WE CLAIM

1. A system for facilitating refund to a user comprising:

a mobile device having means to communicate with a central processor for the generation of a refund account and a unique identifier; the unique identifier associated with the user;

a computer device operable to access the unique identifier for verification upon receipt of a refund qualifying transaction associated with the user, the computer device further operable to receive and send information relating to the refund qualifying transaction and generate a refund request upon successful verification; and

the central processor operable to be in data communication with the computer device to receive or send information relating to verification of the unique identification and the refund qualifying transaction and process the verification and refund request, the central processor further configured to generate an electronic ticket to be sent to the mobile device for the generation of a refund upon successful process of the refund request,

wherein the mobile device is integrated with the computer device to form a single device, the system comprises a transmitter arranged to broadcast an address to the single device.

2. The system according to claim 1, wherein the refund is a tax refund and in the form of an intermediate value.

3. The system according to claim 2, wherein the intermediate value is derived from the actual value of refund based on a conversion rate.

4. The system according to claim 1, wherein the computer device is a point-of-sale device, the point-of-sale device is configured to directly send information relating to the refund qualifying transaction to the central processor.

5. The system according to claim 1, wherein the unique identifier is encoded as a quick response (QR) code and the computer device accesses the unique identifier by scanning the QR code displayed on the mobile device.

6. The system according to claim 1, wherein the central processor is operable to send the electronic ticket to a third party server for further verification of the refund qualifying transaction and confirmation of the refund.

7. The system according to claim 6, wherein the central processor stores the information relating to the refund qualifying transaction in a database before the electronic ticket is generated and sent to the third party server.

8. The system according to claim 1, wherein the mobile device is operable to send an electronic notification related to a requirement being met.

9. The system according to claim 8, wherein the requirement is a confirmation of departure.

10. The system according to claim 8, wherein the requirement is a Declaration of Eligibility.

11. The system according to claim 10, wherein the mobile device is operable to receive a notification of refund issued by a third party server once the electronic ticket is processed successfully.

12. The system according to claim 1, wherein the central processor is operable to receive a notification of refund issued by a third party server once the at least one electronic ticket is processed successfully and the central processor is operable to send a notification of refund to the mobile device.

13. The system according to claim 1, wherein the unique identifier associated with the user is generated based on a passport information of the user.

14. The system according to claim 13, wherein the unique identifier is generated after a registration process by the user.

15. The system according to claim 13, wherein the unique identifier is further associated with an image capture of the passport.

16. The system according to any one of the preceding claims, wherein the central processor is operable to send a notification to the mobile device indicating the success or failure of the refund request.

17. The system according to claim 1, wherein there comprises another unique identifier associated with a retailer using the computer device.

18. The system according to claim 17, wherein the another unique identifier is generated after a registration process by the retailer.

19. The system according to claim 17, wherein the another unique identifier is further associated with an image capture of one or more account information associated with the retailer.

20. The system according to claim 1, wherein if the unique identifier is not accessible by the computer device, the computer device is operable to obtain an alternative identifier for verification and send the alternative identifier to the central processor.

21. The system according to claim 20, wherein upon receipt of the alternative identifier, the central processor is operable to determine whether a corresponding refund account associated with the user is present and if not, the central processor is operable to generate the refund account and the unique identifier based on the alternative identifier.

22. The system according to claim 2, wherein the central processor comprises a database for storing at least one retailer list of goods and services eligible for tax refund.

23. The system according to claim 22, wherein the central processor is operable to receive a wish-list of goods and services from the mobile device and upon receipt of the wish-list, compare the wish-list with the at least one retailer list of goods and services.

24. The system according to claim 23, wherein when there is a match between the wish-list and the at least one retailer list, the central processor is operable to provide a matched list to the mobile device.

25. The system according to claim 1, wherein the electronic ticket is a provisional electronic ticket, the provisional electronic ticket comprises a plurality of electronic receipts.

26. The system according to claim 25, wherein the provisional electronic ticket is converted to a final electronic ticket at an approved departure point.

