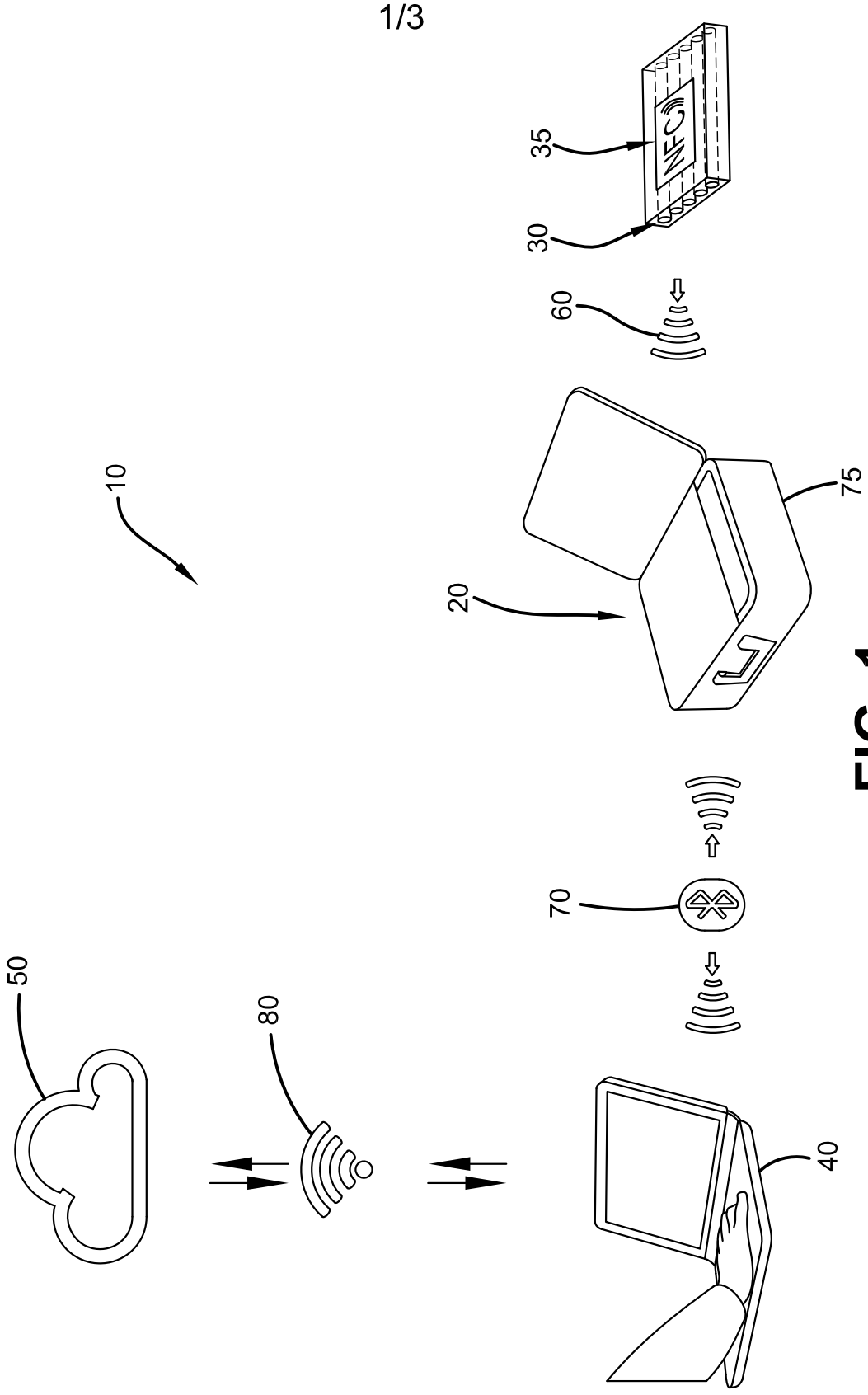


FIG. 1

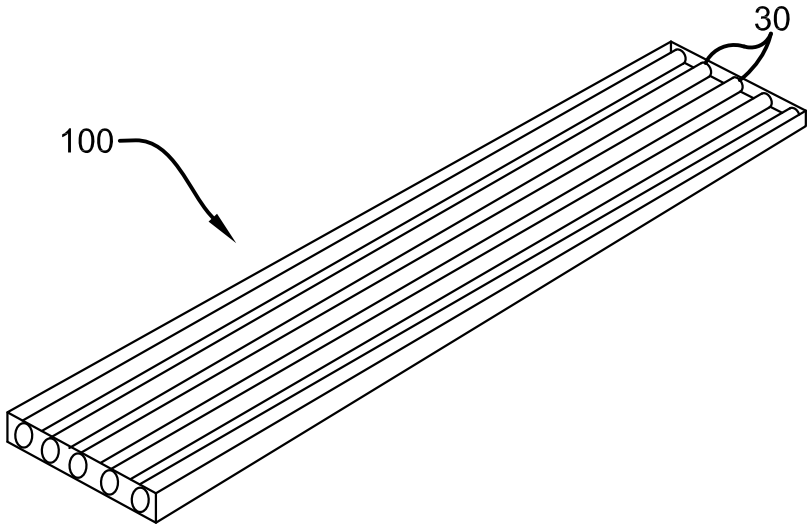


FIG. 2A

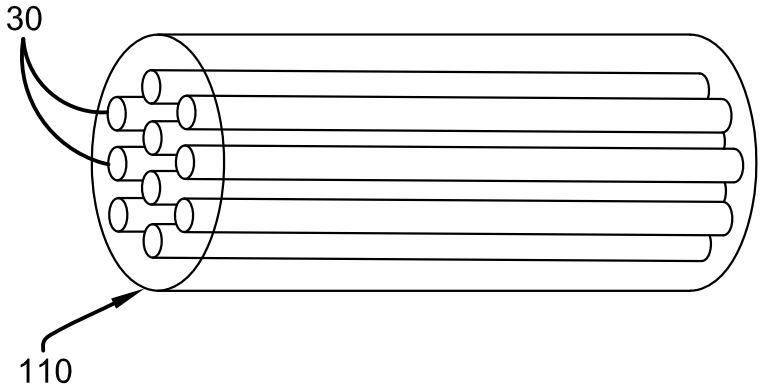


