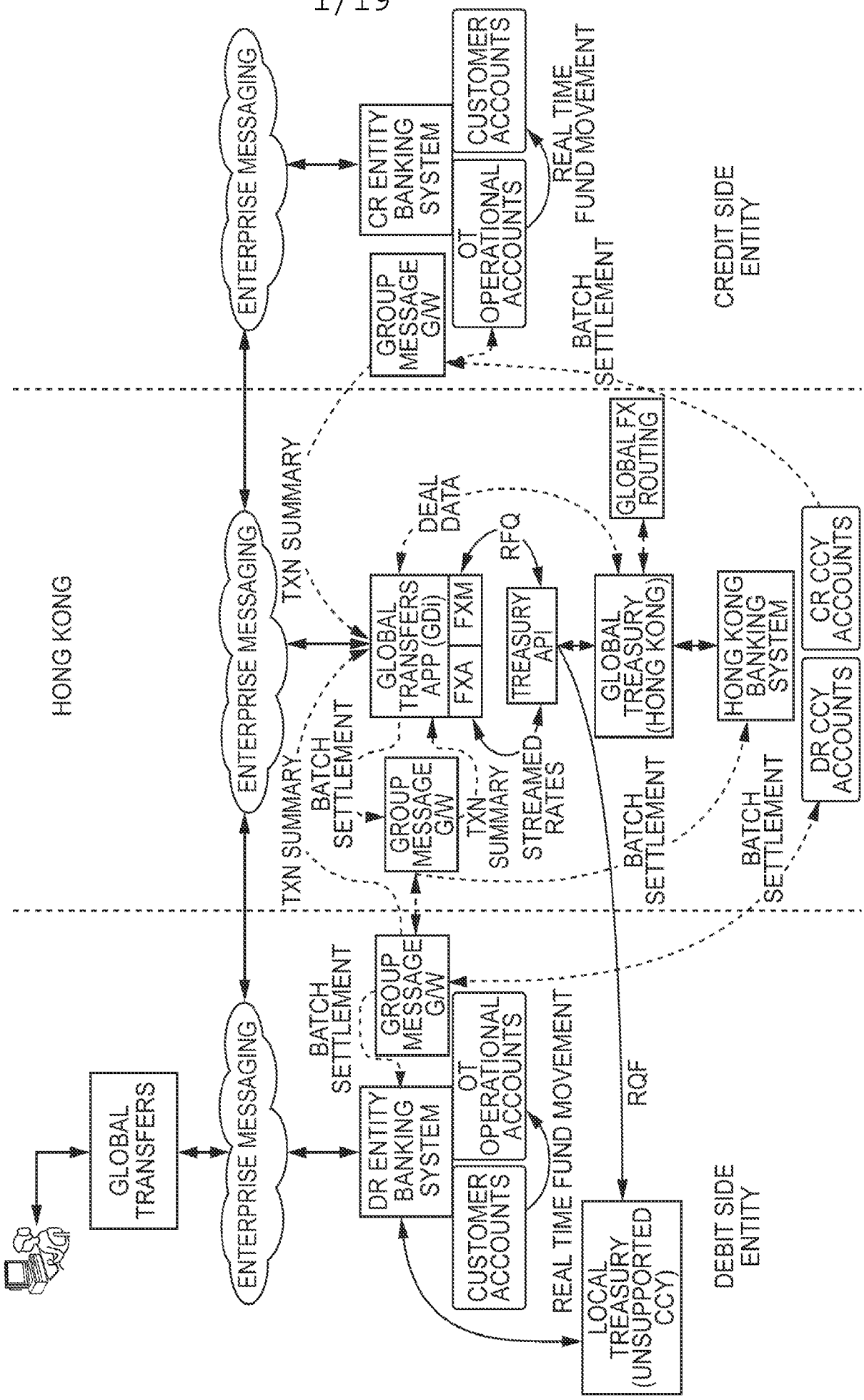

HONG KONG
CREDIT SIDE ENTITY
DEBIT SIDE ENTITY
ENTERPRISE MESSAGING
ENTERPRISE MESSAGING
ENTERPRISE MESSAGING
CR ENTITY BANKING SYSTEM
CUSTOMER ACCOUNTS
OT OPERATIONAL ACCOUNTS
GROUP MESSAGE G/W
REAL TIME FUND MOVEMENT
BATCH SETTLEMENT
GLOBAL FX ROUTING
DEAL DATA
RFQ
TXN SUMMARY
GLOBAL TRANSFERS APP (GDI)
FXM
FXA
TREASURY API
GLOBAL TREASURY (HONG KONG)
HONG KONG BANKING SYSTEM
CR CCY ACCOUNTS
DR CCY ACCOUNTS
TXN SUMMARY
BATCH SETTLEMENT
GROUP MESSAGE G/W
TXN SUMMARY
STREAMED RATES
BATCH SETTLEMENT
BATCH SETTLEMENT
BATCH SETTLEMENT
GROUP MESSAGE G/W
DR ENTITY BANKING SYSTEM
OT OPERATIONAL ACCOUNTS
CUSTOMER ACCOUNTS
REAL TIME FUND MOVEMENT
RQF
GLOBAL TRANSFERS
LOCAL TREASURY (UNSUPPORTED CCY)

FIG. 1

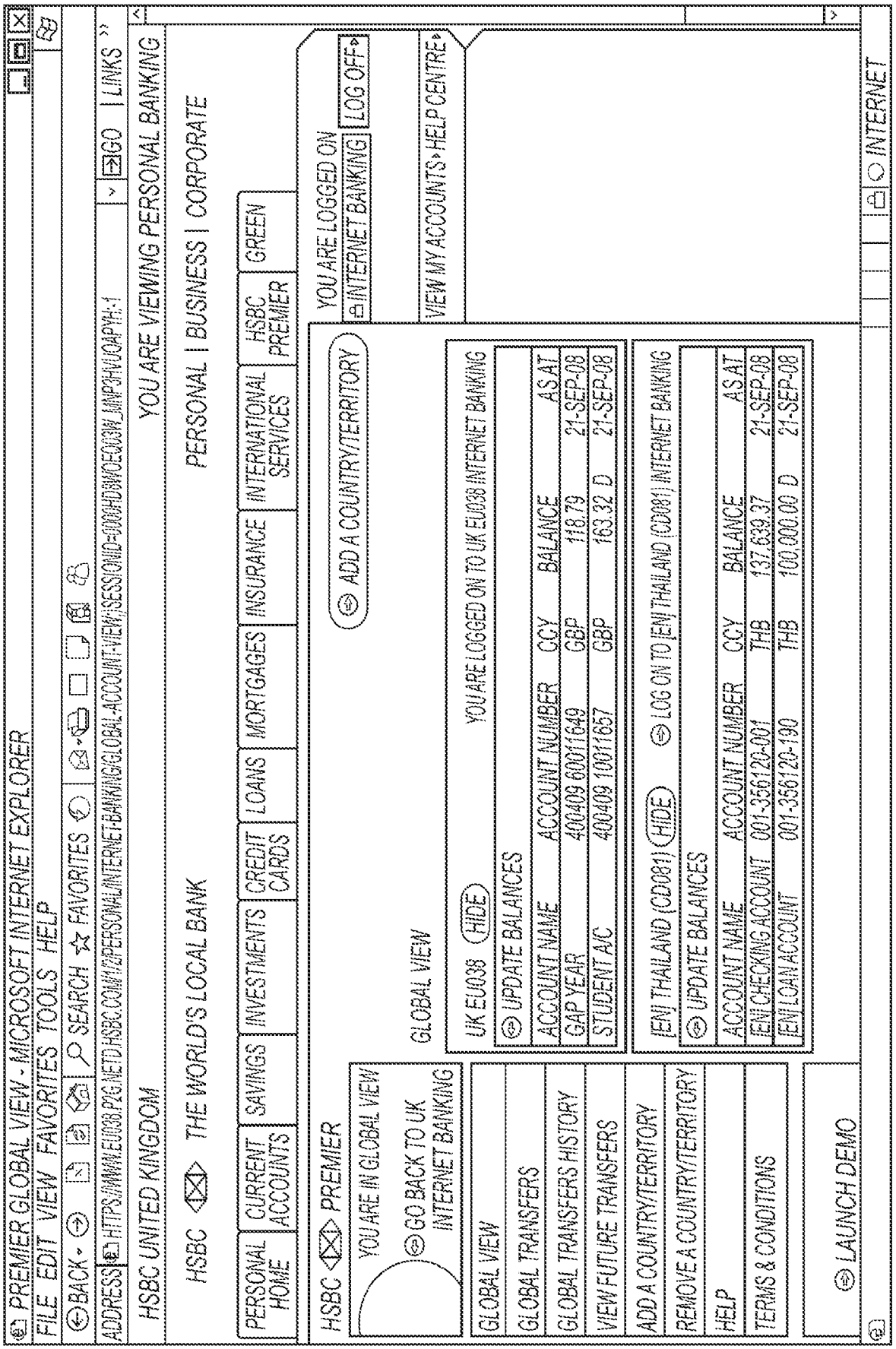

PREMIER GLOBAL VIEW - MICROSOFT INTERNET EXPLORER
FILE EDIT VIEW FAVORITES TOOLS HELP
BACK SEARCH FAVORITES
ADDRESS HTTPS://WWW.EU038.PCG.NET.D.HSBC.COM/IT/2/PERSONAL/INTERNET-BANKING/GLOBAL-ACCOUNT-VIEW;JSESSIONID=000HDBWOED03W_UMP3HVJQAPYH:-1
GO LINKS
HSBC UNITED KINGDOM
YOU ARE VIEWING PERSONAL BANKING
HSBC THE WORLD'S LOCAL BANK
PERSONAL | BUSINESS | CORPORATE
PERSONAL HOME
CURRENT ACCOUNTS
SAVINGS
INVESTMENTS
CREDIT CARDS
LOANS
MORTGAGES
INSURANCE
INTERNATIONAL SERVICES
HSBC PREMIER
GREEN
HSBC PREMIER
YOU ARE IN GLOBAL VIEW
GO BACK TO UK INTERNET BANKING
GLOBAL VIEW
GLOBAL TRANSFERS
GLOBAL TRANSFERS HISTORY
VIEW FUTURE TRANSFERS
ADD A COUNTRY/TERRITORY
REMOVE A COUNTRY/TERRITORY
HELP
TERMS & CONDITIONS
LAUNCH DEMO
ADD A COUNTRY/TERRITORY
YOU ARE LOGGED ON
INTERNET BANKING
LOG OFF
VIEW MY ACCOUNTS
HELP CENTRE
GLOBAL VIEW
UK EU038 (HIDE)
YOU ARE LOGGED ON TO UK EU038 INTERNET BANKING
UPDATE BALANCES
ACCOUNT NAME ACCOUNT NUMBER CCY BALANCE AS AT
GAP YEAR 400409 60011649 GBP 118.79 21-SEP-08
STUDENT A/C 400409 10011657 GBP 163.32 D 21-SEP-08
JEN THAILAND (CD081) (HIDE)
LOG ON TO JEN THAILAND (CD081) INTERNET BANKING
UPDATE BALANCES
ACCOUNT NAME ACCOUNT NUMBER CCY BALANCE AS AT
JEN CHECKING ACCOUNT 001-356120-001 THB 137,639.37 21-SEP-08
JEN LOAN ACCOUNT 001-356120-190 THB 100,000.00 D 21-SEP-08
INTERNET

