

QUALITY OF EXPERIENCE MEASUREMENT METHOD, COMMUNICATION APPARATUS, AND COMMUNICATION DEVICE

ABSTRACT

5 This application discloses a quality of experience measurement method, a communication
apparatus, and a communication device. A first radio access network RAN device sends a handover
request for a user equipment UE to a second RAN device, where the first RAN device configures
a quality of experience QoE measurement task for the UE; the first RAN device receives a
handover acknowledgment message from the second RAN device in response to the handover
request; and the first RAN device sends an access handover instruction to the UE, where the access
10 handover instruction is used by the UE to determine a target QoE measurement task in the QoE
measurement task, and the target QoE measurement task is a QoE measurement task that the UE
keeps executing after accessing the second RAN device. In this application, the UE may select,
from the QoE measurement task configured by the first RAN device for the UE, the target QoE
measurement task that keeps being executed. Because the target QoE measurement task can meet
15 a protocol standard in which the second RAN device works, the protocol standard in which the
second RAN device works does not need to be modified, thereby improving efficiency of the QoE
measurement task.

Fig. 3