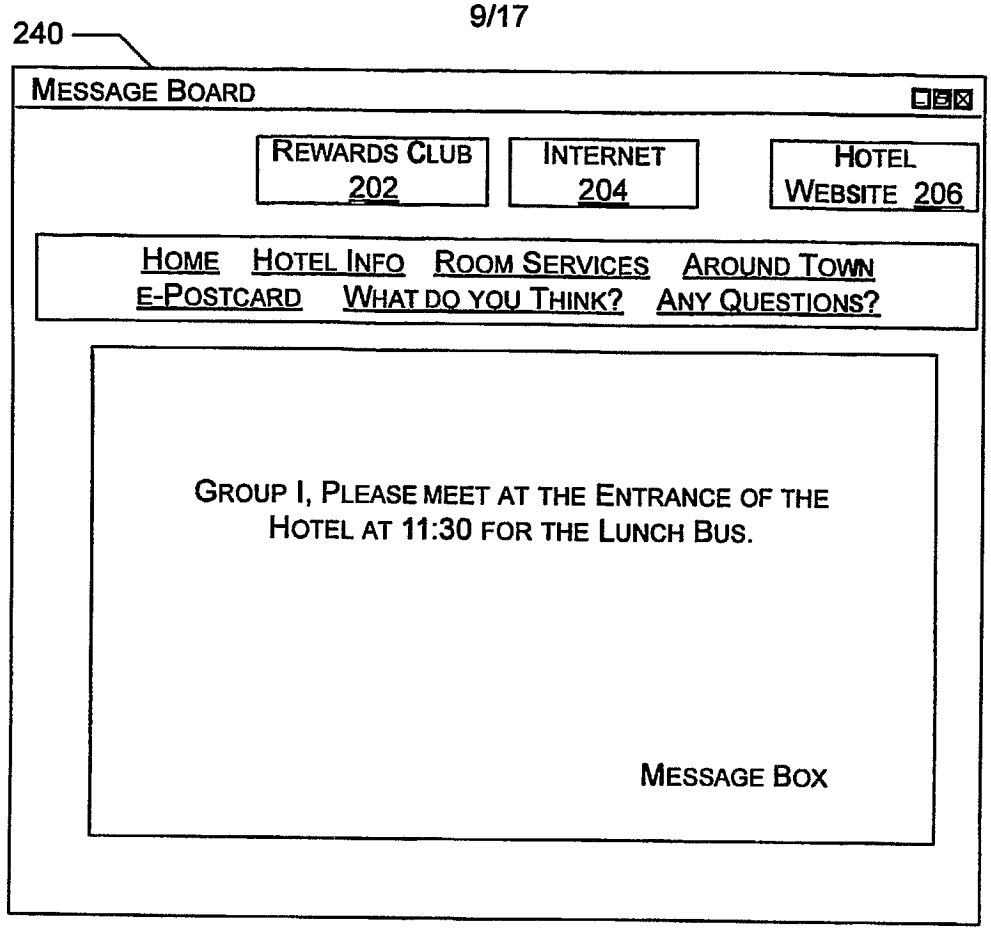

240
MESSAGE BOARD
REWARDS CLUB 202
INTERNET 204
HOTEL WEBSITE 206
HOME HOTEL INFO ROOM SERVICES AROUND TOWN
E-POSTCARD WHAT DO YOU THINK? ANY QUESTIONS?
GROUP I, PLEASE MEET AT THE ENTRANCE OF THE HOTEL AT 11:30 FOR THE LUNCH BUS.
MESSAGE BOX

