

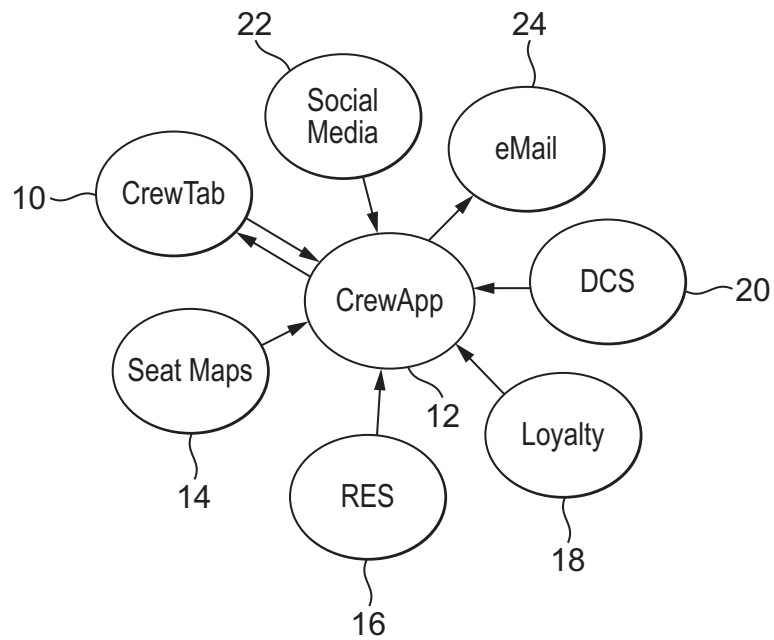


FIG. 1

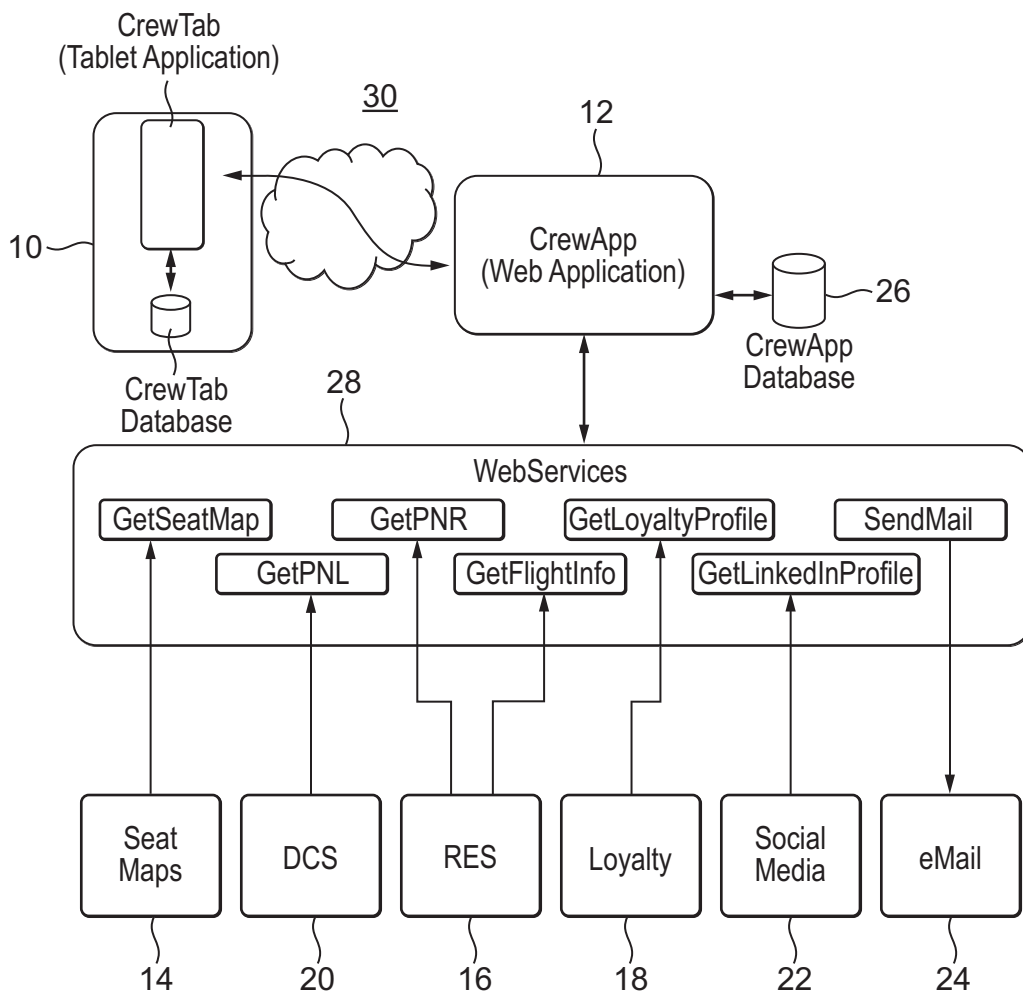


FIG. 2

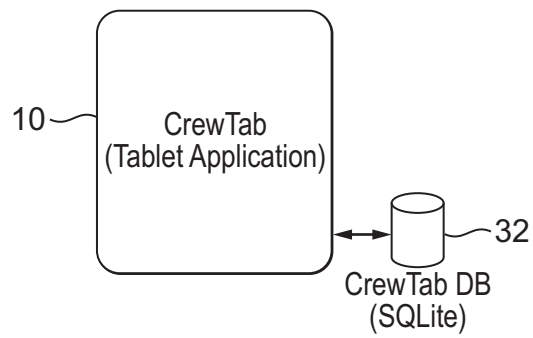


FIG. 3

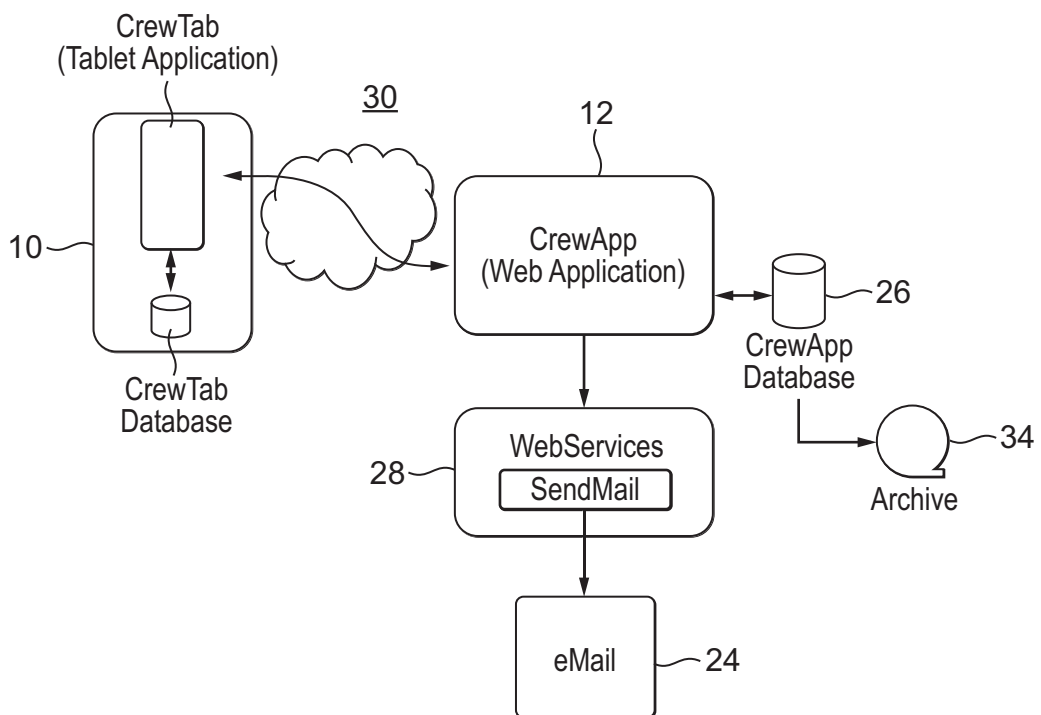


