

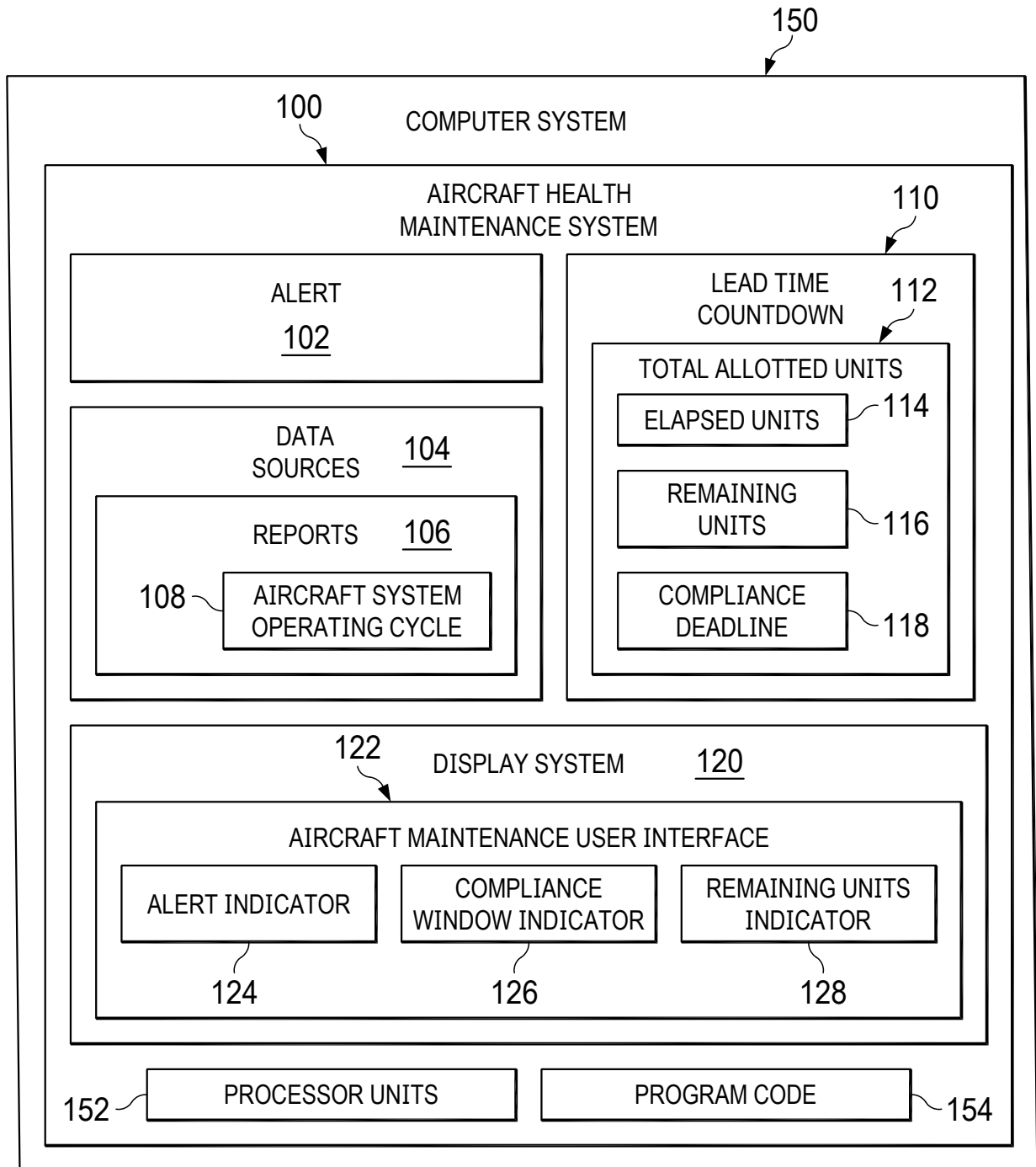


FIG. 1

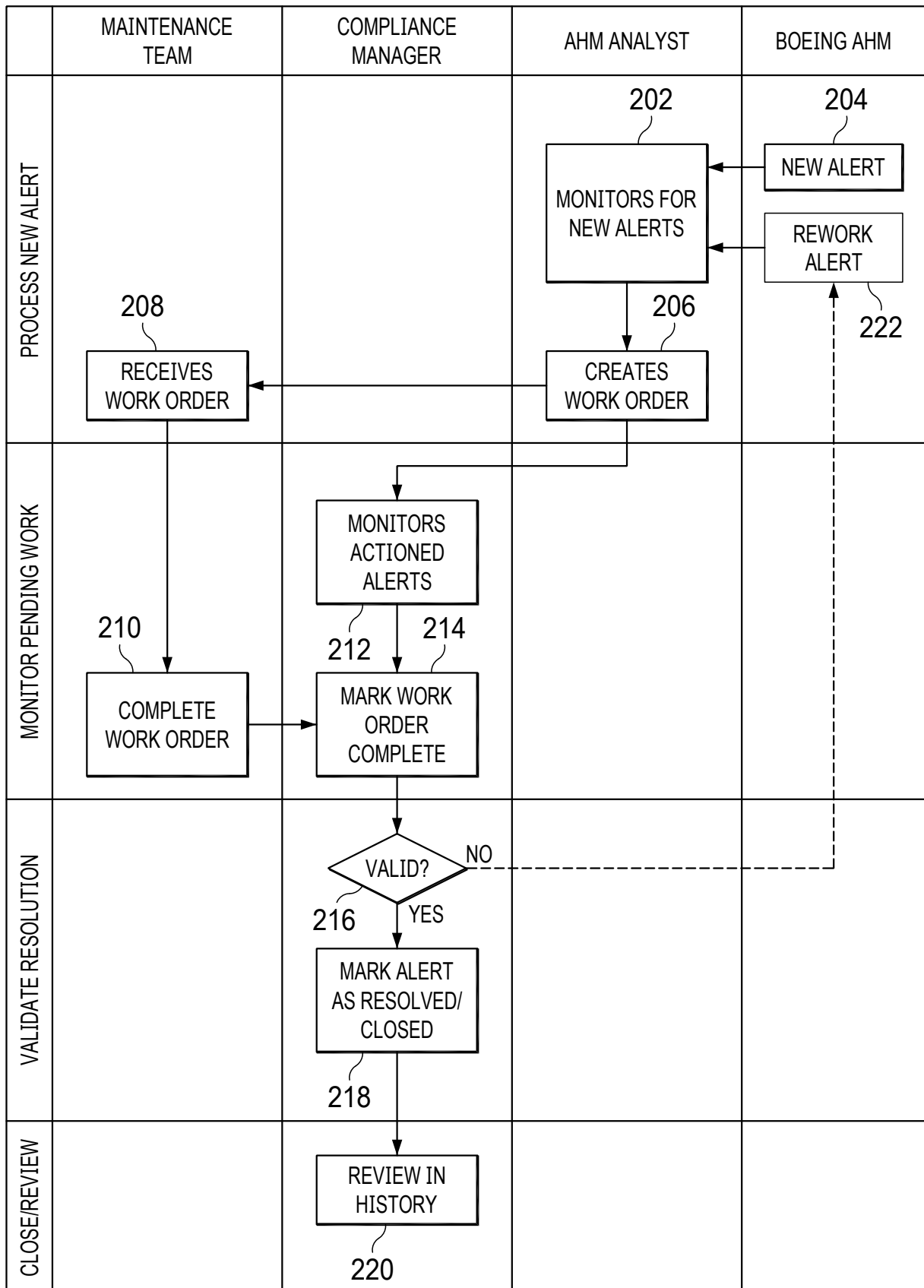


FIG. 2

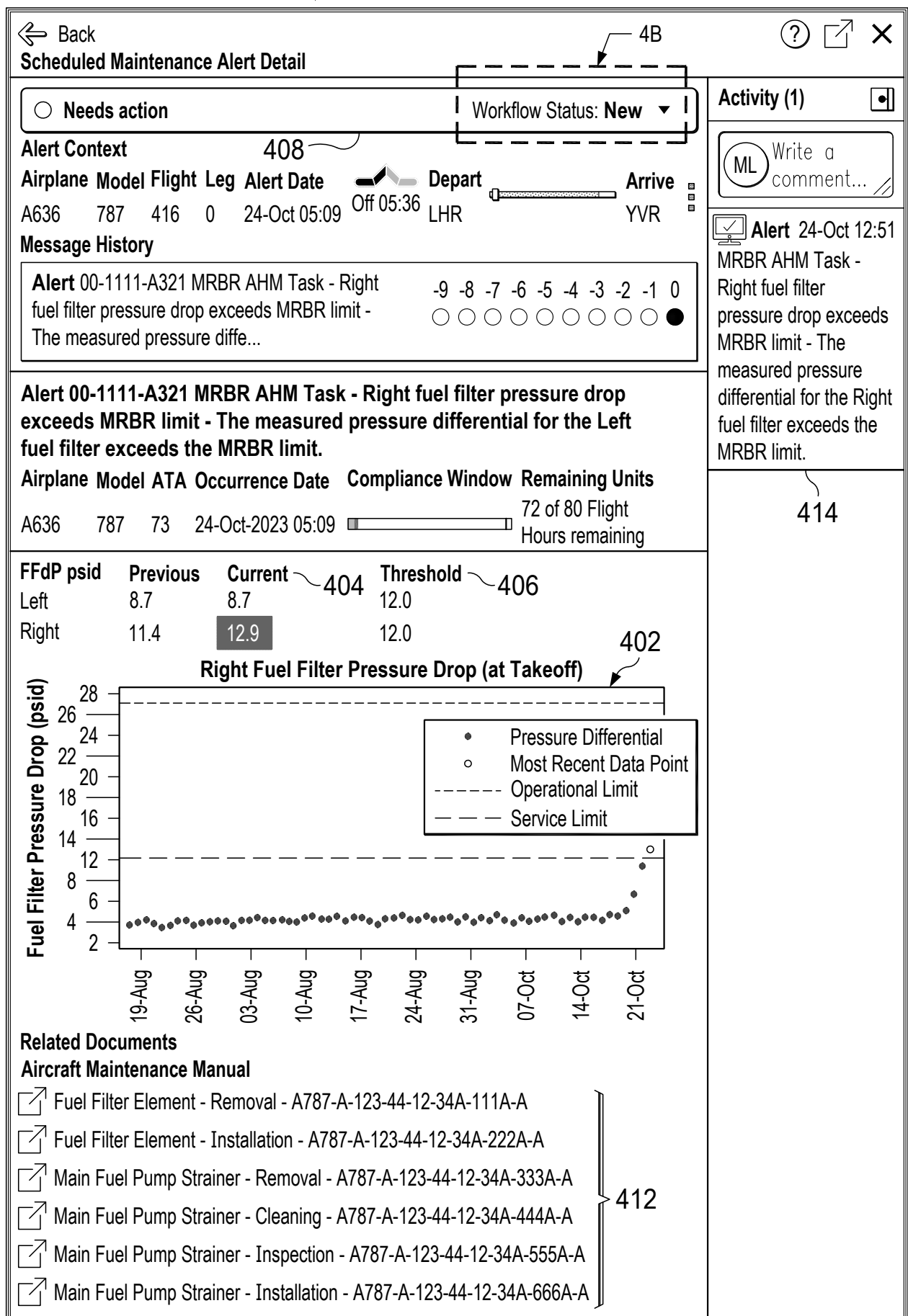


FIG. 4A

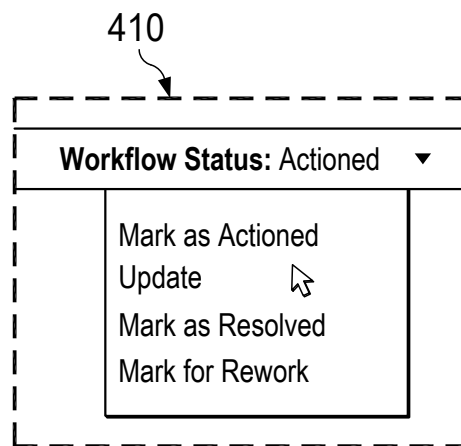


FIG. 4B

500A

?

X

Mark as Actioned

Airplane: A360

Alert 00-1111-A321 MRBR AHM Task - Right fuel filter pressure drop exceeds MRBR limit - The measured pressure diffe...

504

Work Order *

AMM Tasks:

Fuel Filter Element - Removal - A787-A-123-44-12-34A-111A-A

Fuel Filter Element - Installation - A787-A-123-44-12-34A-222A-A

Main Fuel Pump Strainer - Removal - A787-A-123-44-12-34A-333A-A

Main Fuel Pump Strainer - Cleaning - A787-A-123-44-12-34A-444A-A

Main Fuel Pump Strainer - Inspection - A787-A-123-44-12-34A-555A-A

Main Fuel Pump Strainer - Installation - A787-A-123-44-12-34A-666A-A

502

Additional Comments

CANCEL

SAVE

FIG. 5A

500B

Update

Airplane: A360

Alert 00-1111-A321 MRBR AHM Task - Right fuel filter pressure drop exceeds MRBR limit - The measured pressure diffe...

