

ABSTRACT

A text processing method, which is executed by an electronic device. The method comprises: acquiring spoken language request text that expresses a spoken language request (301); by means of a prediction model, using the spoken language request text to predict the number N of sub-requests of the spoken language request, and N pieces of sub-request text which correspond to the N sub-requests on a one-to-one basis, wherein N is a positive integer (302); and by means of the prediction model, using the number N of the sub-requests and the N pieces of sub-request text to predict target instruction information respectively corresponding to the N pieces of sub-request text, wherein the target instruction information comprises an intent, a field and a slot position, and the target instruction information respectively corresponding to the N pieces of sub-request text is used for determining a response to the spoken language request (303).