

WORK MANAGEMENT METHOD, SYSTEM, AND PROGRAM

ABSTRACT

In a work management method, a computer executes
5 processes including: acquiring a device information and an
identification information of a first administrator and a
second administrator who access a code information set in a
device which is a work target; reading a work information;
acquiring, from a terminal device of the first administrator,
10 a confirmation information indicating whether or not a work of
the first administrator is suitable, generating a progress
information of a work item and generating and transmitting a
notification information indicating that a duty of work has
shifted to the second administrator when the confirmation
15 information indicates that the work is suitable; generating a
management screen including the notification information for
the second administrator and the progress information;
displaying an elapsed time which has elapsed since the duty of
work shifts on the management screen; acquiring, from the
20 terminal device of the second administrator, a confirmation
information indicating whether or not a work of the second
administrator is suitable, updating a work process and
generating a notification information indicating that the duty
of work has shifted to the first administrator when the
25 confirmation information indicates that the work is suitable;
updating the progress information of a work; and generating
the management screen which is updated based on the
notification information for the first administrator or the
second administrator and the progress information.

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[Fig.1]