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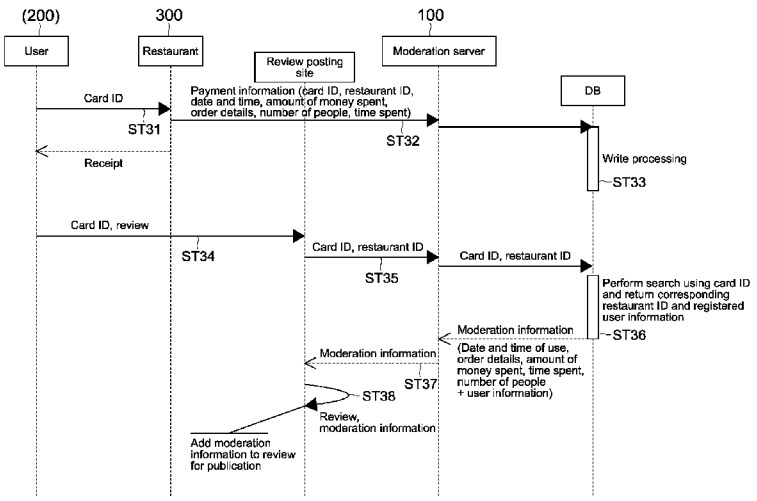
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(54) **Title**: INFORMATION PROCESSING APPARATUS, INFORMATION PROCESSING METHOD, AND PROGRAM

[Fig. 3]



(57) **Abstract**: To improve reliability of feedback information on service, provided is an information processing apparatus including a communication unit, a storage, and a controller. The communication unit is capable of receiving first use information indicating that a first user has used a first service-providing facility and first feedback information on service of the first service-providing facility, the first feedback information being input in a user terminal and associated with the first use information. The storage is capable of storing the received first use information and first feedback information in association with each other. The controller is capable of executing predetermined information processing for indicating that the stored first feedback information has high reliability.

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