

ABSTRACT OF THE DISCLOSURE

A customer support system for improving the technique of a person engaged in business is intended to reduce the cost for a technical training support and to enhance the training effect. The customer support system is constructed to comprise: a computer system (36) for introducing training contents from a service providing side (14) to a customer side (19) through a computer network (17); an instructor training facility (37) for training an instructor on the basis of the training contents; and a remote technique training support device (38) for the instructor, for supporting the technical training of the customer side (19) from the service providing side (14) through the computer network (17).



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