FIG. 2B

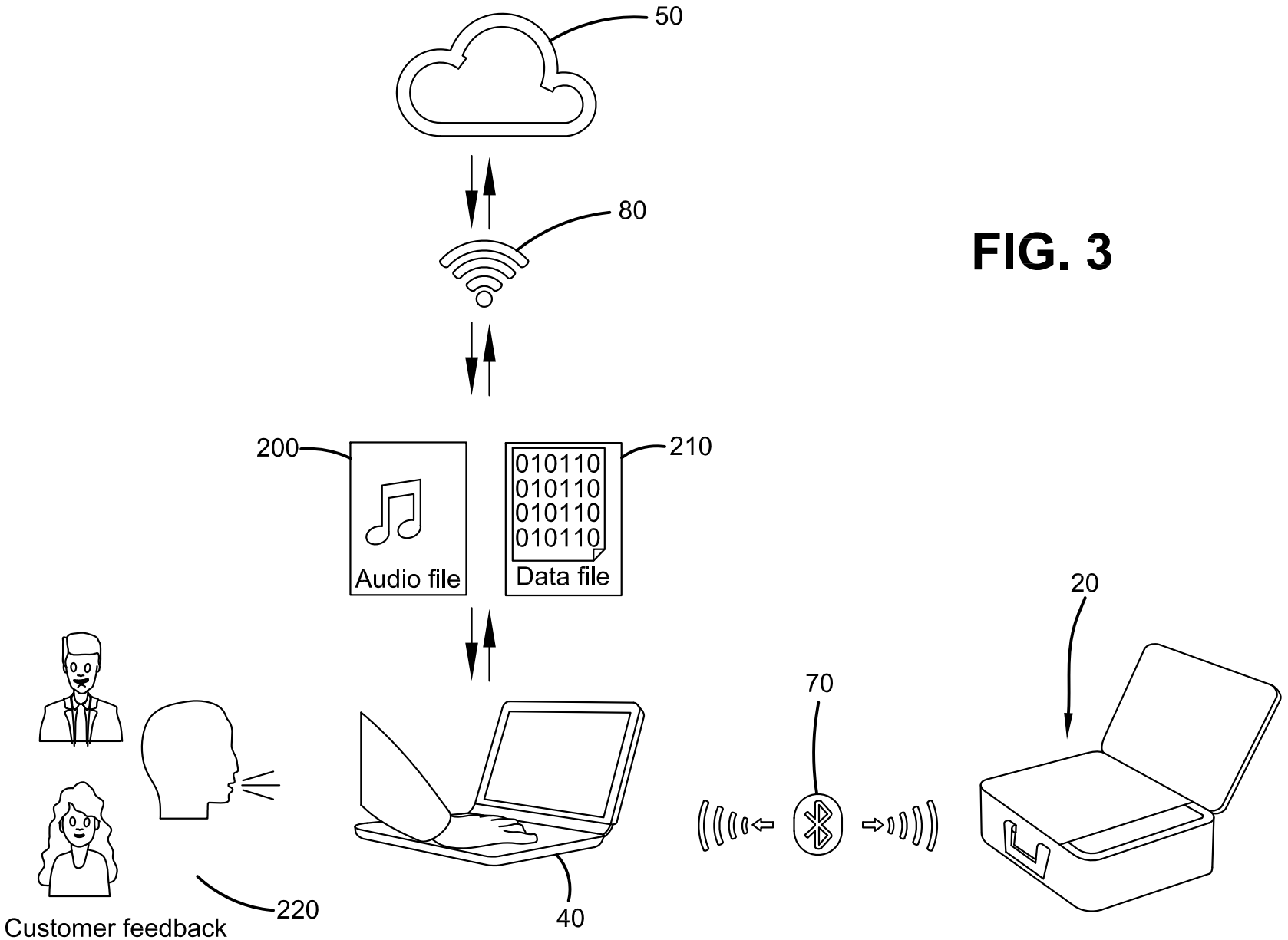

50
80
200
210
010110
010110
010110
010110
Audio file
Data file
20
70
Customer feedback
220
40

FIG. 3