FIG. 10

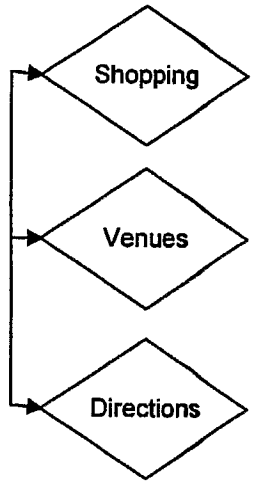

Shopping
Venues
Directions

FIG. 15

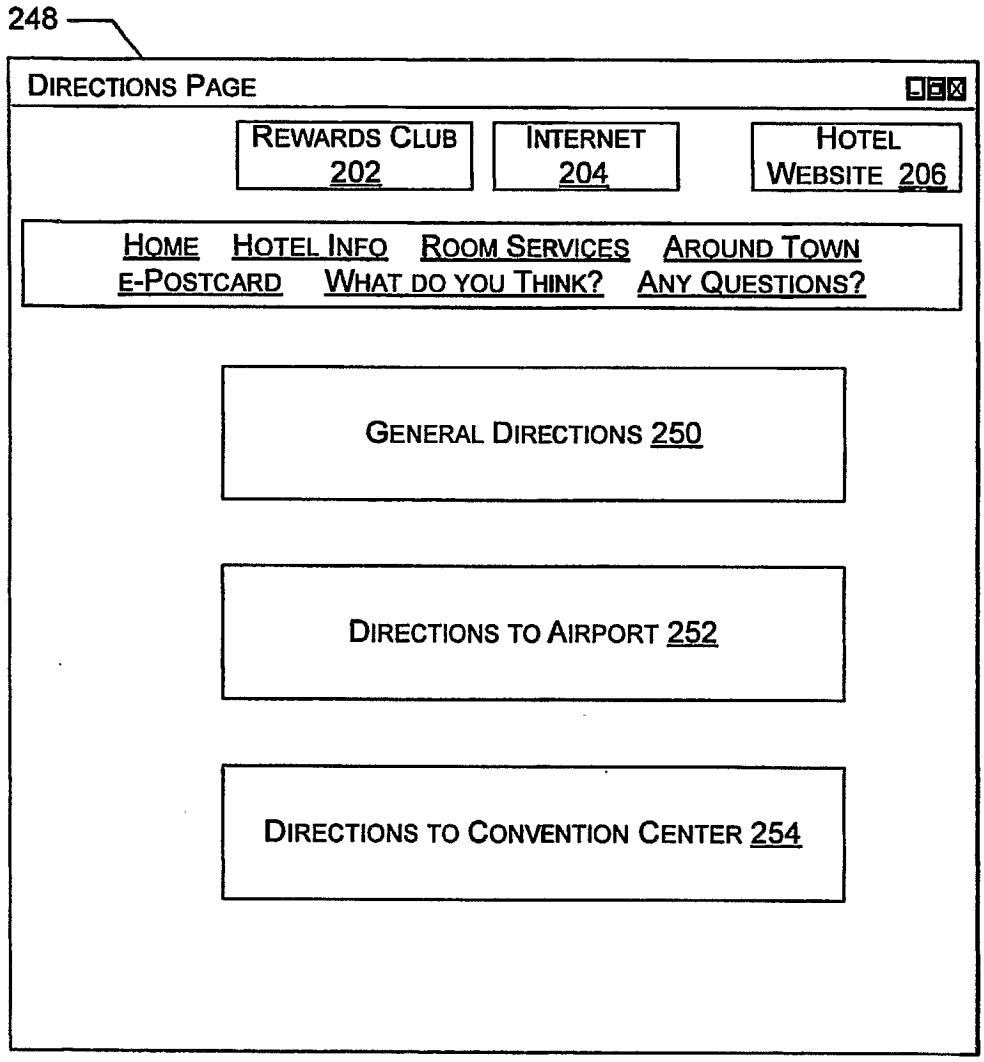

248
DIRECTIONS PAGE
REWARDS CLUB 202
INTERNET 204
HOTEL WEBSITE 206
HOME HOTEL INFO ROOM SERVICES AROUND TOWN
E-POSTCARD WHAT DO YOU THINK? ANY QUESTIONS?
GENERAL DIRECTIONS 250
DIRECTIONS TO AIRPORT 252
DIRECTIONS TO CONVENTION CENTER 254

