

(51) International Patent Classification:
G06F 15/177 (2006.01)(21) International Application Number:
PCT/AU2012/000741(22) International Filing Date:
25 June 2012 (25.06.2012)

(25) Filing Language: English

(26) Publication Language: English

(30) Priority Data:
2011902569 29 June 2011 (29.06.2011) AU
61/577,396 19 December 2011 (19.12.2011) US(71) Applicant (for all designated States except US): **M2M PTY LTD** [AU/AU]; 4 Mayfield Avenue, Camberwell, Victoria 3124 (AU).

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(81) Designated States (unless otherwise indicated, for every kind of national protection available): AE, AG, AL, AM, AO, AT, AU, AZ, BA, BB, BG, BH, BR, BW, BY, BZ, CA, CH, CL, CN, CO, CR, CU, CZ, DE, DK, DM, DO, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, GT, HN, HR, HU, ID, IL, IN, IS, JP, KE, KG, KM, KN, KP, KR, KZ, LA, LC, LK, LR, LS, LT, LU, LY, MA, MD, ME, MG, MK, MN, MW, MX, MY, MZ, NA, NG, NI, NO, NZ, OM, PE, PG, PH, PL, PT, QA, RO, RS, RU, RW, SC, SD, SE, SG, SK, SL, SM, ST, SV, SY, TH, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, ZA, ZM, ZW.

(84) Designated States (unless otherwise indicated, for every kind of regional protection available): ARIPO (BW, GH, GM, KE, LR, LS, MW, MZ, NA, RW, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian (AM, AZ, BY, KG, KZ, RU, TJ, TM), European (AL, AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HR, HU, IE, IS, IT, LT, LU, LV, MC, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TR), OAPI (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

Published:

— with international search report (Art. 21(3))

(54) Title: SYSTEMS, METHODS, AND/OR APPARATUS FOR ENABLING COMMUNICATION BETWEEN DEVICES USING DIFFERENT COMMUNICATION PROTOCOLS

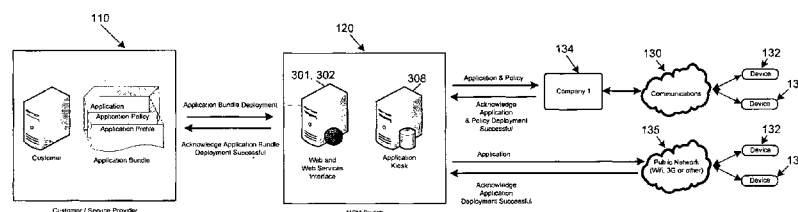


FIGURE 1

(57) Abstract: An integration system for enabling communication between service providers and end-devices, comprising at least one memory for storing data about end-devices and an interface for receiving communications from service providers intended for a plurality of end-devices and retransmitting the communication to the plurality of end-devices. The plurality of end-devices being configured to communicate with two or more different service providers and the integration system is configured to translate the incoming communication from the service provider to the protocol corresponding to the end-device.