504

Work Order*
AB1221

AMM Tasks:

Fuel Filter Element - Removal - A787-A-123-44-12-34A-111A-A
Fuel Filter Element - Installation - A787-A-123-44-12-34A-222A-A
Main Fuel Pump Strainer - Removal - A787-A-123-44-12-34A-333A-A
Main Fuel Pump Strainer - Cleaning - A787-A-123-44-12-34A-444A-A
Main Fuel Pump Strainer - Inspection - A787-A-123-44-12-34A-555A-A
Main Fuel Pump Strainer - Installation - A787-A-123-44-12-34A-666A-A

506

☒ Work Orders Closed

Additional Comments

All AMMs Completed YVR Station (M. Nichols). Waiting for readings to return below threshold at the end of the next leg for confirmation before resolving.

CANCEL

SAVE

FIG. 5B

500C

Mark as Resolved

Airplane: A360

Alert 00-1111-A321 MRBR AHM Task - Right fuel filter pressure drop exceeds MRBR limit - The measured pressure diffe...

504

Work Order*
AB1221

506

☒ Work Orders Closed *

508

☒ Condition Resolved *

AMM Tasks:

Fuel Filter Element - Removal - A787-A-123-44-12-34A-111A-A

Fuel Filter Element - Installation - A787-A-123-44-12-34A-222A-A

Main Fuel Pump Strainer - Removal - A787-A-123-44-12-34A-333A-A

Main Fuel Pump Strainer - Cleaning - A787-A-123-44-12-34A-444A-A

Main Fuel Pump Strainer - Inspection - A787-A-123-44-12-34A-555A-A

Main Fuel Pump Strainer - Installation - A787-A-123-44-12-34A-666A-A

502

Additional Comments

The alert has not been present in the last leg. Fuel pressure reading confirmed.

CANCEL

SAVE

FIG. 5C

500D

?

X

Mark for Rework

Airplane: A360

Item will be moved to the New Alerts queue. Original compliance window will be maintained.

Alert 00-1111-A321 MRBR AHM Task - Left fuel filter pressure drop exceeds MRBR limit - The measured pressure differe...

Work Orders	Work Order Status	Condition
AZ123	Closed	Unresolved

Additional Comments

Fuel pressure continues to drop after maintenance. Sending item back for new work order.

CANCEL

SAVE

FIG. 5D

600

ML

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⚙

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📄

Actioned Alerts

Model
787

Airplane

Code or Description

Work Order

187 of 328 Airplanes

Airplane	Model	Flight	Airports	0001	History	Code	Description	Compliance Window	Remaining	Compliance Status	Work Order
A109	787	058	AMS→YYR	On 16:46	●●● -2 -1 0	12-1111- A123	MRBR AHM Task - Right fuel filter pressure drop exceeds MRBR limit - The measured pressure differential for the Right fuel filter exceeds the MRBR I		48 of 80 Flight Hours	● Needs Validation	AZ122
A457	787	058	AMS→YYR	On 16:46	●●● -2 -1 0	12-1111- A123	MRBR AHM Task - Right fuel filter pressure drop exceeds MRBR limit - The measured pressure differential for the Right fuel filter exceeds the MRBR I		48 of 80 Flight Hours	● Needs Validation	AZ122
A376	787	578	CTS→TPE	On 16:46	●●● -2 -1 0	12-1111- A123	MRBR AHM Task - Right fuel filter pressure drop exceeds MRBR limit - The measured pressure differential for the Right fuel filter exceeds the MRBR I		58 of 60 Flight Hours	● Needs Validation	AZ122

TO FIG. 6B

FIG. 6A

FROM FIG. 6A

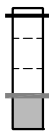
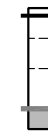
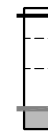
A579	787	578	CTS→TPE		On 16:46		12-1111- A123	MRBR AHM Task - Right fuel filter pressure drop exceeds MRBR limit - The measured pressure differential for the Right fuel filter exceeds the MRBR I		58 of 60 Flight Hours		Needs Validation	AZ122
A009	787	241	CDG→YVR		In 16:42		00-1212- NoReport	MRBR AHM Task - NO Brake Servicing Information Report 710 received on this flight		33 of 40 Flight Cycles		Needs Validation	AZ1331
A012	787	241	CDG→YVR		In 16:42		00-1212- NoReport	MRBR AHM Task - NO Brake Servicing Information Report 710 received on this flight		33 of 40 Flight Cycles		Needs Validation	AZ1331
A420	787	241	DEN→SEA		In 12:51		00-1212- NoReport	MRBR AHM Task - NO Brake Servicing Information Report 710 received on this flight		16 of 40 Flight Cycles		Pending work	AZ1331
A312	787	578	SFO→MIA		In 08:08		44-5566- B123	MRBR AHM Task - Main Landing Gear Brake 8 percent remaining exceeds MRBR limit.		41 of 80 Flight Hours		Pending work	AZ1345
A215	787	240	LHR→YVR		In 12:51		13-0001- B012	MRBR AHM Task - Left fuel filter pressure drop exceeds MRBR limit - The measured pressure differential for the Left fuel filter exceeds the MRBR I		42 of 80 Flight Hours		Pending work	AZ5678

