

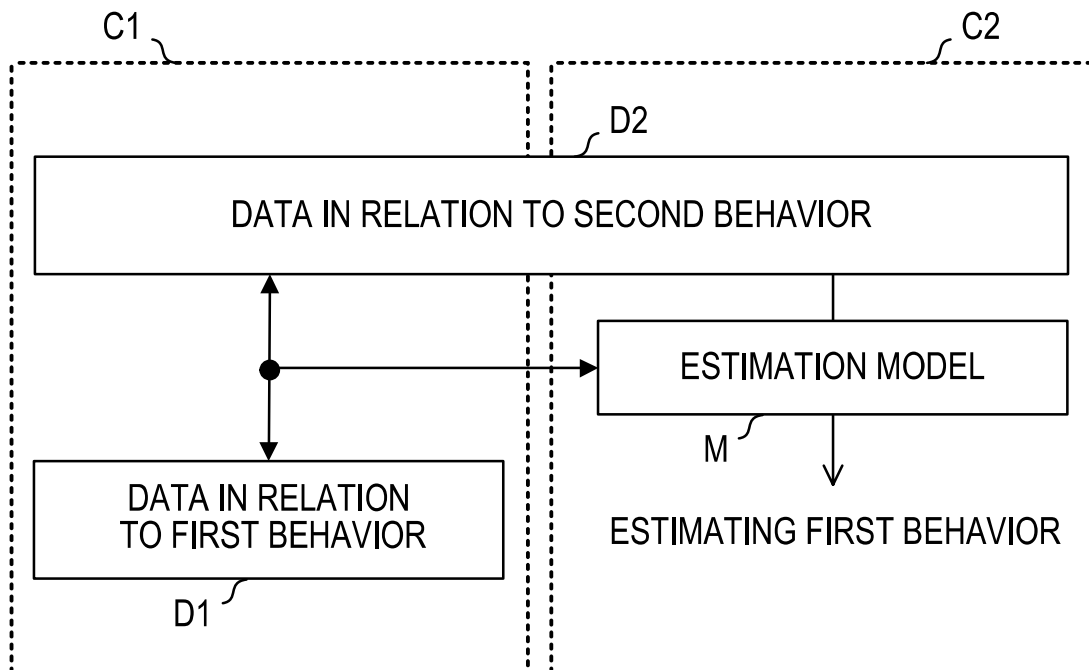


FIG. 1

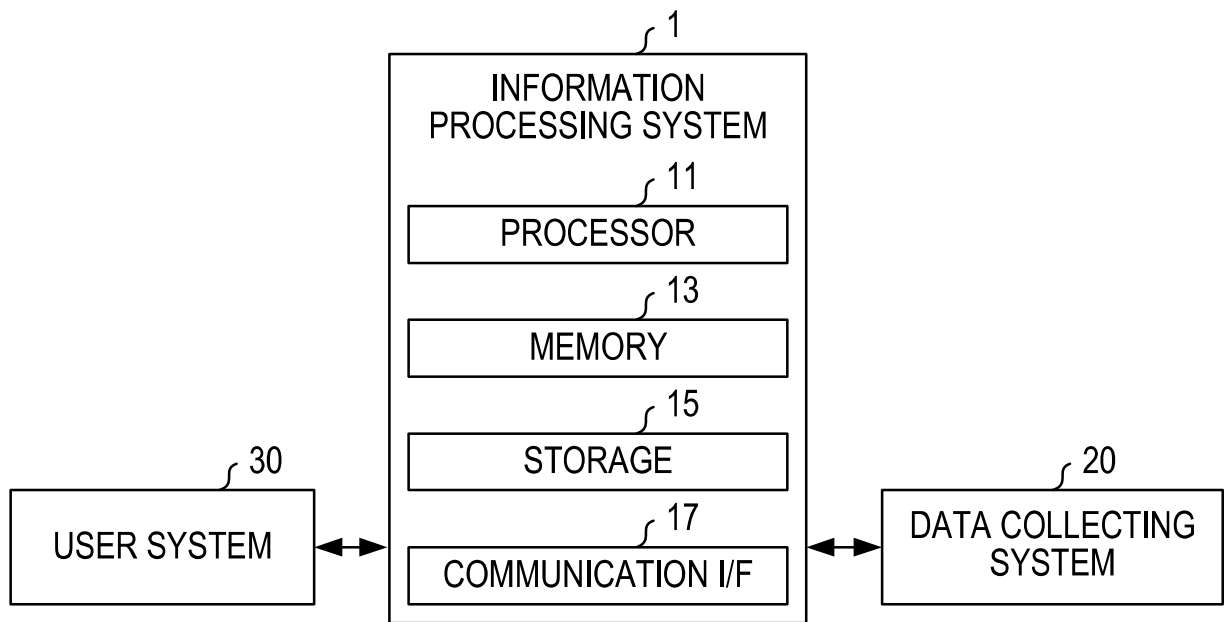