FIG. 2

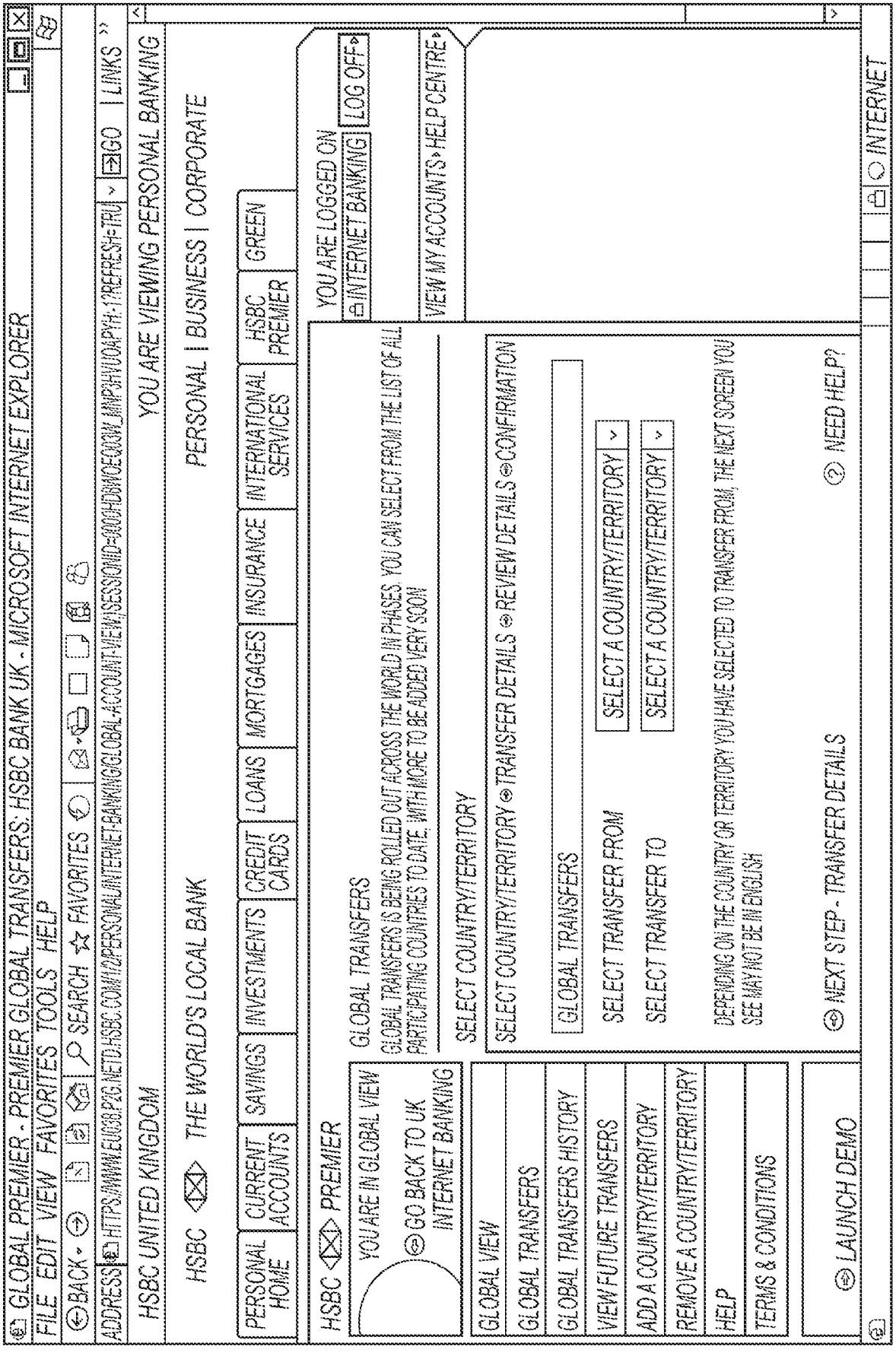

GLOBAL PREMIER - PREMIER GLOBAL TRANSFERS: HSBC BANK UK - MICROSOFT INTERNET EXPLORER
FILE EDIT VIEW FAVORITES TOOLS HELP
BACK SEARCH FAVORITES
ADDRESS HTTPS://WWW.EU038.P2G.NET/D.HSBC.COM/1/2/PERSONAL/INTERNET-BANKING/GLOBAL-ACCOUNT-VIEW;JSESSIONID=000UHDSWOE2O3W_UMP2HVUOAPYH-1?REFRESH=TRU
GO LINKS
HSBC UNITED KINGDOM
YOU ARE VIEWING PERSONAL BANKING
HSBC THE WORLD'S LOCAL BANK
PERSONAL | BUSINESS | CORPORATE
PERSONAL HOME
CURRENT ACCOUNTS
SAVINGS
INVESTMENTS
CREDIT CARDS
LOANS
MORTGAGES
INSURANCE
INTERNATIONAL SERVICES
HSBC PREMIER
GREEN
HSBC PREMIER
YOU ARE IN GLOBAL VIEW
GO BACK TO UK INTERNET BANKING
GLOBAL VIEW
GLOBAL TRANSFERS
GLOBAL TRANSFERS HISTORY
VIEW FUTURE TRANSFERS
ADD A COUNTRY/TERRITORY
REMOVE A COUNTRY/TERRITORY
HELP
TERMS & CONDITIONS
LAUNCH DEMO
GLOBAL TRANSFERS
GLOBAL TRANSFERS IS BEING ROLLED OUT ACROSS THE WORLD IN PHASES. YOU CAN SELECT FROM THE LIST OF ALL PARTICIPATING COUNTRIES TO DATE, WITH MORE TO BE ADDED VERY SOON
SELECT COUNTRY/TERRITORY
SELECT COUNTRY/TERRITORY ⊕ TRANSFER DETAILS ⊕ REVIEW DETAILS ⊕ CONFIRMATION
GLOBAL TRANSFERS
SELECT TRANSFER FROM
SELECT A COUNTRY/TERRITORY
SELECT TRANSFER TO
SELECT A COUNTRY/TERRITORY
DEPENDING ON THE COUNTRY OR TERRITORY YOU HAVE SELECTED TO TRANSFER FROM, THE NEXT SCREEN YOU SEE MAY NOT BE IN ENGLISH
NEXT STEP - TRANSFER DETAILS
NEED HELP?
YOU ARE LOGGED ON
INTERNET BANKING
LOG OFF
VIEW MY ACCOUNTS ▸ HELP CENTRE ▸
INTERNET

