

AN ENTERPRISE KNOWLEDGE AND INFORMATION ACQUISITION AND MANAGEMENT SYSTEM

Abstract

A system for acquiring, sharing and managing information in an organization is disclosed hereinafter. The system involves a network communicator for connecting to a network through which users access the system, and a document manager through which a user provides a document for access by at least one other user through the network. The system also involves electronic conversing means for enabling a user to correspond with at least one other user through the network using an electronic conversation format for generating an electronic conversation record, and an archive for storing at least one of documents provided through the document manager and electronic conversation record conducted using the electronic conversing means. In the system, a keyword representative of the at least one of documents and electronic conversation record is stored in the archive in association with the stored at least one of documents and electronic conversation record.