FIG. 2

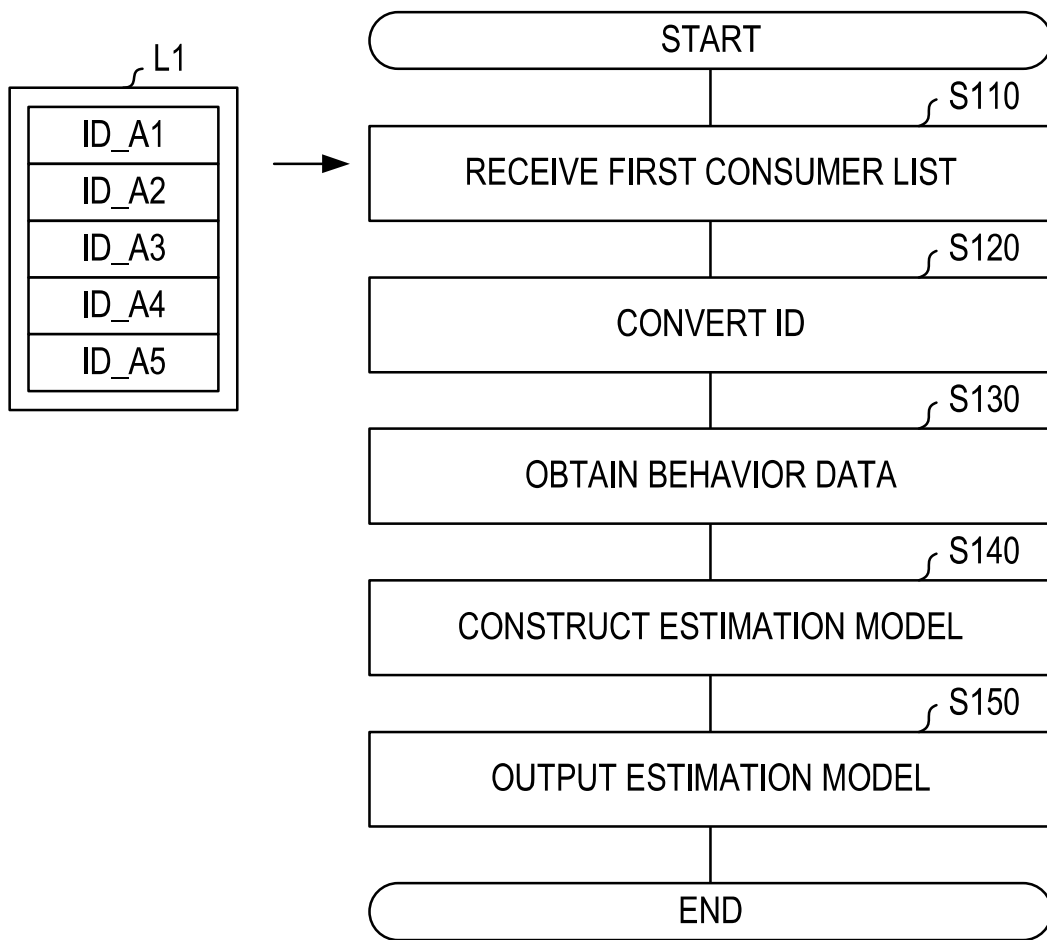


FIG. 3

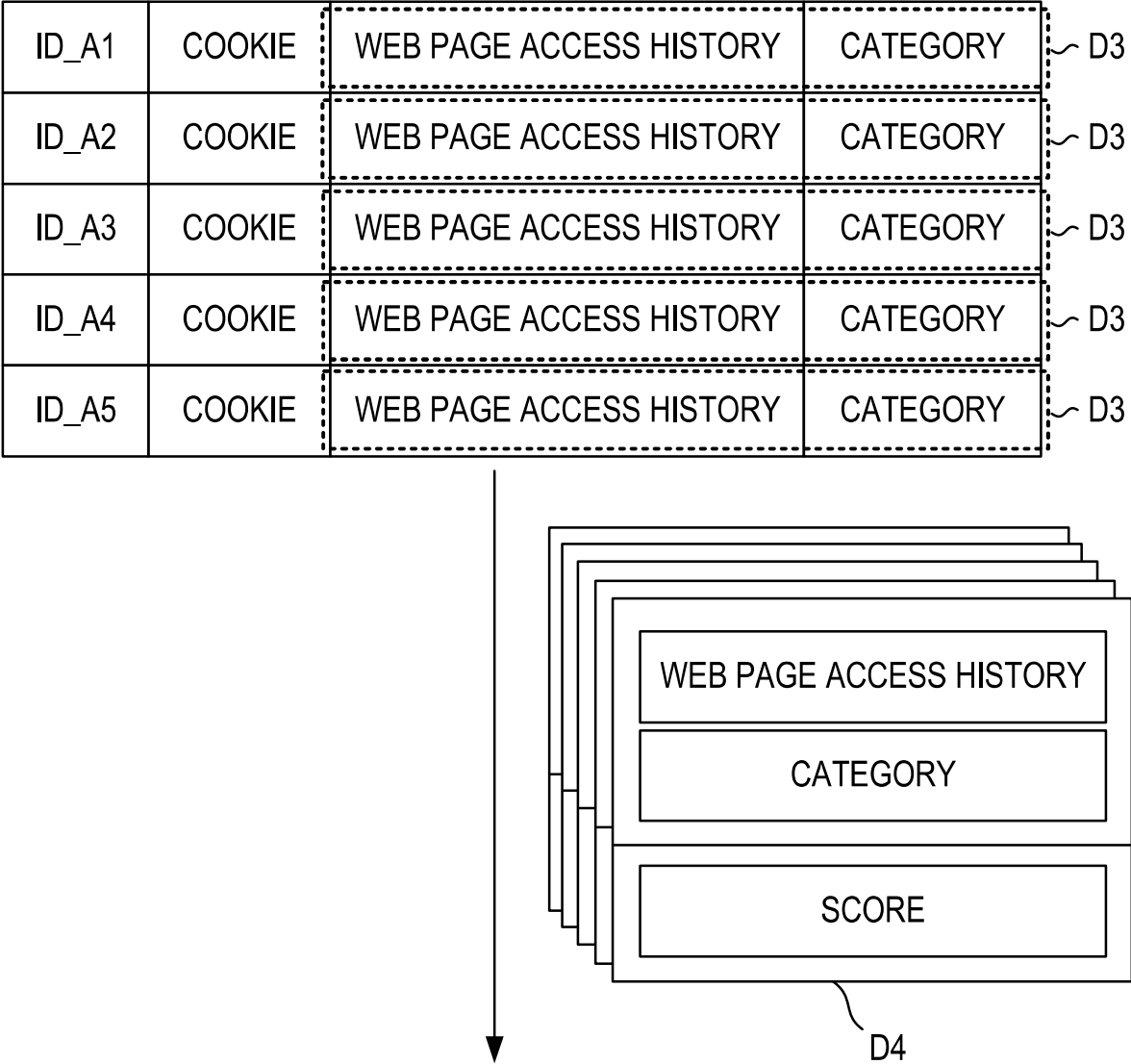


