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ABSTRACT

WIRELESS NETWORK

- 5 A method and system is disclosed for roaming users to access a host service provider's network utilising a variety of authentication methods in an intuitive and user-friendly manner. The interface and workflow greatly enhances ease-of-use by minimising the amount of technical knowledge required by users and providing the ability for support pages to be delivered in users' native languages. This reduces user confusion and customer support costs while facilitating the
- 10 growth of the roaming Internet user market.

Figure 1