METHOD AND SYSTEM FOR MONITORING AND INTEGRATION OF ONE OR MORE INTELLIGENT CONVERSATIONAL AGENTS

ABSTRACT

The present disclosure provides a method and system to perform integration and monitoring of one or more intelligent conversational agents. The system creates an online chatbot marketplace to enable one or more vendors to upload the one or more intelligent conversational agents. The system integrates the one or more intelligent conversational agents to generate a mega bot in real-time. The system generates the mega bot based on integration of the one or more intelligent conversational agents. The system collects a first set of data. The system receives one or more queries from a plurality of users for the mega bot. The system selects a suitable intelligent conversational agent having a trust score above a threshold level based on a plurality of factors and the first set of data. The system creates a primary response for the one or more queries at the mega bot.

FIG. 3