

**ELECTRONIC APPARATUS FOR MANAGING DELIVERY AND CONTROL
METHOD THEREOF**

ABSTRACT

5 Provided is an electronic apparatus for managing a delivery and a control method
thereof, the method including identifying a misdelivery event, identifying delivery
information corresponding to the misdelivery event and information regarding a courier,
identifying, based on the identified information on the courier, whether the courier is
available, and, when the courier is available, transmitting the delivery information
10 corresponding to the misdelivery event to a first terminal corresponding to the courier.

Figure 3