FIG. 4

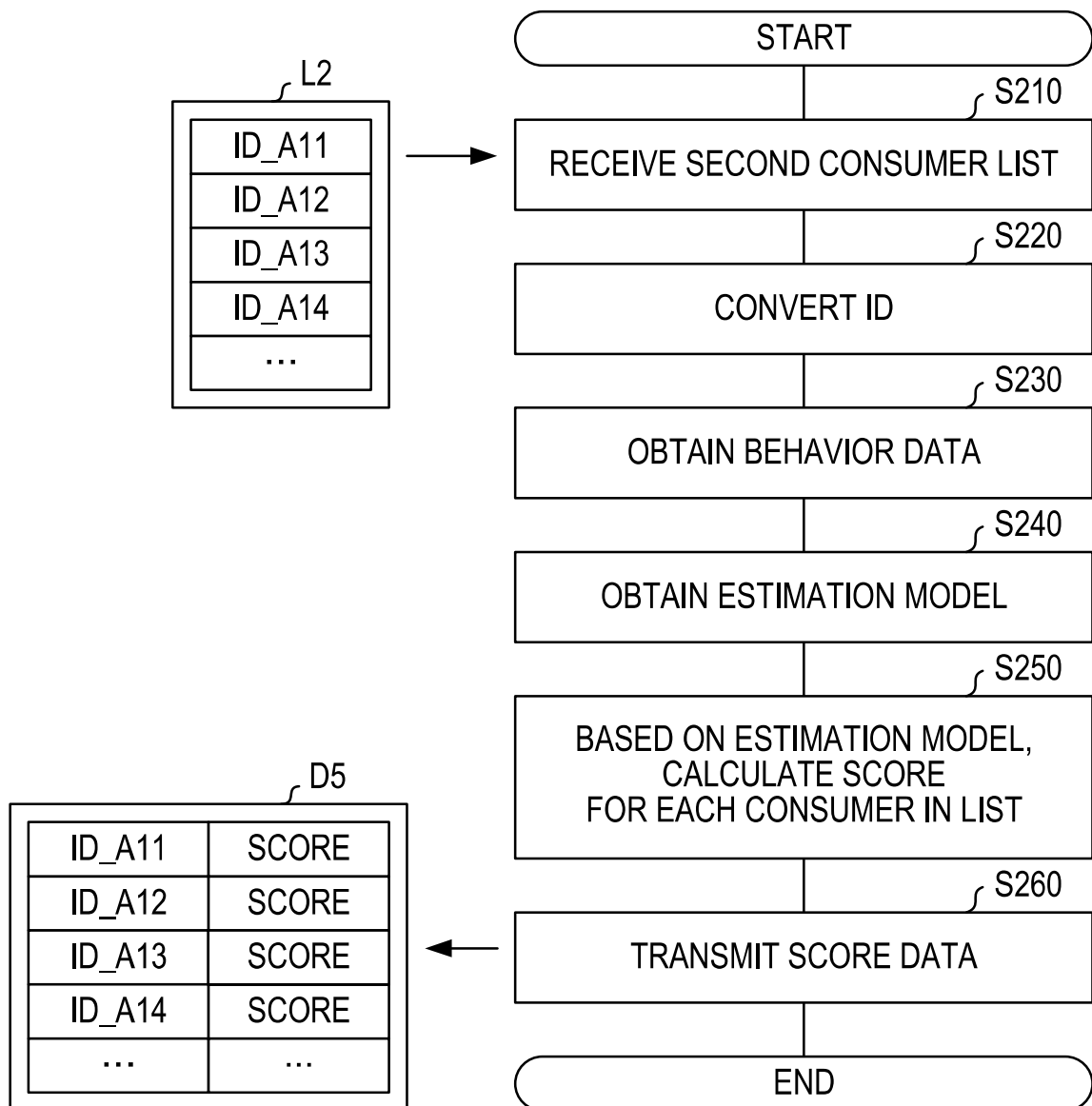
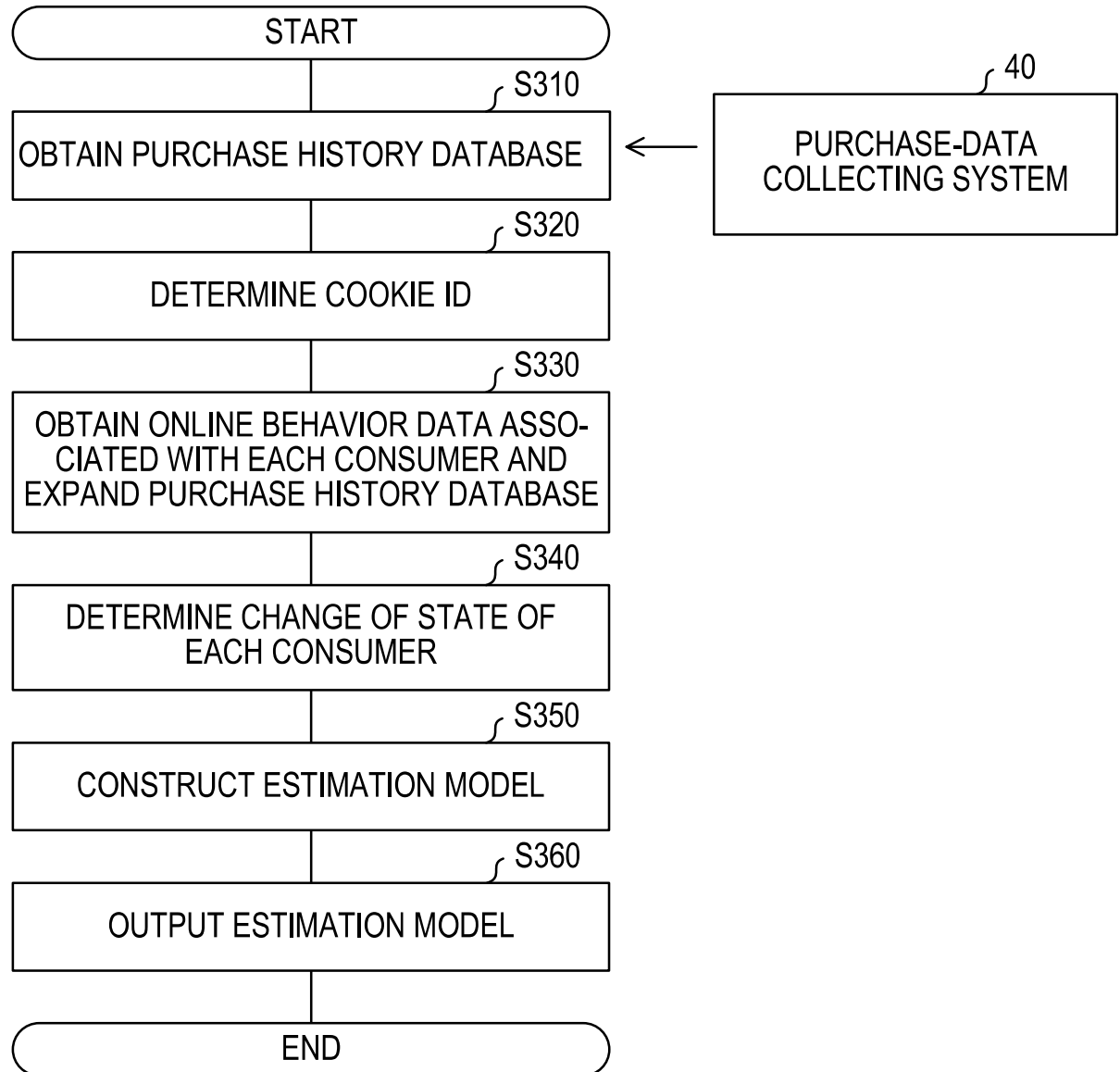


