ABSTRACT

METHOD, SYSTEM, AND SOFTWARE FOR WORKFLOW EVENT ORGANISATION

A method, system, and software that automates processing of a workflow task accomplished by the cooperation of work performed at least at two sites by receiving a initial request for a completion message, by a communication management server, from an event receiving site, requesting a completion message when a particular event has occurred at an event originator site. Workflow event information regarding the particular event, the corresponding event originator site and the event receiving site is stored in an event table. A monitoring message is sent to the event originator site to monitor the occurrence of the particular event and the communication management server receives, from the event originator site, an event occurrence message indicating that the particular event has occurred. The completion message is sent to the event receiving site, by the communication management server, when the event occurrence message is received by the communication management server

Fig. 3