FIG. 11

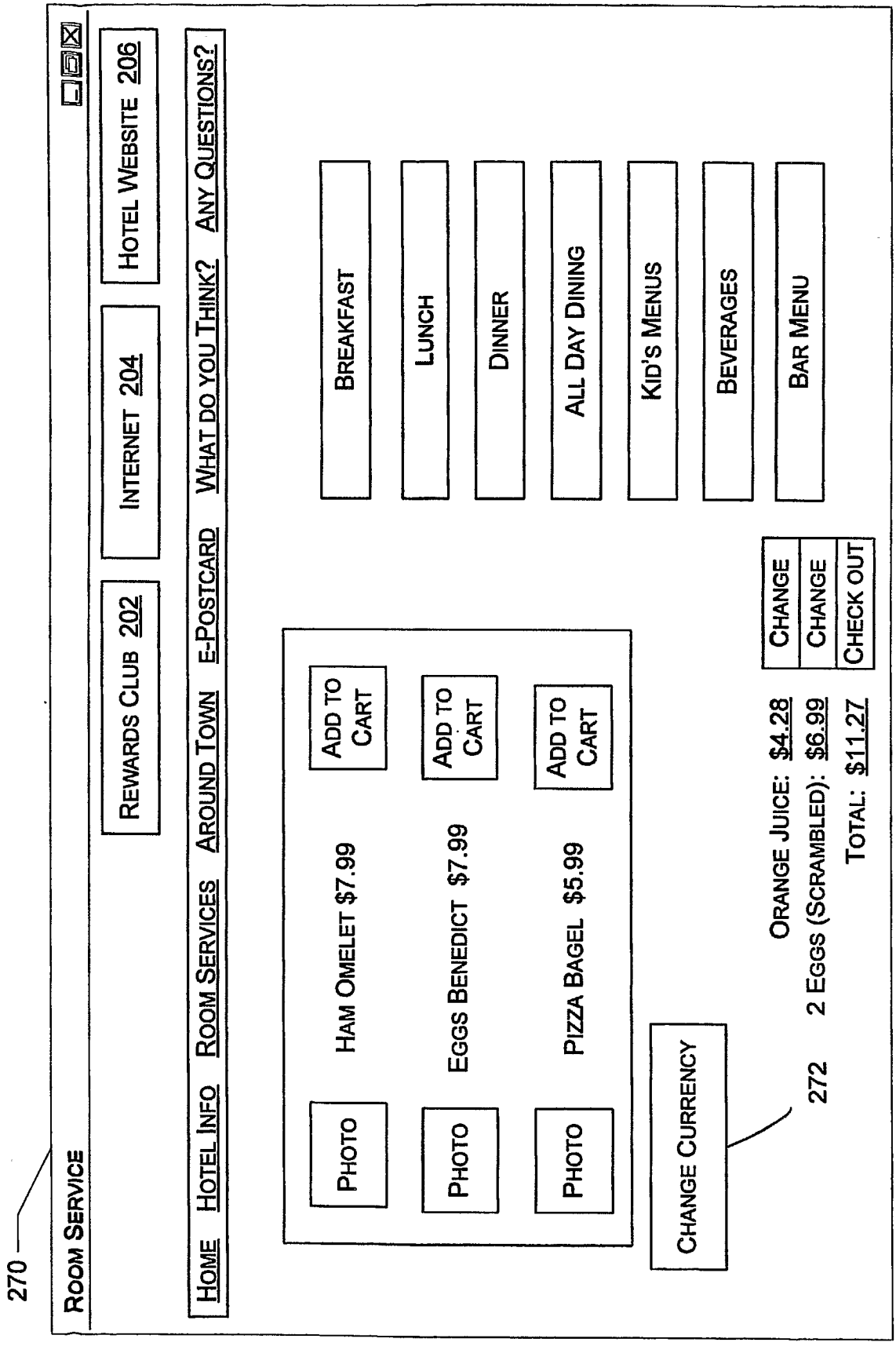

270
ROOM SERVICE
REWARDS CLUB 202
INTERNET 204
HOTEL WEBSITE 206
HOME HOTEL INFO ROOM SERVICES AROUND TOWN E-POSTCARD WHAT DO YOU THINK? ANY QUESTIONS?
BREAKFAST
LUNCH
DINNER
ALL DAY DINING
KID'S MENUS
BEVERAGES
BAR MENU
PHOTO
HAM OMELET $7.99
ADD TO CART
PHOTO
EGGS BENEDICT $7.99
ADD TO CART
PHOTO
PIZZA BAGEL $5.99
ADD TO CART
CHANGE CURRENCY
272
ORANGE JUICE: $4.28
2 EGGS (SCRAMBLED): $6.99
TOTAL: $11.27
CHANGE
CHANGE
CHECK OUT