FIG. 3

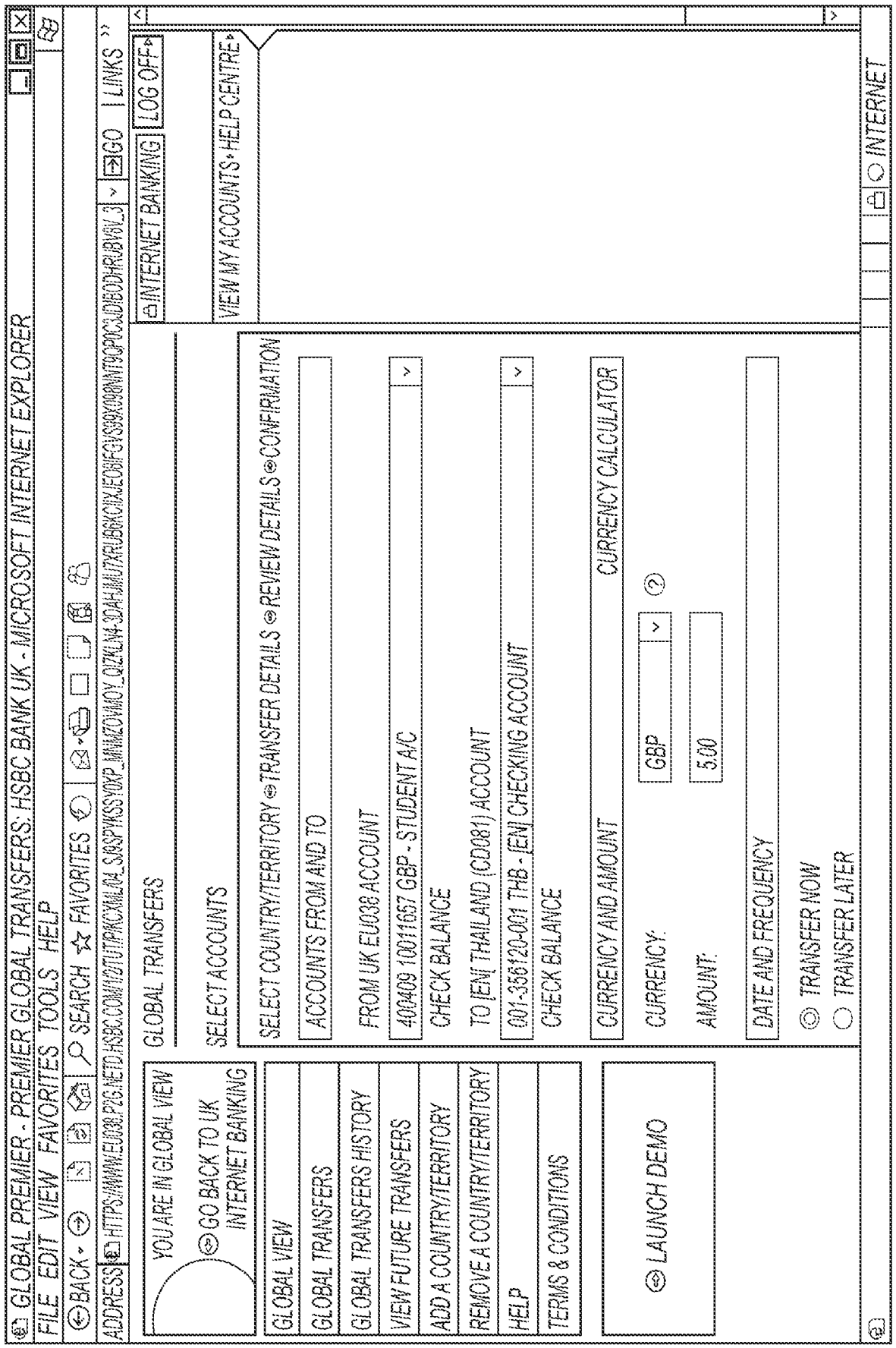

GLOBAL PREMIER - PREMIER GLOBAL TRANSFERS: HSBC BANK UK - MICROSOFT INTERNET EXPLORER
FILE EDIT VIEW FAVORITES TOOLS HELP
BACK SEARCH FAVORITES
ADDRESS
GO
LINKS
YOU ARE IN GLOBAL VIEW
GO BACK TO UK INTERNET BANKING
GLOBAL VIEW
GLOBAL TRANSFERS
GLOBAL TRANSFERS HISTORY
VIEW FUTURE TRANSFERS
ADD A COUNTRY/TERRITORY
REMOVE A COUNTRY/TERRITORY
HELP
TERMS & CONDITIONS
LAUNCH DEMO
GLOBAL TRANSFERS
SELECT ACCOUNTS
INTERNET BANKING
LOG OFF
VIEW MY ACCOUNTS
HELP CENTRE
SELECT COUNTRY/TERRITORY
TRANSFER DETAILS
REVIEW DETAILS
CONFIRMATION
ACCOUNTS FROM AND TO
FROM UK EU038 ACCOUNT
400409 10011657 GBP - STUDENT A/C
CHECK BALANCE
TO JENI THAILAND (CD081) ACCOUNT
001-356120-001 THB - JENI CHECKING ACCOUNT
CHECK BALANCE
CURRENCY AND AMOUNT
CURRENCY CALCULATOR
CURRENCY:
GBP
AMOUNT:
5.00
DATE AND FREQUENCY
TRANSFER NOW
TRANSFER LATER
INTERNET

FIG. 4

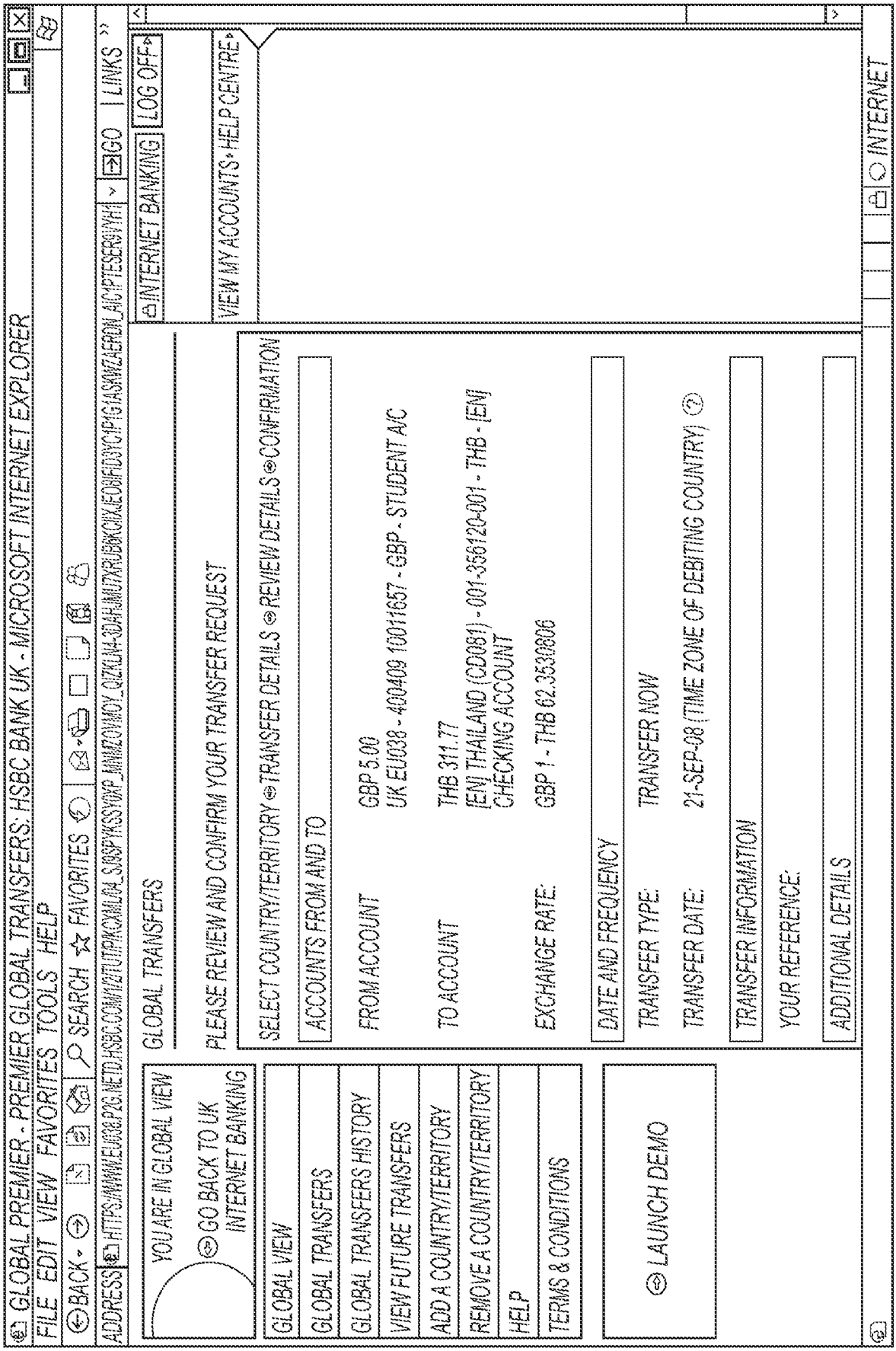

GLOBAL PREMIER - PREMIER GLOBAL TRANSFERS: HSBC BANK UK - MICROSOFT INTERNET EXPLORER
FILE EDIT VIEW FAVORITES TOOLS HELP
BACK SEARCH FAVORITES
ADDRESS
GO
LINKS
YOU ARE IN GLOBAL VIEW
GO BACK TO UK INTERNET BANKING
GLOBAL VIEW
GLOBAL TRANSFERS
GLOBAL TRANSFERS HISTORY
VIEW FUTURE TRANSFERS
ADD A COUNTRY/TERRITORY
REMOVE A COUNTRY/TERRITORY
HELP
TERMS & CONDITIONS
LAUNCH DEMO
GLOBAL TRANSFERS
INTERNET BANKING
LOG OFF
VIEW MY ACCOUNTS
HELP CENTRE
PLEASE REVIEW AND CONFIRM YOUR TRANSFER REQUEST
SELECT COUNTRY/TERRITORY
TRANSFER DETAILS
REVIEW DETAILS
CONFIRMATION
ACCOUNTS FROM AND TO
FROM ACCOUNT
GBP 5.00
UK EU038 - 40040 10011657 - GBP - STUDENT A/C
TO ACCOUNT
THB 311.77
[EN] THAILAND (CD081) - 001-356120-001 - THB - [EN]
CHECKING ACCOUNT
EXCHANGE RATE:
GBP 1 - THB 62.353806
DATE AND FREQUENCY
TRANSFER TYPE:
TRANSFER NOW
TRANSFER DATE:
21-SEP-08 (TIME ZONE OF DEBITING COUNTRY)
TRANSFER INFORMATION
YOUR REFERENCE:
ADDITIONAL DETAILS
INTERNET

