

ABSTRACT

The present application relates to the field of network communications technologies, and in particular, to order clustering and malicious information combating method and apparatus. The order clustering method includes: generating a
5 unique order ID and order content based on information about an order; converting the order content to an order vector; and performing a clustering operation based on the unique order ID and the order vector to obtain an order clustering result. After the clustering, it can be further determined, according to content of an order in the cluster, whether the cluster is a malicious information cluster. If the cluster is a malicious
10 information cluster, orders in the entire cluster are correspondingly processed. In the method and the apparatus in the present application, an order in an electronic transaction can be automatically classified, a new cluster can be obtained through analysis based on real-time content of the order, and orders in an entire cluster can be uniformly processed. It improves efficiency of combating malicious information.