FIG. 6B

 600

702

FIG. 7

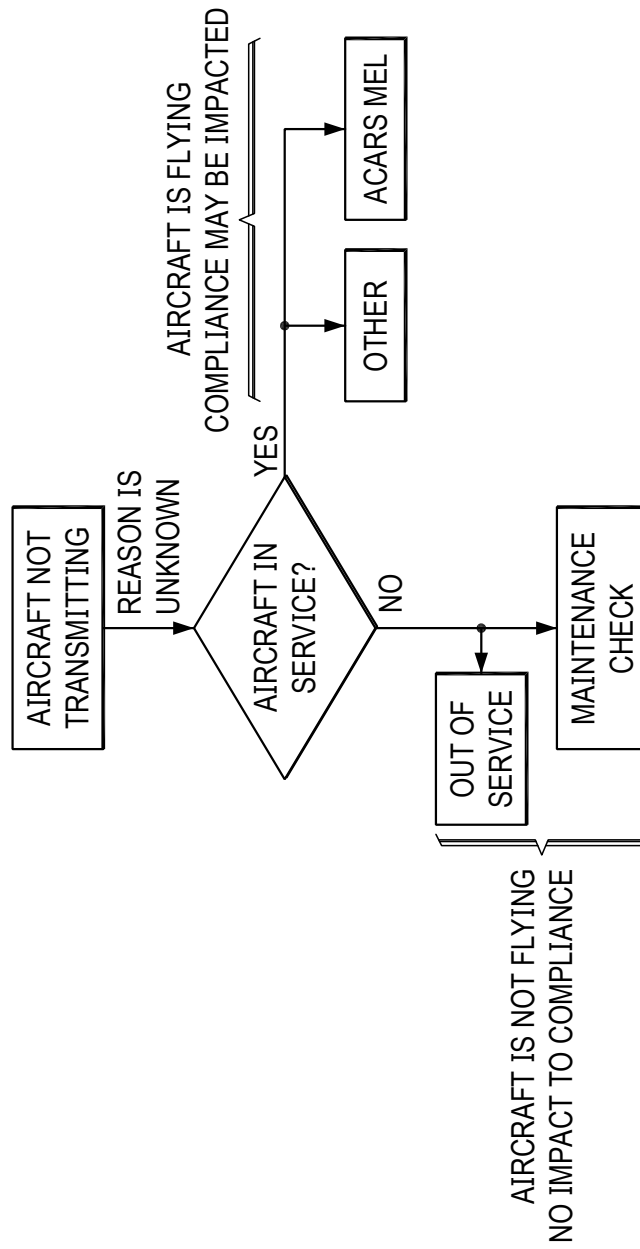


FIG. 8

TO FIG. 9B

Fleet Data Health		902
Reason Unknown (3)		Other (3)
ACARS MEL (5)		
Model Last Transmission A636 787 25-Oct-2023 08:16 (29 hrs ago)		Model Last Transmission A478 787 25-Oct-2023 02:11 (35 hrs ago)
Assign reason for data outage.		4 hrs until next verification.
Model Last Transmission A412 787 25-Oct-2023 09:21 (28 hrs ago)		Model Last Transmission A645 787 25-Oct-2023 09:05 (28 hrs ago)
Assign reason for data outage.		9 hrs until next verification.
Model Last Transmission A044 787 25-Oct-2023 11:06 (26 hrs ago)		Model Last Transmission A301 787 25-Oct-2023 11:01 (26 hrs ago)
Assign reason for data outage.		15 hrs until next verification.
Model Last Transmission A007 787 25-Oct-2023 04:21 (33 hrs ago)		
17 hrs until next verification.		
Model Last Transmission A564 787 25-Oct-2023 11:16 (26 hrs ago)		
21 hrs until next verification.		

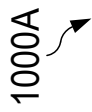


FIG. 10A

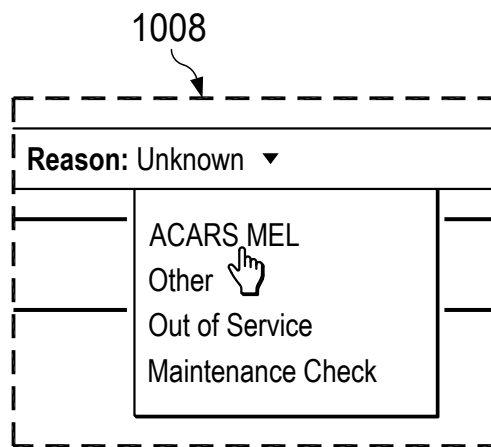


FIG. 10B

1100 ↗

Assign Reason for Data Outage

⚠

Verification will be required every 24 hours for ACARS MEL outage

Airplane Model Last Transmission

A636 787 24-Oct-2023 07:21 (29 hrs ago)

MEL Reference

1110

Reason *

ACARS MEL

1102

MEL Log Page *

0001234

1104

ADD WORK ORDERS

▼

Tires

Compliance Window: 12 Hours

Work Orders: AX15767

1106

AMM Task

Tire Position

MLG Tire 1

MLG Tire 2

MLG Tire 3

MLG Tire 4

1108

CANCEL

SAVE

FIG. 11

1000B

Back

Airplane Data Health

Activity (1)

Write a comment...

ML

Mike Lee

26-Oct 13:03

DATA HEALTH STATUS:

ACARS MEL

MEL LOG PAGE:

0001234

WORK ORDERS:

AZ000001

AZ000002

AZ000003

AZ000004

AZ000005

AZ000006

ADDITIONAL COMMENTS:

Confirmed that ACARS reports are unavailable. Added MEL... Show more

1208

Data Outage Reason: ACARS MEL

Action

5 hours until next verification

Update

Resolve

Airplane Model

787

Last Transmission

25-Oct-2023 08:16 (29 hrs ago)

Last Updated

26-Oct-2023 13:03

Updated By

Mike Lee

MEL Log Page

0001234

MEL Reference

11-22-33

1210

1002B

Data Outages - Last 90 Days

25 Oct 2023 -

26 Oct 2023

ACARS MEL

Enrolled Maintenance Tasks

Tire Pressure

Compliance Window: 12 Hours

Work Orders: AZ000001

Fuel Filter - Left

Compliance Window: 80 Flight Hours

Work Orders: AZ000002, AZ000003

Fuel Filter - Right

Compliance Window: 80 Flight Hours

Work Orders: AZ000004, AZ000005

Brakes

Compliance Window: 40 Flight Cycles

Work Orders: AZ000006

1206

FIG. 12

1300

Update

Verification timer will be reset for 24 hours.

1306

Airplane	Model	Last Transmission	Last Updated	Updated By	MEL Reference
A636	787	24-Oct-2023 10:21 (51 hrs ago)	25-Oct-2023 09:47	Mike Lee	11-22-33

Reason *

ACARS MEL

▼

*MEL Log Page

0001234

☒ Update verification status

1302

EDIT WORK ORDERS >

Additional Comments *

Verified missing ACARS. MEL Log Page status is still open.

1304

CANCEL

SAVE

FIG. 13

20/38

1500

Resolve

Outage Reason

ACARS MEL

Airplane

A636

Model

787

Last Transmission

27-Oct-2023 08:09 (23 min ago)

Last Updated

27-Oct-2023 07:11

Updated By

Mike Lee

MEL Log Page

MEL Reference

0001234

11-22-33

1502

☒ MEL Resolved *

☒ Work Orders Completed/Canceled *

1504 AZ00001

AZ00002

AZ00003

AZ00004

AZ00005

AZ00006

Additional Comments *

All Work Orders have been completed or cancelled. Compliance windows verified.