FIG. 12

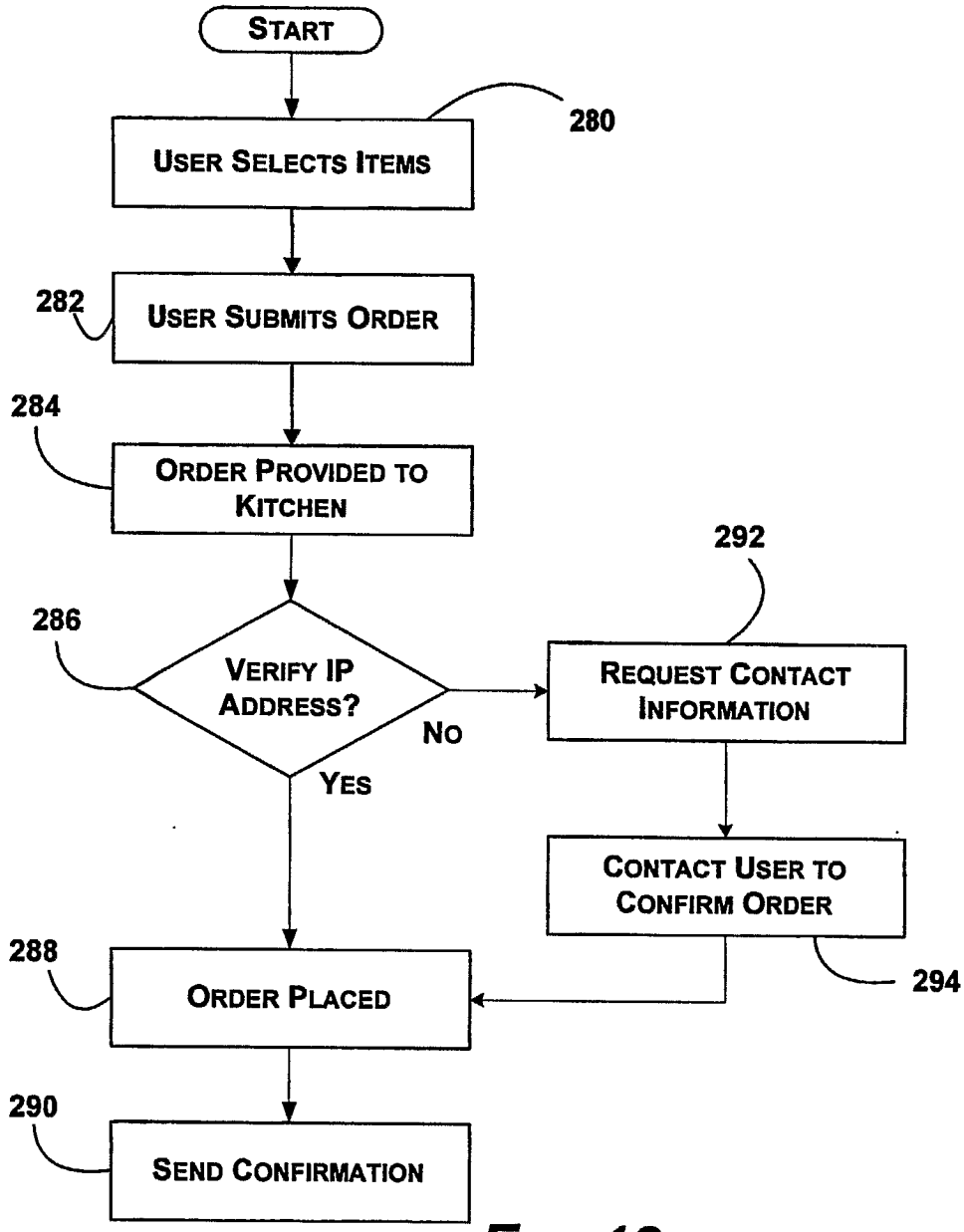

START
280
USER SELECTS ITEMS
282
USER SUBMITS ORDER
284
ORDER PROVIDED TO KITCHEN
292
286
VERIFY IP ADDRESS?
NO
REQUEST CONTACT INFORMATION
YES
CONTACT USER TO CONFIRM ORDER
294
288
ORDER PLACED
290
SEND CONFIRMATION