FIG. 5

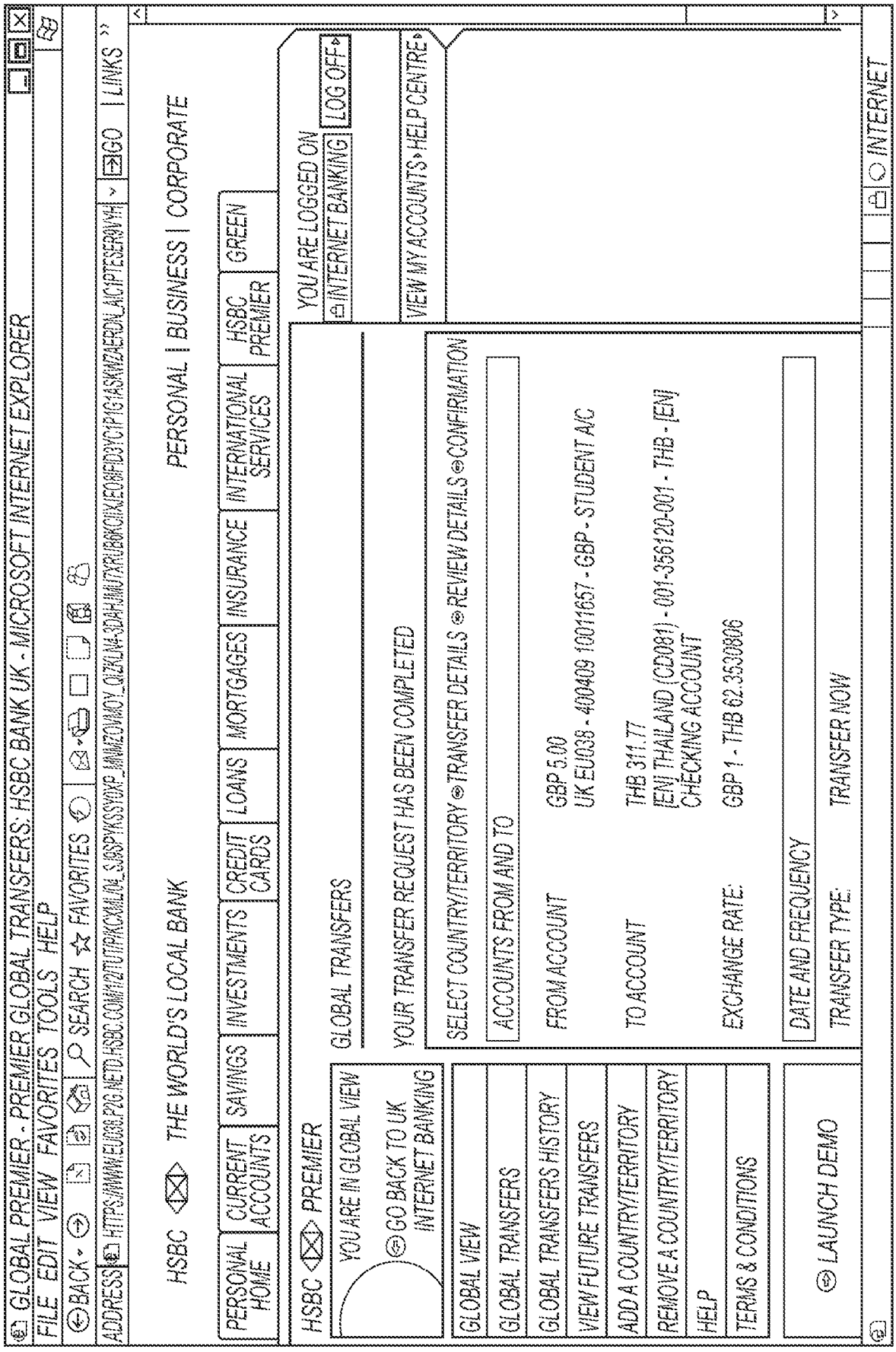

GLOBAL PREMIER - PREMIER GLOBAL TRANSFERS: HSBC BANK UK - MICROSOFT INTERNET EXPLORER
FILE EDIT VIEW FAVORITES TOOLS HELP
BACK SEARCH FAVORITES
ADDRESS
GO
LINKS
HSBC
THE WORLD'S LOCAL BANK
PERSONAL | BUSINESS | CORPORATE
PERSONAL HOME
CURRENT ACCOUNTS
SAVINGS
INVESTMENTS
CREDIT CARDS
LOANS
MORTGAGES
INSURANCE
INTERNATIONAL SERVICES
HSBC PREMIER
GREEN
HSBC PREMIER
YOU ARE LOGGED ON
INTERNET BANKING
LOG OFF
YOU ARE IN GLOBAL VIEW
GO BACK TO UK INTERNET BANKING
GLOBAL TRANSFERS
YOUR TRANSFER REQUEST HAS BEEN COMPLETED
VIEW MY ACCOUNTS
HELP CENTRE
SELECT COUNTRY/TERRITORY
TRANSFER DETAILS
REVIEW DETAILS
CONFIRMATION
GLOBAL VIEW
GLOBAL TRANSFERS
GLOBAL TRANSFERS HISTORY
VIEW FUTURE TRANSFERS
ADD A COUNTRY/TERRITORY
REMOVE A COUNTRY/TERRITORY
HELP
TERMS & CONDITIONS
ACCOUNTS FROM AND TO
FROM ACCOUNT
GBP 5.00
UK EU038 - 400409 10011657 - GBP - STUDENT A/C
TO ACCOUNT
THB 311.77
[ENI THAILAND (CD081) - 001-356120-001 - THB - [ENI CHECKING ACCOUNT
EXCHANGE RATE:
GBP 1 - THB 62.3530806
DATE AND FREQUENCY
TRANSFER TYPE:
TRANSFER NOW
LAUNCH DEMO
INTERNET

FIG. 6

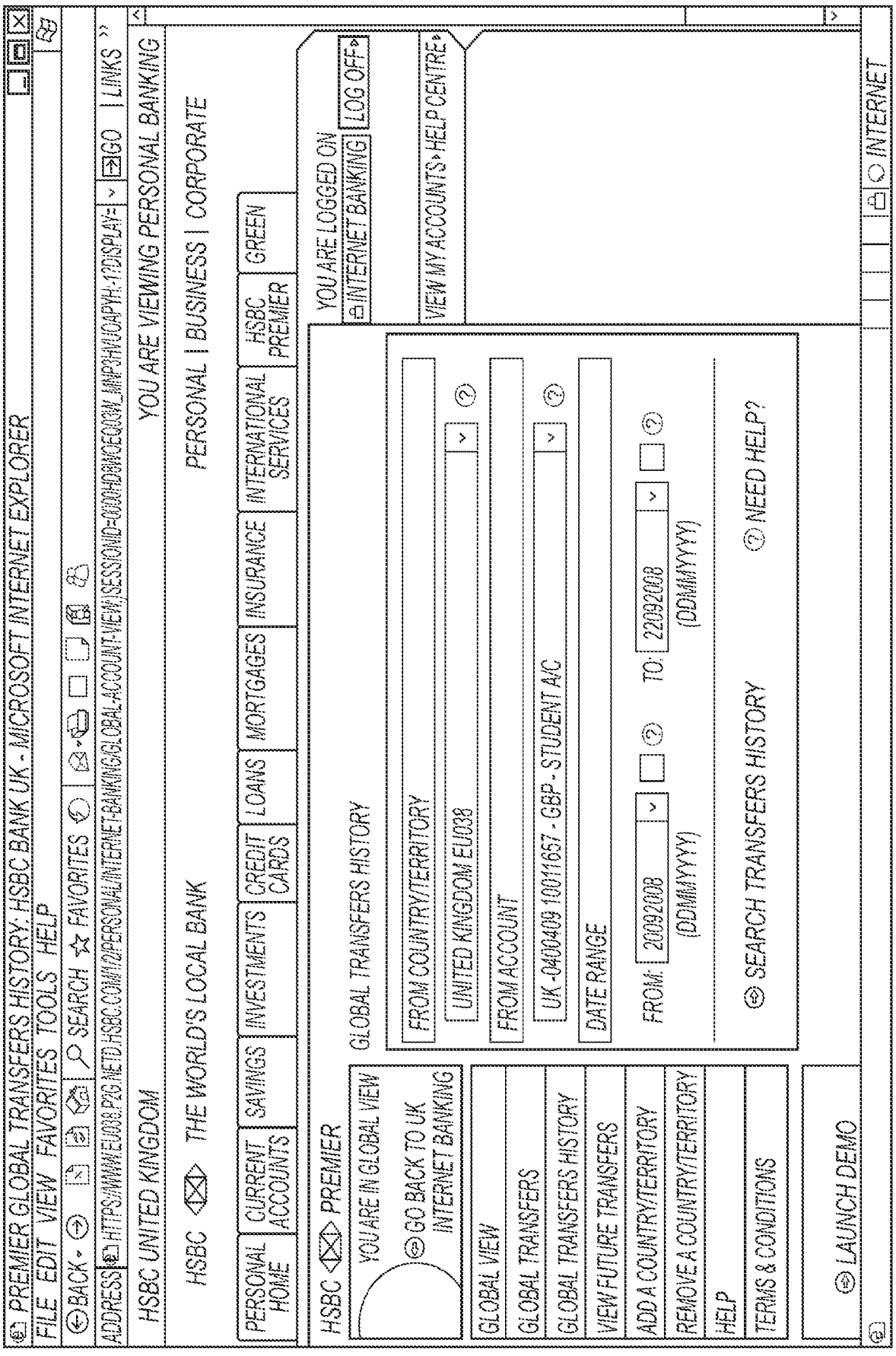

PREMIER GLOBAL TRANSFERS HISTORY: HSBC BANK UK - MICROSOFT INTERNET EXPLORER
FILE EDIT VIEW FAVORITES TOOLS HELP
BACK SEARCH FAVORITES
ADDRESS HTTPS://WWW.EU09.P2G.NET.HSBC.COM/1/2/PERSONAL/INTERNET-BANKING/GLOBAL_ACCOUNT-VIEW;JSESSIONID=0000HD0MKQEQ0OW_MNP2HWUOAPVH:-1?DISPLAY=
GO LINKS
HSBC UNITED KINGDOM
YOU ARE VIEWING PERSONAL BANKING
HSBC THE WORLD'S LOCAL BANK
PERSONAL | BUSINESS | CORPORATE
PERSONAL HOME
CURRENT ACCOUNTS
SAVINGS
INVESTMENTS
CREDIT CARDS
LOANS
MORTGAGES
INSURANCE
INTERNATIONAL SERVICES
HSBC PREMIER
GREEN
HSBC PREMIER
YOU ARE LOGGED ON
INTERNET BANKING
LOG OFF
YOU ARE IN GLOBAL VIEW
GO BACK TO UK INTERNET BANKING
GLOBAL VIEW
GLOBAL TRANSFERS
GLOBAL TRANSFERS HISTORY
VIEW FUTURE TRANSFERS
ADD A COUNTRY/TERRITORY
REMOVE A COUNTRY/TERRITORY
HELP
TERMS & CONDITIONS
LAUNCH DEMO
GLOBAL TRANSFERS HISTORY
VIEW MY ACCOUNTS HELP CENTRE
FROM COUNTRY/TERRITORY
UNITED KINGDOM EU038
FROM ACCOUNT
UK -0400409 10011657 - GBP - STUDENT A/C
DATE RANGE
FROM: 20092008 (DDMMYYYY)
TO: 22092008 (DDMMYYYY)
SEARCH TRANSFERS HISTORY
NEED HELP?
INTERNET

