This Sheet Has Been Replaced



ABSTRACT OF THE DISCLOSURE

A method for verifying personal information of a customer based on his telephone number, by using means automatically operated easily and at high-speed in a computer system, during a process in which the customer uses an e-commerce system. In a process in which a member-user terminal (2) and a transaction server (1) communicate to proceed an electronic-commerce procedure, if a telephone number of a member-user using the member-user terminal has been determined to be null by a telephone number research device (3), a WARNING message is sent to the member-user terminal. The WARNING message is such as to encourage the member-user to make a notification if there have been any changes in his personal information such as his telephone number.