CANCEL

SAVE

1506

FIG. 15

1600

Assign Reason for Data Outage

i

Verification will be required every 30 days when Exit Date is later than 30 days.

Airplane

Model

Last Transmission

A20678724-Oct-2023 07:21 (29 hrs ago)

1606

Reason *

Maintenance Check

21-Dec-2023

Estimated Exit Date *

1604

Additional Comments

Mx Check is estimated for 8 weeks due to availability of parts and labor. Station has been contracted.

CANCEL

SAVE

FIG. 16

1000E

Back

Airplane Data Health

Activity (1)

ML

Write a comment...

ML

Mike Lee24-Oct 13:03

DATA HEALTH STATUS:
Maintenance Check

EST. EXIT DATE:
21-Dec-2023

ADDITIONAL COMMENTS:
Mx Check is estimated for 8 weeks due to availability of p...

Show more

30 days since last verification

1210

Update
Resolve

Airplane

Model

Last Transmission

1804

Est. Exit Date

Last Updated

Updated By

A206

787

25-Oct-2023 08:16 (31 days ago)

21-Dec-2023

27-Oct-2023 07:11

Mike Lee

Data Outages - Last 90 Days

25 Oct 2023 - 26 Oct 2023

Maintenance Check

13-Aug

20-Aug

27-Aug

3-Sep

10-Sep

17-Sep

24-Sep

31-Sep

7-Oct

14-Oct

21-Oct

28-Oct

5-Nov

12-Nov

19-Nov

26-Nov

Enrolled Maintenance Tasks

Tire Pressure

Compliance Window: 12 Hours

Fuel Filter - Left

Compliance Window: 80 Flight Hours

Fuel Filter - Right

Compliance Window: 80 Flight Hours

Brakes

Compliance Window: 40 Flight Cycles

FIG. 18

1900

Update

Airplane	Model	Last Transmission	Last Updated	Updated By
A206	787	25-Oct-2023 08:16 (31 days ago)	27-Oct-2023 07:11	Mike Lee

