What ~~Is~~is Claimed Is:

1. A computer-executable method, comprising:

displaying, by a client device, a user interface, wherein the user interface includes a menu item associated with forced reminders~~one or more sent messages, and wherein a respective sent message is sent via a first communication channel~~;

in response to a user selecting the menu item, displaying a forced-reminder user interface, wherein the forced-reminder user interface includes a content display area (1120) configured to display one or more forced-reminder messages (1122-1126); and

in response to the user entering a command in the forced-reminder user interface, displaying a forced-reminder-message-generation user interface ~~for generating a forced-reminder message corresponding to the respective sent message~~, wherein the forced-reminder-message-generation user interface includes an input- control area, wherein the input- control area includes a communication-channel input control (1024) for allowing the user to specify a ~~second~~ communication channel for delivering the generated forced-reminder message associated with a sent message sent via a first communication channel, and wherein the ~~second~~specified communication channel is different from the first communication channel.

2. The method of claim 1, further comprising:

in response to the user configuring a filtering option in the force-reminder user interface, displaying at least one of:

all forced-reminder messages (1122-1126) associated with the user;

one or more forced-reminder messages (1122-1126) received by the user;

one or more forced-reminder messages (1122-1126) sent by the user; and

one or more forced-reminder messages (1122-1126) deleted by the user~~displaying a forced-reminder user interface that includes a content display area configured to display one or more forced-reminder messages~~.

3. The method of claim 1~~2~~, wherein displaying a respective forced-reminder message further comprising:

obtaining confirmation-status information associated the ~~displayed~~ forced-reminder message; and displaying the confirmation status information to indicate whether all, a portion of,

or none of recipients of the ~~displayed~~ forced-reminder message have confirmed the forced-reminder message.

4. The method of claim 3~~1~~, ~~wherein the input-control area in the forced-reminder-message-generation user interface~~ further comprising~~includes~~:

in response to the user configuring a filtering option in the force-reminder user interface, displaying at least one of:

~~a recipient input control for allowing the user to specify~~ one or more ~~recipients of a generated~~ forced-reminder message(s) (1122-1126) that are confirmed by all recipients;

one or more forced-reminder messages (1122-1126) that are confirmed by a portion of recipients; and

~~a delivery-time control for allowing the user to specify a time to deliver the generated~~one or more forced-reminder messages (1122-1126) that have not been confirmed by any recipient.

5. The method of claim 1,

wherein the input control area further includes:

a recipient input control for allowing the user to specify one or more recipients of the generated forced-reminder message;

and

a delivery-time control for allowing the user to specify a time to deliver the generated forced-reminder~~includes a system-generated audio message that is specific to a predetermined special event, and wherein the system-generated audio message is overlaid over an audio message recorded by the user~~.

6. The method of claim 5~~1~~, ~~wherein the user interface further comprises a second menu item associated with user contacts, and wherein the method~~ further comprising~~es~~:

in response to the user specifying the communication channel as a telephone channel, making a voice call to the one or more specified recipients at the specified delivery time; and in response to a recipient answering the voice call, playing the generated forced-reminder message to the recipient~~selecting the second menu item, displaying a contact icon representing a collection of user contacts, wherein user contacts within the collection have a hierarchical relationship~~.

7. The method of claim 5~~6~~, wherein the generated force-reminder message includes a system-generated audio message that is specific to a predetermined special event, and wherein the system-generated audio message is overlaid over an audio message recorded by the user. ~~contacts include members of an organization, and wherein an entry corresponding to a user contact comprises one or more of:~~

~~employee identification (ID) number or nick name;~~

~~work phone number;~~

~~work email address;~~

~~name of a manager;~~

~~name of a team;~~

~~job title; and~~

~~office location.~~

8. The method of claim 1, wherein a respective forced-reminder message includes one or more of:

text;

emoji;

graphics;

audio; and

video.

9. A computer system, comprising:

a processor (2210);

a memory (2220) storing instructions that when executed by the processor (2210) cause the computer system to perform a method, the method comprising:

displaying~~, by a client device,~~ a user interface, wherein the user interface includes a menu item associated with forced reminders~~one or more sent messages, and wherein a respective sent message is sent via a first communication channel~~;

in response to a user selecting the menu item, displaying a forced-reminder~~-message-generation~~ user interface ~~for generating a forced-reminder message corresponding to the respective sent message~~, wherein the forced-reminder~~-message-generation~~ user interface includes a content display area (1120) configured to display one or more forced-reminder messages (1122-1126); and

in response to the user entering a command in the forced-reminder user interface, displaying a forced-reminder-message-generation user interface, wherein the forced-reminder-

message-generation user interface includes an input- control area, wherein the input- control area includes a communication-channel input control (1024) for allowing the user to specify a ~~second~~ communication channel for delivering the generated forced-reminder message associated with a sent message sent via a first communication channel, and wherein the ~~second~~ specified communication channel is different from the first communication channel.~~9. The computer system of claim 8, wherein the method further comprises displaying a forced-reminder user interface that includes a content display area configured to display one or more forced-reminder messages.~~

10. The computer system of claim 9, wherein displaying a respective forced-reminder message further comprising:

obtaining confirmation-status information associated the ~~displayed~~ forced-reminder message; and displaying the confirmation status information to indicate whether all, a portion of, or none of recipients of the ~~displayed~~ forced-reminder message have confirmed the forced-reminder message.

11. The computer system of claim ~~8~~9, wherein the input- control area ~~in the forced-reminder-message-generation user interface~~ further includes:

a recipient input control for allowing the user to specify one or more recipients of ~~a~~ the generated forced-reminder message; and

a delivery-time control for allowing the user to specify a time to deliver the generated forced-reminder.

~~12. The computer system of claim 8, wherein the generated forced-reminder message includes a system-generated audio message that is specific to a predetermined special event, and wherein the system-generated audio message is overlaid over an audio message recorded by the user.~~

~~13. The computer system of claim 8, wherein the user interface further comprises a second menu item associated with user contacts, and wherein the method further comprises:~~

~~in response to the user selecting the second menu item, displaying a contact icon representing a collection of user contacts, wherein user contacts within the collection have a hierarchical relationship.~~

14. The computer system of claim 13, wherein the user contacts include members of an organization, and wherein an entry corresponding to a user contact comprises one or more of:

employee identification (ID) number or nick name;

work phone number;

work email address;

name of a manager;

name of a team;

job title; and

office location.

15. A computer program or a computer program product comprising instructions which, when executed by a computing device, cause the computing device 5 to carry out the method of any one of claims 1 to 7.