

[ABSTRACT]

MAINTENANCE RESERVATION SYSTEM, MAINTENANCE RESERVATION
SERVER, MAINTENANCE RESERVATION METHOD, AND PROGRAM

5 A maintenance reservation system according to a first aspect includes: an
equipment information acquisition unit configured to acquire equipment information
including information about equipment; a maintenance contractor information acquisition
unit configured to acquire maintenance contractor information including information
about maintenance contractors who provide maintenance services on the basis of
10 information transmitted from maintenance contractor terminals; a reservation information
acquisition unit configured to acquire reservation information including desired
conditions for the maintenance services on the basis of information transmitted from a
user terminal; a processing unit configured to select maintenance contractor candidates
on the basis of the equipment information and the maintenance contractor information,
15 and narrow down the candidates on the basis of the desired conditions and the
maintenance contractor information corresponding to the maintenance contractors
included in the candidates; and a notification unit configured to notify the user terminal
of the candidates narrowed down by the processing unit.

20 Fig. 2