Reason *

Maintenance Check

Estimated Exit Date *

21-Dec-2023

☒

Update verification status

1902

Additional Comments

Still on track to complete work by 21-Dec-2023

CANCEL

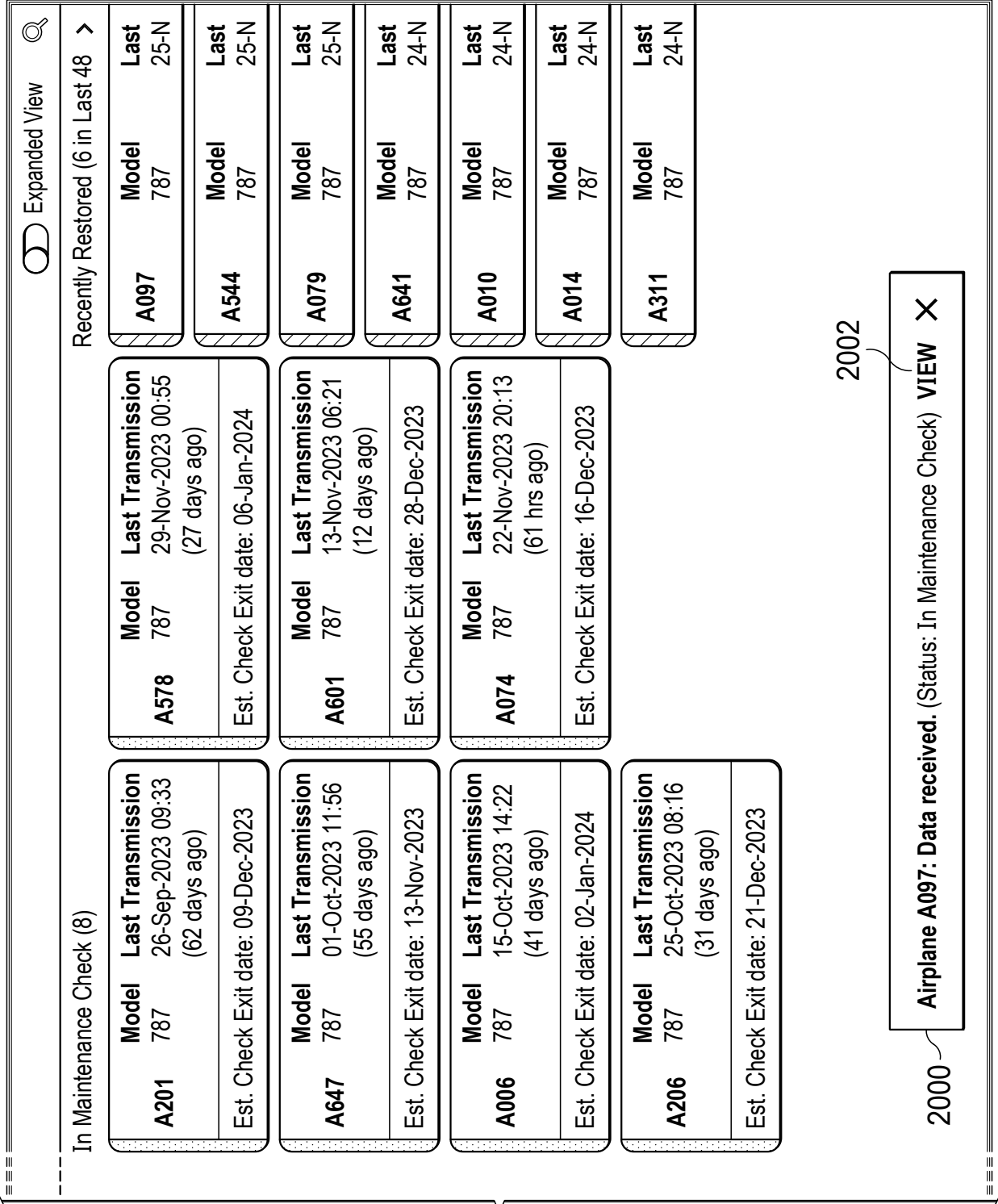
SAVE

FIG. 19

900

Fleet Data Health		
< ACARS MEL (4)	Other (2)	Out of Service (5)
Model Last Transmission A233 787 25-Nov-2023 07:41 (2 hrs ago) Data received. Review scheduled maintenance.	Model Last Transmission A645 787 23-Nov-2023 19:46 (38 hrs ago) Verify status. 2 hrs overdue.	Model Last Transmission A212 787 22-Nov-2023 09:55 (78 hrs ago) Verify status. 3 hrs overdue.
Model Last Transmission A636 787 22-Nov-2023 19:27 (62 hrs ago) 5 hrs until next verification.	Model Last Transmission A446 787 24-Nov-2023 07:11 (26 hrs ago) 15 hrs until next verification.	Model Last Transmission A004 787 23-Nov-2023 14:35 (43 hrs ago) 8 hrs until next verification.
Model Last Transmission A050 787 23-Nov-2023 08:22 (49 hrs ago) 5 hrs until next verification.		Model Last Transmission A478 787 23-Nov-2023 22:11 (35 hrs ago) 4 hrs until next verification.
Model Last Transmission A007 787 24-Nov-2023 00:41 (33 hrs ago) 17 hrs until next verification.		Model Last Transmission A251 787 24-Nov-2023 02:22 (31 hrs ago) 16 hrs until next verification.
		Model Last Transmission A614 787 24-Nov-2023 07:11 (26 hrs ago) 21 hrs until next verification.

FIG. 20A



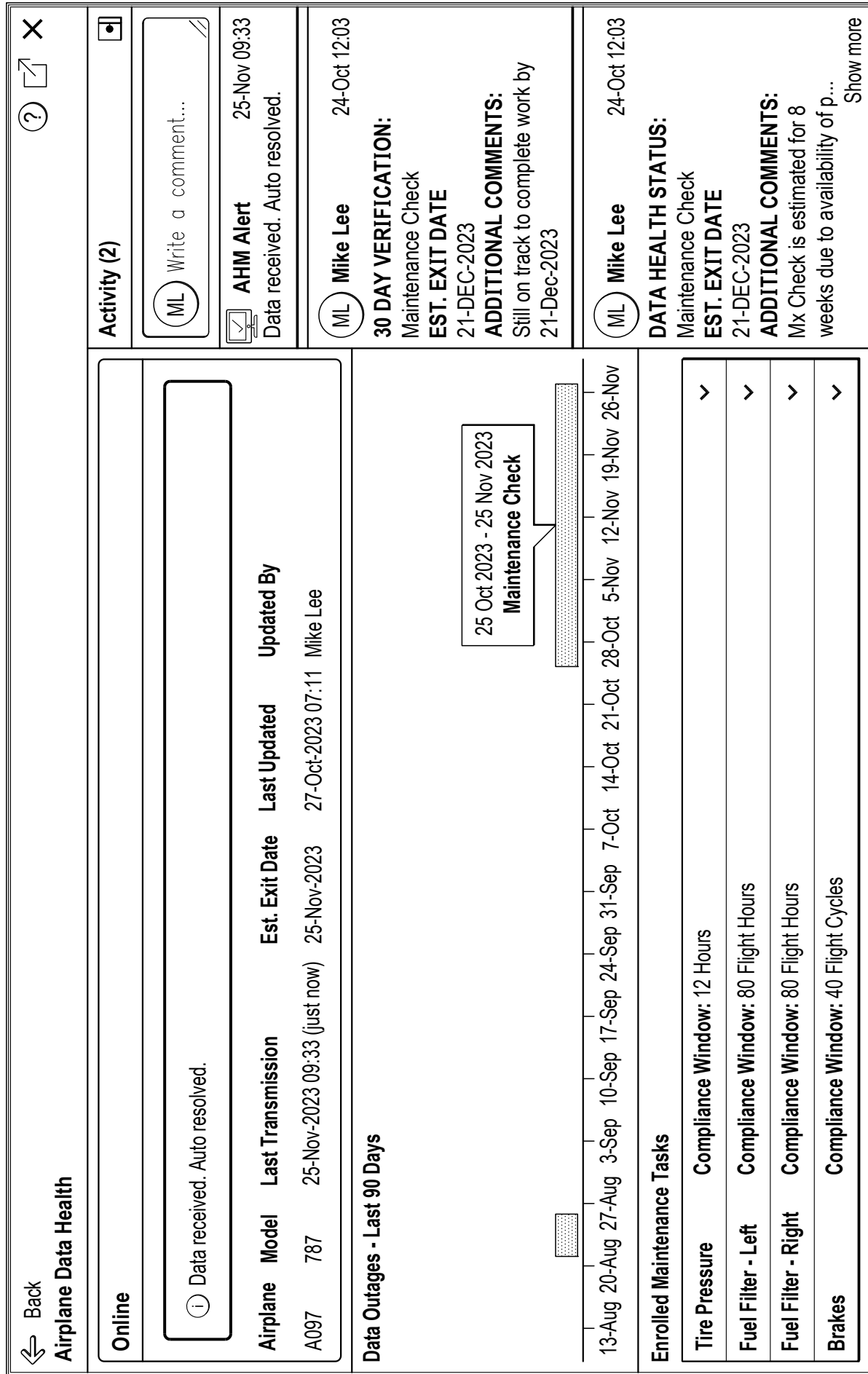


FIG. 21

2100 ↗

2200

Assign Reason for Data Outage

Verification will be required every 24 hours

Airplane

Model

Last Transmission

A636

787

24-Oct-2023 07:21 (29 hrs ago)

Reason *

Other

2202

2204

ADD WORK ORDERS

Additional Comments *

The plane is still in service, but it was determined that the loss of connectivity is not an ACARS MEL situation.

2206

CANCEL

SAVE

30/38

FIG. 22

1000F

Back

Airplane Data Health

Activity (1)

ML

Write a comment...

24 hours until next verification.

Airplane Model

787

Last Transmission

25-Oct-2023 08:16 (29 hrs ago)

Last Updated

26-Oct-2023 13:03

Updated By

Mike Lee

1210

Update

Resolve

1000F

1002D

Data Outage Reason: Other

Action

25 Oct 2023 -

26 Oct 2023

ACARS MEL

Enrolled Maintenance Tasks

Tire Pressure	Compliance Window: 12 Hours	Work Orders: AZ00001
Fuel Filter - Left	Compliance Window: 80 Flight Hours	Work Orders: AZ00002, AZ00003
Fuel Filter - Right	Compliance Window: 80 Flight Hours	Work Orders: AZ00004, AZ00005
Brakes	Compliance Window: 40 Flight Cycles	Work Orders: AZ00006

Mike Lee

26-Oct 13:03

DATA HEALTH STATUS:

OTHER

WORK ORDERS:

AZ00001

AZ00002

AZ00003

AZ00004

AZ00005

AZ00006

ADDITIONAL COMMENTS:

Talked to maintenance and the situation seems to be th...