FIG. 7

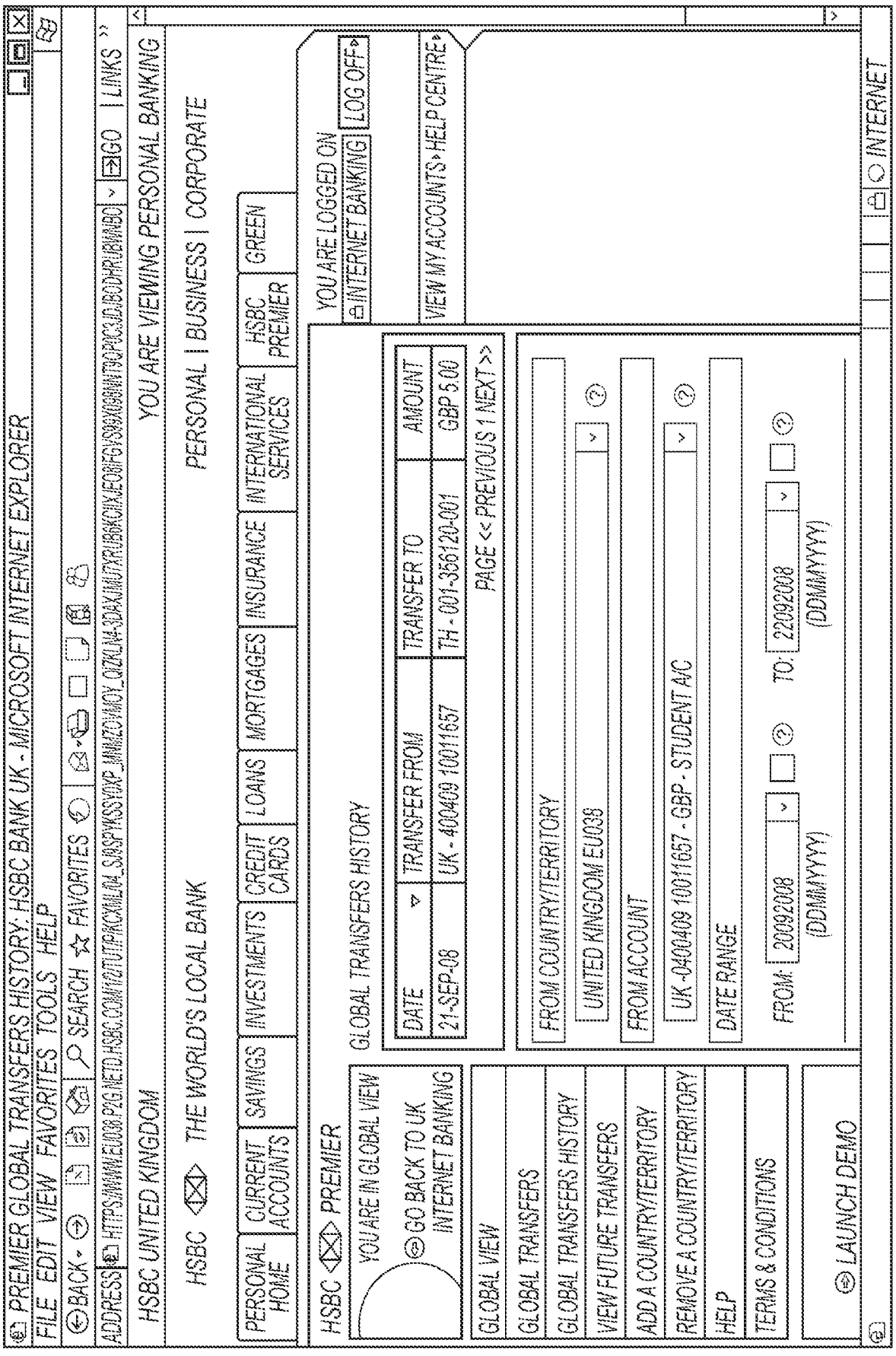

PREMIER GLOBAL TRANSFERS HISTORY: HSBC BANK UK - MICROSOFT INTERNET EXPLORER
FILE EDIT VIEW FAVORITES TOOLS HELP
BACK SEARCH FAVORITES
ADDRESS HTTPS://WWW.EU008.PCI.NETD.HSBC.COM/IOTUTP/KCXMLI04_SMSPYKSSYOXP_MMMZOVMOY_QIZKLN4-3DAXUMUTXRJBXKOIIXJEO0FGV09XI0BNNTVQPOC3JDBODHRUBWNBD GO LINKS
HSBC UNITED KINGDOM
HSBC THE WORLD'S LOCAL BANK
YOU ARE VIEWING PERSONAL BANKING
PERSONAL | BUSINESS | CORPORATE
PERSONAL HOME
CURRENT ACCOUNTS
SAVINGS
INVESTMENTS
CREDIT CARDS
LOANS
MORTGAGES
INSURANCE
INTERNATIONAL SERVICES
HSBC PREMIER
GREEN
HSBC PREMIER
YOU ARE LOGGED ON
INTERNET BANKING
LOG OFF
YOU ARE IN GLOBAL VIEW
GO BACK TO UK INTERNET BANKING
GLOBAL TRANSFERS HISTORY
VIEW MY ACCOUNTS | HELP CENTRE
GLOBAL VIEW
GLOBAL TRANSFERS
GLOBAL TRANSFERS HISTORY
VIEW FUTURE TRANSFERS
ADD A COUNTRY/TERRITORY
REMOVE A COUNTRY/TERRITORY
HELP
TERMS & CONDITIONS
DATE
TRANSFER FROM
TRANSFER TO
AMOUNT
21-SEP-08
UK - 400409 10011657
TH - 001-356120-001
GBP 5.00
PAGE << PREVIOUS 1 NEXT >>
FROM COUNTRY/TERRITORY
UNITED KINGDOM EU038
FROM ACCOUNT
UK -0400409 10011657 - GBP - STUDENT A/C
DATE RANGE
FROM: 20092008 (DDMMYYYY)
TO: 22092008 (DDMMYYYY)
LAUNCH DEMO
INTERNET

FIG. 8

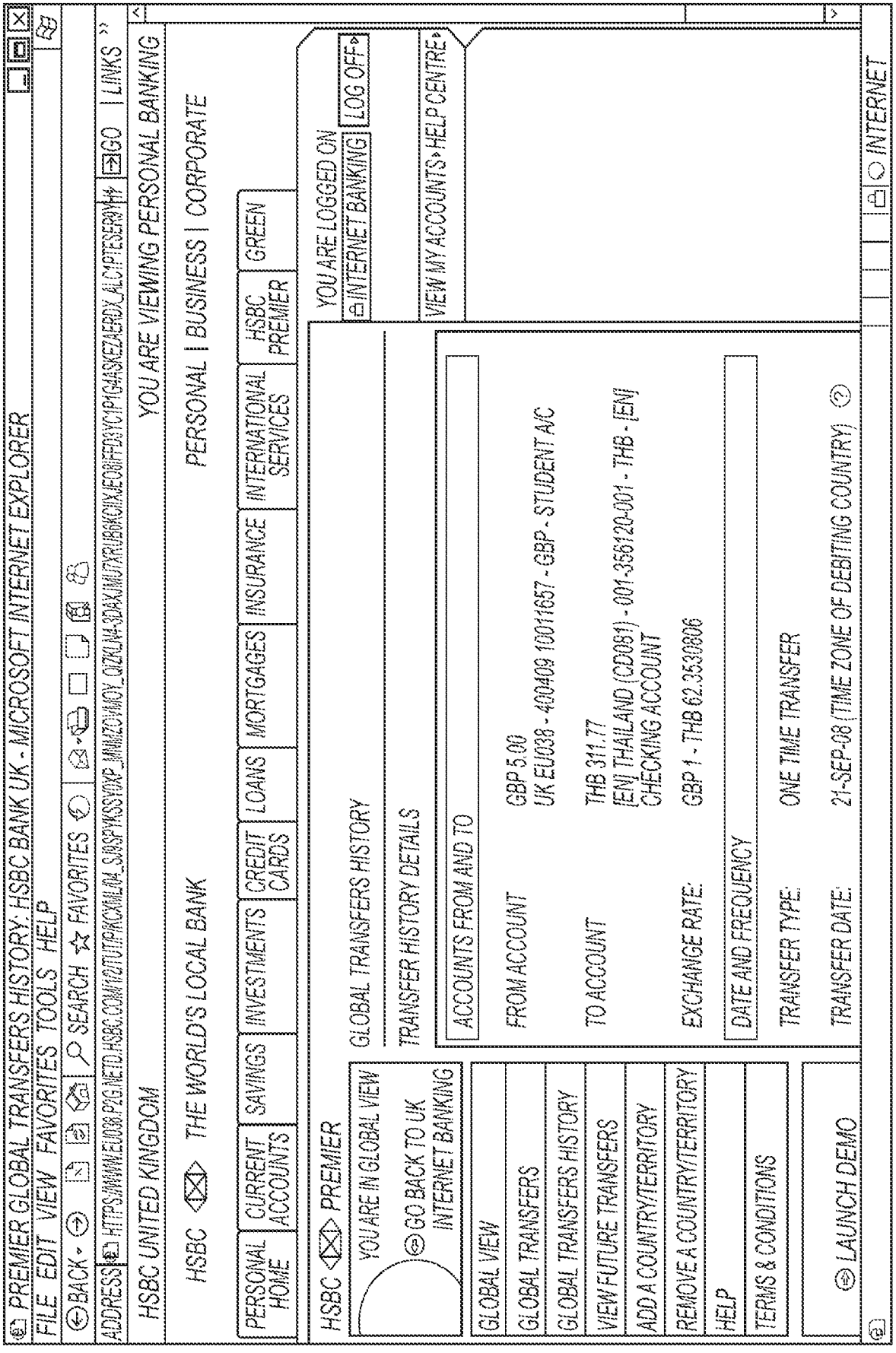

PREMIER GLOBAL TRANSFERS HISTORY: HSBC BANK UK - MICROSOFT INTERNET EXPLORER
FILE EDIT VIEW FAVORITES TOOLS HELP
BACK SEARCH FAVORITES
ADDRESS HTTPS://WWW.EU008.PCIB.NETID.HSBC.COM/IOTUTP/KCXMLOA_SMSPYKSSYOXP_MMMZOVMOY_QIZQLN4-3DAXUMUTXRJBGKOIIXJEOOIFD3YOP1Q4ASKEZAERDXJALCAPTESRDYHY
GO LINKS
HSBC UNITED KINGDOM
YOU ARE VIEWING PERSONAL BANKING
HSBC THE WORLD'S LOCAL BANK
PERSONAL | BUSINESS | CORPORATE
PERSONAL HOME
CURRENT ACCOUNTS
SAVINGS
INVESTMENTS
CREDIT CARDS
LOANS
MORTGAGES
INSURANCE
INTERNATIONAL SERVICES
HSBC PREMIER
GREEN
HSBC PREMIER
YOU ARE LOGGED ON
INTERNET BANKING
LOG OFF
YOU ARE IN GLOBAL VIEW
GO BACK TO UK INTERNET BANKING
GLOBAL TRANSFERS HISTORY
TRANSFER HISTORY DETAILS
VIEW MY ACCOUNTS
HELP CENTRE
GLOBAL VIEW
GLOBAL TRANSFERS
GLOBAL TRANSFERS HISTORY
VIEW FUTURE TRANSFERS
ADD A COUNTRY/TERRITORY
REMOVE A COUNTRY/TERRITORY
HELP
TERMS & CONDITIONS
LAUNCH DEMO
ACCOUNTS FROM AND TO
FROM ACCOUNT
GBP 5.00
UK EU038 - 400409 10011657 - GBP - STUDENT A/C
TO ACCOUNT
THB 311.77
[EN] THAILAND (CD081) - 001-356120-001 - THB - [EN] CHECKING ACCOUNT
EXCHANGE RATE:
GBP 1 - THB 62.2530806
DATE AND FREQUENCY
TRANSFER TYPE:
ONE TIME TRANSFER
TRANSFER DATE:
21-SEP-08 (TIME ZONE OF DEBITING COUNTRY)
INTERNET

