CLAIMS

1. A method implementable by a computing device having a computer-readable medium carrying computer-executable code, the method comprising:

determining a contextual element in at least a part of an electronic text;

linking a set of stickers with the contextual element and an action to define a relationship; and

configuring a knowledge structure, wherein the knowledge structure is configurable by storing the relationship in a stickers database coupled to the computing device.

2. The method of claim 1, further comprising: providing a user interface configured to enable a user to re-configure the knowledge structure by:

defining the updated relationship; and

storing the updated relationship in the stickers database.

3. The method of claim 1, further comprising:

determining the set of stickers so that each sticker of the set of stickers is associated with a different sticker level, wherein the set of stickers includes one or more stickers, each of the one or more stickers corresponding to an aspect of a context related to the electronic text.

4. The method of claim 3, wherein the set of stickers further comprises a plurality of stickers configured in a hierarchy of sticker levels.

5. The method of claim 3, further comprising storing the set of stickers as a persistent property of the linked contextual element in the stickers database.

6. The method of claim 1, further comprising: initiating the action to answer a query, the query being at least a part of the contextual element.

7. The method according to claim 1, further comprising:

determining a set of stickers corresponding to a perspective of a context of the first electronic text;

and

storing the relationship in a stickers database representing a knowledge structure, in which the storing of the relationship modifies the knowledge structure.

8. The method of claim 7, further comprising: using input from a machine learning module to determine at least one of the following: the contextual element, the set of stickers, and the action, wherein the machine learning module is coupled with the stickers database such that the input is determined by the knowledge structure.

9. The method of claim 8, further comprising: using input from a machine learning module to determine the relationship, wherein the machine learning module is coupled with the stickers database such that the input is determined by the knowledge structure.

10. The method of claim 8, further comprising: using a further input from a user interface to modify the input from the machine learning module, wherein the user interface is coupled

with the stickers database such that the knowledge structure can be further modified by the further input from the user interface.

11. The method of claim 7, further comprising: using input from a user interface to determine at least one of the following: the contextual element, the set of stickers, and the action, wherein the user interface is coupled with the stickers database such that the knowledge structure can be modified by the input.

12. The method of claim 7, further comprising: updating the relationship by using input from a machine learning module to change at least one of the contextual element and the set of stickers.

13. The method of claim 7, wherein the set of stickers comprises at least one sticker, each of the at least one sticker being associated with a respective sticker level in a hierarchy of sticker levels.

14. The method of claim 7, further comprising:

determining the action, wherein the action is determined in part by the set of stickers; and

using a result of the action to form a second electronic text;

using at least a part of the second electronic text, determining a second contextual element;

determining a second set of stickers;

linking the second contextual element with the second set of stickers to define an updated relationship related to the action; and

modifying the knowledge structure by storing the updated relationship.

15. The method of claim 6, wherein the first electronic text is an electronic message; and wherein the contextual element is determined from: at least a part of a message header of the electronic message, at least a part of a message body of the electronic message, at least a part of the message header and at least a part of the message body of the electronic message, or the electronic message as a whole.

16. A system operable by a user to manage electronic texts according to the method of claim 1, the system comprising:

a computing device coupled to the stickers database and a user interface, the computing device being configured to:

use at least a part of a first electronic text to determine a contextual element;

determine a set of stickers corresponding to the user's perspective of a context of the first electronic text; the set of stickers including at least one sticker, each of the at least one sticker being associated with a respective sticker level in a hierarchy of sticker levels, the hierarchy of sticker levels being configurable by the user through the user interface.

17. The system of claim 16, wherein the knowledge structure is configurable by the user providing input through the user interface to determine the contextual element.

18. The system of claim 16, wherein the knowledge structure is configurable by the user providing input through the user interface to determine the set of stickers.

19. The system of claim 16, wherein the knowledge structure is configurable by the user providing input through the user interface to link the contextual element with the set of stickers.

20. The system of claim 16, wherein the knowledge structure is configurable by the user providing input through the user interface to determine the action.