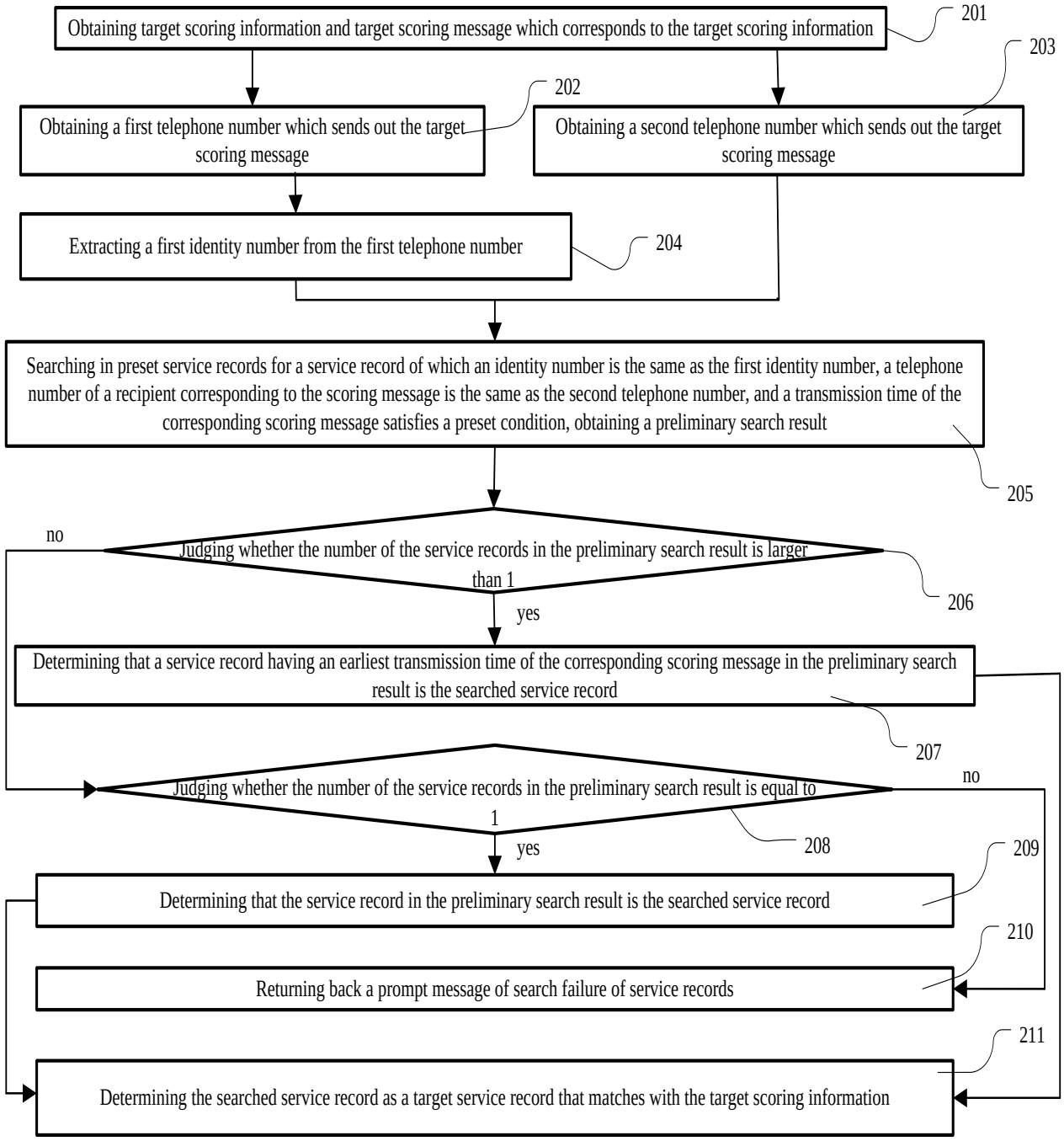

Obtaining target scoring information and target scoring message which corresponds to the target scoring information
201
Obtaining a first telephone number which sends out the target scoring message
202
Obtaining a second telephone number which sends out the target scoring message
203
Extracting a first identity number from the first telephone number
204
Searching in preset service records for a service record of which an identity number is the same as the first identity number, a telephone number of a recipient corresponding to the scoring message is the same as the second telephone number, and a transmission time of the corresponding scoring message satisfies a preset condition, obtaining a preliminary search result
205
Judging whether the number of the service records in the preliminary search result is larger than 1
206
no
yes
Determining that a service record having an earliest transmission time of the corresponding scoring message in the preliminary search result is the searched service record
207
Judging whether the number of the service records in the preliminary search result is equal to 1
208
no
yes
Determining that the service record in the preliminary search result is the searched service record
209
Returning back a prompt message of search failure of service records
210
Determining the searched service record as a target service record that matches with the target scoring information
211

