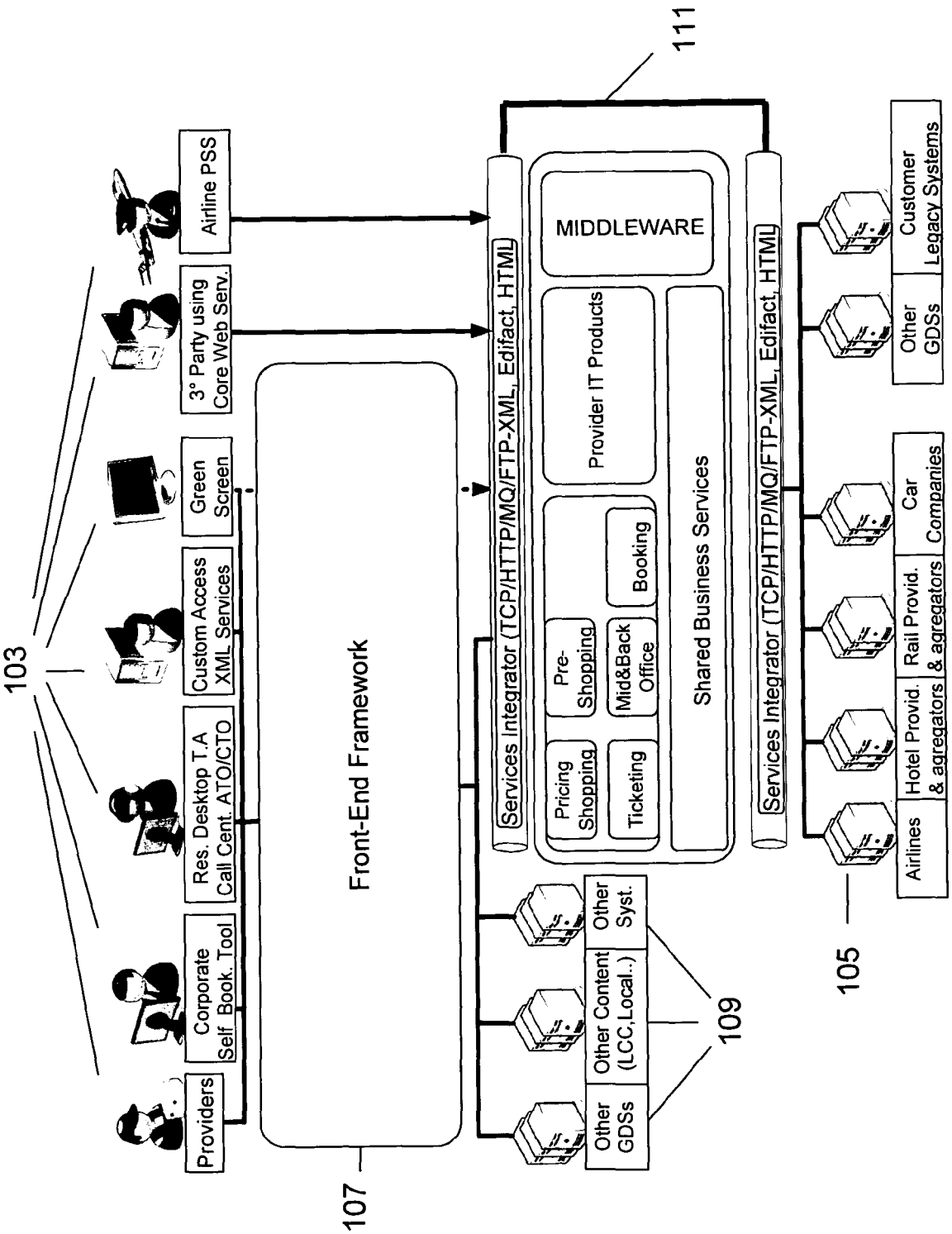

103
Providers
Corporate Self Book. Tool
Res. Desktop T.A Call Cent. ATO/CTO
Custom Access XML Services
Green Screen
3° Party using Core Web Serv.
Airline PSS
Front-End Framework
107
Services Integrator (TCP/HTTP/MQ/FTP-XML, Edifact, HTML
111
MIDDLEWARE
Provider IT Products
Shared Business Services
Pricing Shopping
Ticketing
Pre-Shopping
Mid&Back Office
Booking
Other GDSs
Other Content (LCC,Local..)
Other Syst.
109
Services Integrator (TCP/HTTP/MQ/FTP-XML, Edifact, HTML
Airlines
Hotel Provid. & agregators
Rail Provid. & agregators
Car Companies
Other GDSs
Customer Legacy Systems
105