FIG. 5

**FIG. 6**

B1	ID_E1	PURCHASE HISTORY	B2	WEB PAGE ACCESS HISTORY	CATEGORY
	ID_E2	PURCHASE HISTORY		WEB PAGE ACCESS HISTORY	CATEGORY
	ID_E3	PURCHASE HISTORY		WEB PAGE ACCESS HISTORY	CATEGORY
	ID_E4	PURCHASE HISTORY		WEB PAGE ACCESS HISTORY	CATEGORY
	ID_E5	PURCHASE HISTORY		WEB PAGE ACCESS HISTORY	CATEGORY

FIG. 7A

B3	ID_E1	PURCHASE HISTORY	CHANGE OF STATE	WEB PAGE ACCESS HISTORY	CATEGORY
	ID_E2	PURCHASE HISTORY	CHANGE OF STATE	WEB PAGE ACCESS HISTORY	CATEGORY
	ID_E3	PURCHASE HISTORY	CHANGE OF STATE	WEB PAGE ACCESS HISTORY	CATEGORY
	ID_E4	PURCHASE HISTORY	CHANGE OF STATE	WEB PAGE ACCESS HISTORY	CATEGORY
	ID_E5	PURCHASE HISTORY	CHANGE OF STATE	WEB PAGE ACCESS HISTORY	CATEGORY

