

DEVICE MANAGEMENT SYSTEM

Abstract

5 A device management system according to one embodiment of the present disclosure includes: a device being a management target; and a device management apparatus configured to manage the device, the device including a device-side sending and receiving unit configured to communicate with the device management apparatus, the device management apparatus including a storage unit configured to store a first
10 identifier unique to the device and a second identifier identifying the device in communication between the device and the device management apparatus; a sending and receiving unit configured to receive a third identifier allocated by being changed from the first identifier when the configuration of the device is changed, and the second identifier, from the device-side sending and receiving unit, a first identifier change
15 detection unit configured to detect change of the first identifier when the third identifier received by the sending and receiving unit is different from the first identifier stored in the storage unit, and the second identifier received from the sending and receiving unit matches the second identifier stored in the storage unit, an identifier converting unit configured to, when the change of the first identifier is detected by the first identifier
20 change detection unit, convert the third identifier received by the sending and receiving unit to the first identifier, and output the converted first identifier and the second identifier, and a device management unit configured to manage the device that sent the third identifier and the second identifier as the device that includes the first identifier and the second identifier output from the identifier converting unit.

25 Fig. 5