FIG. 13

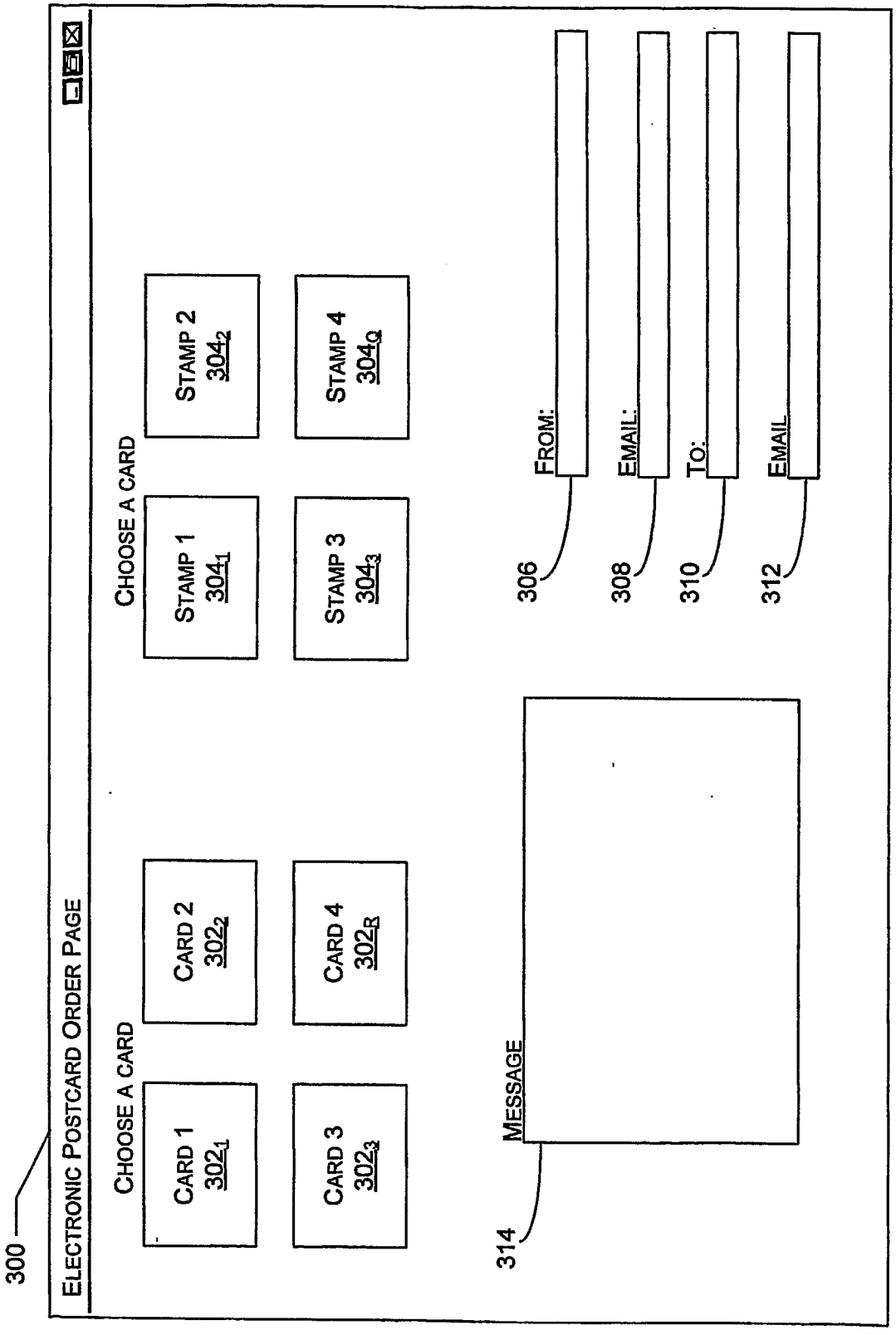

300
ELECTRONIC POSTCARD ORDER PAGE
CHOOSE A CARD
CARD 1
302_1
CARD 2
302_2
CARD 3
302_3
CARD 4
302_R
CHOOSE A CARD
STAMP 1
304_1
STAMP 2
304_2
STAMP 3
304_3
STAMP 4
304_Q
FROM:
EMAIL:
TO:
EMAIL
MESSAGE
306
308
310
312
314

