

ABSTRACT

Problem

To provide a delivery service that is convenient for clients and deliverers. Solution

A delivery service system including a sever 6 that can be connected to a plurality of client terminals 8 and a plurality of deliverer terminals 10 via the internet 2, wherein information about a client's desired pickup/delivery date, time, etc., for a pickup/delivery item, the information being input using the plurality of client terminals 8 over the internet 2, is registered in databases 12, 14, 16 on the server 6 for each item. For new items registered in the databases, the server receives contract applications for items in which the area of the client's address corresponds to a service area from deliverer terminals that have accessed the databases via the internet, registers the applications in the databases, and notifies the client terminal associated with a new item for which applications are being received about the applications. The server receives notification of which of the deliverers that submitted applications has been approved via the internet from the client terminal that received notification of the applications, and notifies the terminal of the approved deliverer of this fact, and the approved deliverer picks up/delivers the cargo associated with the new item.