FIG. 7B

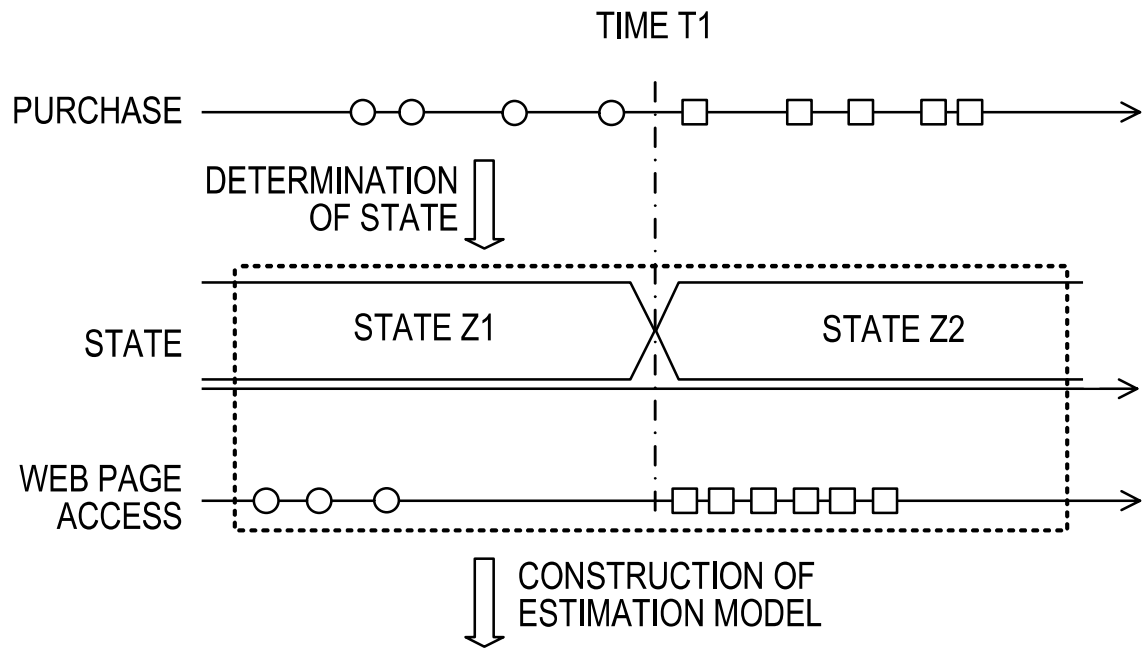


FIG. 8

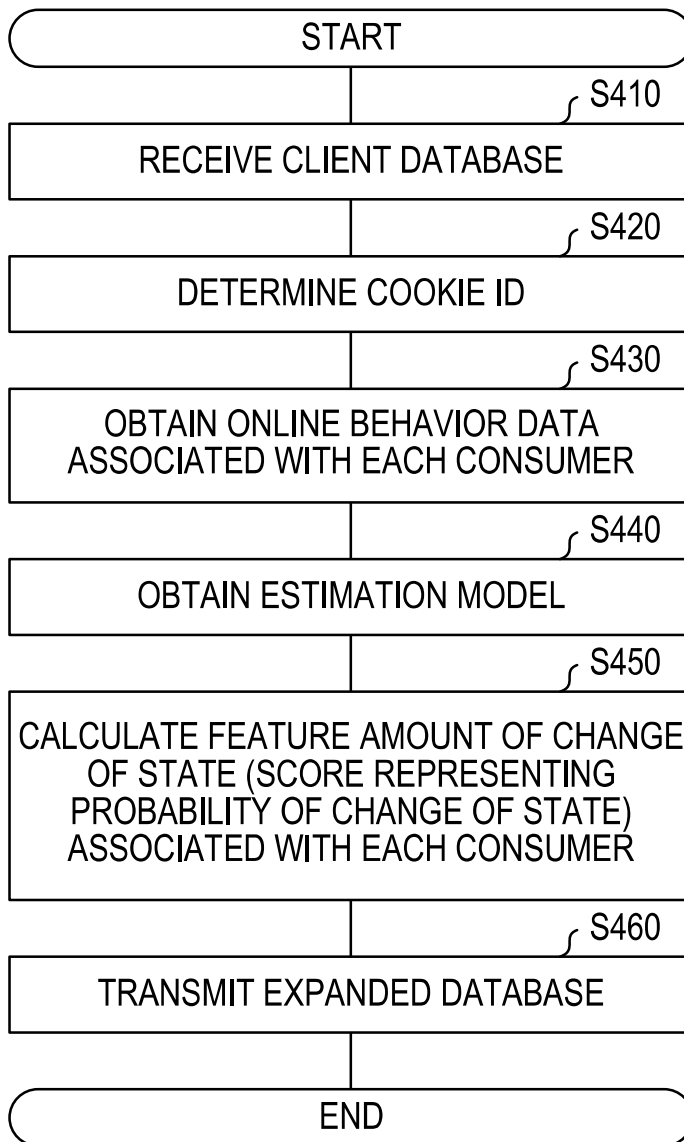


FIG. 9

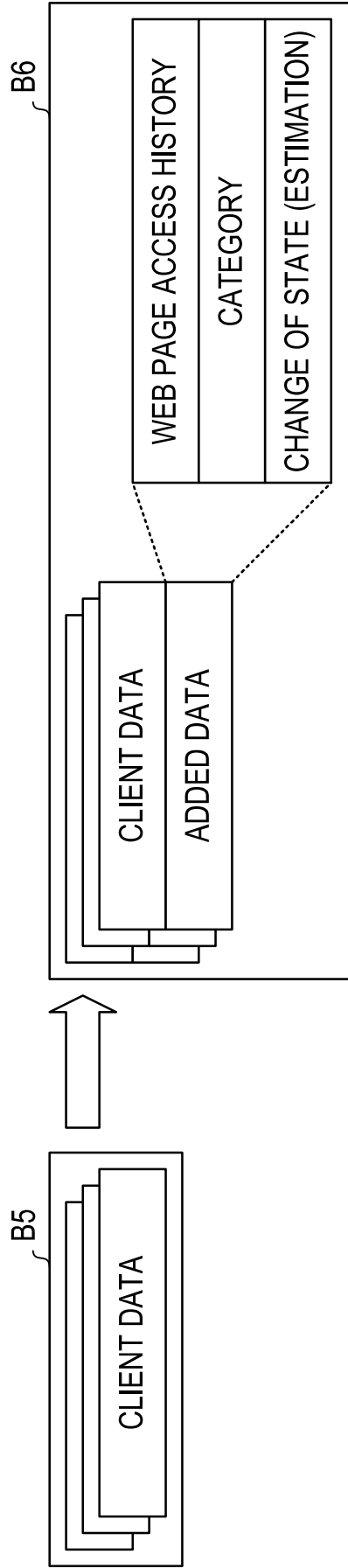


FIG. 10A

B7	CLUSTER1	CLIENT DATA	WEB PAGE ACCESS HISTORY	CATEGORY	CHANGE OF STATE
	CLUSTER2	CLIENT DATA	WEB PAGE ACCESS HISTORY	CATEGORY	CHANGE OF STATE
	CLUSTER3	CLIENT DATA	WEB PAGE ACCESS HISTORY	CATEGORY	CHANGE OF STATE