FIG. 16

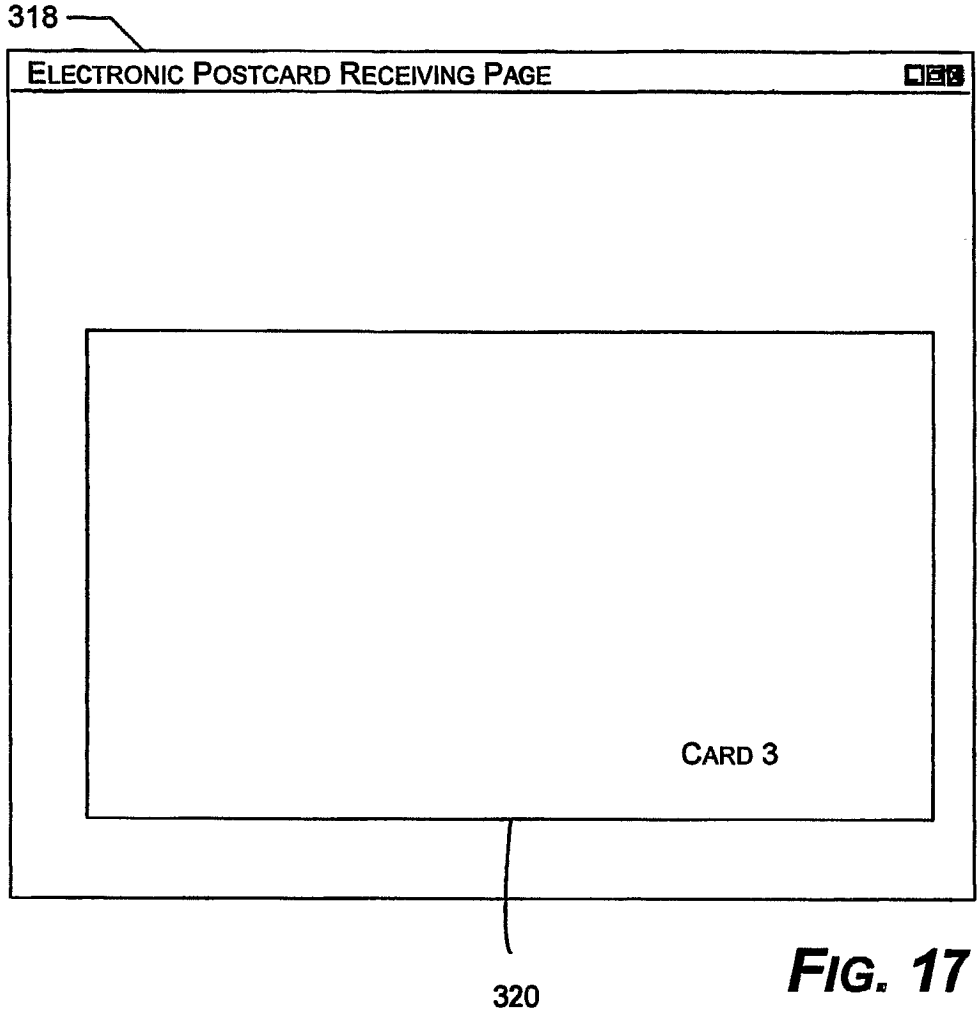


FIG. 17

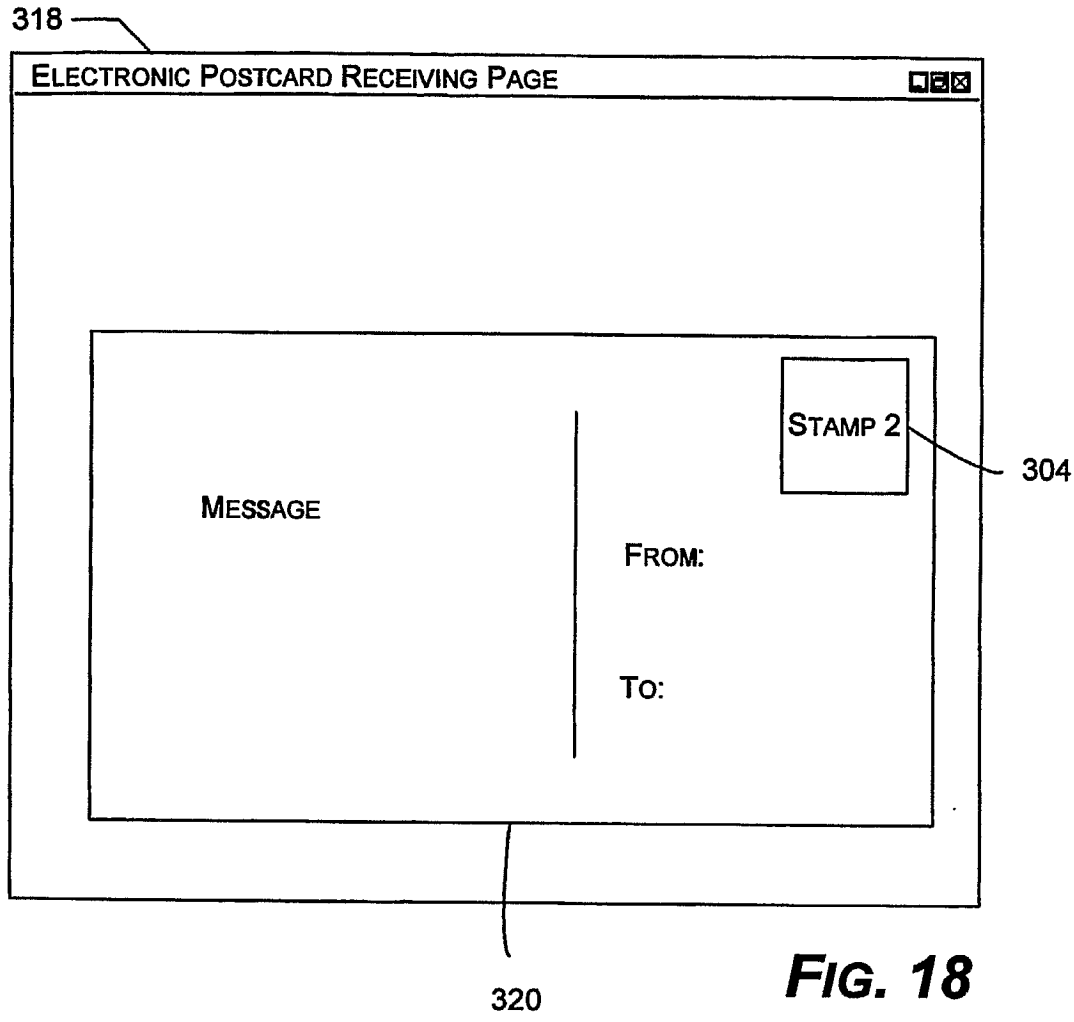

318
ELECTRONIC POSTCARD RECEIVING PAGE
STAMP 2