FIG. 4

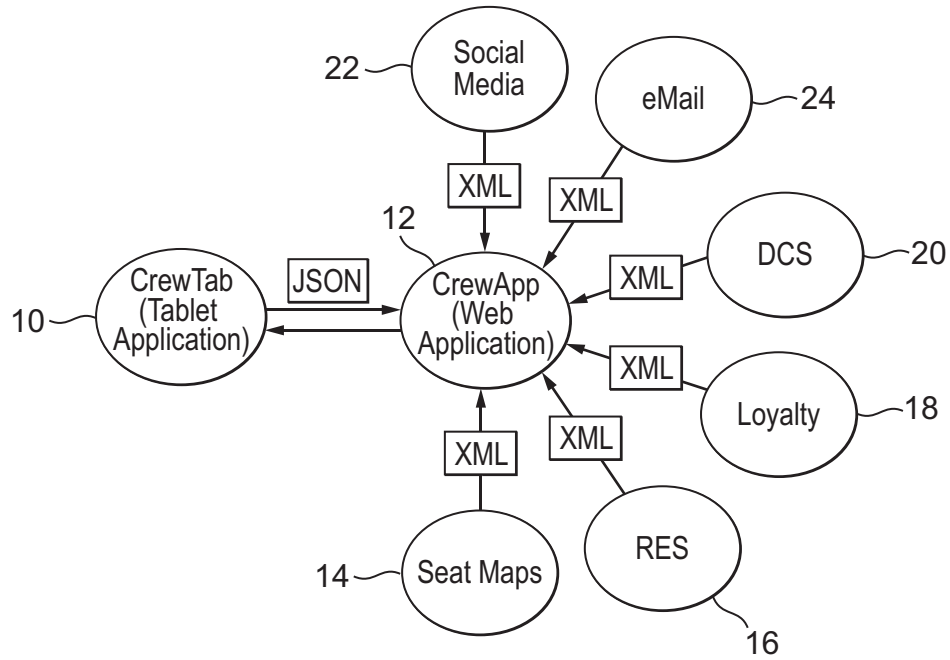


FIG. 5

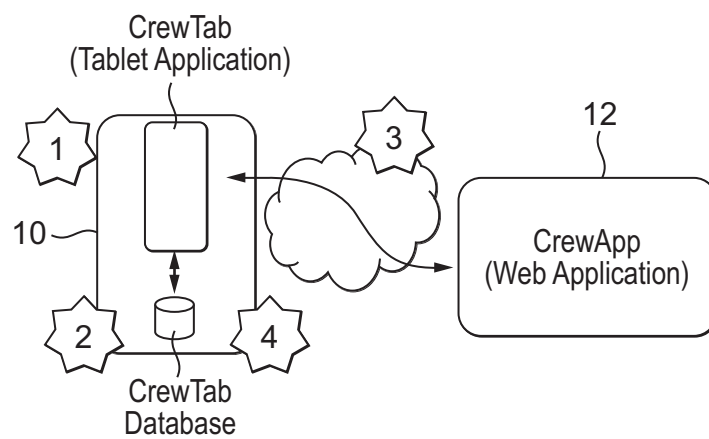


FIG. 6

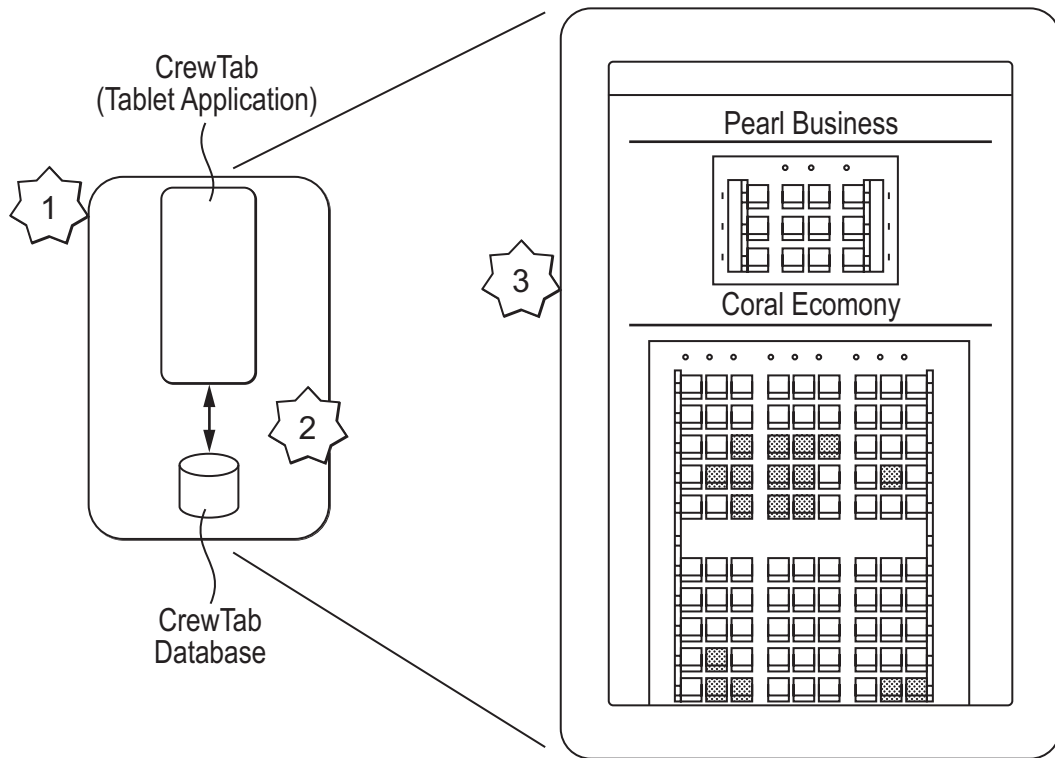


FIG. 7

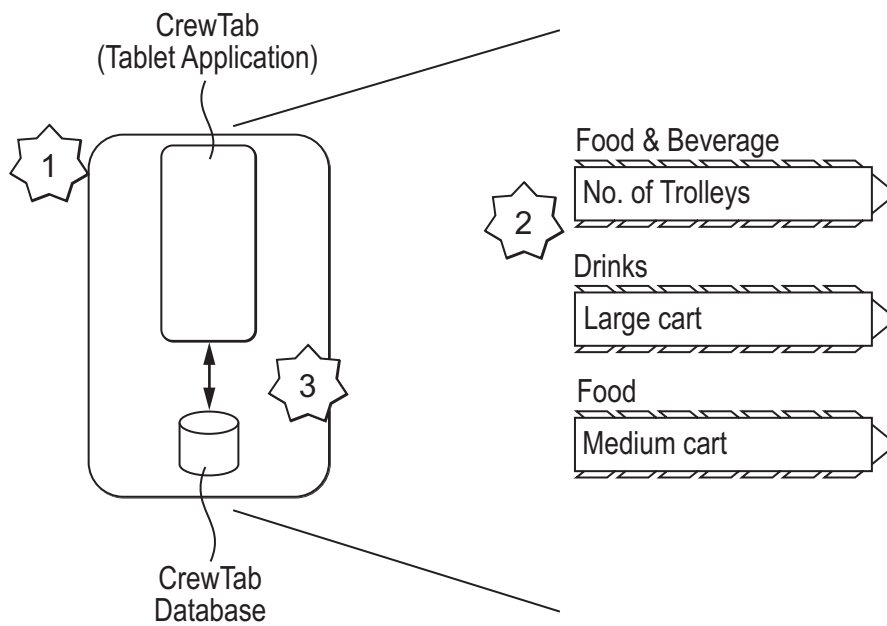


