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[Continued on next page]

(54) Title: ONLINE SERVICE ACCESS CONTROLS USING SCALE OUT DIRECTORY FEATURES

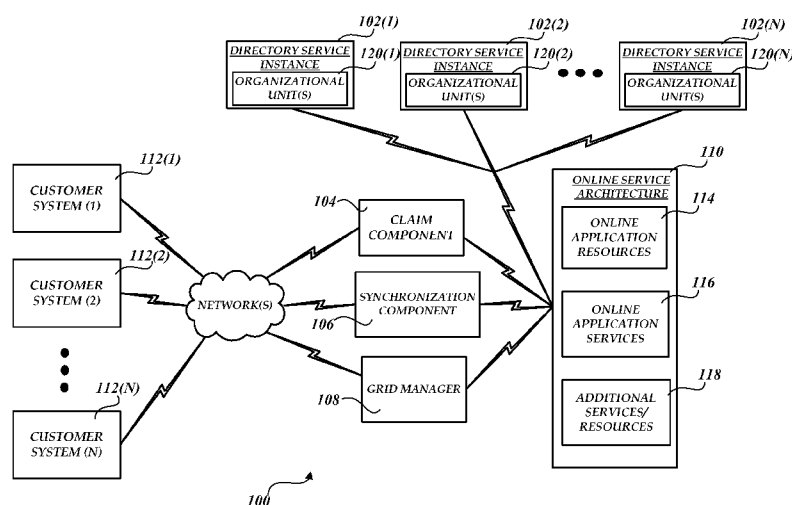


FIGURE 1

(57) Abstract: Embodiments provide application and/or resource access control features of an online computing environment, but are not so limited. In an embodiment, a computer-implemented method provides access control features for an online application environment based in part on the use of a number of directory service instances isolated from direct customer access and deployed in a defined datacenter architecture. In one embodiment, a computing environment uses web-based access control features and a number of directory service instances having organizational units and corresponding mappings to maintain a support infrastructure as part of providing features of online application services to customers. Other embodiments are included and available.



- *as to the applicant's entitlement to claim the priority of the earlier application (Rule 4.17(iii))* — *before the expiration of the time limit for amending the claims and to be republished in the event of receipt of amendments (Rule 48.2(h))*

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