FIG. 9

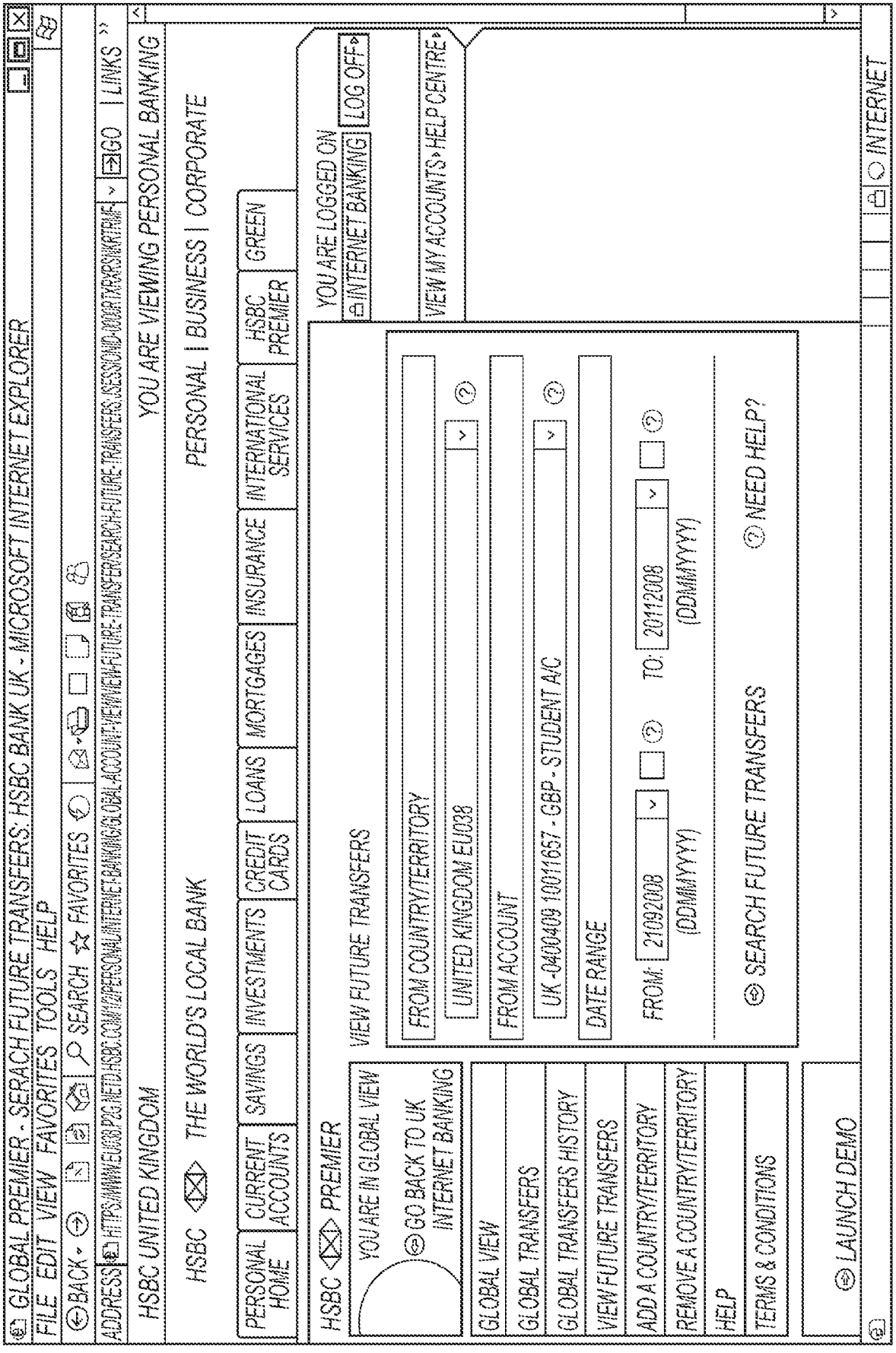

GLOBAL PREMIER - SERACH FUTURE TRANSFERS: HSBC BANK UK - MICROSOFT INTERNET EXPLORER
FILE EDIT VIEW FAVORITES TOOLS HELP
BACK SEARCH FAVORITES
ADDRESS
GO
LINKS
HSBC UNITED KINGDOM
YOU ARE VIEWING PERSONAL BANKING
HSBC
THE WORLD'S LOCAL BANK
PERSONAL | BUSINESS | CORPORATE
PERSONAL HOME
CURRENT ACCOUNTS
SAVINGS
INVESTMENTS
CREDIT CARDS
LOANS
MORTGAGES
INSURANCE
INTERNATIONAL SERVICES
HSBC PREMIER
GREEN
HSBC PREMIER
YOU ARE LOGGED ON
INTERNET BANKING
LOG OFF
VIEW MY ACCOUNTS
HELP CENTRE
YOU ARE IN GLOBAL VIEW
GO BACK TO UK INTERNET BANKING
VIEW FUTURE TRANSFERS
FROM COUNTRY/TERRITORY
UNITED KINGDOM EU038
FROM ACCOUNT
UK-0400409 10011657 - GBP - STUDENT A/C
DATE RANGE
FROM: 21092008
TO: 20112008
(DDMMYYYY)
(DDMMYYYY)
SEARCH FUTURE TRANSFERS
NEED HELP?
GLOBAL VIEW
GLOBAL TRANSFERS
GLOBAL TRANSFERS HISTORY
VIEW FUTURE TRANSFERS
ADD A COUNTRY/TERRITORY
REMOVE A COUNTRY/TERRITORY
HELP
TERMS & CONDITIONS
LAUNCH DEMO
INTERNET

FIG. 10

Supported Currencies: LCY to LCY
Send Country (Canada)
1
Dr. Customer CAD Account
Cr. GP CAD Transfer Suspense
2
Receive Country (UK)
Cr. Customer GBP Account
Dr. GP GBP Transfer Suspense
Bulk
Transfers
MT103 Payment
Dr. GP CAD Transfer Suspense
3a
Cr. CAD Settlement Account
Hong Kong
3b
MT103 Payment
Cr. GP GBP Transfer Suspense
Dr. GBP Settlement Account
Dr CAD Settlement Account
HK Treasury Settlement
Deal Level
Cr GBP Settlement Account

Figure 11

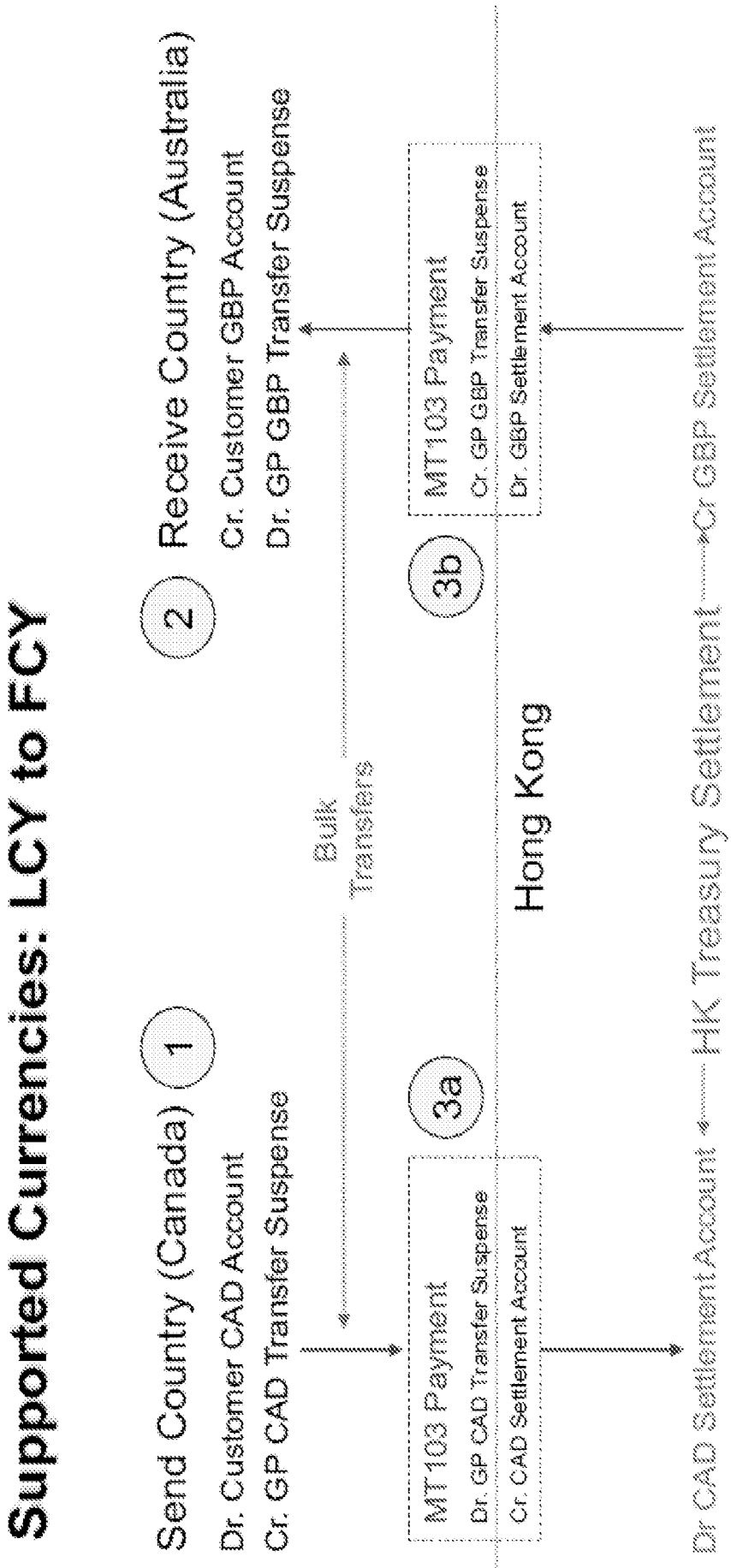

Supported Currencies: LCY to FCY
Send Country (Canada)
1
Dr. Customer CAD Account
Cr. GP CAD Transfer Suspense
2
Receive Country (Australia)
Cr. Customer GBP Account
Dr. GP GBP Transfer Suspense
Bulk
Transfers
MT103 Payment
Dr. GP CAD Transfer Suspense
3a
Cr. CAD Settlement Account
3b
MT103 Payment
Cr. GP GBP Transfer Suspense
Dr. GBP Settlement Account
Hong Kong
Dr CAD Settlement Account
HK Treasury Settlement
Deal Level
Cr GBP Settlement Account