FIG. 8

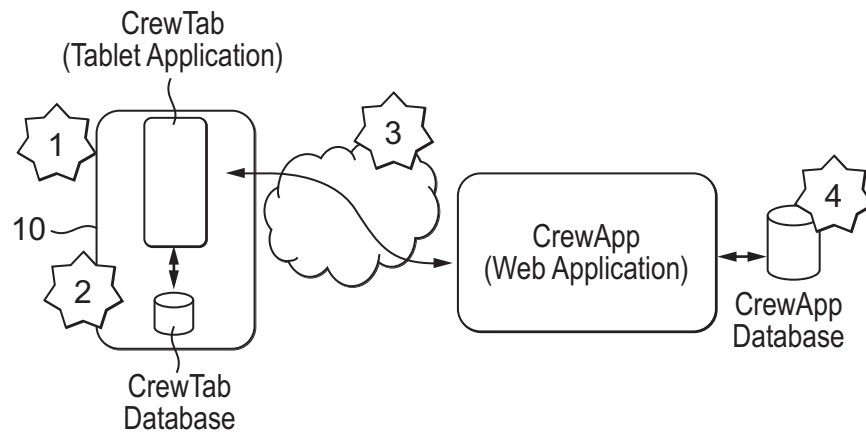


FIG. 9

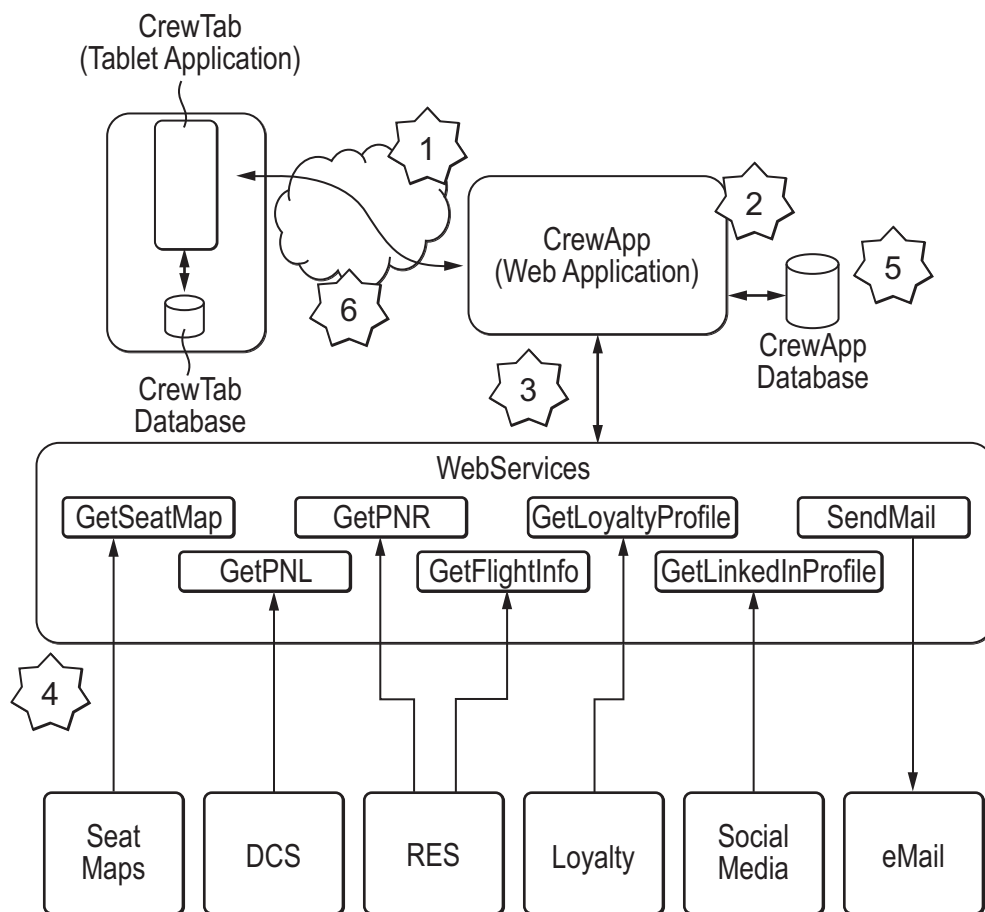


FIG. 10

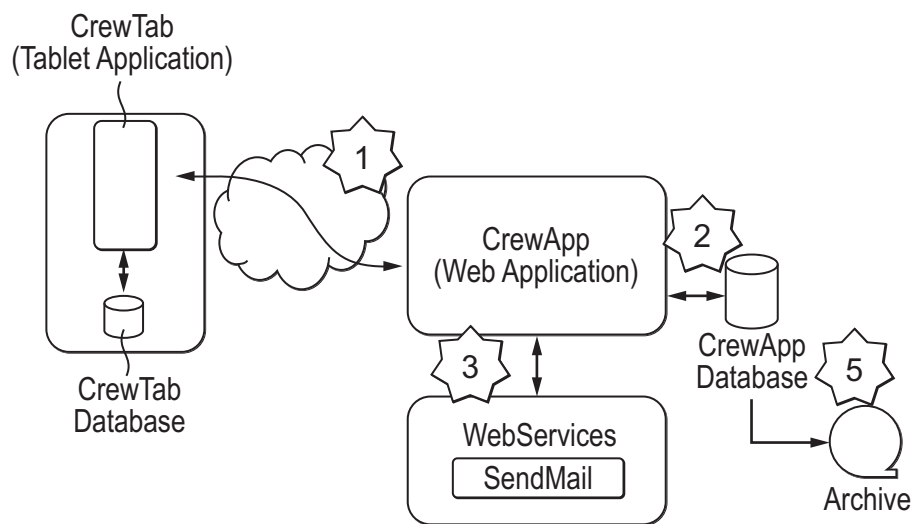


FIG. 11

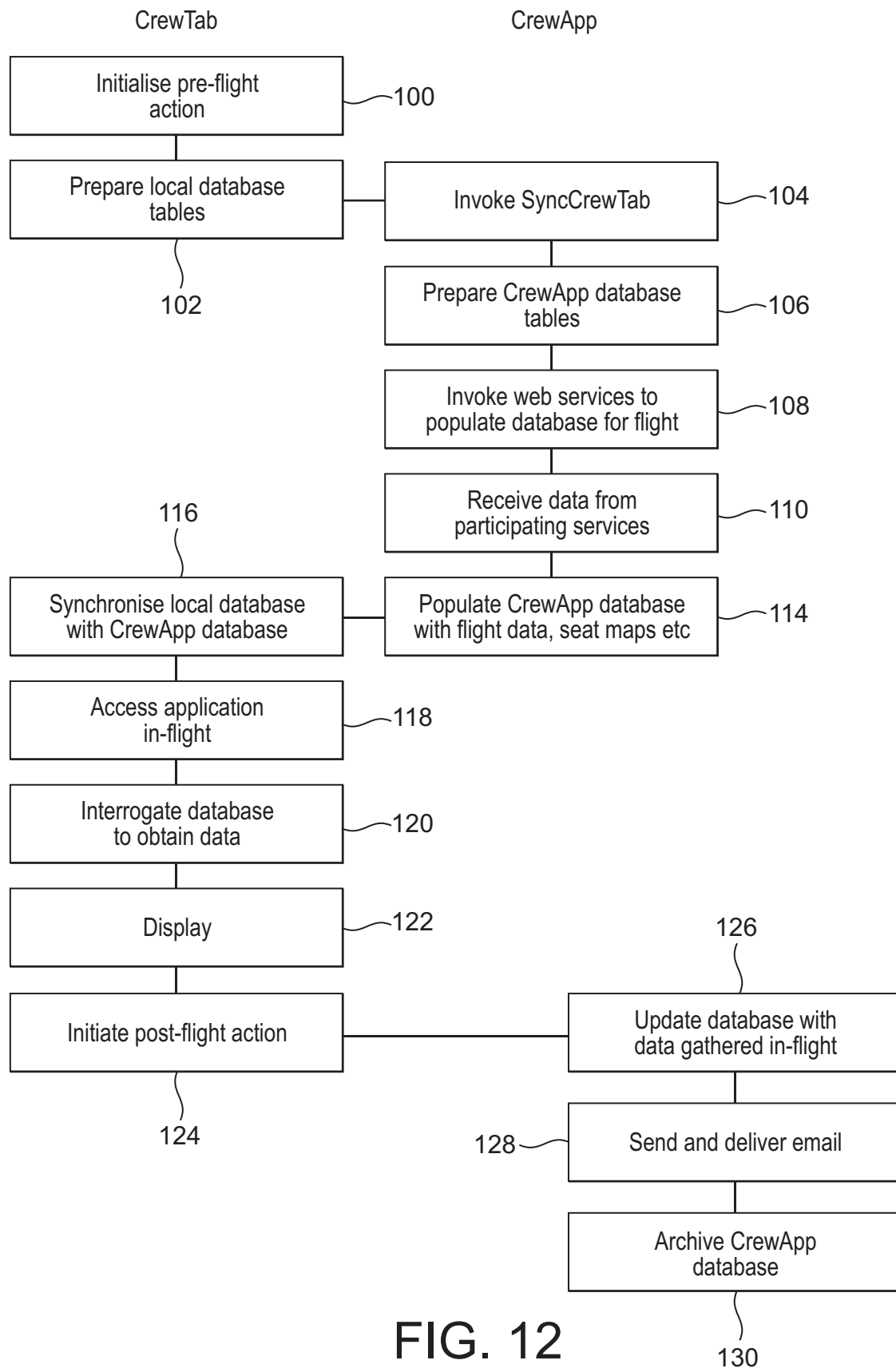


FIG. 12



Seat Fault Report

34B

34B

300







310

Broken video screen

320

☒ Was customer compensated?

330

100 air miles

340

Submit

FIG. 14

Cancel

Camera

Signature

Send

Seat Defect

+ Flight Information

- Seat Defect

Please try to describe the defect

Seat #

Description



Retake

Preview

Use

Describe defect in and take pictures.

© Copyright 2013 SITA

FIG. 15

Cancel

Camera

Signature

Send

Seat Defect Report

+ Flight Information

- Seat Defect Details

Please try to describe the defect

Seat #

4A

Description

Broken Arm

Describe defect in

© Copyright 2013 SITA

Kevin O'Sullivan

Confirm

Clear





FIG. 16

Cancel

Camera

Signature

Send

⊕ Flight Information

⊖ Seat Defect Details

Please try to describe the defect in as much detail as possible:

