

ABSTRACT

Embodiments of the present application provide methods and devices for accessing a network hotspot device by an unconfigured device. The method includes: reporting, by the unconfigured device, its own device information to one or more network hotspot devices through the first hotspot of the one or more network hotspot devices; sending, by the one or more network hotspot devices, the device information to a server; sending, by one or more user terminals corresponding to the one or more network hotspot devices, a configuration request for the unconfigured device to the server; setting, by the server, a user terminal of which the configuration request is first received by the server as a target user terminal and sending a configuration response message to the target user terminal; and initiating, by the target user terminal, an access process of the unconfigured device for the second hotspot of a target network hotspot device after receiving the configuration response message, wherein the target network hotspot device is the network hotspot device corresponding to the target user terminal. The embodiments of the present application can avoid a situation in which multiple user terminals are connected to the wrong network hotspot device by mistake when multiple user terminals are performing network configuration at the same time.