



ABSTRACT

The present invention enables questioners to ask questions easily without limitation of time and place, and enables answerers to register as answerers without complicated processes and much time consumption. A mediation center apparatus 1 receives registration as answerers from mobile phones 9 owned by answerers. On the other hand, the mediation center apparatus 1 provides, responding to requests from a mobile phone 10 owned by a questioner, candidate list information of suitable answerers among answerers who are registered in the mediation center apparatus 1, for the mobile phone 10. Then when the mediation center apparatus 1 receives, from the mobile phone 10, information which instruct a selection of answerers, the mediation center apparatus 1 establishes a circuit connection between the mobile phones 9 owned by the selected answerers and the mobile phone 10 owned by the questioner. According to the operations explained above, the present invention enables questions and answers between the answerers and the questioner, and provides a mediation consultancy service.