

ORDER MANAGEMENT METHOD AND SYSTEM, DEVICE, AND STORAGE MEDIUM

ABSTRACT

Embodiments of this specification provide an order management method and system, a device,
5 and a storage medium. The method is applied to an order management system of a target merchant,
the order management system includes a POS device and a service device, the POS device is located
in an offline store of the target merchant, and the method is performed by the POS device and
includes: generating an offline order based on an order placing operation performed by an operator
on the POS device, and executing an offline order management procedure for the offline order; and
10 receiving an online order of the target merchant from the service device, and executing an online
order management procedure for the online order. The online order includes orders from a plurality
of online channels.

15 FIG. 3