304
MESSAGE
FROM:
TO:
320

FIG. 18

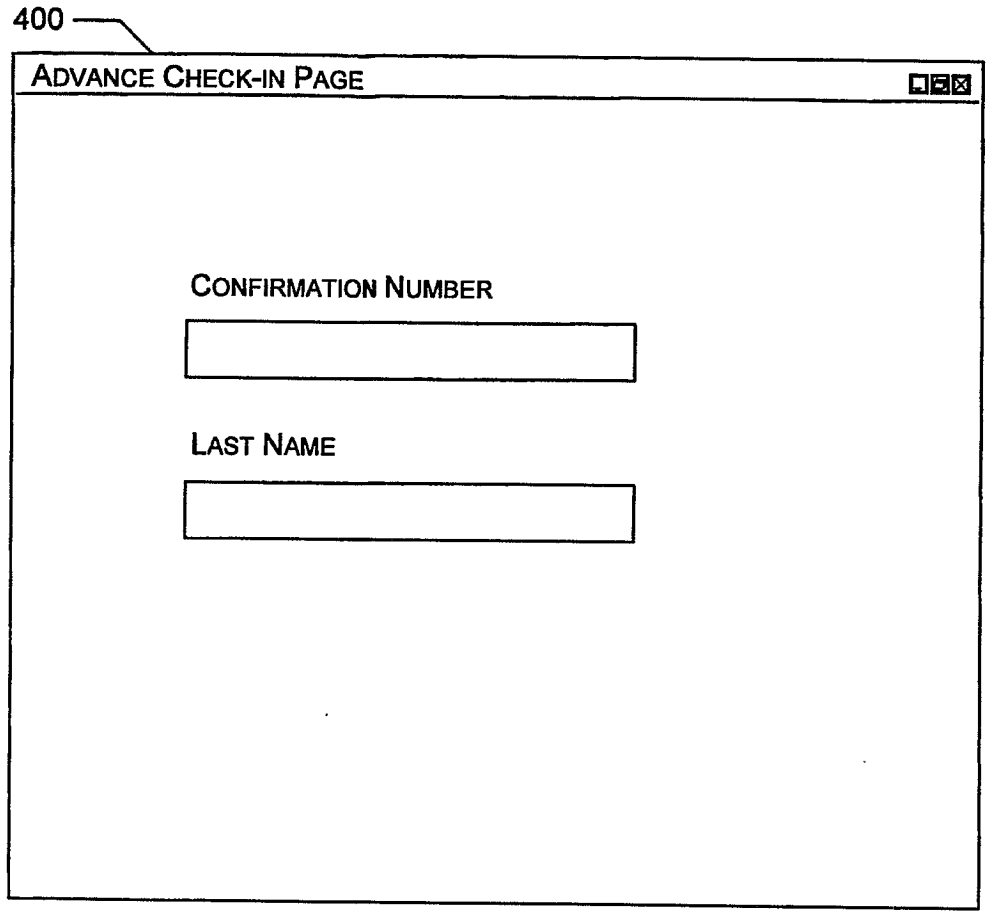


FIG. 19

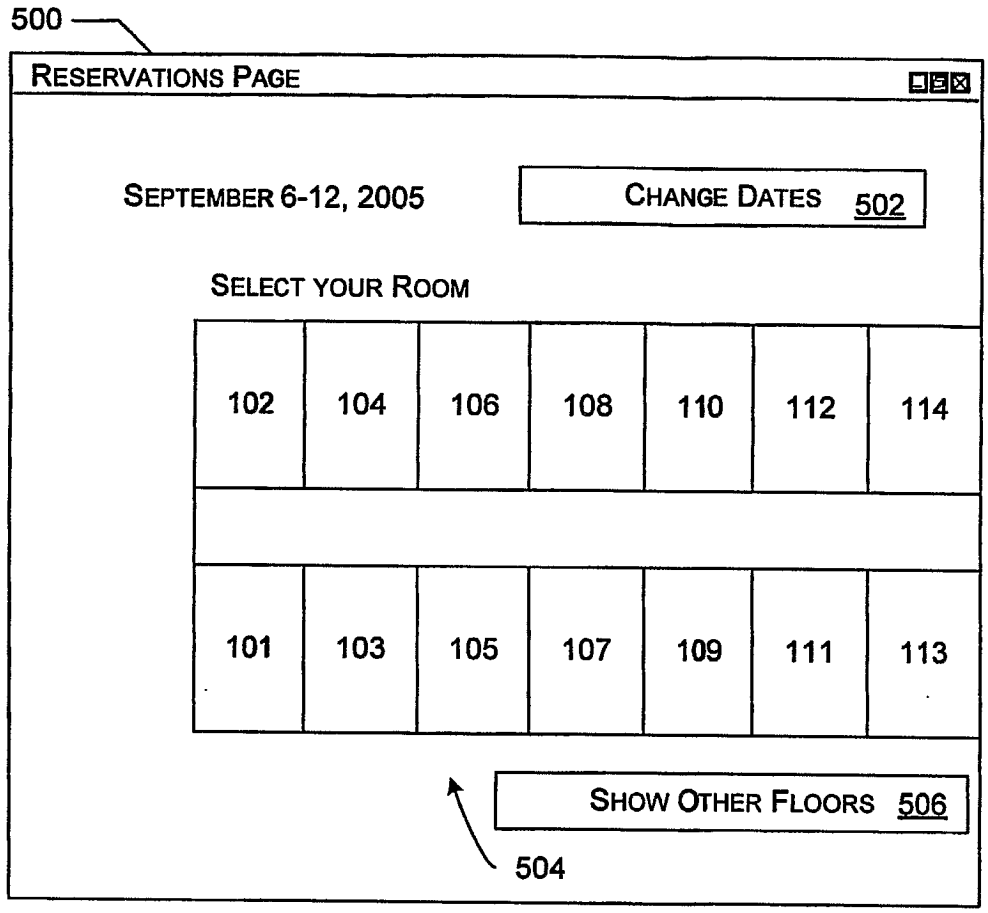

500
RESERVATIONS PAGE
SEPTEMBER 6-12, 2005
CHANGE DATES 502
SELECT YOUR ROOM
102
104
106
108
110
112
114
101
103
105
107
109
111
113
SHOW OTHER FLOORS 506
504

FIG. 20