Claims

~~[Claim 1]~~

An information disclosure control unit in a service provision system comprising:

a plurality of service receiving company devices that a plurality of users use;

a service providing company device of a service providing company that targets the plurality of service receiving company devices; and

a service platform company device of a service platform company that provides support service to service receivers of the plurality of service receiving company devices through the service providing company device,

wherein the service platform company device collects information of each of the plurality of service receiving company devices through the service providing company device and analyzes the collected information and/or the collected information and sends the analysis information to the plurality of service receiving company devices through the plurality of service providing company devices;

the service platform company device including:

means to collect information of each of the plurality of service receiving company devices from the plurality of service providing company devices and store the collected

information in storage means;

analyzing means to analyze the collected information and generate and output useful information for the service receiving company;

means to send analysis information analyzed by the analyzing means to the service receiving company device through the service providing company device; and

information disclosure control means to make a decision about information disclosure of the analysis information at the time of sending the analysis information to the service receiving company device through the service providing company,

the storage means including:

an information disclosure master section including disclosure condition information to identify a service receiving company as a disclosure destination of analysis information obtained by the analyzing means,

the information disclosure control means including:

an information disclosure control section that makes a decision about information disclosure based on the information disclosure condition in the information disclosure master section and controls output of the analysis information obtained by the analyzing means,

wherein, at the time of sending the analysis information obtained by analyzing the information of each of the plurality of service receiving company devices through the service

providing company, the information disclosure control section decides outputtable analysis information based on the disclosure condition information in the disclosure master section and a profile of the service receiving company as a disclosure destination of the analysis information and

enables provision of the decided analysis information to a service receiving company device of the identified service receiving company.

[Claim 2]

The information disclosure control unit in a service provision system according to Claim 1,

wherein the information disclosure master section includes an information disclosure master table that identifies a service receiving company as the destination of information disclosure or a service receiving company to which information is not disclosed, based on identification information including the same industry sector and the same geographic area, as the disclosure condition information.

[Claim 3]

The information disclosure control unit in a service provision system according to Claim 1,

wherein the information disclosure master section further includes charge information to charge to a service receiving

company as a destination of information disclosure when information of each of the plurality of service receiving companies is received and transmitted between the plurality of service receiving companies through at least one of the plurality of service providing companies.

[Claim 4]

An information disclosure control method in a service provision system comprising:

a plurality of service receiving company devices that a plurality of users use;

a service providing company device of a service providing company that targets the plurality of service receiving company devices; and

a service platform company device of a service platform company that provides a main business support service to service receivers of the plurality of service receiving company devices through the service providing company device,

wherein information of each of the plurality of service receiving company devices is sent through at least one of the plurality of service providing company devices;

the service platform company device collects the information of each of the plurality of service receiving company devices through the plurality of service providing company devices, analyzes the collected information and/or the

collected information, identifies useful analysis information for the plurality of service receiving companies from the analysis information, and controls the identified analysis information in a way to be disclosable to the service receiving company devices through the service providing company device,

the method comprising the steps:

collecting the information of each of the plurality of service receiving company devices through the plurality of service providing company devices;

analyzing the collected information or merging the information and analyzing the merged information to generate analysis information;

deciding, from the analysis information, analysis information which can be provided to the plurality of service receiving companies using service providing company profiles in the plurality of service providing company devices and an information disclosure master including condition information for information disclosure to the plurality of service receiving companies; and

providing the decided analysis information to the service receiving company device through the service providing service company device.

[Claim 5]

The information disclosure control method in a service provision system according to Claim 4, further comprising the step of:

charging to a service receiving company as a destination of information disclosure when information of each of the plurality of service receiving companies is received and transmitted between the plurality of service receiving companies through at least one of the plurality of service providing companies.

[Claim 6]

A service platform company device which collects information of each of a plurality of service receiving company devices through the service providing company device and analyzes the collected information and/or the collected information and sends the analysis information to the plurality of service receiving company devices through the plurality of service providing company devices,

the service platform company device comprising:

means to collect information of each of the plurality of service receiving company devices from the plurality of service providing company devices and store the collected information in storage means;

analyzing means to analyze the collected information and generate and output useful information for the service

receiving company;

means to send analysis information analyzed by the analyzing means to the service receiving company device through the service providing company device; and

information disclosure control means to make a decision about information disclosure of the analysis information at the time of sending the analysis information to the service receiving company device through the service providing company,

the storage means including:

an information disclosure master section including disclosure condition information to identify a service receiving company as a disclosure destination of analysis information obtained by the analyzing means,

the information disclosure control means including:

an information disclosure control section that makes a decision about information disclosure based on the information disclosure condition in the information disclosure master section and controls output of the analysis information obtained by the analyzing means,

wherein, at the time of sending the analysis information obtained by analyzing the information of each of the plurality of service receiving company devices through the service providing company, the information disclosure control section decides outputtable analysis information based on the disclosure condition information in the disclosure master

~~section and~~

provides the decided analysis information to a service ~~receiving company device of the identified service receiving company.~~

Claims

[Claim 1]

