ABSTRACT

RESERVATION MANAGEMENT METHOD, COMPUTER PROGRAM, AND RESERVATION MANAGEMENT APPARATUS

A reservation management apparatus obtains reservation information including reserved trip information indicating a vehicle trip that has not departed and is reserved by one of a plurality of users and reserving user information indicating the user. The reservation management apparatus determines one or more other users who are associated with the same trip information as the user, with reference to history information associating information about users who took vehicle trips that were operated with different departure dates and times in the past with trip information indicating the vehicle trips. The reservation management apparatus outputs other user information indicating at least some of the determined other users in association with the reservation information.

Fig. 1