Claims

[Claim 1]

An information disclosure control unit in a service provision system comprising:

a plurality of service receiving company devices that a plurality of users use;

a service providing company device of a service providing company that provides support service to the plurality of service receiving company devices; and

a service platform company device of a service platform company that provides support service to service receivers of the plurality of service receiving company devices through the service providing company device,

wherein the service platform company device collects information of each of the plurality of service receiving company devices through the service providing company device and sends the collected information and/or analysis information generated by analyzing the collected information to the plurality of service receiving company devices through the plurality of service providing company devices;

the service platform company device including:

means to collect information of each of the plurality of service receiving company devices from the plurality of service providing company devices and store the collected

information in storage means;

analyzing means to analyze the collected information and generate and output as the analysis information useful for the mutual business for a plurality of service receiving company device;

means to send the collected information and/or the analysis information to the service receiving company device through the service providing company device; and

information disclosure control means to make a decision about information disclosure of the collected information and/or the analysis information at the time of sending the collected information and/or the analysis information to the service receiving company device through the service providing company device,

the storage means including:

an information disclosure master section including disclosure condition information to identify a service receiving company as a disclosure destination of the collected information and/or the analysis information, and a service receiving company management master section including the profile of the service receiving company of the service receiving company device, the service receiving company profile including industry sector, industry information, name and address information that identify the disclosure destination of the collected information and/or the analysis

information,

the information disclosure control means including:

means to set and register the disclosure condition information in the information disclosure master section,

an available information searching section that searches to find whether or not there is a seller service receiving company which can disclose the collected information and/or the analysis information, when a seller service receiving company search request is received from the service receiving company device,

an information disclosure control section that makes a decision about information disclosure based on the disclosure condition information in the information disclosure master section and the service receiving company profile in the service receiving company management master section, if there is a seller service receiving company which can disclose the collected information and/or the analysis information, and controls output of the collected information and/or the analysis information based on the determination results, when a disclosed information acquisition request is received,

wherein, at the time of sending the collected information and/or the analysis information through the service providing company device, the information disclosure control section decides provision permission/prohibition of the collected information and/or the analysis information based on the

disclosure condition information in the information disclosure master section and a profile of the service receiving company as a disclosure destination of the collected information and/or the analysis information of the service receiving company management master section and identifies the service receiving company devices as a disclosure destination of the collected information and/or the analysis information,

wherein the collected information and/or the analysis information permitted to be provided by the information disclosure control section is provided to the service receiving company devices as a disclosure destination identified by the information disclosure control section.

[Claim 2]

The information disclosure control unit in a service provision system according to Claim 1,

wherein the information disclosure master section includes an information disclosure master table that identifies a service receiving company as the disclosure destination of the collected information and/or the analysis information or a service receiving company to which the collected information and/or the analysis information is not disclosed, based on identification information including the same industry sector and the same geographic area, as the disclosure condition information.

[Claim 3]

The information disclosure control unit in a service provision system according to Claim 1,

wherein the information disclosure master section further includes charge information to charge to a service receiving company as a disclosure destination of the collected information and/or the analysis information when information of each of the plurality of service receiving companies is received and transmitted between the plurality of service receiving company devices through at least one of the plurality of service providing company device.

[Claim 4]

An information disclosure control method used in a service provision system comprising:

a plurality of service receiving company devices that a plurality of users use;

a service providing company device of a service providing company that provides a support service to the plurality of service receiving company devices; and

a service platform company device of a service platform company that provides a main business support service to service receivers of the plurality of service receiving company devices through the service providing company device,

wherein the information disclosure control method used in the service provision system includes information disclosure control means for sending information of each of the plurality of service receiving company devices through at least one of the plurality of service providing company devices;

the service platform company device collects the information of each of the plurality of service receiving company devices through the plurality of service providing company devices, sends the collected information and/or analysis information generated by analyzing each of the collected information to the service receiving company devices through the service providing company device,

the information disclosure control method comprising the steps:

collecting the information of each of the plurality of service receiving company devices through the plurality of service providing company devices;

analyzing the collected information or analyzing information collected and merged from the plurality of service receiving company devices and generating the analyzed information as the analysis information useful for the mutual business for the plurality of service receiving company devices;

setting and registering a disclosure condition information identifying the service receiving company as a

disclosure destination of the collected information and/or the analysis information;

searching to find whether or not there is a seller service receiving company which can disclose the collected information and/or the analysis information, when a seller service receiving company search request is received;

deciding provision permission/prohibition of the collected information and/or the analysis information on the plurality of service receiving company devices using disclosure condition information to identify a service receiving company as a disclosure destination of the collected information and/or the analysis information and service receiving company profiles of the plurality of service receiving company devices if there is a seller service receiving company which can disclose the collected information and/or the analysis information, the service receiving company profiles including industry sector, industry information, name and address information that identify the disclosure destination of the collected information and/or the analysis information;

identifying the service receiving company devices as a disclosure destination of the collected information and/or the analysis information; and

providing the collected information and/or the analysis information decided as provision permission in a step for

deciding provision permission of the collected information and/or the analysis information to the service receiving company device identified in a step for identifying the service receiving company devices through the service providing company device, when a disclosed information acquisition request is received.

[Claim 5]

The information disclosure control method used in a service provision system according to Claim 4, further comprising the step of:

charging to a service receiving company as a disclosure destination of the collected information and/or the analysis information when information of each of the plurality of service receiving companies is received and transmitted between the plurality of service receiving company devices through at least one of the plurality of service providing company devices.

[Claim 6]

A service platform company device which collects information of each of a plurality of service receiving company devices through a plurality of service providing company device and sends the collected information and/or analysis information generated by analyzing the collected

information to the plurality of service receiving company devices through the plurality of service providing company devices,

the service platform company device comprising:

means to collect information of each of the plurality of service receiving company devices from the plurality of service providing company devices and store the collected information in storage means;

analyzing means to analyze the collected information and generate and output as the analysis information useful for the mutual business for a plurality of service receiving company device;

means to send the collected information and/or analysis information to the service receiving company device through the service providing company device; and

information disclosure control means to make a decision about information disclosure of the collected information and/or the analysis information at the time of sending the collected information and/or the analysis information to the service receiving company device through the service providing company device,

the storage means including:

an information disclosure master section including disclosure condition information to identify a service receiving company as a disclosure destination of the collected

information and/or the analysis information, and

a service receiving company management master section including the profile of the service receiving company of the service receiving company device, the service receiving company profile including industry sector, industry information, name and address information that identify the disclosure destination of the collected information and/or the analysis information,

the information disclosure control means including:

means to set and register the disclosure condition information in the information disclosure master section,

an available information searching section that searches to find whether or not there is a seller service receiving company which can disclose the collected information and/or the analysis information, when a seller service receiving company search request is received from the service receiving company device,

an information disclosure control section that makes a decision about information disclosure based on the disclosure condition information in the information disclosure master section and the service receiving company profile in the service receiving company management master section, if there is a seller service receiving company which can disclose the collected information and/or the analysis information, and controls output of the collected information and/or the

analysis information based on the determination results, when a disclosed information acquisition request is received,

wherein, at the time of sending the collected information and/or the analysis information through the service providing company devices, the information disclosure control section decides provision permission/prohibition of the collected information and/or the analysis information based on the disclosure condition information in the information disclosure master section and the service receiving company profiles as a disclosure destination of the collected information and/or the analysis information of the service receiving company management master section,

identifying the service receiving company devices as a disclosure destination of the collected information and/or the analysis information; and

providing the collected information and/or the analysis information decided as provision permission to the identified service receiving company device.