An information disclosure control unit in a service provision system comprising:

a plurality of service receiving company devices that a plurality of users use;

a service providing company device of a service providing company that provides support service to the plurality of service receiving company devices; and

a service platform company device of a service platform company that provides support service to service receivers of the plurality of service receiving company devices through the service providing company device,

wherein the service platform company device collects information of each of the plurality of service receiving company devices through the service providing company device and analyzes the collected information and/or the collected information and sends the analyzed information to the plurality of service receiving company devices through the plurality of service providing company devices;

the service platform company device including:

means to collect information of each of the plurality of service receiving company devices from the plurality of service providing company devices and store the collected information in storage means;

analyzing means to analyze the collected information and generate and output as analysis information useful for the mutual business for a plurality of service receiving company device;

means to send analysis information analyzed by the analyzing means to the service receiving company device through the service providing company device; and

information disclosure control means to make a decision about information disclosure of the analysis information at the time of sending the analysis information to the service receiving company device through the service providing company device,

the storage means including:

an information disclosure master section including disclosure condition information to identify a service receiving company as a disclosure destination of analysis information obtained by the analyzing means,

the information disclosure control means including:

an information disclosure control section that makes a decision about information disclosure based on the information disclosure condition in the information disclosure master section and controls output of the analysis information obtained by the analyzing means, and a service receiving company management master section including the service receiving company profiles of the service receiving company devices,

wherein, at the time of sending the analysis information obtained by analyzing the information of each of the plurality of service receiving company devices through the service providing company, the information disclosure control section decides provision permission/prohibition of the analysis information based on the disclosure condition information in the disclosure master section and a profile of the service receiving company as a disclosure destination of the analysis information of the service receiving company management master section and identifies the service receiving company devices as a disclosure destination of the disclosure information and analysis information including the profile of the service receiving company,

wherein the profile of the service receiving company includes industry sector, industry information, other than name and address information that identify the disclosure destination of the analysis information, and the analysis information permitted to be provided by the information disclosure control section is provided to the service receiving company devices as an identification destination identified by the information disclosure control section.

[Claim 2]

The information disclosure control unit in a service provision system according to Claim 1,

wherein the information disclosure master section includes an information disclosure master table that identifies a service receiving company as the disclosure destination of the analysis information or a service receiving company to which the analysis information is not disclosed, based on identification information including the same industry sector and the same geographic area, as the disclosure condition information.

[Claim 3]

The information disclosure control unit in a service provision system according to Claim 1,

wherein the information disclosure master section further includes charge information to charge to a service receiving company as a destination of information disclosure when information of each of the plurality of service receiving companies is received and transmitted between the plurality of service receiving companies devices through at least one of the plurality of service providing company device.

[Claim 4]

An information disclosure control method in a service provision system comprising:

a plurality of service receiving company devices that a plurality of users use;

a service providing company device of a service providing company that targets the plurality of service receiving company devices; and

a service platform company device of a service platform company that provides a main business support service to service receivers of the plurality of service receiving company devices through the service providing company device,

wherein the information disclosure control method in the service provision system includes information disclosure control means for sending information of each of the plurality of service receiving company devices through at least one of the plurality of service providing company devices;

the service platform company device collects the information of each of the plurality of service receiving company devices through the plurality of service providing company devices, analyzes the collected information and/or each of the collected information, identifies analysis information useful for the mutual business for a plurality of service receiving company device, and controls the identified analysis information in a way to be disclosable to the service receiving company devices through the service providing company device,

the information disclosure control method comprising the steps:

collecting the information of each of the plurality of service receiving company devices through the plurality of service providing company devices;

analyzing the collected information or merging the information, and

analyzing information collected and merged from the plurality of service receiving company devices and the analyzed information as analysis information;

deciding, from the analysis information, provision permission/prohibition of analysis information on the plurality of service receiving company devices using service providing company profiles in the plurality of service providing company devices, service receiving company profiles in the plurality of service receiving company devices and an information disclosure master including information disclosure condition information to the plurality of service receiving company devices, the service receiving company profiles including industry sector, industry information, other than name and address information that identify the disclosure destination of the analysis information;

identifying the service receiving company devices as a disclosure destination of disclosed information and the analysis information including the service receiving company profiles; and

providing the analysis information decided as provision permission in a step for deciding provision permission of the analysis information to the service receiving company device identified in a step for identifying the service receiving company devices through the service providing service company device.

[Claim 5]

The information disclosure control method in a service provision system according to Claim 4, further comprising the step of:

charging to a service receiving company as a destination of information disclosure when information of each of the plurality of service receiving companies is received and transmitted between the plurality of service receiving companies through at least one of the plurality of service providing company devices.

[Claim 6]

A service platform company device which collects information of each of a plurality of service receiving company devices through the service providing company device and analyzes the collected information and/or the collected information and sends the analyzed information to the plurality of service receiving company devices through the plurality of service providing company devices,

the service platform company device comprising:

means to collect information of each of the plurality of service receiving company devices from the plurality of service providing company devices and store the collected information in storage means;

analyzing means to analyze the collected information and generate and output as analysis information useful for the mutual business for a plurality of service receiving company device;

means to send analysis information analyzed by the analyzing means to the service receiving company device through the service providing company device; and

information disclosure control means to make a decision about information disclosure of the analysis information at the time of sending the analysis information to the service receiving company device through the service providing company device,

the storage means including:

an information disclosure master section including disclosure condition information to identify a service receiving company as a disclosure destination of analysis information obtained by the analyzing means, and

a service receiving company management master section including the profile of the service receiving company of the service receiving company device, the service receiving company profile including industry sector, industry information, other than name and address information that identify the disclosure destination of the analysis information,

the information disclosure control means including:

an information disclosure control section that makes a decision about information disclosure based on the information disclosure condition in the information disclosure master section and the service receiving company profile in the service receiving company management master section, and controls output of the analysis information obtained by the analyzing means,

wherein, at the time of sending the analysis information obtained by analyzing the information of each of the plurality of service receiving company devices through the service providing company devices, the information disclosure control section decides provision permission/prohibition of analysis information based on the disclosure condition information in the disclosure master section and the service receiving company profiles of the service receiving company management master section,

identifying the service receiving company devices as a disclosure

destination of disclosed information and the analysis information including the service receiving company profiles; and

providing the analysis information decided as provision permission by deciding provision permission of the analysis information to the identified service receiving company device.