ABSTRACT

An Operations Management Method

An operations management method 1000 is disclosed herein. In a described embodiment, the operations management method 1000 includes at Stage 1 determining at least one competitive gap of the business from a performance review of the business and identifying at least one business objective to address the at least one competitive gap. At Stage 2, the method 1000 includes identifying at least one functional group for meeting the at least one business objective and generating an activity diagram to define work process of the business based on the at least one functional group. At Stage 3, the method 1000 includes identifying at least one improvement area based on the generated activity diagram and in relation to the at least one business objective and calculating current productivity of activities being performed at the at least one improvement area. At Stage 4, the method 1000 includes identifying an initiative to improve the at least one improvement area and which is expected to achieve a better productivity than the calculated current productivity.

Figure 1

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