

METHOD, SERVER, CLIENT AND PROGRAM FOR SUPPORTING CALLING

ABSTRACT

A method for determining candidates for a person who is to handle a failure upon occurrence of a failure as call-target persons and calling the call-target persons via the Internet is provided. The method is a method which is to be executed by a server, for supporting calling of call-target persons within a list in which candidates for a person who is to handle a failure are defined as call-target persons, upon occurrence of a failure, and includes a step of calling a client of a call-target person selected from the list via the Internet, and a step of receiving a response result indicating a result of operation in response to the calling from the client of the selected call-target person.