

[Abstract]

COMPUTER SYSTEM, METHOD, AND PROGRAM FOR IMPROVING RELATIONS
WITH INDIVIDUAL PARTIES IN TWO-PARTY COMMUNICATION

5

This computer system for aiding two-party communication
comprises: a receiving means that receives at least one topic,
which a first person from among the two parties wishes to
discuss during the communication, and a response expected by
10 the first person from a second person, from among the two
parties, during the communication regarding the at least one
topic; and a providing means that, on the basis of the at
least one topic and the response, provides advice to the
second person during the communication.

15

FIG.3B