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(71) Applicant: **HELPSHIFT, INC.** [US/US]; 343 Sansome Street, 5th Floor, San Francisco, CA 94104 (US).

(72) Inventor: **ASHBY, Erik**; 343 Sansome Street, 5th Floor, San Francisco, CA 94104 (US).

(74) Agent: **MINSK, Alan, D.**; FisherBroyles LLP, 701 Fifth Avenue, Suite 4200, Seattle, WA 98104-5119 (US).

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(54) Title: SYSTEMS AND METHODS FOR PROVIDING DECENTRALIZED SUPPORT SERVICES IN A VIRTUAL ENVIRONMENT

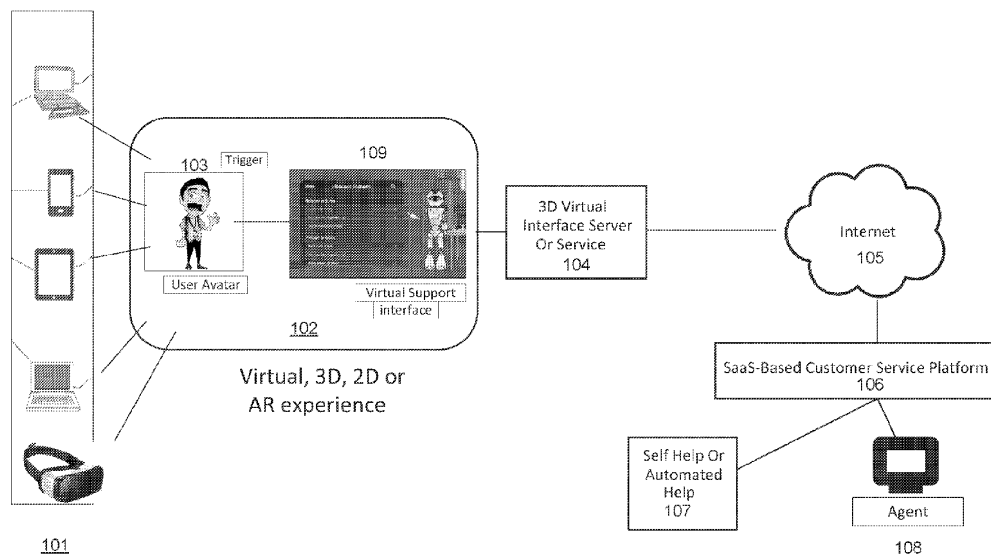


Figure 1(a)

(57) Abstract: Systems and methods for enabling a person who is experiencing and interacting in a virtual environment to obtain customer support or other form of assistance within the environment for an object, service, or experience they interact with in the virtual environment. In some embodiments, this may include the option of obtaining support or a form of assistance from avatars or objects in the virtual environment. In one embodiment, this may be enabled by converting or transforming a request for assistance into an object (referred to as a support request object herein) in the virtual environment.

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