Fig. 1

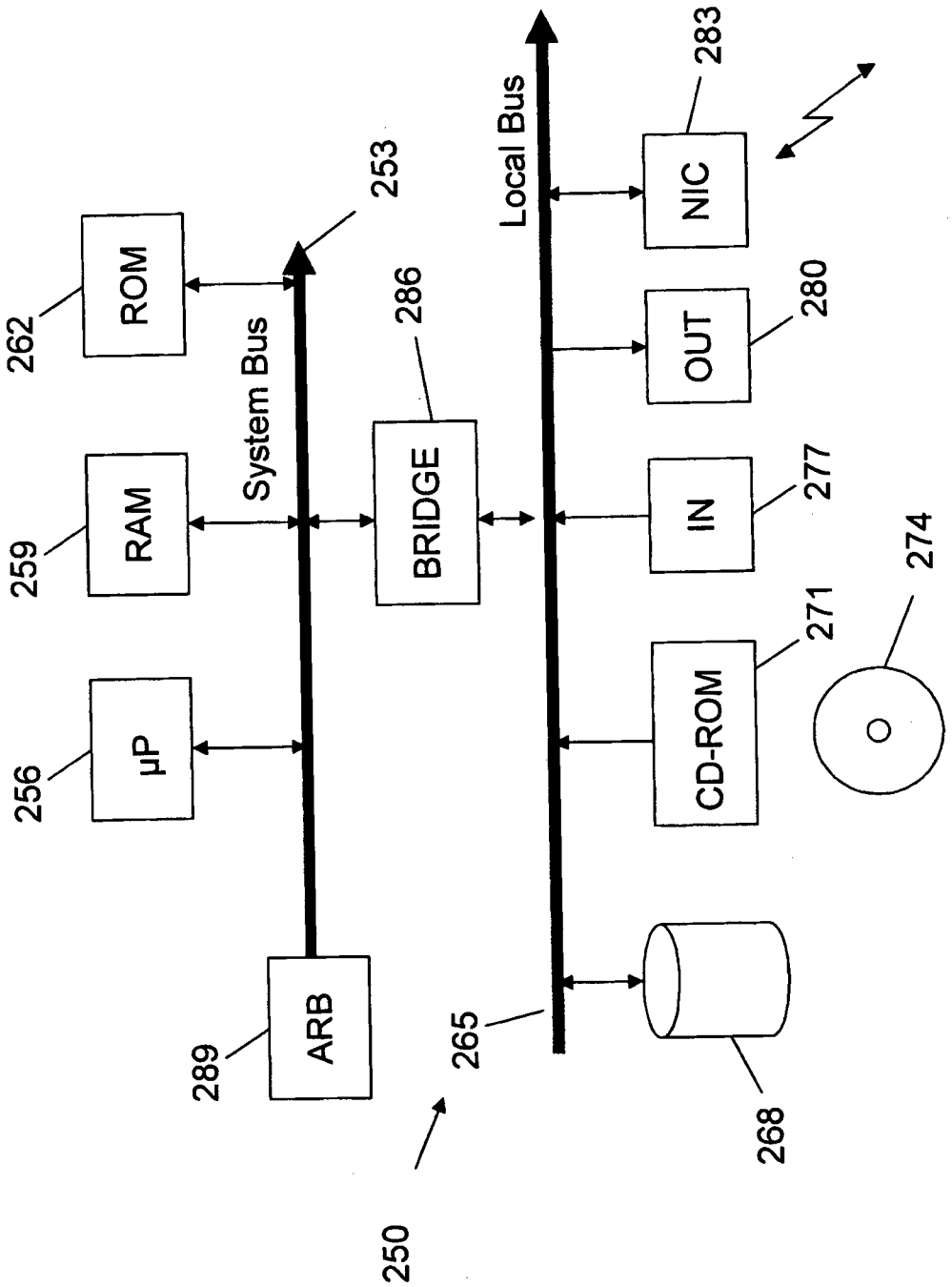

Local Bus
283
NIC
253
System Bus
262
ROM
286
280
OUT
BRIDGE
259
RAM
277
IN
274
271
256
µP
CD-ROM
289
ARB
265
268
250

