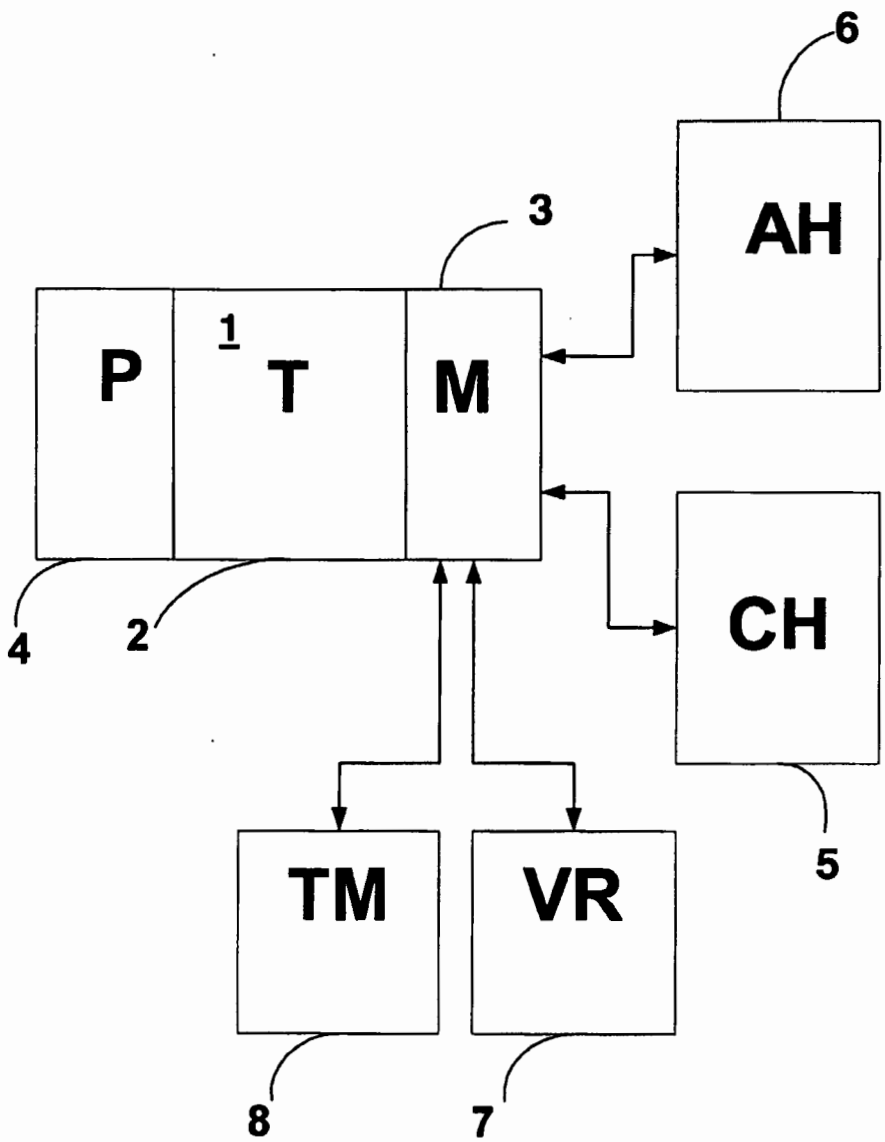


FIGURE 1

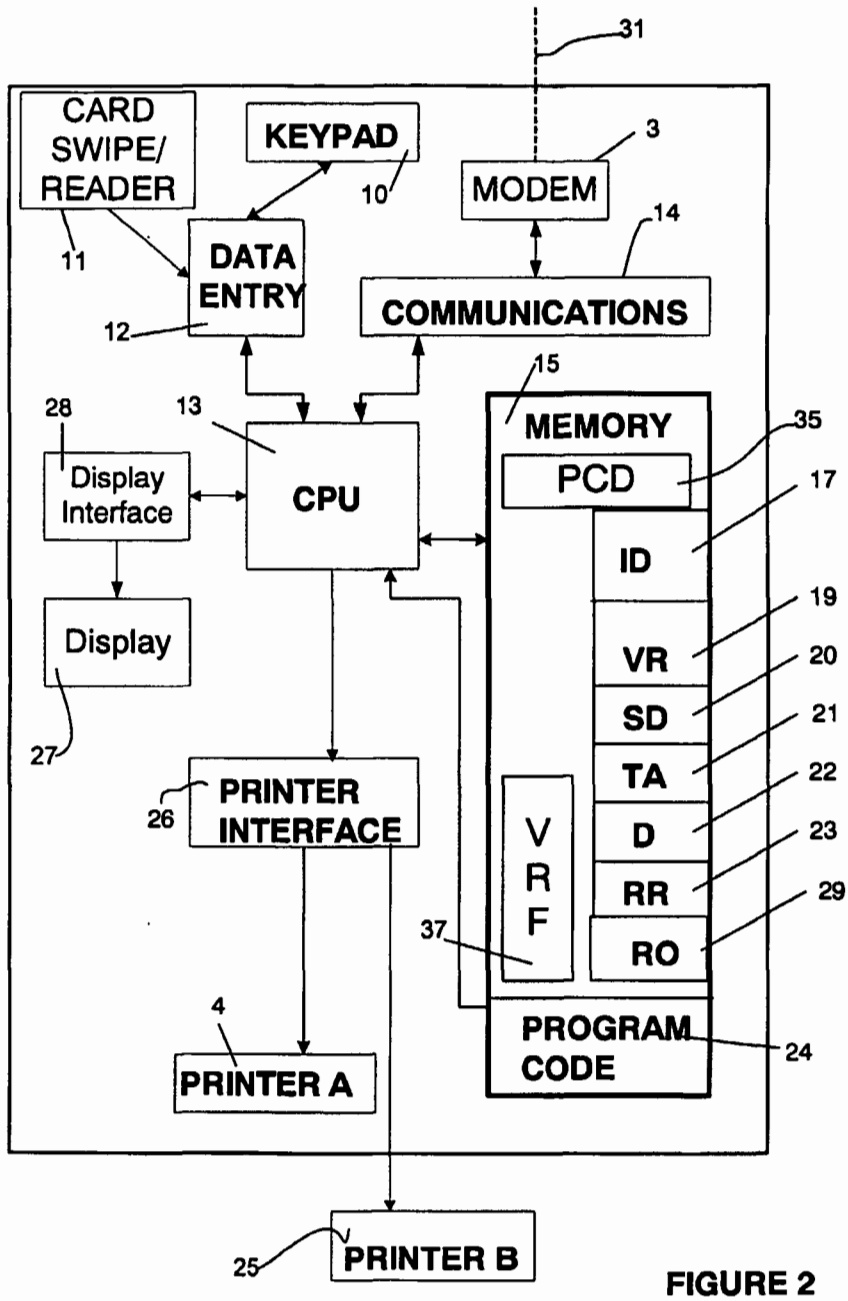

31
CARD SWIPE/ READER
KEYPAD
10
MODEM
3
14
11
DATA ENTRY
COMMUNICATIONS
12
15
28
13
MEMORY
35
Display Interface
CPU
PCD
17
ID
19
Display
VR
20
SD
21
27
TA
22
PRINTER INTERFACE
D
23
26
V R F
RR
29
37
RO
4
PROGRAM CODE
24
PRINTER A
25
PRINTER B

