WHAT IS CLAIMED IS:

1. An APP system for cleaning management and service, comprising:

an application system (12) provided in a terminal device (10), the application system (12) including a user identification module (14), the user identification module (14) having at least one manager module (20), at least one on-site staff module (30), at least one employee module (40), and at least one service employee module (50) wherein:

user names and their rights are recorded in the manager module (20), the on-site staff module (30), the employee module (40), or the service employee module (50);

the manager module (20) includes a first service module (21) and a first service record module (22) wherein the first service module (21) is configured to provide a menu of service items, after the service items have been activated, corresponding regions in charge are assigned to both the on-site staff module (30) and the service employee module (50) for processing, and the first service record module (22) shows the service items and processing progress based on publication date and time of the first service module (21);

the on-site staff module (30) includes a second service module (31), a second service record module (32), and a staff management module (33) wherein the second service module (31) is connected to the first service module (21) and shows the following: the manager module (20) publishes the service items to be processed and publication date and time, name and correspondence of the service employee module (50) of a corresponding region, processing progress and projected date and time to be finished, the second service record module (32) records the service items and processing progress based on the second service module (31);

the employee module (40) includes a third service record module (41) and a warehouse management module (42) wherein the third service record module (41) is connected to the second service record module (32) and simultaneously shows the

same, and the warehouse management module (42) is configured to manage inventory and take-out items; and

the service employee module (50) includes a fourth service module (51) and a fourth service record module (52) wherein the fourth service module (51) is connected to the first service module (21) and shows the service items to be processed, locations, and publication date and time published by the manager module (20), and the fourth service record module (52) shows the service items and processing progress based on the fourth service module (51).

2. The APP system for cleaning management and service of claim 1, wherein the service items of the first service record module (22), the second service record module (32), the third service record module (41), and the fourth service record module (52) show status; and in the first service record module (22) status sequentially shows stamp of publication date and time of the manager module (20), time stamp of processing progress of the service employee module (50), and time stamp of job finish.

3. The APP system for cleaning management and service of claim 1, wherein the first service module (21) provides options of reservation service and immediate service so as to choose bed cleaning in reserve or immediate bed cleaning; the menu of the service items includes a bed cleaning service menu (211), a cleaning service menu (212), a sanitizing menu (213), and a gardening service menu (214); and the bed cleaning service menu (211) provides options of a cleaning ward number, a bed number, time, date, remarks, and picture attachments; and each of the cleaning service menu (212), the sanitizing menu (213), and the gardening service menu (214) provide options of locations, remarks, and picture attachments.

4. The APP system for cleaning management and service of claim 3, wherein the on-site staff module (30) further comprises a first notification receiving menu (334), and the service employee module (50) further comprises a second notification

receiving menu (56) wherein a predetermined corresponding QR code (60) is configured to be scanned to enter the cleaning service menu (212) to describe environment and report the same, and the report is sent to both the first notification receiving menu (334) and the second notification receiving menu (56).

5. The APP system for cleaning management and service of claim 1, wherein the manager module (20) further comprises a first list menu (23) being a daily work log menu, a fault record menu, a cleaning check list menu, a client complaint service menu, a list check menu, a satisfaction survey menu, or any combination thereof; and the staff management module (33) further comprises a second list menu (333) being a daily work log menu, a cleaning check list menu, a fault record menu, a cleaning evaluation menu, a public satisfaction survey menu, or any combination thereof.

6. The APP system for cleaning management and service of claim 5, wherein the staff management module (33) includes an employee management menu (331) and a signature menu (332); the employee management menu (331) is connected to the service employee module (50); the employee management menu (331) has a substitute employee management menu and an address book; the substitute employee management menu shows a total number of employees on duty, a total number of employees on vacation, and a total number of substitute employees based on date; with respect to the employees on vacation, the on-site staff module (30) is capable of assigning any employee shown in the service employee module (50) as a substitute employee; the substitute employee is configured to receive a list of jobs to be finished from the employee shown in the service employee module (50) on vacation; the address book shows correspondence addresses in the service employee module (50), and the signature menu (332) shows a procurement list, a change list, a signature list, a repair list, and an order list to be written so as to implement online recording; and the staff management module (33) is connected to the warehouse management module (42) so that inventory status and take-out items

status are configured to be reviewed.

7. The APP system for cleaning management and service of claim 6, wherein the employee module (40) further comprises a management system module (43) including a list menu (431) and a list review menu (432); the list menu (431) includes a supervision check list for confirming jobs to be improved and evaluating a check result; the list review menu (432) is configured to review the first list menu (23) or the second list menu (333); and the management system module (43) is connected to both the employee management menu (331) and the signature menu (332) for improving human resource management.

8. The APP system for cleaning management and service of claim 1, wherein the employee module (40) further comprises a publication module (44); the manager module (20) includes a first publication receiving module (24); the on-site staff module (30) includes a second publication receiving module (34); the service employee module (50) includes a third publication receiving module (54); the publication module (44) is connected to the first publication receiving module (24), the second publication receiving module (34), and the third publication receiving module (54) respectively; and the publication module (44) shows ~~the~~ latest information and education and training contents; the employee module (40) edits receiving counterparts being the manager module (20), the on-site staff module (30), the service employee module (50), or any combination thereof.

9. The APP system for cleaning management and service of claim 1, wherein the fourth service module (51) includes a processing delay menu (511), a processing beginning menu (512), and a job finish menu (513) for updating processing progress and synchronously transmitting <u>the</u> same to the first service record module (22), the second service record module (32), the third service record module (41), and the fourth service record module (52) respectively.

10. The APP system for cleaning management and service of claim 1, wherein the

service employee module (50) includes a cleaning quality check list module (55), the cleaning quality check list module (55) is connected to the manager module (20) and the on-site staff module (30), and the cleaning quality check list module (55) shows a plurality of cleaning opinions for attention and self-evaluation.