Fig. 2

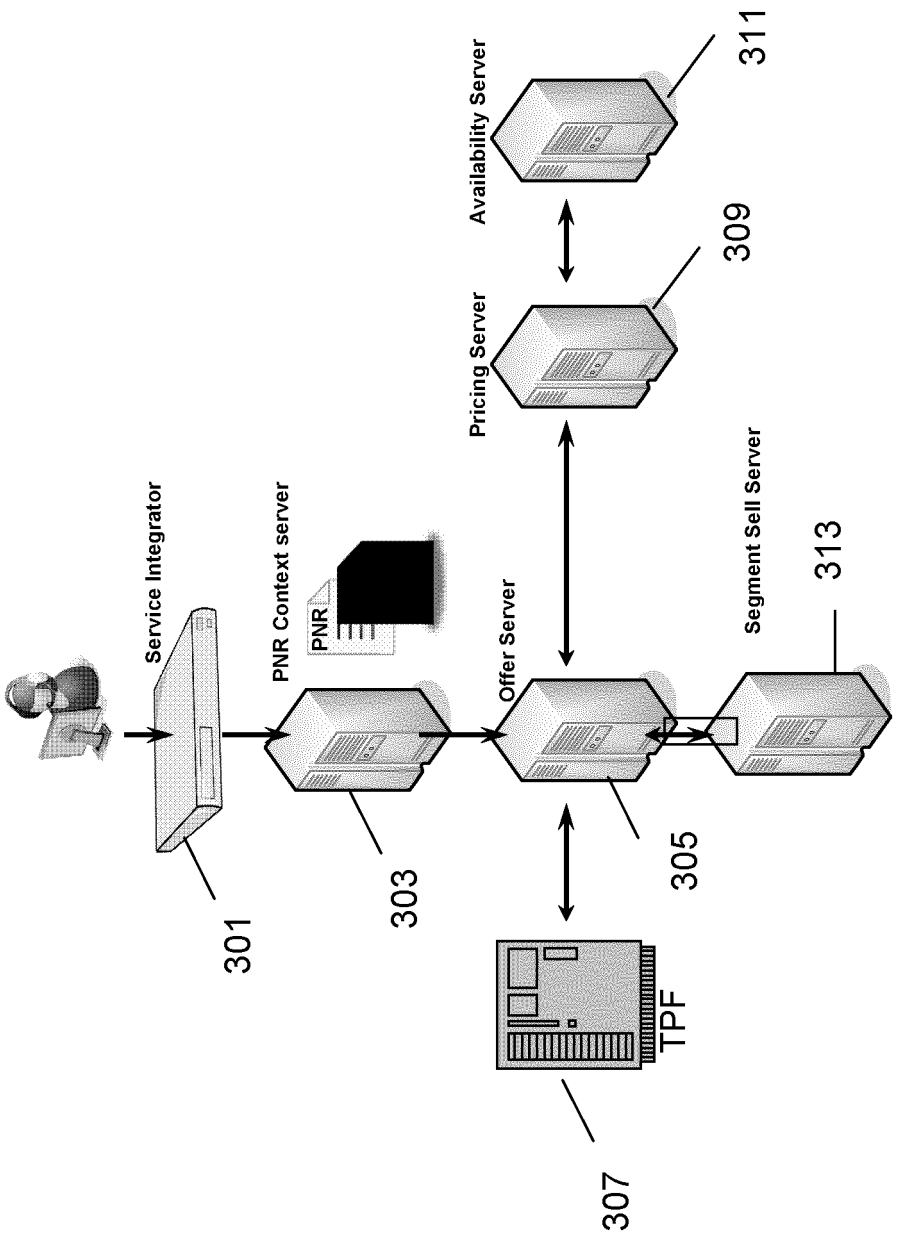

Service Integrator
PNR Context server
PNR
Offer Server
Pricing Server
Availability Server
Segment Sell Server
TPF
301
303
305
307
309
311
313

Fig. 3

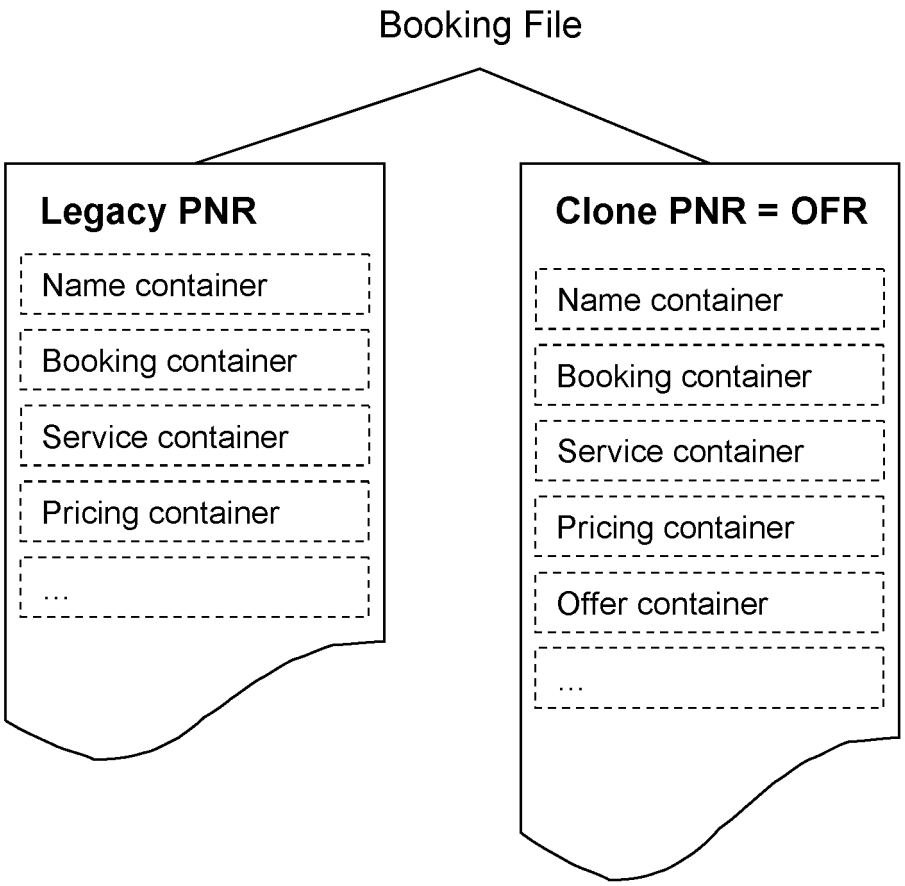

Booking File
Legacy PNR
Name container
Booking container
Service container
Pricing container
...
Clone PNR = OFR
Name container
Booking container
Service container
Pricing container
Offer container
...