FIG. 10B

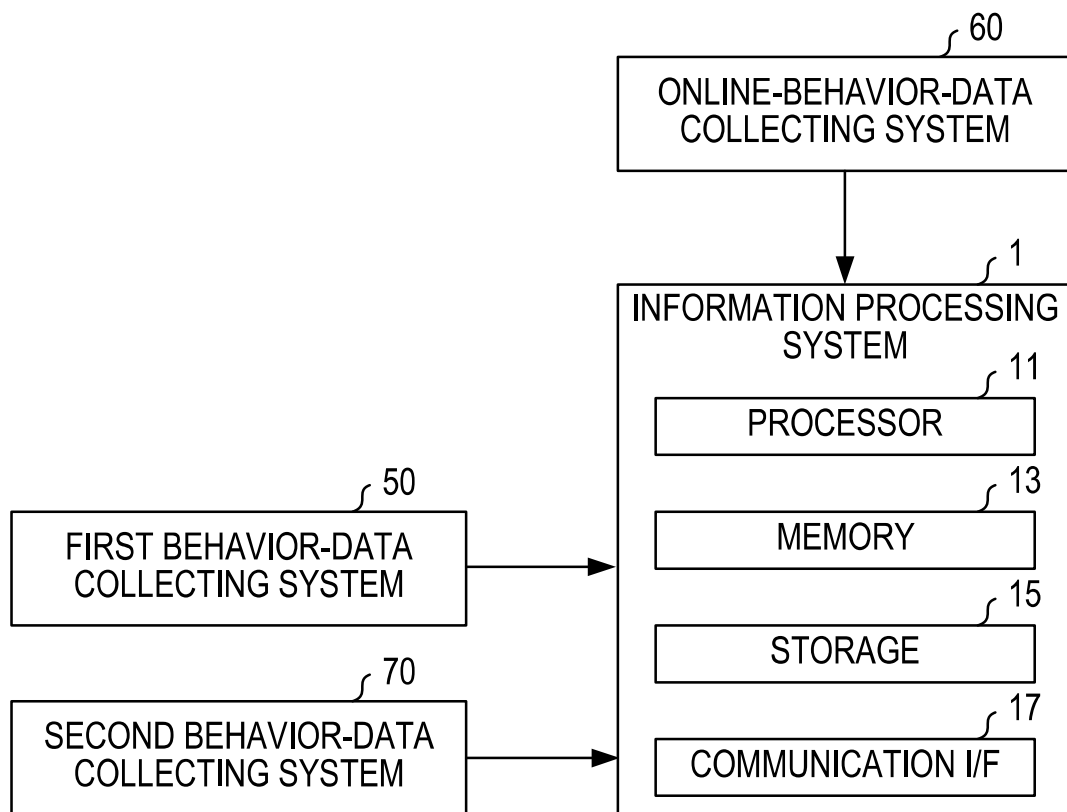


FIG. 11

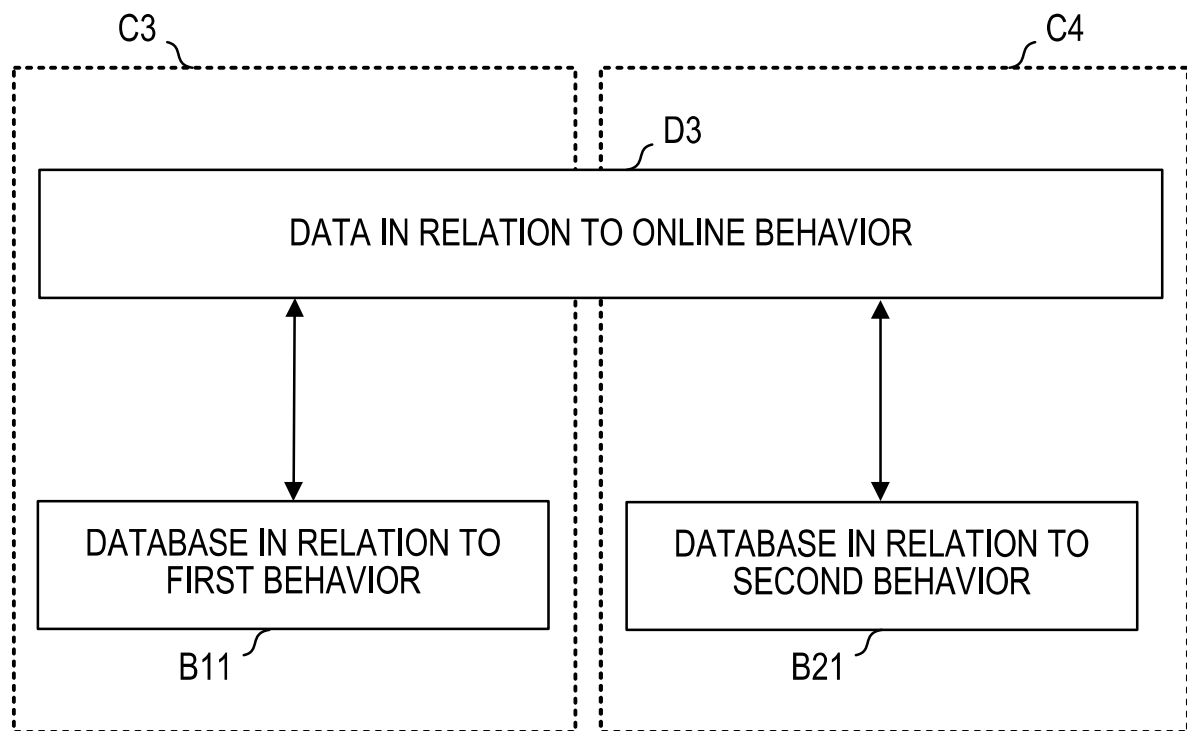


FIG. 12

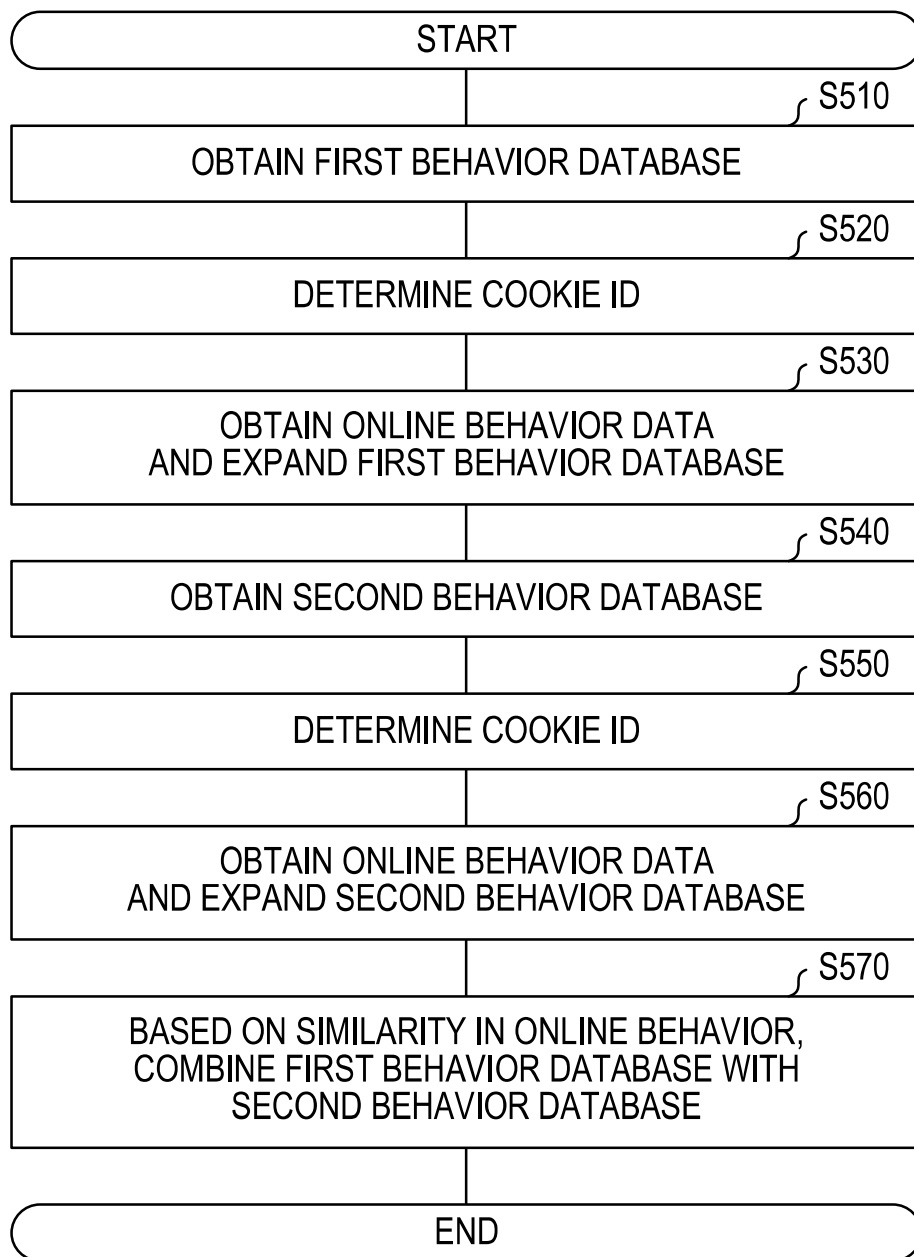


