

ABSTRACT

A channel switching processing method, system, and related devices are provided. The method includes: receiving, by a switching server, a channel switching request sent by a receiving end; and when the switching server determines that current switching resource information does not meet a switching condition according to the channel switching request, performing, by the switching server, an exception handling procedure, and sending channel switching instruction information to the receiving end, in which the channel switching instruction information is configured to instruct the receiving end to perform a channel switching operation corresponding to the channel switching instruction information. A channel switching processing system and related devices are also provided. Therefore, the channel switching efficiency may be effectively improved.