FIGURE 2

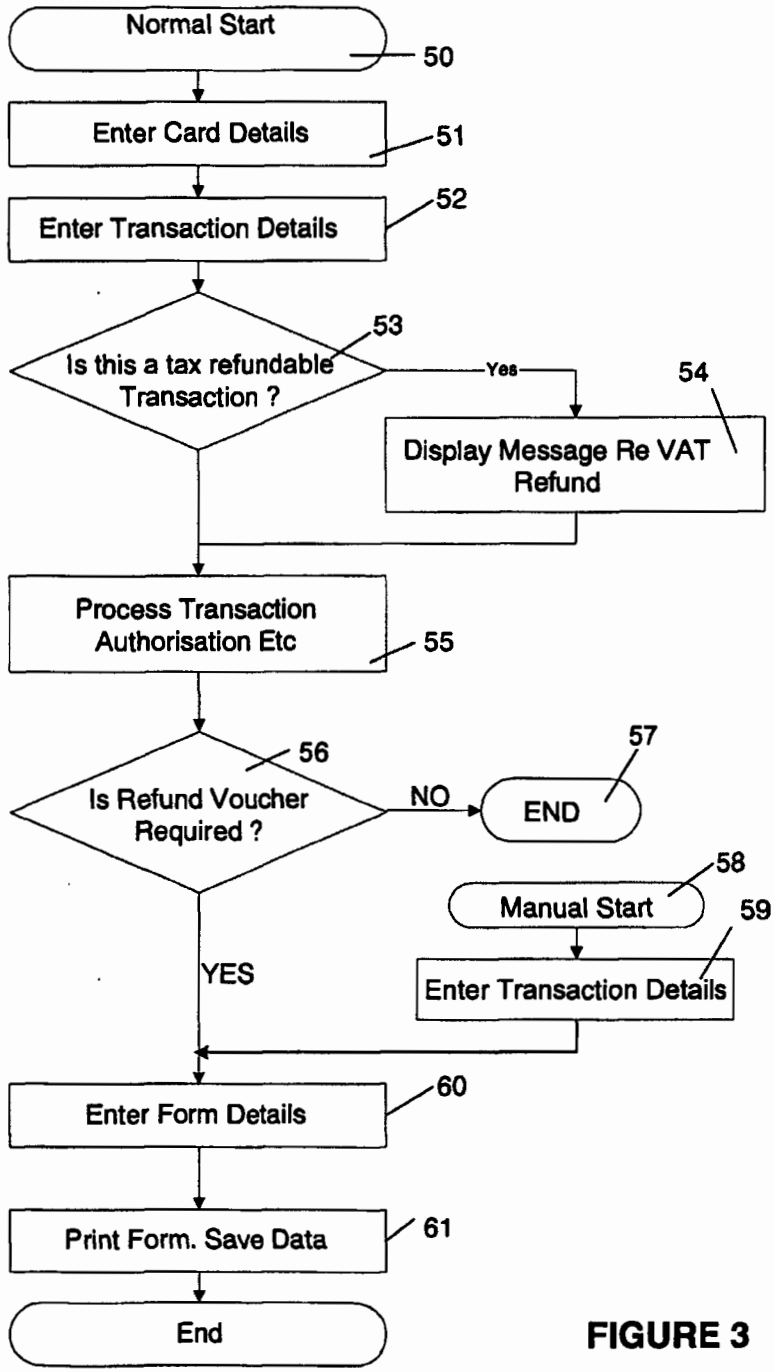

Normal Start
50
Enter Card Details
51
Enter Transaction Details
52
Is this a tax refundable Transaction ?
53
Yes
54
Display Message Re VAT Refund
Process Transaction Authorisation Etc
55
Is Refund Voucher Required ?
56
NO
57
END
YES
58
Manual Start
59
Enter Transaction Details
Enter Form Details
60
Print Form. Save Data
61
End