Seat #

4A

Description

Broken Arm Rest

Describe defect in detail and take pictures

© Copyright 2013 SITA



FIG. 17

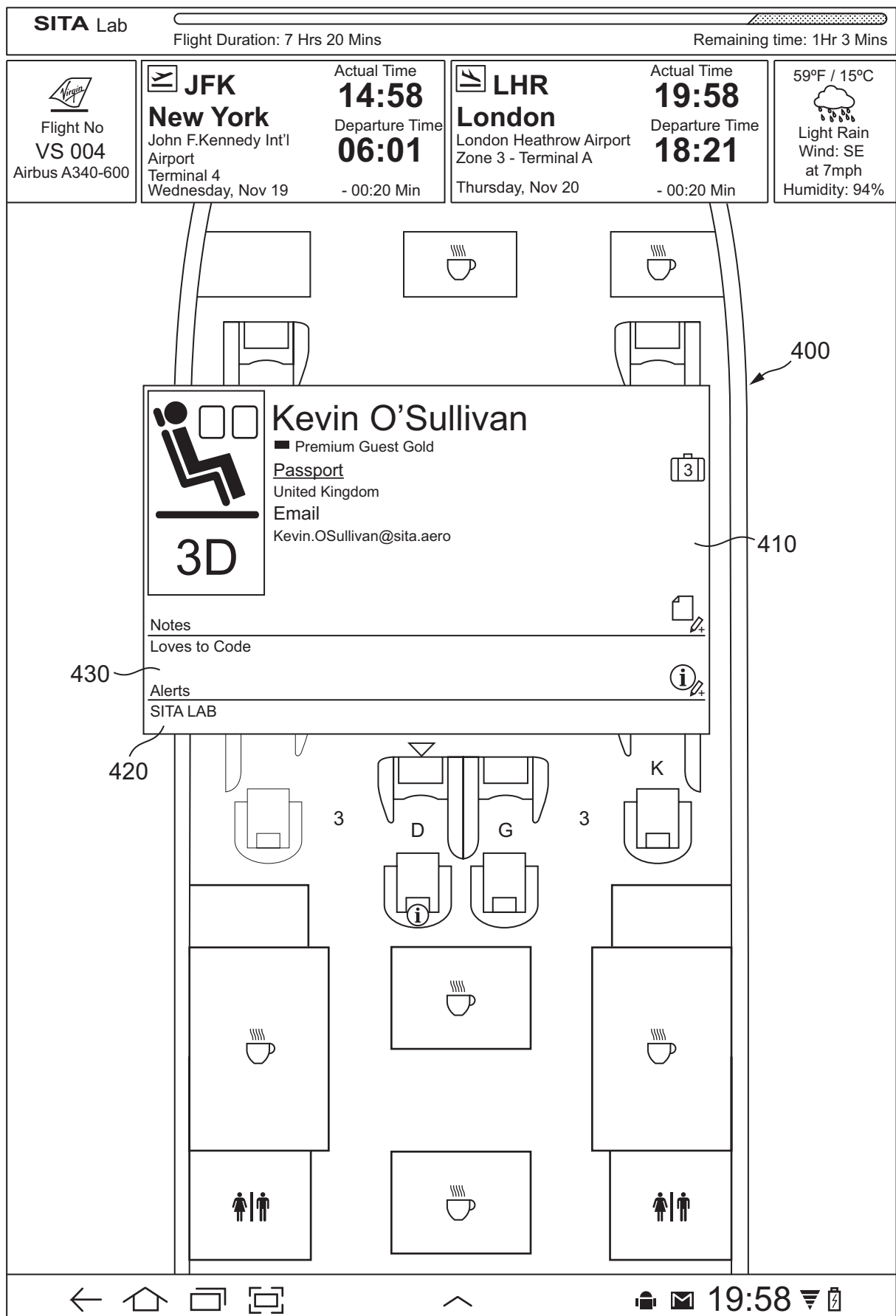


FIG. 18

Cancel

Report Delayed Baggage

Submit

Passenger

Mr James Oconnor

Flyer Number

Booking Ref

CAC5F

Arrival Airport

John F Kennedy Intl (JFK)

Identity Bags

Tap on each bag below to edit information.

1

Blue

2

Contact Details

Verify contact details & provide number & email.

Name

Mr James Oconnor

Address

Hilton airport hotel

Email

James.demo.oconnor@sita.aero

Mobile #

Home #

Temp #

Delivery Instructions

Verify ongoing delivery information below.

Name

Mr James Oconnor

Address

Email

Mobile #

Home #

Temp #

FIG. 19

Cancel

Report Delayed Baggage

Submit

Passanger

Mr James Oconnor

Flyer Number

Booking Ref

CAC5F

Arrival Airport

John F Kennedy Intl (JFK)

Identity Bags

Tap on each bag below to edit information.

1

Blue

✓

2

Black

Blue

✓

Red

Pattern

Green

White

Grey

Purple

Yellow

✓

FIG. 20