FIG. 2

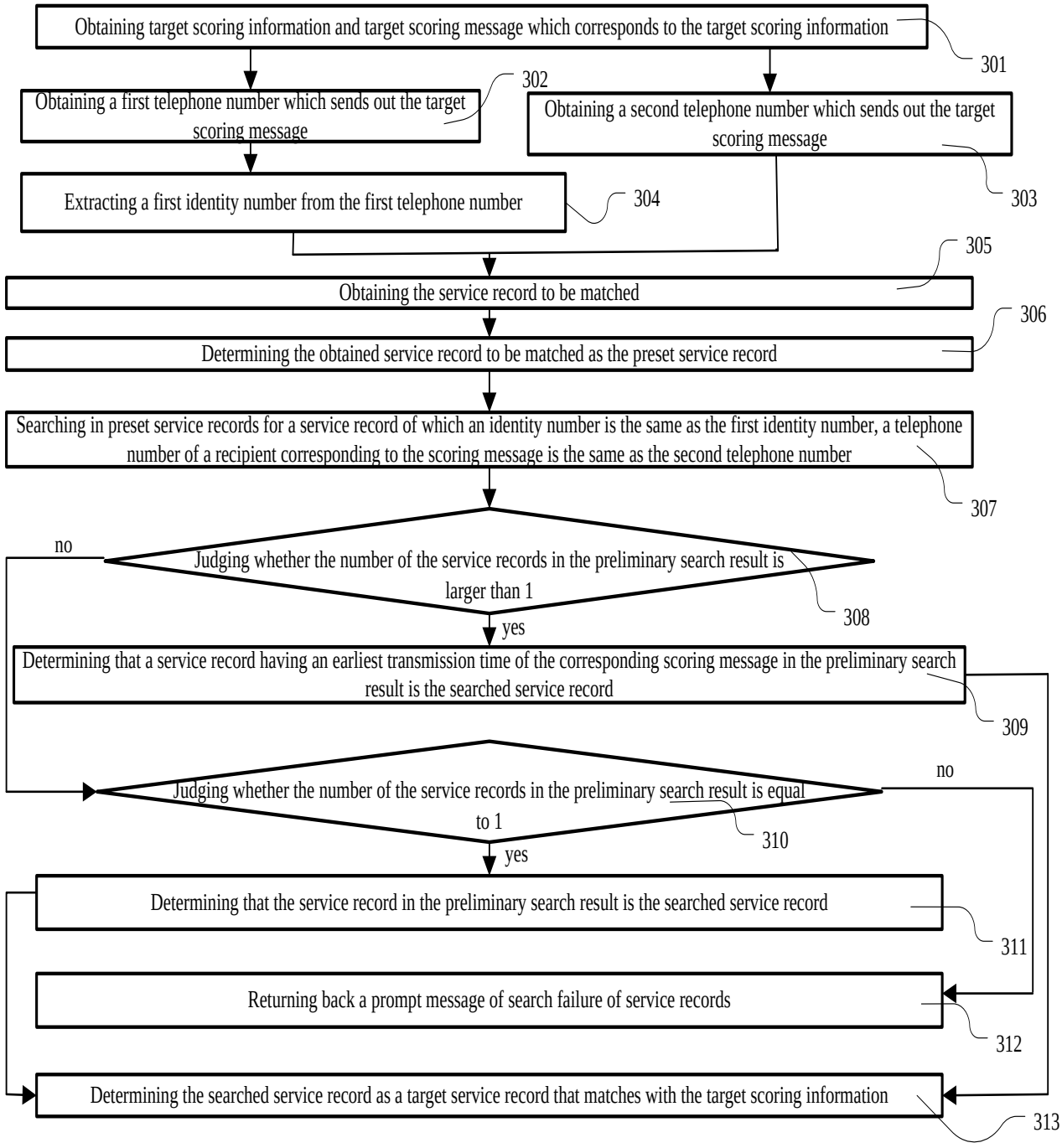

Obtaining target scoring information and target scoring message which corresponds to the target scoring information
301
Obtaining a first telephone number which sends out the target scoring message
302
Obtaining a second telephone number which sends out the target scoring message
303
Extracting a first identity number from the first telephone number
304
305
Obtaining the service record to be matched
306
Determining the obtained service record to be matched as the preset service record
Searching in preset service records for a service record of which an identity number is the same as the first identity number, a telephone number of a recipient corresponding to the scoring message is the same as the second telephone number
307
no
Judging whether the number of the service records in the preliminary search result is larger than 1
308
yes
Determining that a service record having an earliest transmission time of the corresponding scoring message in the preliminary search result is the searched service record