FIGURE 3

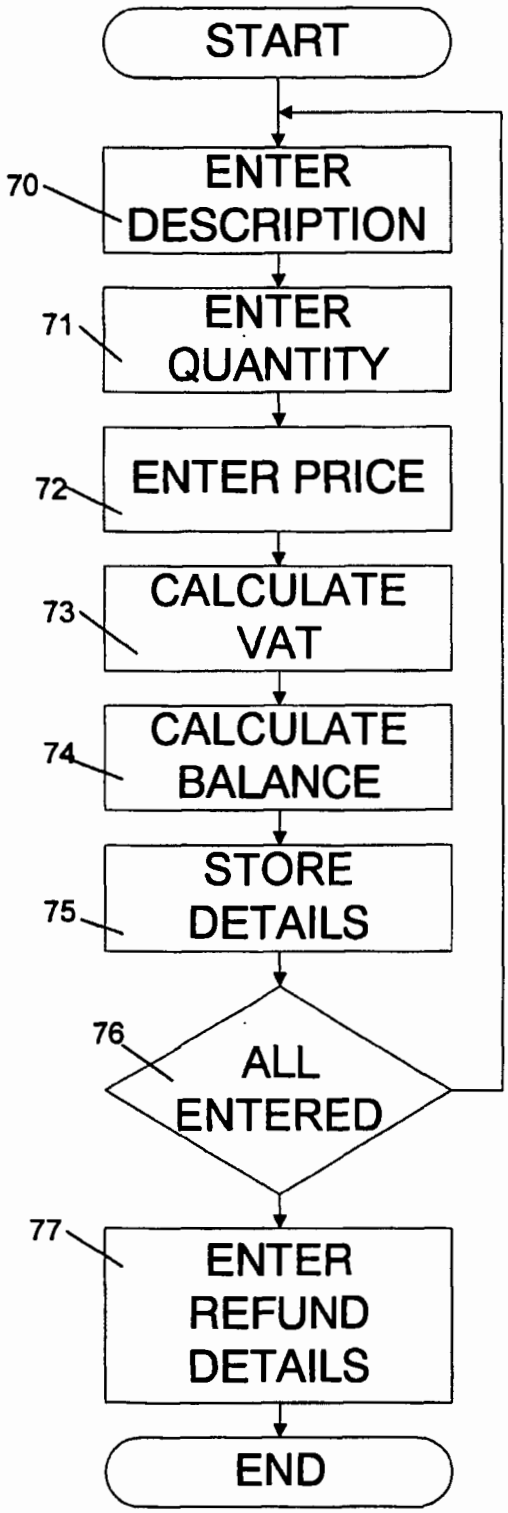

START
70
ENTER DESCRIPTION
71
ENTER QUANTITY
72
ENTER PRICE
73
CALCULATE VAT
74
CALCULATE BALANCE
75
STORE DETAILS
76
ALL ENTERED
77
ENTER REFUND DETAILS
END

FIGURE 4

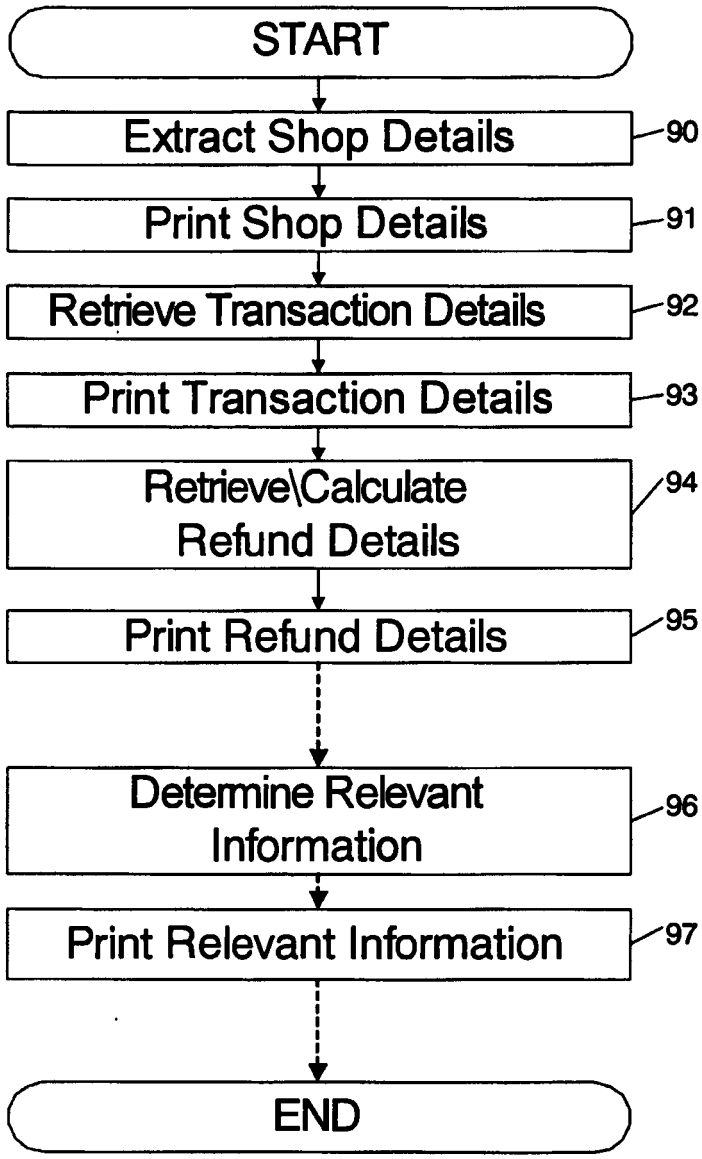

START
Extract Shop Details
90
Print Shop Details
91
Retrieve Transaction Details
92
Print Transaction Details
93
Retrieve\Calculate Refund Details
94
Print Refund Details
95
Determine Relevant Information
96
Print Relevant Information
97
END