Fig. 4

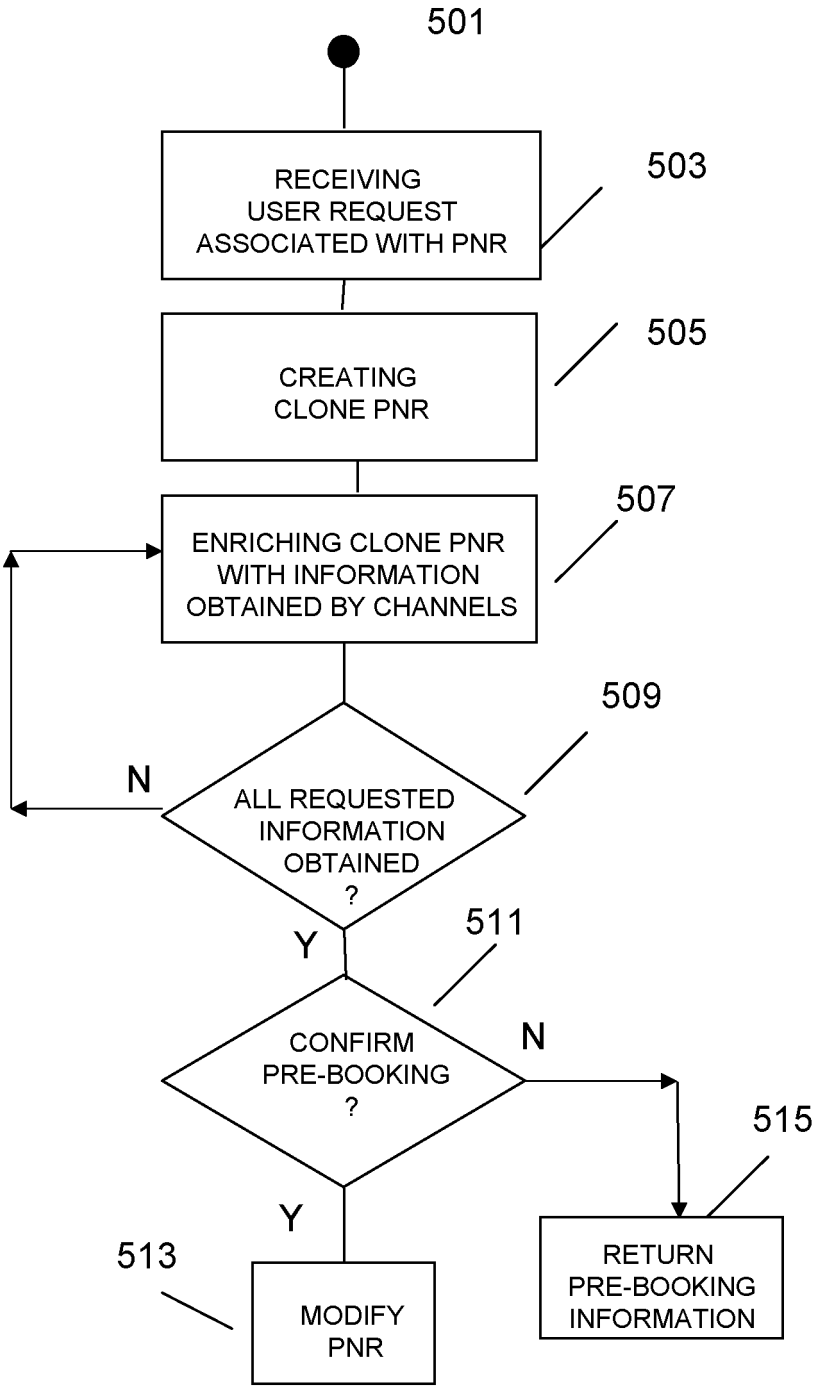

501
RECEIVING USER REQUEST ASSOCIATED WITH PNR
503
CREATING CLONE PNR
505
ENRICHING CLONE PNR WITH INFORMATION OBTAINED BY CHANNELS
507
ALL REQUESTED INFORMATION OBTAINED ?
509
N
Y
CONFIRM PRE-BOOKING ?
511
N
Y
MODIFY PNR
513
RETURN PRE-BOOKING INFORMATION
515

Fig. 5