Show more

2308

FIG. 23

2400

Update

Airplane	Model	Last Transmission	Last Updated	Updated By
A206	787	25-Oct-2023 08:16 (31 days ago)	27-Oct-2023 07:11	Mike Lee

Reason *

Other

☐ Update verification status

EDIT WORK ORDERS >

Additional Comments

2404

CANCEL

SAVE

FIG. 24

2500

Assign Reason for Data Outage

ⓘ Verification will be required every 24 hours

Airplane	Model	Last Transmission
A636	787	24-Oct-2023 07:21 (29 hrs ago)

Reason *
Out of Service

2502

Additional Comments *

2504

CANCEL

SAVE

FIG. 25

2700

Update

Airplane	Model	Last Transmission	Last Updated	Updated By
212	787	24-Oct-2023 10:21 (51 hrs ago)	25-Oct-2023 09:47	Mike Lee

*Reason
Out of Service

☐ Update verification time

EDIT WORK ORDERS >

2702

*Additional Comments

2704

CANCEL

SAVE

FIG. 27

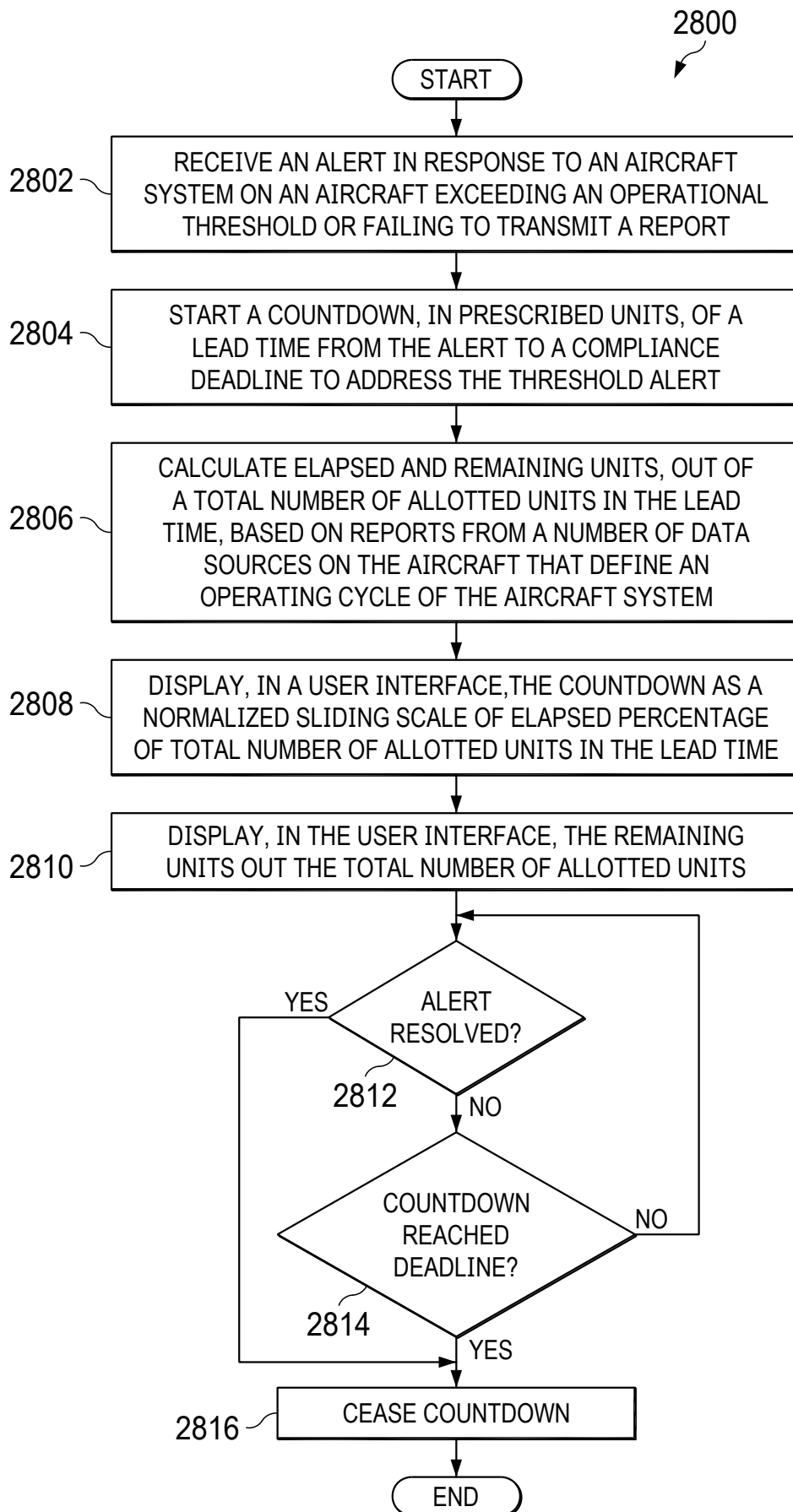


FIG. 28

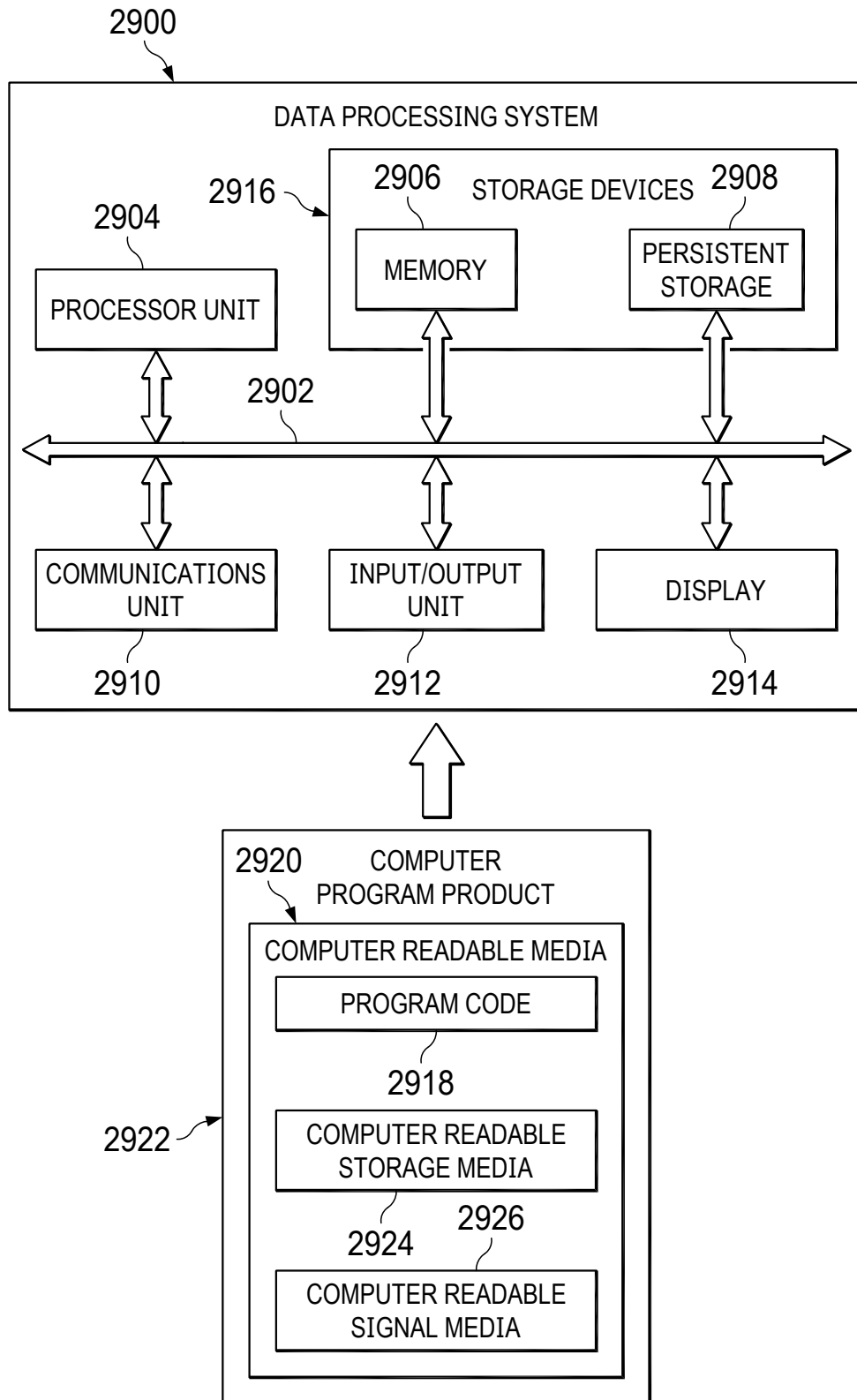


FIG. 29

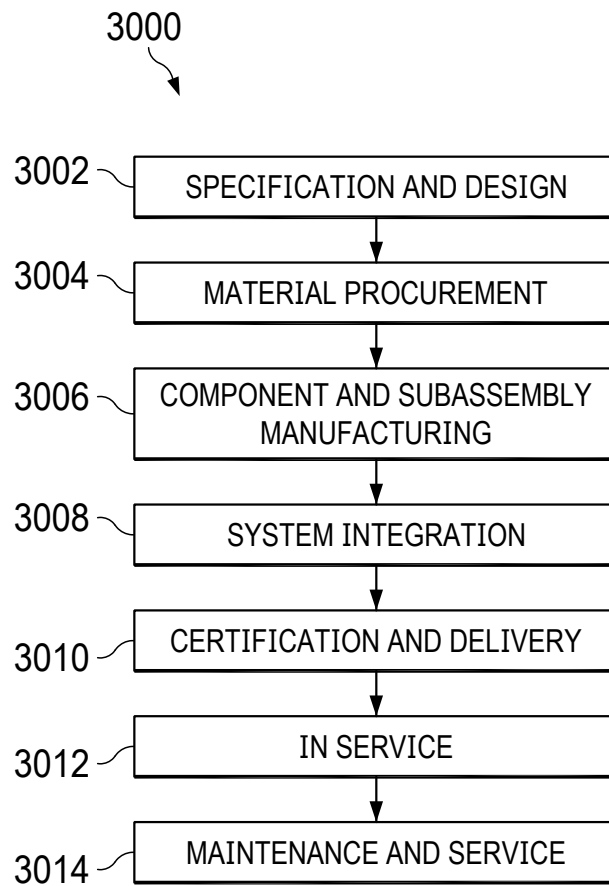


FIG. 30

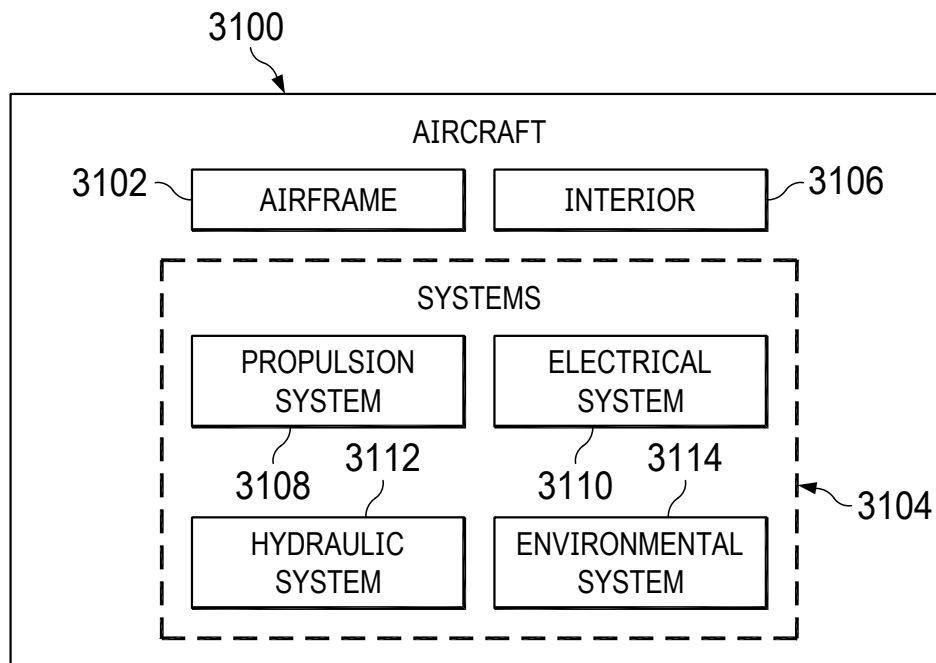


FIG. 31