

QUALITY INSPECTION METHOD, DEVICE, APPARATUS AND COMPUTER STORAGE MEDIUM FOR INSURANCE RECORDING

ABSTRACT

The invention discloses a quality inspection method for insurance recording, including the steps of: receiving a request of quality inspection for insurance recording, and acquiring a policy identifier contained in the request of quality inspection for insurance recording and target recording information associated with the policy identifier; inputting the target recording information into a preset voice recognition model to obtain target text information corresponding to the target recording information; determining an insurance type according to the policy identifier, acquiring a basic policy corresponding to the insurance type and insurance information in the basic policy, and determining standard text information according to the insurance information; and comparing the target text information with the standard text information to obtain a comparison result, and outputting a quality inspection result for insurance recording according to the comparison result. The invention also discloses a quality inspection device, apparatus and computer storage medium for insurance recording. The invention realizes efficient and automatic quality inspection for insurance recording.

Figure 2 accompanies abstract