What is being claimed is:

1. A computer system comprising:

one or more processors;

a memory resource to store instructions;

wherein the one or more processors use the instructions stored in the memory resource to:

communicate, over one or more networks, with a mobile device of a service provider to receive location data;

monitor, from the location data, a location of the mobile device over a duration that follows the service provider being assigned to a service request, the duration including a time period during which the service provider operates a vehicle in traveling towards a pickup location of the service request;

determine, based on monitoring the location data, whether the service provider has failed to correctly indicate when a transport service for the service request began; and

in response to determining that the service provider has not correctly indicated when the transport service begun, cause a service application running on the mobile device to prompt the service provider to enter input to identify a start location where the transport service began.

2. The computer system of claim 1, wherein the one or more processors determine whether the service provider has failed to correctly indicate when the transport service began by determining an amount of time during which the service provider is within a vicinity of the pickup location.

3. The computer system of claim 1, wherein the one or more processors determine whether the service provider has failed to correctly indicate when the transport service began by determining that the service provider is traveling away from the pickup location before the service provider indicates that the service request began.

4. The computer system of claim 3, wherein the one or more processors determine that the service provider is traveling away from the pickup location by comparing multiple location data points for the service provider, wherein each location data point includes or is associated by a timestamp.

5. The computer system of claim 1, wherein the one or more processors determine whether the service provider has failed to correctly indicate when the transport service began by determining, from monitoring the location information, a location where the service provider is stationary.

6. The computer system of claim 5, wherein the one or more processors determine whether the service provider has failed to correctly indicate when the transport service began by determining, from monitoring the location information, a duration in which the service provider is stationary at the location.

7. The computer system of claim 6, wherein the one or more processors determine the location where the service provider is stationary by identifying a set of multiple locations that are substantially identical to each other.

8. The computer system of claim 7, wherein the one or more processors use the instructions stored in the memory resource to further:

determine the start location as one of the set of multiple locations that has a most recent timestamp.

9. The computer system of claim 1, wherein the one or more processors cause the service application running on the mobile device to prompt the service provider to enter input to identify the start location of the service request by first prompting the service provider to provide input that indicates whether the service provider was late in indicating when the transport service began.

10. The computer system of claim 1, wherein the one or more processors cause the service application running on the mobile device to prompt the service provider to enter input to identify the start location where the transport service began includes causing the mobile device to display one or more selectable features that each enable the service provider to select the start location.

11. The computer system of claim 10, wherein the one or more selectable features includes a selectable feature that enables the service provider to indicate that the transport service began at or near the pickup location.

12. The computer system of claim 10, wherein the one or more selectable features includes a selectable feature that enables the service provider to indicate that the transport service began at a current location of the service provider.

13. A non-transitory computer readable medium storing instructions that, when executed by one or more processors of a computing system, cause the computing system to:

communicate, over one or more networks, with a mobile device of a service provider to receive location data;

monitor, from the location data, a location of the mobile device over a duration that follows the service provider being assigned to a service request, the duration including a time period during which the service provider operates a vehicle in traveling towards a pickup location of the service request;

based on monitoring the location data, whether the service provider has failed to correctly indicate when a transport service for the service request began; and

in response to determining that the service provider has not correctly indicated when the transport service begun, cause a service application running on the mobile device to prompt the service provider to enter input to identify a start location where the transport service began.

14. The non-transitory computer readable medium of claim 13, wherein the one or more processors determine whether the service provider has failed to correctly indicate when the transport service began by determining an amount of time during which the service provider is within a vicinity of the pickup location.

15. The non-transitory computer readable medium of claim 13, wherein the one or more processors determine whether the service provider has failed to correctly indicate when the transport service began by determining that the

service provider is traveling away from the pickup location before the service provider indicates that the service request began.

16. The non-transitory computer readable medium of claim 15, wherein the one or more processors determine that the service provider is traveling away from the pickup location by comparing multiple location data points for the service provider, wherein each location data point includes or is associated by a timestamp.

17. The non-transitory computer readable medium of claim 13, wherein the one or more processors determine whether the service provider has failed to correctly indicate when the transport service began by determining, from monitoring the location information, a location where the service provider is stationary.

18. The non-transitory computer readable medium of claim 17, wherein the one or more processors determine whether the service provider has failed to correctly indicate when the transport service began by determining, from monitoring the location information, a duration in which the service provider is stationary at the location.

19. The non-transitory computer readable medium of claim 18, wherein the one or more processors determine the location where the service provider is stationary by identifying a set of multiple locations that are substantially identical to each other, and wherein the one or more processors use the stored instructions to further:

determine the start location as one of the set of multiple locations that has a most recent timestamp.

20. A method comprising:

communicating, over one or more networks, with a mobile device of a service provider to receive location data;

monitoring, from the location data, a location of the mobile device over a duration that follows the service provider being assigned to a service request,

the duration including a time period during which the service provider operates a vehicle in traveling towards a pickup location of the service request;

based on monitoring the location data, whether the service provider has failed to correctly indicate when a transport service for the service request began; and

in response to determining that the service provider has not correctly indicated when the transport service begun, causing a service application running on the mobile device to prompt the service provider to enter input to identify a start location where the transport service began.