Figure 12

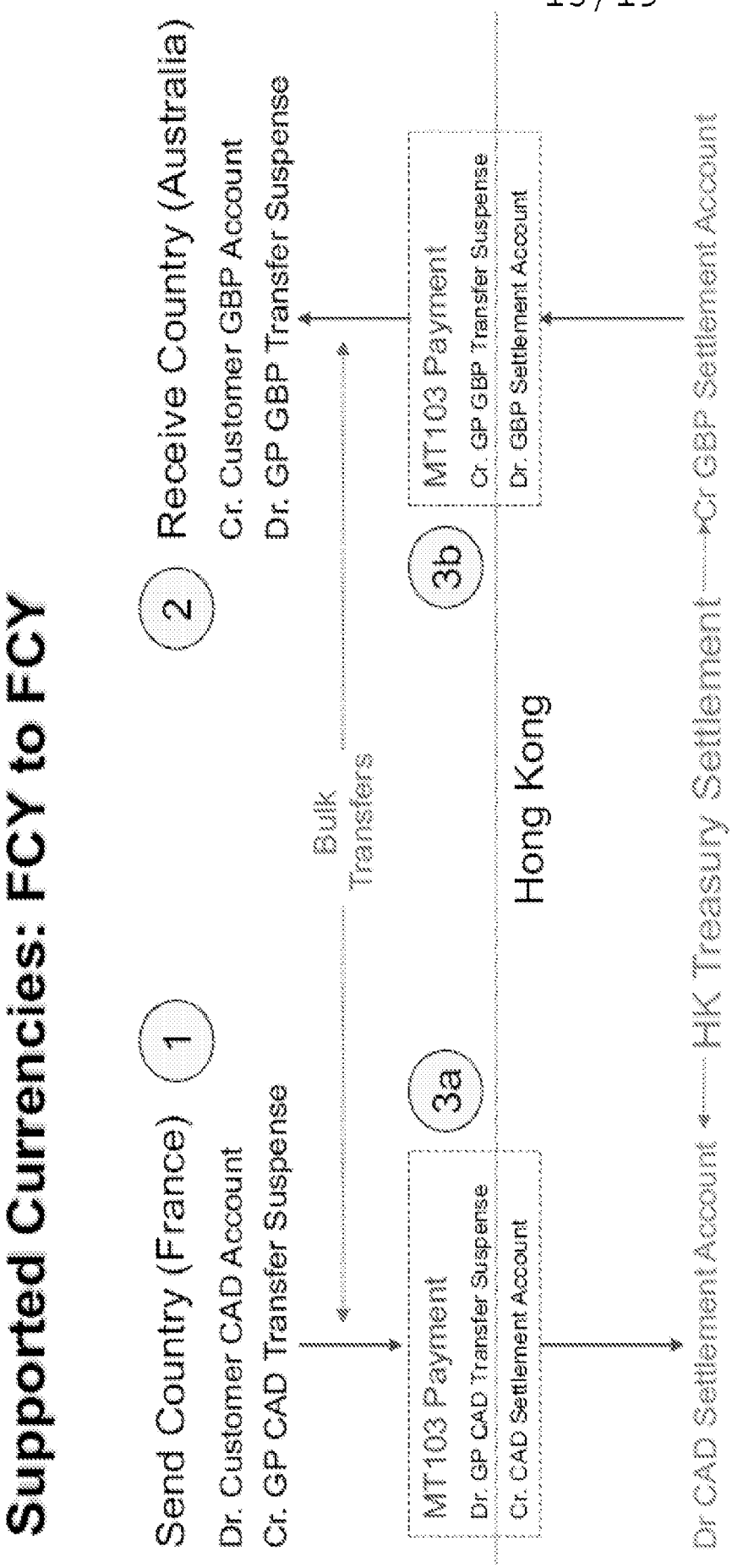

Supported Currencies: FCY to FCY
Send Country (France)
1
Dr. Customer CAD Account
Cr. GP CAD Transfer Suspense
2
Receive Country (Australia)
Cr. Customer GBP Account
Dr. GP GBP Transfer Suspense
Bulk
Transfers
MT103 Payment
Dr. GP CAD Transfer Suspense
3a
Cr. CAD Settlement Account
3b
MT103 Payment
Cr. GP GBP Transfer Suspense
Dr. GBP Settlement Account
Hong Kong
Dr CAD Settlement Account
HK Treasury Settlement
Deal Level
Cr GBP Settlement Account

Figure 13

Supported Currencies: LCY to FCY No FX Required
Send Country (Canada)
1
Dr. Customer CAD Account
Cr. GP CAD Transfer Suspense
2
Receive Country (Hong Kong)
Cr. Customer CAD Account
Dr. GP CAD Transfer Suspense
Bulk
Transfers
MT103 Payment
Dr. GP CAD Transfer Suspense
Cr. CAD Settlement Account
3a
3b
MT103 Payment
Cr. GP CAD Transfer Suspense
Dr. CAD Settlement Account
Hong Kong
CAD Settlement Account

Figure 14

Supported Currencies: FCY to FCY No FX Required
Send Country (Canada)
1
Dr. Customer USD Account
Cr. GP USD Transfer Suspense
2
Receive Country (Hong Kong)
Cr. Customer USD Account
Dr. GP USD Transfer Suspense
Bulk
Transfers
MT 103 Payment
Dr. GP USD Transfer Suspense
Cr. USD Settlement Account
3a
3b
MT103 Payment
Cr. GP USD Transfer Suspense
Dr. USD Settlement Account
Hong Kong
USD Settlement Account

Figure 15

SUBSTITUTE SHEET (RULE 26)