FIG. 13

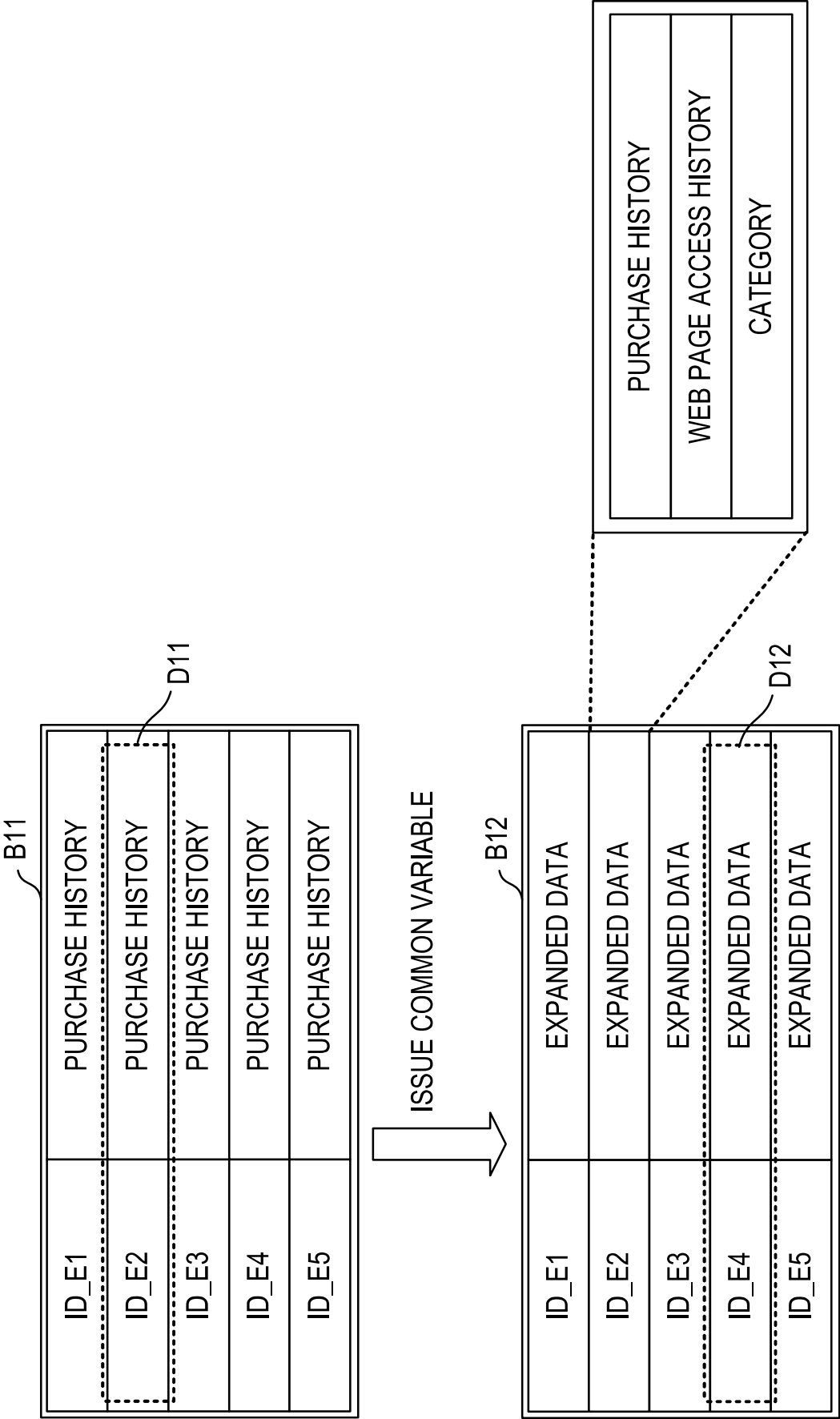


FIG. 14

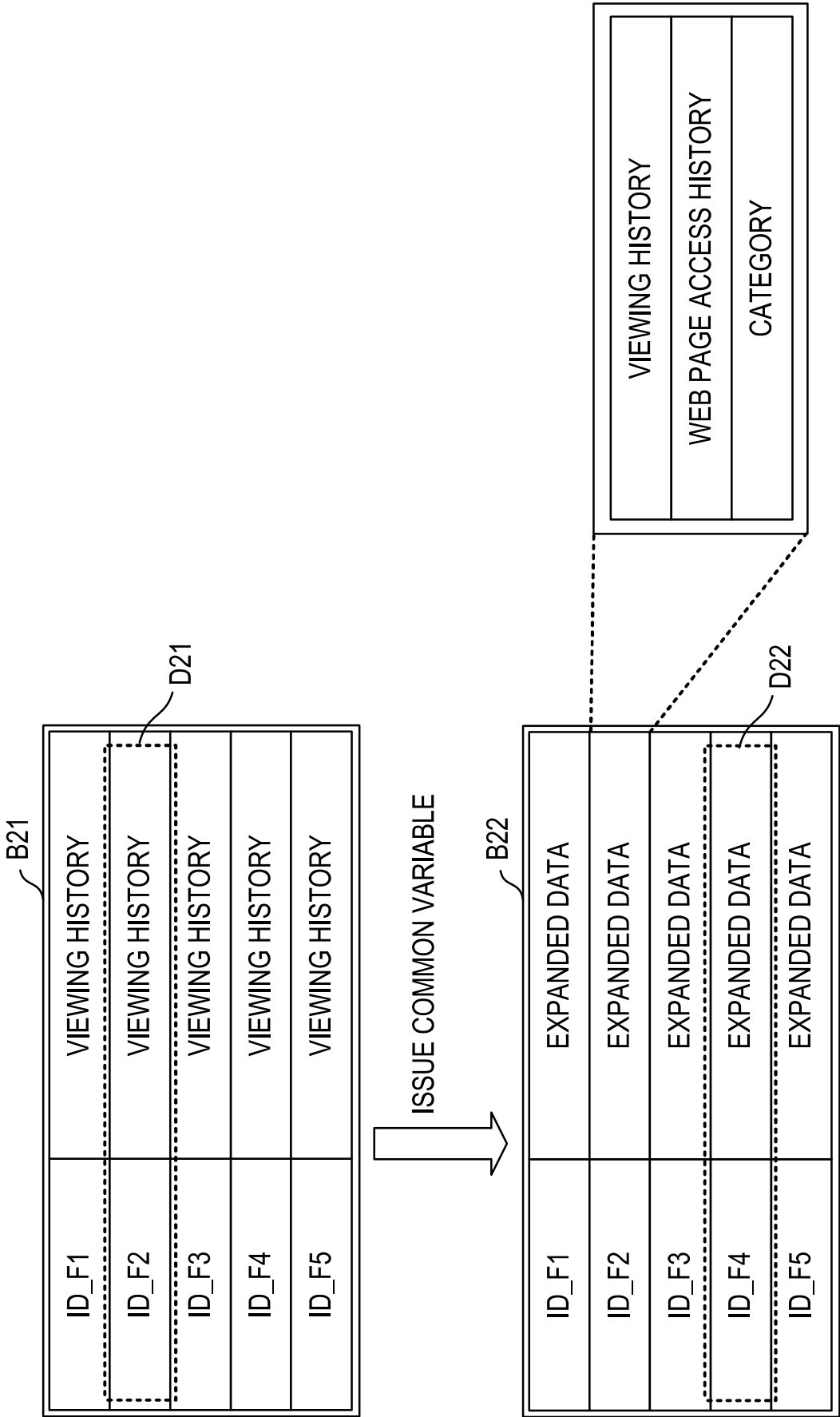


FIG. 15