27. The system according to claim 1, the central processor arranged in data communication with at least one third party server to retrieve information related to the identity of the user, and sends the information related to the identity of the user to the computer device

28. A method for facilitating a refund to a user comprising the steps of:

communicating via a mobile device with a central processor for the generation of a refund account and a unique identifier, the unique identifier associated with the user;

via a computer device,

accessing the unique identifier for verification on receipt of a refund qualifying transaction associated with the user;

generating a refund request upon successful verification; and

sending information relating to the refund qualifying transaction via a central processor,

receiving and processing the refund request;,

wherein the central processor is further configured to generate an electronic ticket to be sent to the mobile device for the generation of a refund upon successful process of the refund request, and

wherein the mobile device is integrated with the computer device to form a single device, the system comprises a transmitter arranged to broadcast an address to the single device.

29. The method of claim 28, further including the step of converting the refund to an intermediate value after the generation of the refund.

30. The method of claim 29 wherein the intermediate value is derived from the actual value of refund based on a conversion rate.

31. The method of claim 28 further comprising the step of exporting the information relating to the refund qualifying transaction via a point-of-sale (POS) device in data communication with the computer device, the point-of-sale device is configured to directly send information relating to the refund qualifying transaction to the central processor.

32. The method of claim 28 wherein the computer device accesses the unique identifier by scanning an image shown on the mobile device.

33. The method according to claim 28, further comprising the step of sending the electronic ticket to a government server for further verification of the refund qualifying transaction and confirmation of the refund.

34. The method according to claim 33, wherein the mobile device is operable to send an electronic notification related to a requirement being met.

35. The method according to claim 34, wherein the requirement is a confirmation of departure.

36. The method according to claim 34, wherein the requirement is a Declaration of Eligibility.

37. The method of claim 28 wherein the generation of electronic ticket is based upon one or more requirements being met.

38. The method of claim 34 further comprising the step of sending an electronic notification to the mobile device indicating the success or failure of the refund request.

39. The method according to claim 28, further comprises a step of obtaining an alternative identifier for verification and sending the alternative identifier to the central processor if the unique identifier is not accessible by the computer device.

40. The method according to claim 28, wherein upon receipt of the alternative identifier, the central processor is operable to determine whether a corresponding refund account associated with the user is present and if not, the central processor is operable to generate the refund account and the unique identifier based on the alternative identifier.

41. The method according to claim 28, wherein the central processor comprises a database for storing at least one retailer list of goods and services eligible for tax refund.

42. The method according to claim 41, wherein the central processor is operable to receive a wish-list of goods and services from the mobile device and upon receipt of the wish-list, compare the wish-list with the at least one retailer list of goods and services.

43. The method according to claim 42, wherein when there is a match between the wish-list and the at least one retailer list, the central processor is operable to provide a matched list to the mobile device.

44. The method according to claim 28, wherein the electronic ticket is a provisional electronic ticket, the provisional electronic ticket comprises a plurality of electronic receipts.

45. The method according to claim 44, wherein the provisional electronic ticket is converted to a final electronic ticket at an approved departure point.

46. A non-transitory computer readable medium containing executable software instructions thereon wherein when executed on a mobile device and/or a computer device performs the method of facilitating a refund to a user comprising the steps of:

communicating via the mobile device with a central processor for the generation of a refund account and a unique identifier, the unique identifier associated with the user;

accessing the unique identifier for verification via a computer device on receipt of a refund qualifying transaction associated with the user;

sending information relating to the refund qualifying transaction;

generating a refund request upon successful verification; and

receiving and processing the refund request by a central processor,

wherein the central processor is further configured to generate an electronic ticket to be sent to the mobile device for the generation of a refund upon successful process of the refund request, and

wherein the mobile device is integrated with the computer device to form a single device, the system comprises a transmitter arranged to broadcast an address to the single device.

47. The non-transitory computer readable medium according to claim 46, further comprising a software instruction to send an electronic notification to the mobile device indicating the success or failure of the refund request.

48. The system of claim 1, wherein if the refund request is not successfully processed, the central processor is arranged in data communication with another computer device provided to an authorized personnel to perform further processing.