Supported Currency to Unsupported Currency

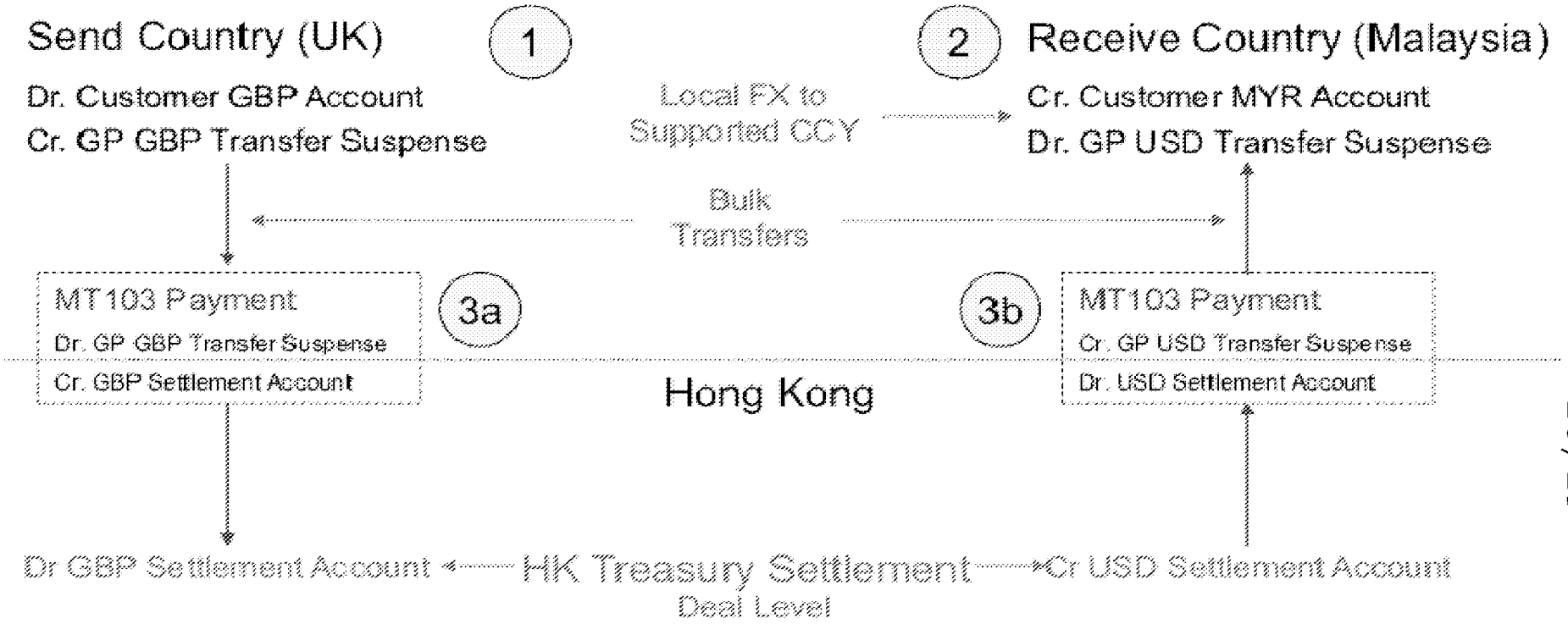


Figure 16

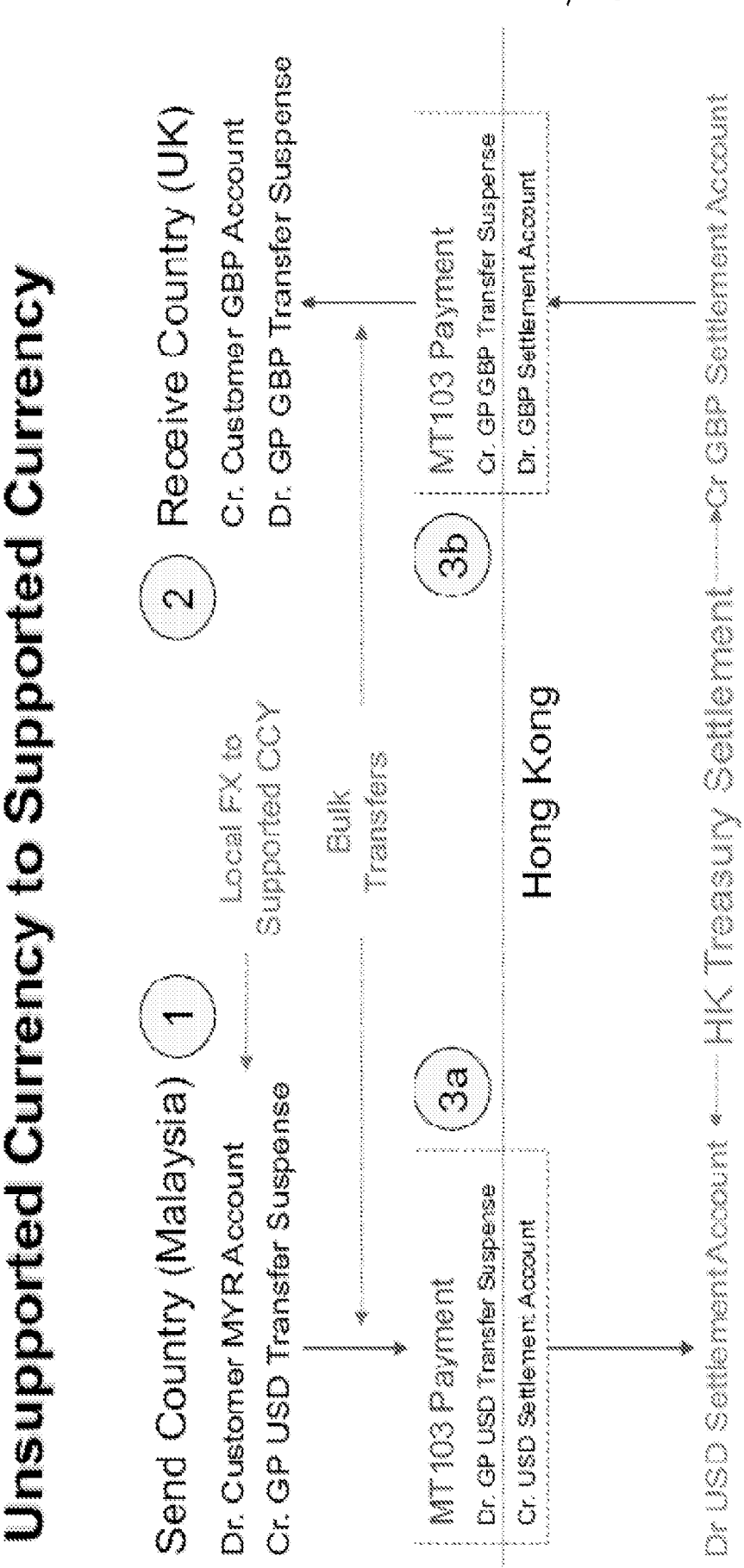

Unsupported Currency to Supported Currency
Send Country (Malaysia)
1
Dr. Customer MYR Account
Cr. GP USD Transfer Suspense
Local FX to Supported CCY
Bulk Transfers
2
Receive Country (UK)
Cr. Customer GBP Account
Dr. GP GBP Transfer Suspense
MT 103 Payment
Dr. GP USD Transfer Suspense
Cr. USD Settlement Account
3a
3b
MT103 Payment
Cr. GP GBP Transfer Suspense
Dr. GBP Settlement Account
Hong Kong
Dr USD Settlement Account
HK Treasury Settlement
Deal Level
Cr GBP Settlement Account

Figure 17

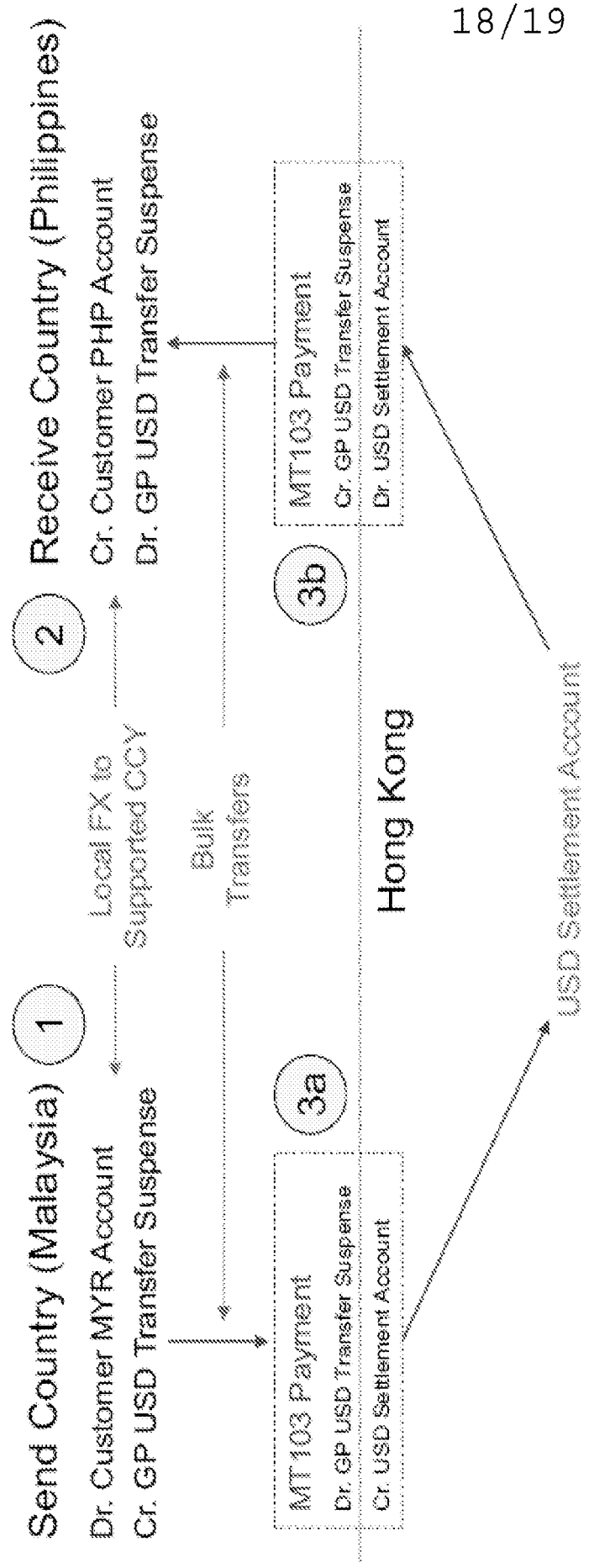

Unsupported Currency to Unsupported Currency #1
Send Country (Malaysia)
1
Dr. Customer MYR Account
Cr. GP USD Transfer Suspense
Local FX to Supported CCY
2
Receive Country (Philippines)
Cr. Customer PHP Account
Dr. GP USD Transfer Suspense
Bulk Transfers
3a
MT103 Payment
Dr. GP USD Transfer Suspense
Cr. USD Settlement Account
3b
MT103 Payment
Cr. GP USD Transfer Suspense
Dr. USD Settlement Account
Hong Kong
USD Settlement Account

Figure 18

Unsupported Currency to Unsupported Currency #2

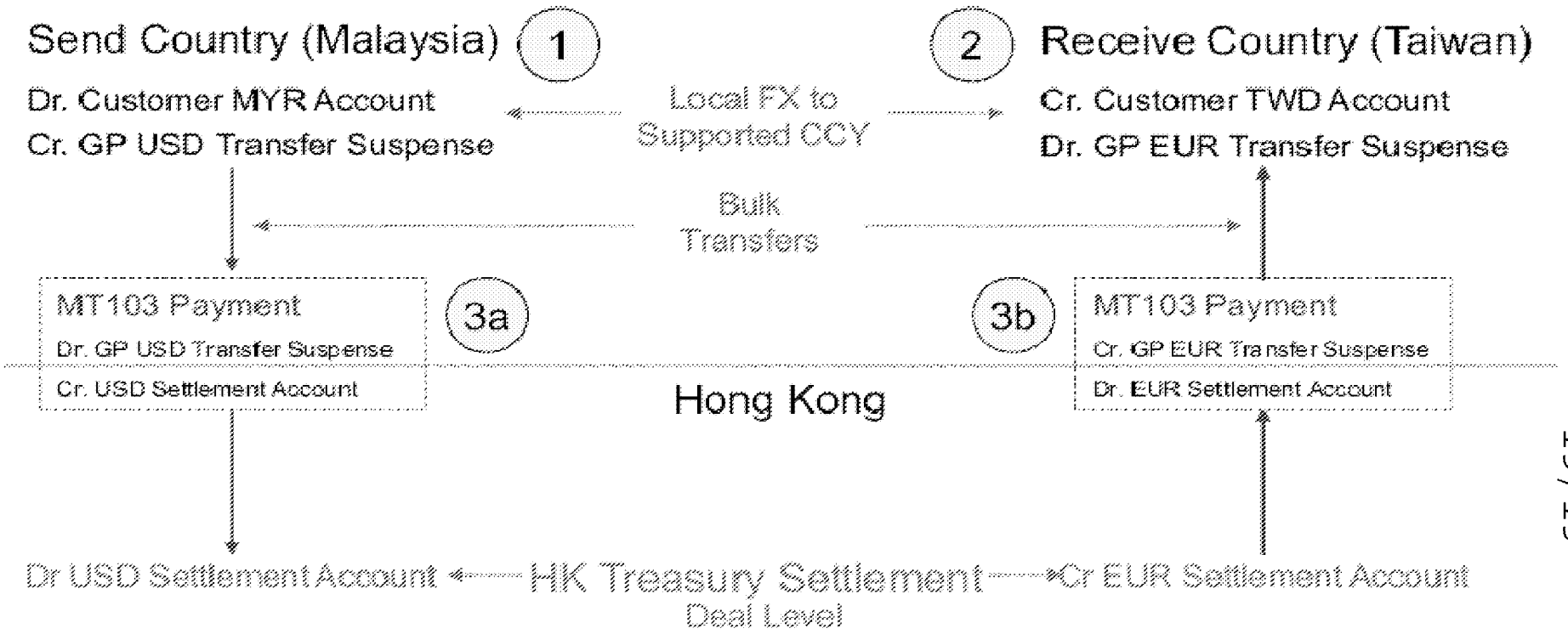


Figure 19

SUBSTITUTE SHEET (RULE 26)