Figure 5

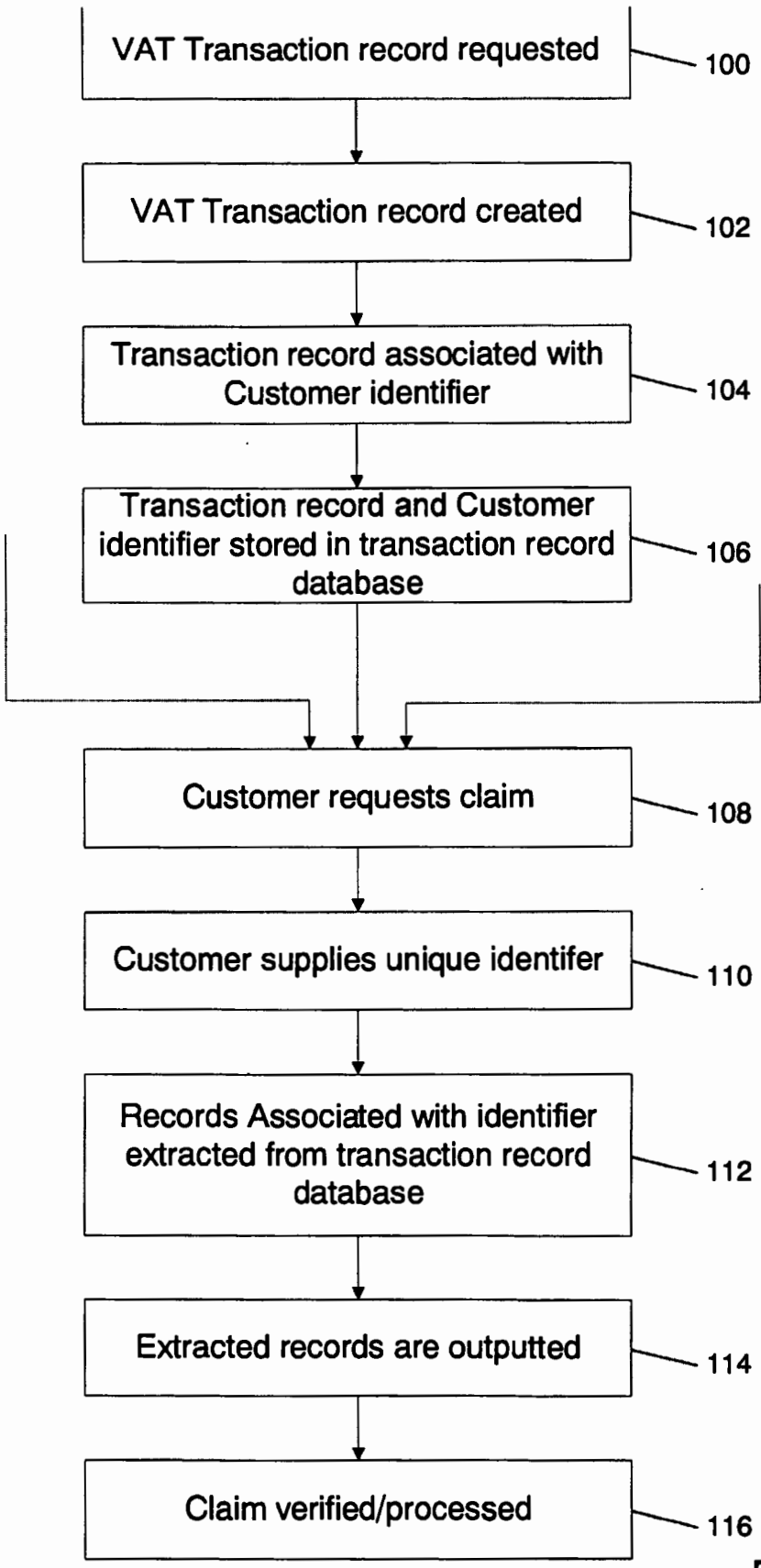

VAT Transaction record requested
100
VAT Transaction record created
102
Transaction record associated with Customer identifier
104
Transaction record and Customer identifier stored in transaction record database
106
Customer requests claim
108
Customer supplies unique identifer
110
Records Associated with identifier extracted from transaction record database
112
Extracted records are outputted
114
Claim verified/processed
116

Figure 6