309
no
Judging whether the number of the service records in the preliminary search result is equal to 1
310
yes
Determining that the service record in the preliminary search result is the searched service record
311
Returning back a prompt message of search failure of service records
312
Determining the searched service record as a target service record that matches with the target scoring information
313

FIG. 3

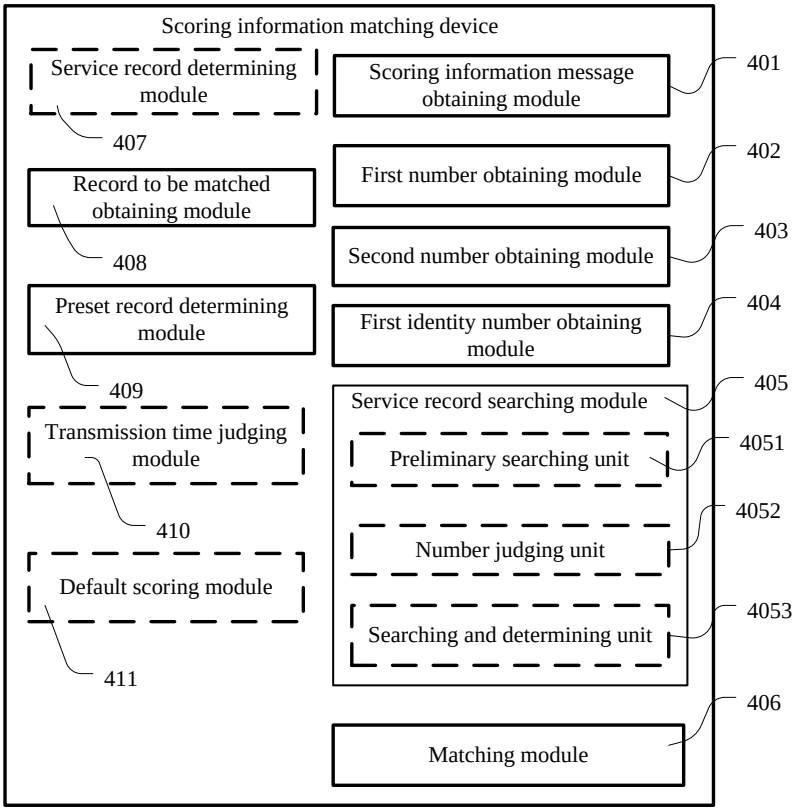

Scoring information matching device
Service record determining module
407
Record to be matched obtaining module
408
Preset record determining module
409
Transmission time judging module
410
Default scoring module
411
Scoring information message obtaining module
401
First number obtaining module
402
Second number obtaining module
403
First identity number obtaining module
404
Service record searching module
405
Preliminary searching unit
4051
Number judging unit
4052
Searching and determining unit
4053
Matching module
406

FIG. 6