ABSTRACT

It is an object of the present invention to provide an information management apparatus, an information management system, an information management program, and a recording medium, which uses know-how of the manufacture of a device to improve operation related to the device. An information management apparatus according to the present invention is a device for managing information related to a predefined device, having a basic information database configured to store basic information related to the device accumulated by the manufacturer of the device, and a user information database configured to store case information related to the device obtained by the user of the device.