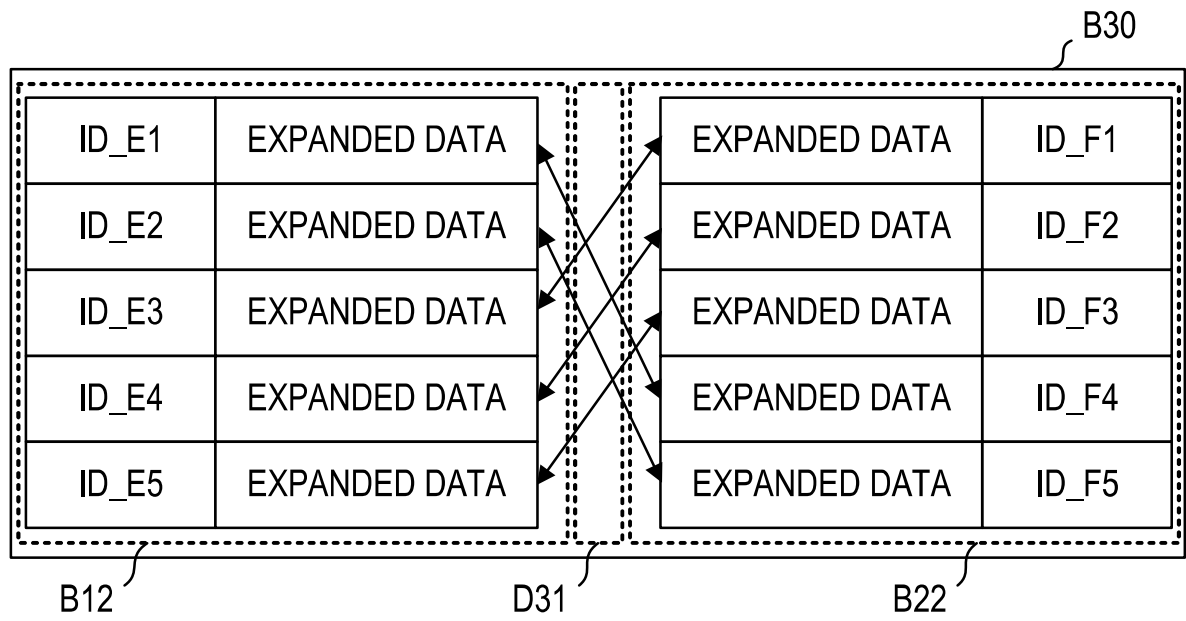


FIG. 16

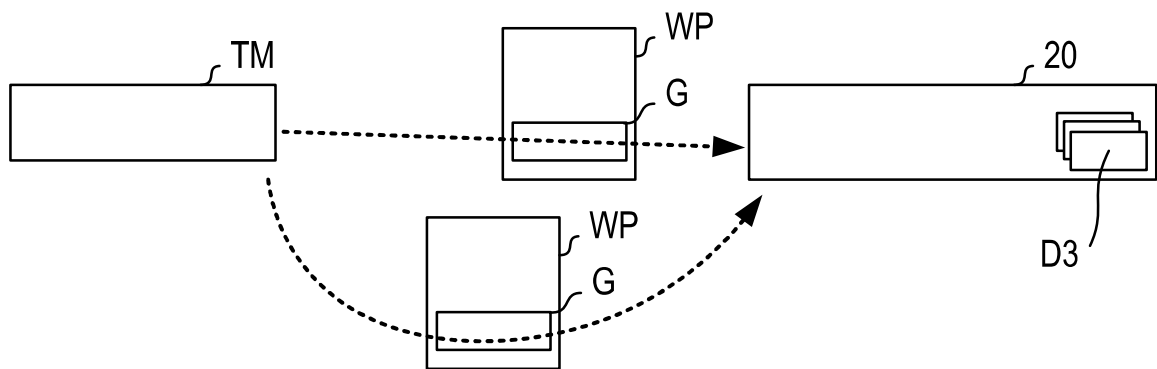


FIG. 17A

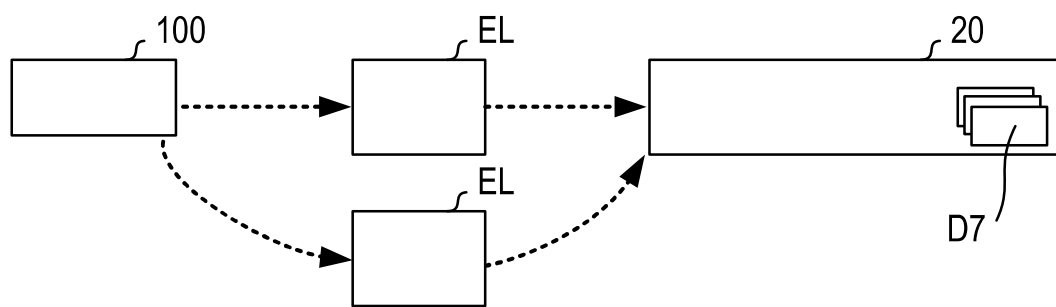


FIG. 17B